



Your Successes: QI Research & Implementation

October 7, 2020

Webinar Logistics

- Attendees are automatically muted upon entry
- The “chat” function has been disabled. **Please utilize the Q&A box if you are having technical difficulties and to submit any questions you have for the presenters. We will answer as many questions as possible during the Q&A portion of the webinar.**
- The slides and webinar recording will be sent out after the webinar and will also be posted on the CPQCC website at <https://www.cpqcc.org/engage/annual-data-training-webinars-2020>

Presenters

- **Henry Lee, MD, MS**, Chief Medical Officer, CPQCC
- **Ronald Cohen, MD**, Medical Director, Northern CPeTS
- **Jochen Profit, MD, MPH**, Chief Quality Officer, CPQCC
- **Susan R. Hintz, MD, MS**, HRIF Medical Director, CPQCC

California Perinatal Transport System (CPeTS)

Ronald Cohen, MD

CPeTS BASED PUBLICATIONS 2020

Neonatal transport in California: findings from a qualitative investigation

Vishnu Priya Akula¹ · Laura C. Hedli¹ · Krisa Van Meurs¹ · Jeffrey B. Gould^{1,2,3} · Kan Peiyi³ · Henry C. Lee^{1,3}

Received: 2 January 2019 / Revised: 28 April 2019 / Accepted: 17 May 2019 / Published online: 3 July 2019
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Abstract

Objective To identify characteristics of neonatal transport in California and which factors influence team performance.

Study design We led focus group discussions with 19 transport teams operating in California, interviewing 158 neonatal transport team members. Transcripts were analyzed using a thematic analysis approach.

Result The composition of transport teams varied widely. There was strong thematic resonance to suggest that the nature of emergent neonatal transports is unpredictable and poses several significant challenges including staffing, ambulance availability, and administrative support. Teams reported dealing with this unpredictability by engaging in teamwork, gathering experience with staff at referral hospitals, planning for a wide variety of circumstances, specialized training, debriefing after events, and implementing quality improvement strategies.

Conclusion Our findings suggest potential opportunities for improvement in neonatal transport. Future research can explore the cost and benefits of strategies such as dedicated transport services, transfer centers, and telemedicine.

Journal of Perinatology (2020) 40:394–403
<https://doi.org/10.1038/s41372-019-0409-7>

Clinical deterioration during neonatal transport in California

Vidya V. Pai¹ · Peiyi Kan^{1,2} · Jeffrey B. Gould^{1,2} · Alvin Hackel³ · Henry C. Lee^{1,2}

Received: 7 February 2019 / Revised: 9 July 2019 / Accepted: 23 July 2019 / Published online: 5 September 2019
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Abstract

Objective Identify clinical factors, transport characteristics and transport time intervals associated with clinical deterioration during neonatal transport in California.

Study design Population-based database was used to evaluate 47,794 infants transported before 7 days after birth from 2007 to 2016. Log binomial regression was used to estimate relative risks.

Results 30.8% of infants had clinical deterioration. Clinical deterioration was associated with prematurity, delivery room resuscitation, severe birth defects, emergent transports, transports by helicopter and requests for delivery room attendance. When evaluating transport time intervals, time required for evaluation by the transport team was associated with increased risk of clinical deterioration. Modifiable transport intervals were not associated with increased risk.

Conclusion Our results suggest that high-risk infants are more likely to be unstable during transport. Coordination and timing of neonatal transport in California appears to be effective and does not seem to contribute to clinical deterioration despite variation in the duration of these processes.

Journal of Perinatology (2020) 40:377–384
<https://doi.org/10.1038/s41372-019-0488-5>



QI Research & Implementation in the NICU

Henry Lee, MD, MS



Addressing Disparities in NICU Care

Jochen Profit, MD, MPH

She Was Pregnant With Twins During Covid. Why Did Only One Survive?

Why being Black and giving birth in New York during the pandemic is so dangerous.



MEDICAL DISPATCH

THE ESSENTIAL WORKERS FILLING NEW YORK'S CORONAVIRUS WARDS

By Dhruv Khullar
May 1, 2020



Delivery people are among the essential workers who must expose themselves and their families to the virus every day. Photograph by Matt Rourke / AP | Shutterstock



For Latinos and Covid-19, Doctors Are Seeing an 'Alarming' Disparity

The outsized infection rate among Hispanics in some states could hobble efforts to quash the spread of Covid-19, prompting states like Oregon to step up testing and take emergency measures.



Sigurdson K, Profit J, et al. Systematic Review of Disparities in NICU Quality of Care. *Pediatrics* 2019 Aug, 144(2)

566 records identified through searches in PubMed, CINAHL, Scopus, and Web of Science (March 6, 2018)

470 abstracts reviewed

88 full-text articles reviewed according to inclusion/exclusion criteria

36 articles selected for inclusion

40 articles selected for inclusion

96 duplicates removed

382 abstracts excluded based on inclusion/exclusion criteria

52 articles excluded

4 articles added by hand search

Structure (12)

Process (18)

Outcome (11)

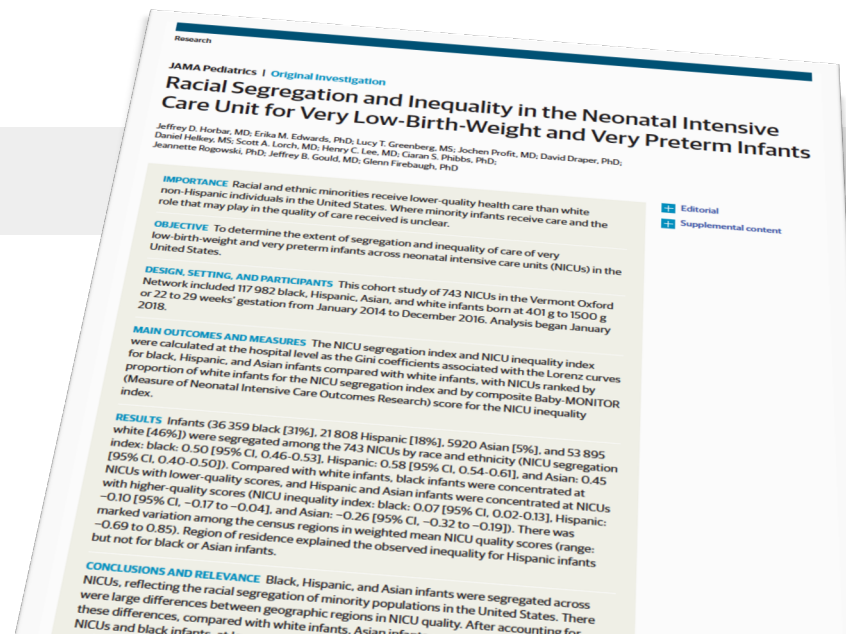
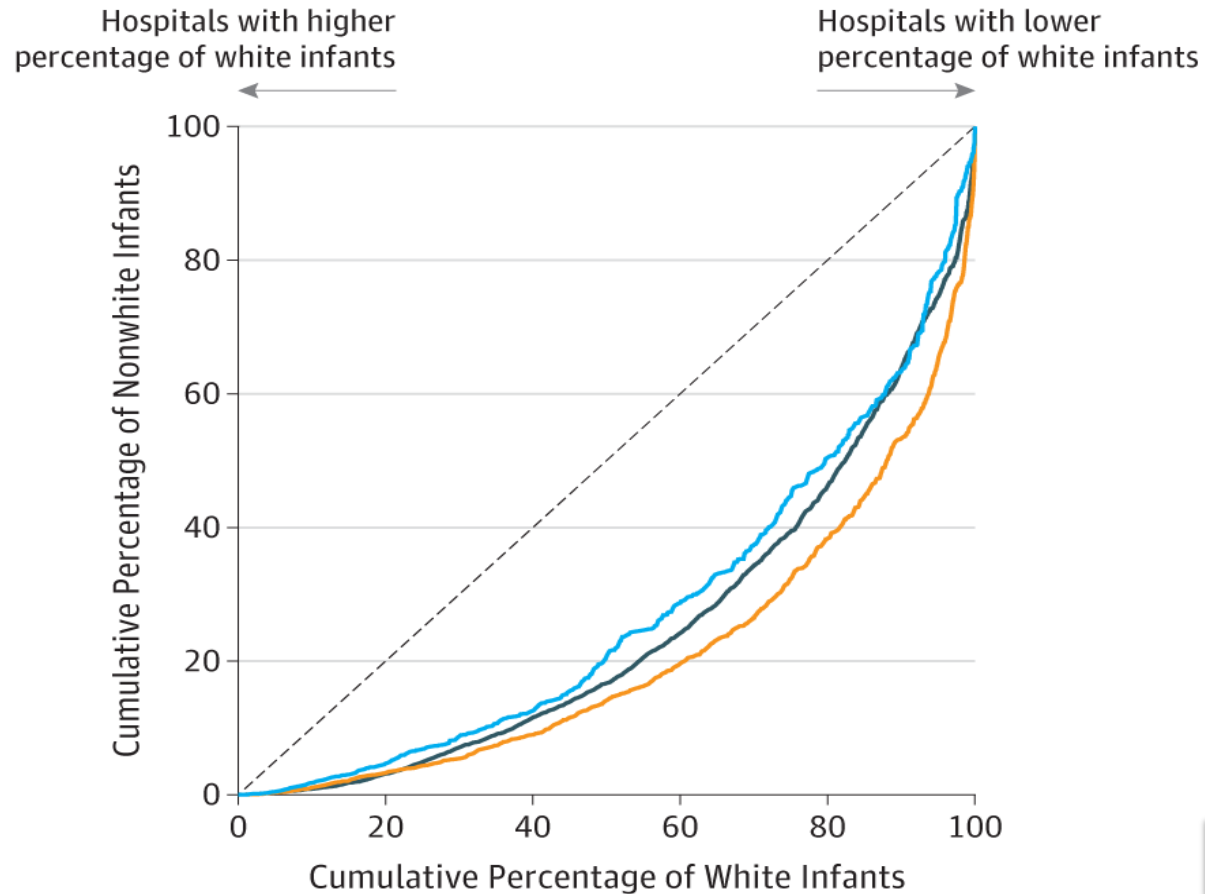
- 1. Nursing Characteristics
- 2. Appropriate setting
- 3. Geography
- 4. Minority Serving Hospitals
- 5. Military vs. Civilian Care
- 6. Composite Quality

- 1. Breastmilk
- 2. Post-dc Referral
- 3. Family Experience
- 4. Shared Decision Making Kangaroo Care
- 5. Surfactant Use/RDS

- 1. IVH
- 2. NEC/Intestinal Failure
- 3. Overall Mortality or Morbidity
- 4. Other Specific Outcomes

Racial Segregation in the NICU

	NICU Segregation Index (95% CI)
Black	0.50 (0.46-0.53)
Hispanic	0.58 (0.54-0.61)
Asian	0.45 (0.40-0.50)



Lorenz Curves for Segregation by Race/Ethnicity in US NICUs ranked by the proportion of white infants from highest to lowest, and the cumulative population percentages of white and minority infants were plotted on the x- and y-axes. If all NICUs had the same racial distribution as the overall population, the curves would fall on the diagonal.

Edwards, Horbar, Profit et al. JAMA Pediatr 2019

Disparities in Health Care–Associated Infections in the NICU

Jessica Liu, PhD, MPH^{1,2} Charlotte Sakarovich, PhD, MS^{1,2} Henry C. Lee, MD, MS^{1,2} Jochen Profit, MD, MS^{1,2}

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²California Perinatal Quality Care Collaborative, Palo Alto, California
³Division of Biomedical Informatics Research, Department of Medicine, Stanford University, Stanford, California
⁴Medical Data Lab, Université Côte d'Azur, Nice, France

Am J Perinatol

Abstract
Objectives This study examined the association between health care–associated infection (HAI) and race/ethnicity and its association with hospital-level HAI rates.
Study Design This was a retrospective cohort study of very low birth weight (VLBW) infants hospitalized in the neonatal intensive care unit (NICU) between 2011 and 2015.
Results Risk-adjusted odds ratios (ORs) for HAI in VLBW infants ranged from 1.1 to 1.5 across different tertiles of hospital-level HAI rates. Non-Hispanic black infants were more likely to be hospitalized in hospitals with higher HAI rates. Non-Hispanic black infants were more likely to have HAI than non-Hispanic white infants, regardless of hospital-level HAI rates.
Conclusion Hispanic infants were more likely to have HAI than non-Hispanic white infants, regardless of hospital-level HAI rates.
Keywords
▶ infant
▶ health care–associated infection
▶ disparity
▶ risk factors

Health care–associated infection (HAI) is a serious complication among very low birth weight (VLBW; <1,500 g) preterm infants hospitalized in the neonatal intensive care unit (NICU), and infection rates in these infants have ranged from 21 to 30%.^{1–4} VLBW infants are especially susceptible to HAI. They are immune-incompetent hosts, require prolonged hospitalization, undergo frequent invasive procedures, and receive prolonged broad-spectrum antibiotics and intravenous nutrition.^{1,5–7} In addition, infection risk is conveyed by a combination of maternal health and clinical practice-related factors.^{1–3,5,6,8–11}

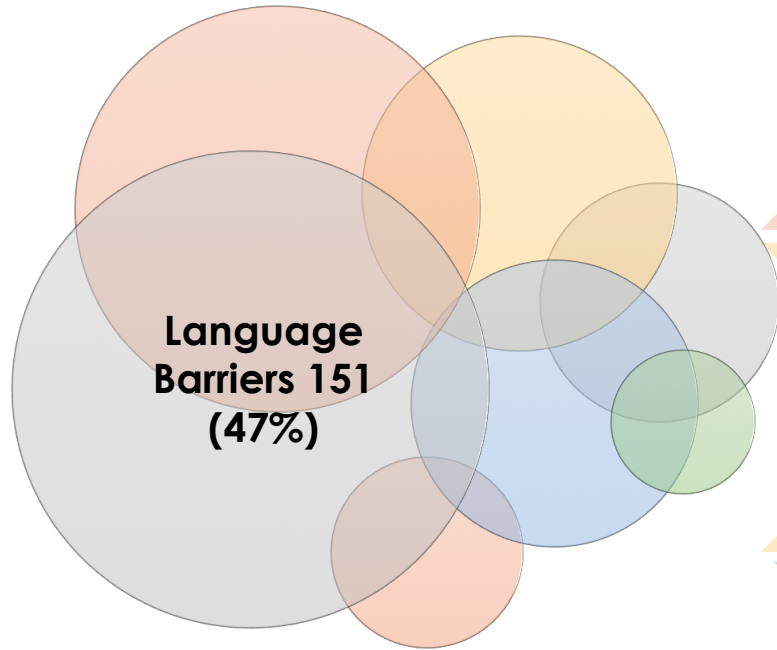
Blacks more likely cared for in hospitals with higher HAI rates
Hispanics more likely to have a HAI

Figure 2A



Liu et al. Am J Perinat 2019; Apr 30

Overlapping Dimensions



Language Barriers 151 (47%)

Social, Economic or Racial Privilege: 12 (3%)

Types of Disparate Care

Neglectful Care: 83 (26%). NICU staff ignore, avoid or neglect family needs (e.g. breastfeeding support) when considered difficult or unpleasant or when obstacles considered too great to overcome.

Judgmental Care: 82 (26%): Staff evaluate a family's moral status based on race, class or immigration. Circumstances or behaviors judged more harshly. Discrimination occurs through staff attitudes or resource allocation.

Systemic Barriers: 139 (44%): Staff unable or unwilling to address barriers families face such as transportation, child care, housing, employment, translation needs, or religious or cultural needs.

Priority Treatment and/or Assertive Families: 12 (3%). Families connected to NICU receive priority treatment. Assertive families receive more attention.

Suboptimal Care: 312 (96%)

Privileged Care: 12 (3%)

Sigurdson K, Profit J, et al. Disparities in NICU Quality of Care: A Qualitative Study of Family and Clinician Accounts. *J Perinatol* 2018 Apr 5.

Measures of Family Centered Care

- NICU family advisory council
- Days to first skin-to-skin care
- Time to priming with oral colostrum
- Delayed social worker encounter

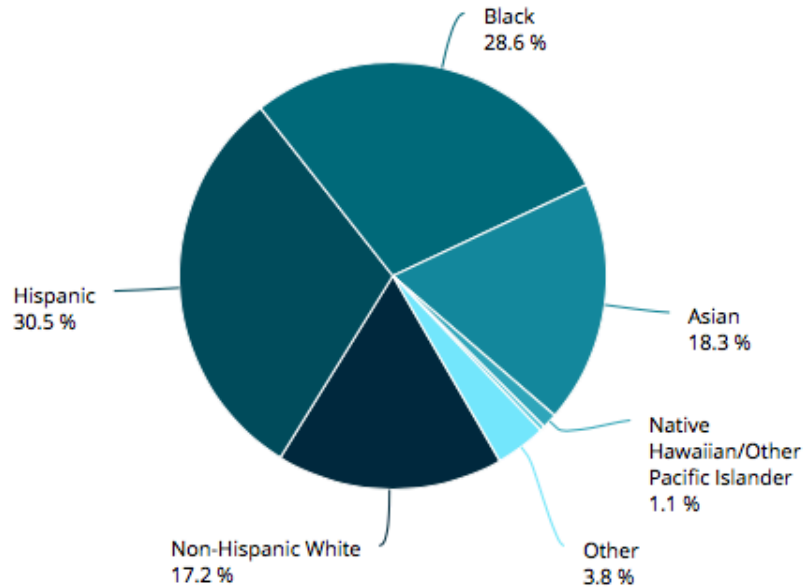


Point-of-care derived measures developed in collaboration with disadvantaged families. Measures selected through a modified Delphi panel that included family representatives.

CPQCC EQUITY DASHBOARD

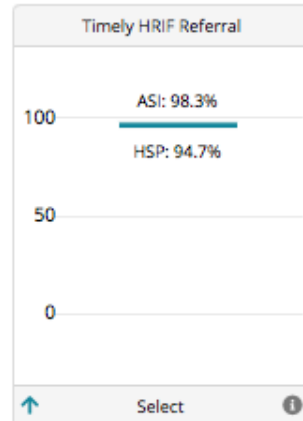
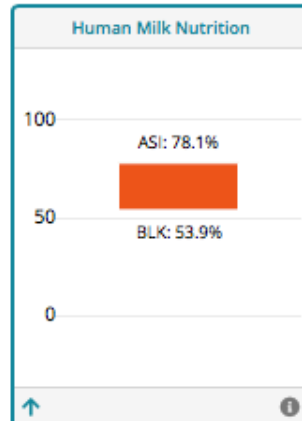
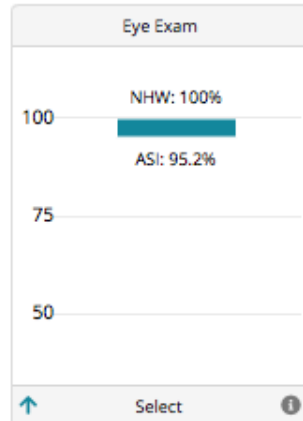
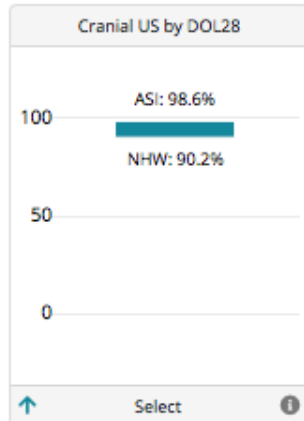
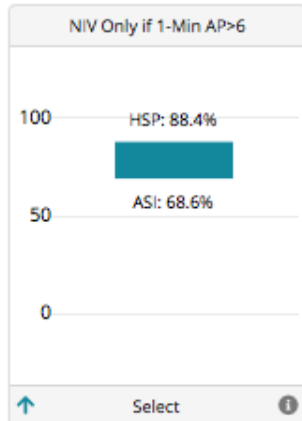
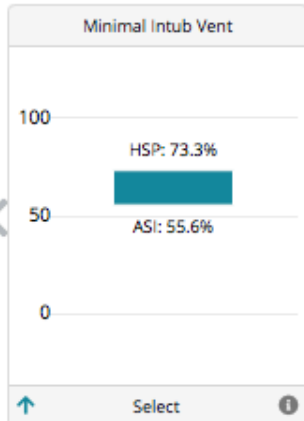
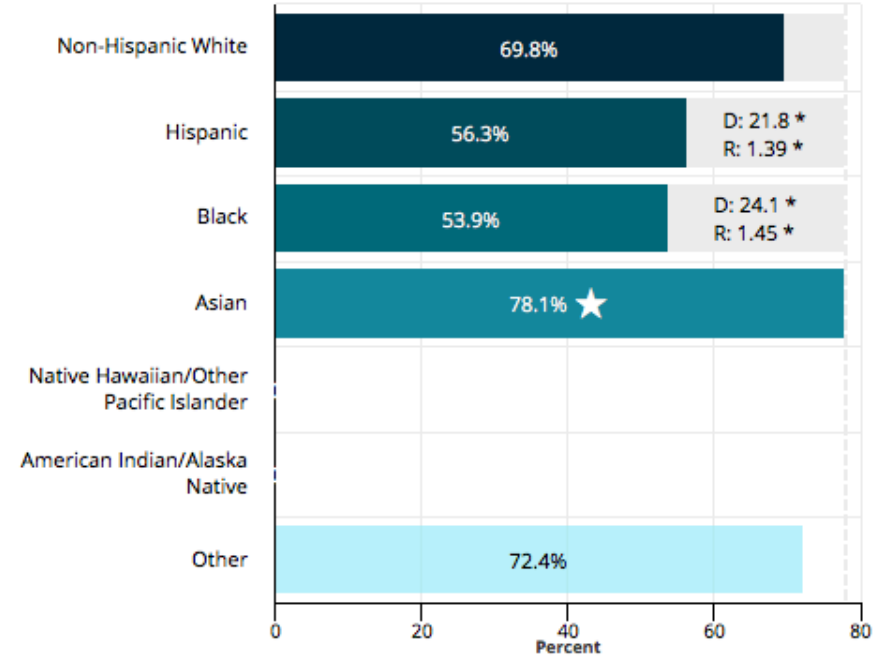


Race/Ethnicity Distribution for all VON Small Babies

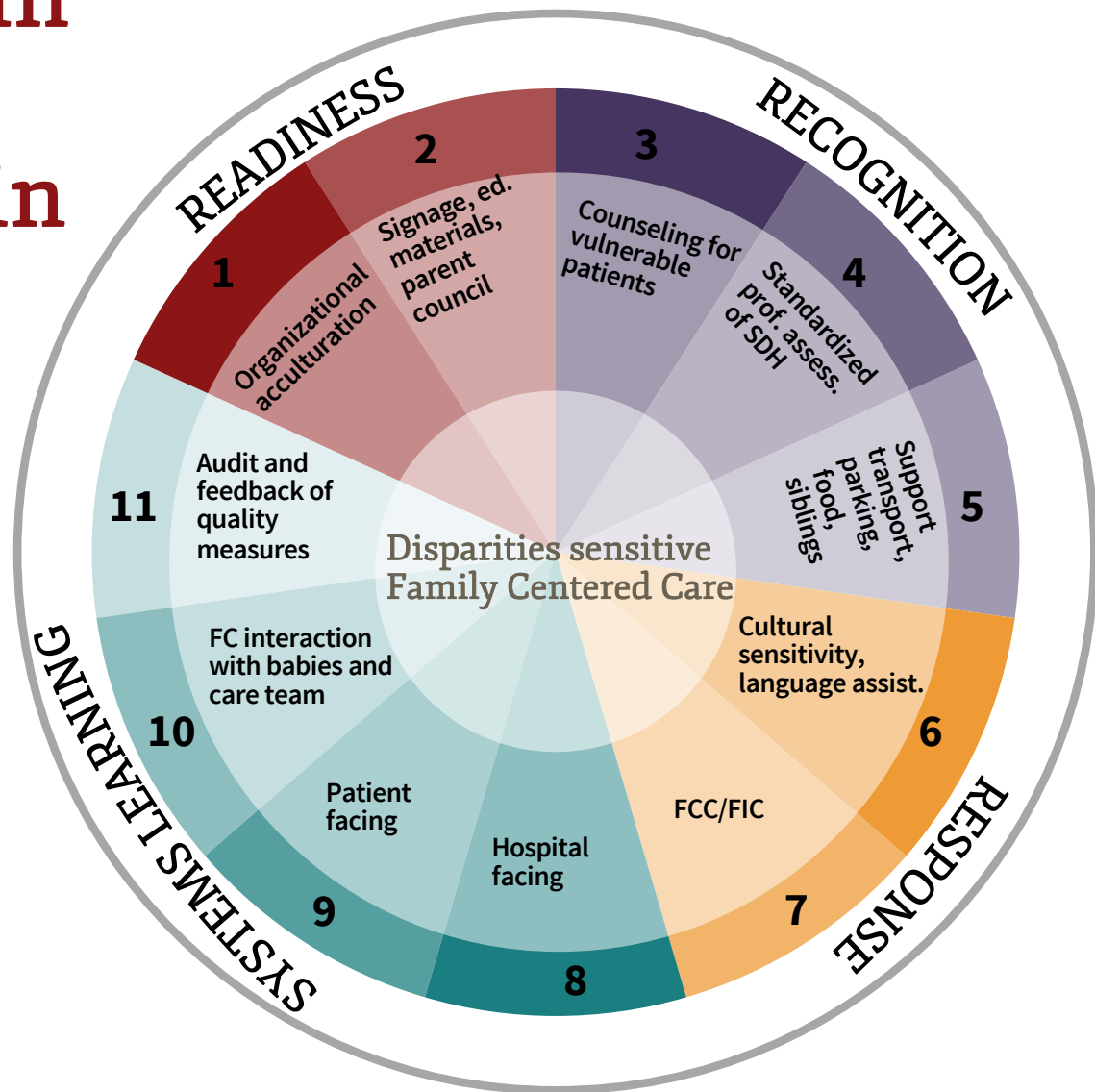


Human Milk Nutrition by Race/Ethnicity

Reset zoom



Changing what we do in the NICU



FCC or Family Integrated Care

Audit and feedback of quality measures babies and ethnicity/language or over the phone/video

to-skin education

in your child's care at All times.

- Language concordance



CPQCC CCS HRIF: *Data in Action & Quality Improvement*

Susan Hintz, MD MS
Medical Director, CPQCC CCS HRIF



What is HRIF?



Who do we serve?



Background and History:

Follow up for infants at high risk in California



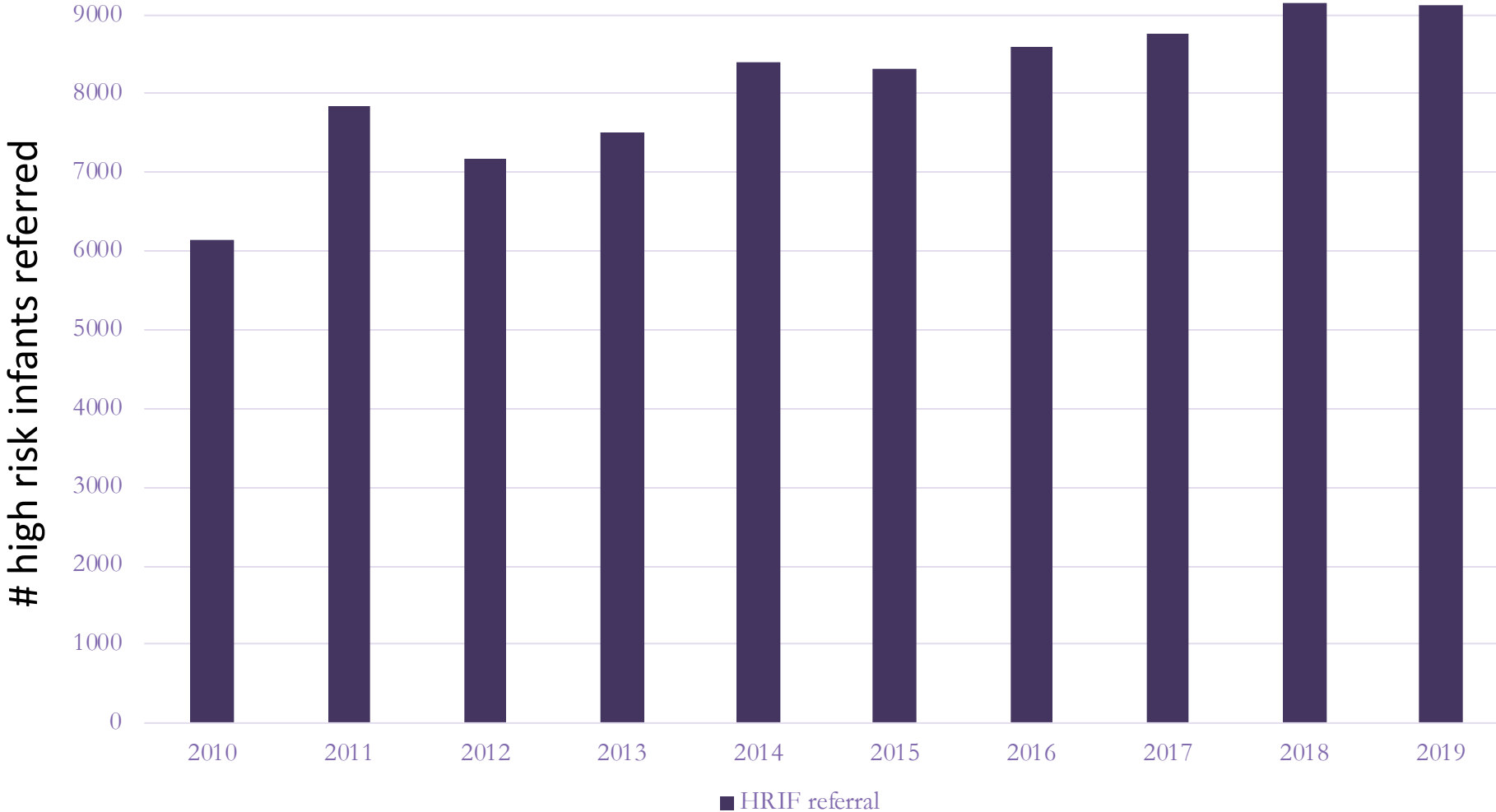
- California Children’s Services originally established a “**NICU Follow Up Program**” in **1979**.
- Multiple evolving changes and challenges - -
 - Growing recognition that *we could do better for high risk infants in California*.
- CPQCC partnered with CCS and multiple stakeholders across the state to completely remodel program - **CPQCC CCS HRIF Quality Care Initiative** - fully launched in **2010**



Continuum of care structure – unique to California!



Referral to CPQCC CCS HRIF by birth year



The # of high-risk infants referred to CPQCC CCS HRIF has **increased since 2010.**

****For birth year 2019:
~1420 infants <28
weeks EGA referred
on NICU discharge.***

Who do we serve? – *HRIF Medical Eligibility*



State of California—Health and Human Services Agency
Department of Health Care Services



EDMOND G. BROWN JR
Governor

DATE: October 12, 2016

Numbered Letter: 05-1016
Supersedes: N.L. 10-1113
Index: Benefits

TO: ALL COUNTY CALIFORNIA CHILDREN'S SERVICES (CCS) PROGRAM
ADMINISTRATORS, CCS MEDICAL CONSULTANTS, AND STATE
SYSTEMS OF CARE DIVISION (SCD) PROGRAM STAFF

SUBJECT: HIGH RISK INFANT FOLLOW-UP (HRIF) PROGRAM SERVICES

Medical Eligibility: Small Babies

- Birth weight less than or equal to 1500 g,
OR
- GA at birth less than 32 weeks.

Medical Eligibility: Big Babies

A range of neurologic, cardiovascular risk factors including, but not limited to:

- Placed on ECMO, nitric oxide more than 4 hours, other;
- Congenital heart disease requiring surgery or intervention,
- History of observed clinical or EEG seizure activity,
- History and/or findings consistent with neonatal encephalopathy,
- Other problems that could result in a neurologic abnormality

HRIF Visits: Number and timing



- Provides for 3 “Standard” or core visits
 - #1 – 4 - 8 months
 - #2 – 12 - 16 months
 - #3 – 18 - 36 months
 - **NOTE:** CCS has extended support for HRIF visits through 42 months due to the challenges around COVID-19.
- Additional visits covered by CCS as determined to be needed by HRIF team-

HRIF Visits: Content and Structure



- Neurosensory, neurologic, developmental assessments, autism screening, but much more –
 - Hospitalizations, surgeries, medications, equipment
 - Medical services and Special services
 - Data obtained about “Receiving”, “Referred”, but also “Referred and NOT receiving” and why.
 - Early intervention, Medical Therapy Program -
 - “Concerns and Resources” – Living/ care arrangements, caregiver concerns, language in household, family social economic stressors

HRIF SUMMARY REPORT

HRIF Summary Report is updated nightly

HRIF Clinic

Discharge NICU

Infant's Birth Year

Infant's Birth Weight or Gestational Age

Infant's Qualifying Medical Condition

Report Name

Report Section Name

- ✓ -- Select a Report Section Name --
- FOLLOW UP STATUS AND DISPOSITION
- MEDICAL ELIGIBILITY PROFILE
- SOCIODEMOGRAPHIC FACTORS (DATA CAPTURED ON RR FORM)
- LANGUAGE ASSISTANCE AND INSURANCE
- PATIENT AGE AND GROWTH METRICS
- CAREGIVER AND LIVING ENVIRONMENT
- INTERVAL HOSPITALIZATIONS AND SURGERIES
- INTERVAL MEDICINES AND EQUIPMENT
- MEDICAL SERVICES REVIEW
- NEUROSENSORY ASSESSMENT
- NEUROLOGICAL ASSESSMENT AND CEREBRAL PALSY
- DEVELOPMENTAL ASSESSMENT AND AUTISM
- SPECIAL SERVICES REVIEW
- STATE PROGRAMS AND SOCIAL CONCERNS/RESOURCES
- OTHER MEDICAL CONDITIONS

To Gain Access to HRIF Reporting System



Contact **Erika Gray**
Program Manager
Erika@cpqcc.org

Learning from our
patients and
families

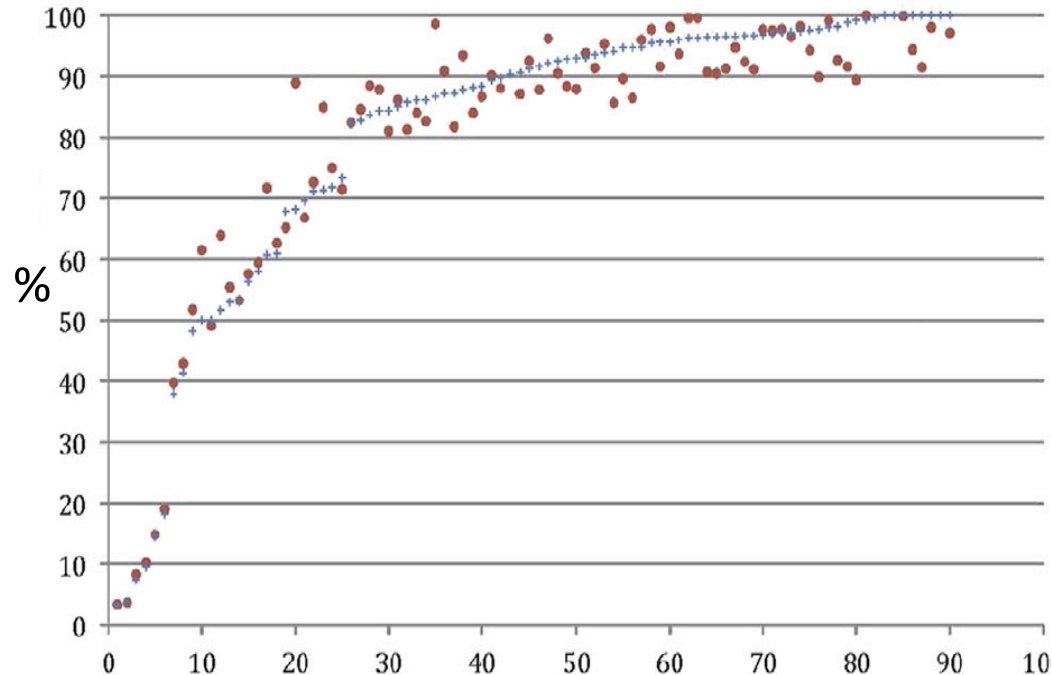
HRIF QI and
Data in Action

HRIF
HIGH RISK
INFANT FOLLOW-UP



Recognition of HRIF referral failure & statewide PI intervention

Overall VLBW referral rate to HRIF was just 80% at NICU discharge for birth year 2010-2011.



Hintz SR, et al. J Pediatr 2015;166:289-95

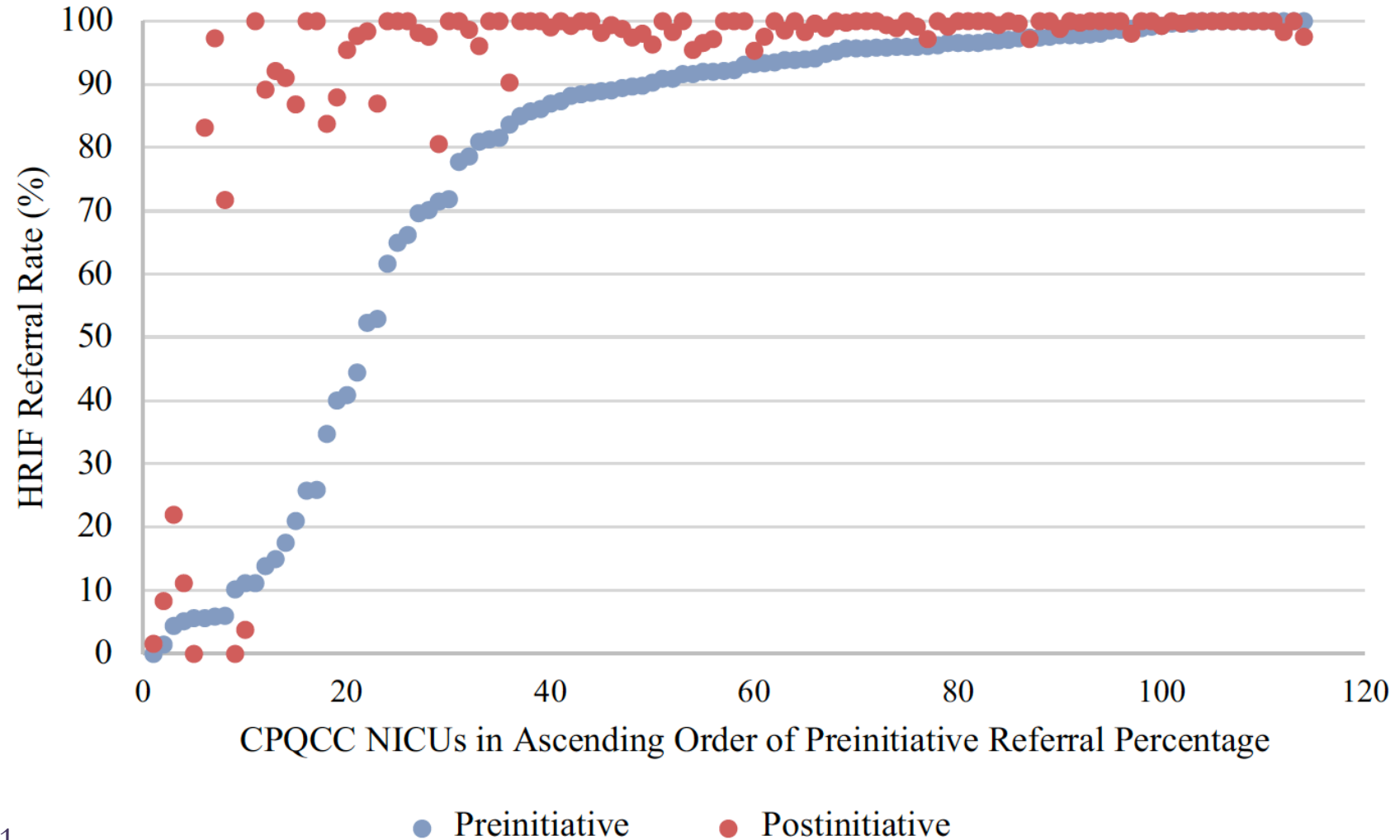
HRIF/CPQCC Match Summary Report for Infants Discharged Home, 1/1/2017 to 12/31/2017

This report is preliminary as the data collection is on-going.

HRIF Category	N Infants	Infants Referred to HRIF	Referral %	Referral % CCS NICUs	Referral % Regional NICUs
Very Low Birth Weight Infants (<=1,500 grams)	35	35	100.0	92.1	92.6
Extremely Low Birth Weight Infants (<1,000 grams)	8	8	100.0	92.2	90.5
Gestational Age < 28 Weeks	8	8	100.0	91.1	91.5
Infants with Moderate/Severe HIE	14	14	100.0	95.0	95.2
Infants with Cooling	23	23	100.0	94.0	94.9
Infants with ECMO	2	2	100.0	86.4	85.4
Infants with Congenital Heart Disease	28	28	100.0	83.2	83.2
Infants with Nitric Oxide	13	13	100.0	85.4	85.5
Infants with Seizures	24	24	100.0	82.1	82.8
Infants Referred for any of the Reasons Above	100	100	100.0	90.1	89.8
Additional Infants with Gestational Ages 28 to 31 Weeks	18	18	100.0	91.4	91.5
Infants Referred for any of the Reasons Above	118	118	100.0	90.3	90.0
CPQCC Infants Referred for Other Reasons		36			
All Referrals		154			

Improved Referral of VLBW to HRIF in California after PI Initiative

- Pre-intervention period - birth 1/10-6/13: **83%** referred
- Post-intervention period - birth 7/13-12/16: **95%** referred



Pai V, et al *J Pediatrics* 2020;216:101-108.e1

Substantial improvements in referral rates across sociodemographic and clinical factors, and reduction of variation by site and region – but disparities remain

	<u>Pre-intervention</u>	<u>Post-intervention</u>	<u>% change</u>
Maternal race/ethnicity^{*,†}			
African American	1575 (81.7)	1621 (94.6)	12.8 (10.8-14.9)
Hispanic	5088 (81.9)	6123 (95.6)	13.7 (12.5-14.7)
White	3249 (84.6)	3441 (94.2)	9.6 (8.2-11.0)
Asian/Pacific Islander	1469 (84.3)	1780 (94.5)	10.2 (8.2-12.2)
Native American/other	298 (84.9)	373 (93.3)	8.3 (3.9-12.8)
Small for gestational age^{*,†}			
≤32 weeks estimated gestational age	2537 (81.4)	3007 (94.3)	12.9 (11.3-14.5)
≥33 weeks estimated gestational age	788 (70.0)	1083 (92.7)	22.7 (19.6-25.7)
Appropriate for gestational age	8377 (85.1)	9302 (95.4)	10.3 (9.5-11.2)
Discharging NICU volume^{*,†}			
Lowest quartile	240 (43.6)	396 (65.6)	22.0 (16.4-27.6)
Second quartile	1477 (74.3)	1741 (87.0)	12.7 (10.3-15.1)
Third quartile	2699 (77.2)	3100 (94.5)	17.2 (15.6-18.8)
Fourth quartile	7296 (90.4)	8162 (99.2)	8.8 (8.1-9.5)

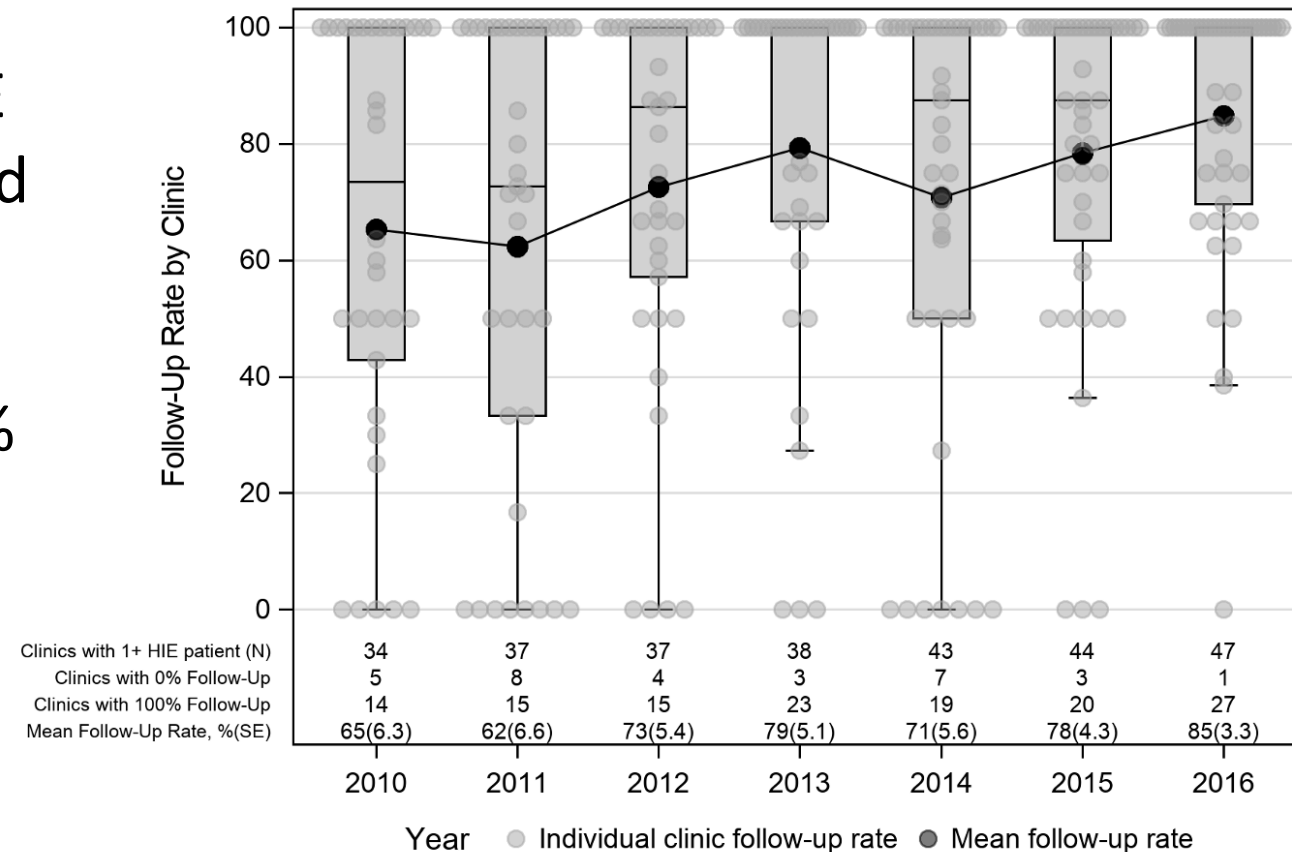
Pai V, et al *J Pediatrics* 2020;216:101-108.e1



Referral to HRIF and successful 1st visit: Children with Moderate-Severe HIE

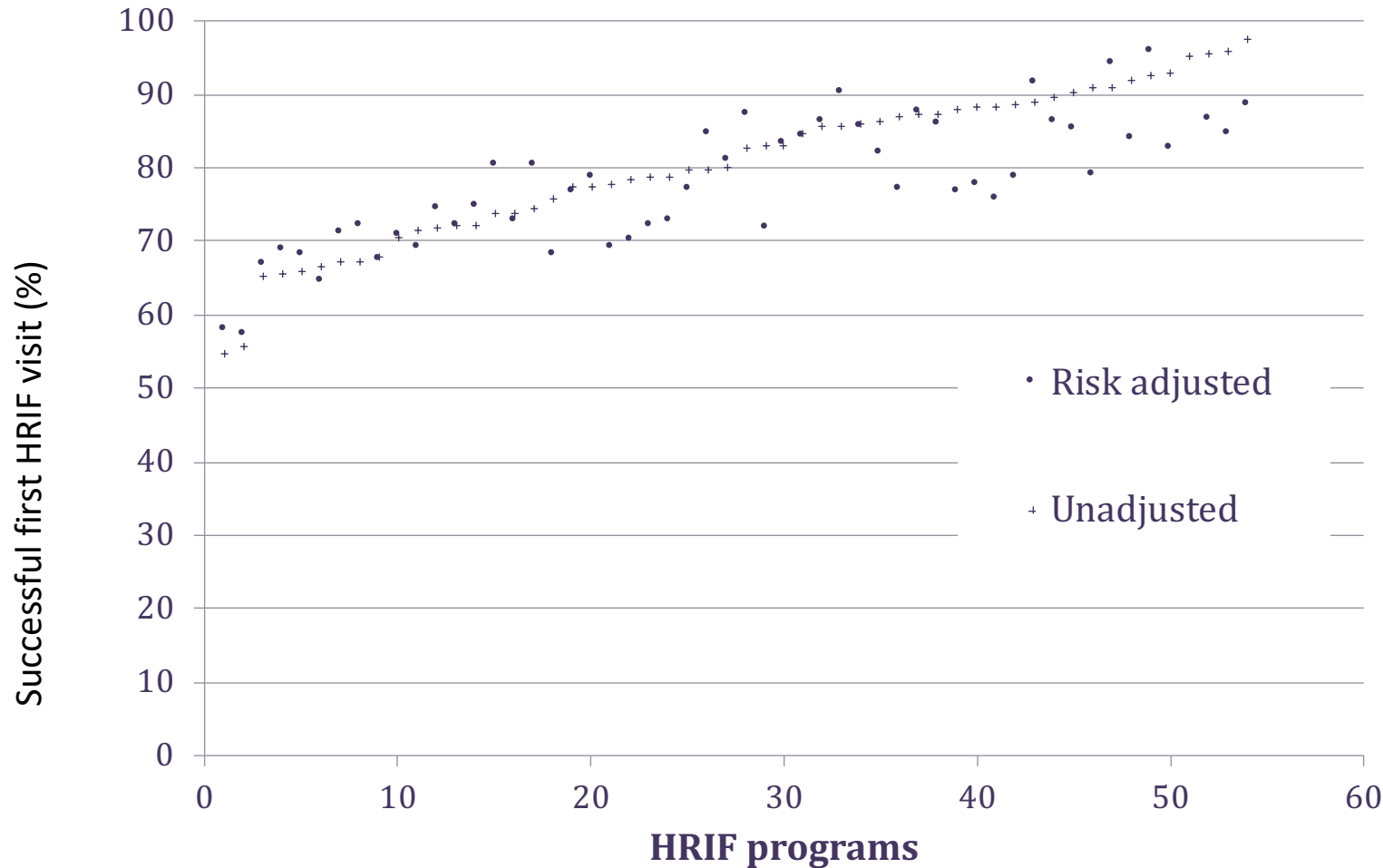
Among infants with moderate-severe HIE in California born 2010-2016 and survived to discharge, **both referral to HRIF and follow up to the 1st visit increased:**

- Referral to HRIF increased from 84.6% in 2010 to 99.4% in 2016.
- Successful HRIF 1st visit increased from 63.8% in 2010 to 79.4% in 2016.



Pai V et al – manuscript submitted

Factors associated with successful 1st high risk infant follow-up visit for VLBW infants in California



There was variation in observed successful first HRIF visit rates, **ranging from 54.7% to 97.9%**, which remained after risk adjustment.

Hintz SR, et al. J Pediatr. 2019; 210:91-98.e1

Factor	Adjusted OR (95% CI)	p-value
Associated with higher odds - -		
Maternal age (vs 20-29)		
30-39	1.48 (1.27, 1.72)	<0.0001
Maternal prenatal care	1.92 (1.34, 2.77)	0.0004
Birth weight (vs. 1251-1499 g)		
<=750 g	2.11 (1.69, 2.65)	<0.0001
751-1000 g	1.81 (1.51, 2.17)	<0.0001
1001-1250 g	1.34 (1.14, 1.58)	0.0005
Severe ICH	1.61 (1.12, 2.3)	0.0093
Insurance (vs CCS or MediCal only)		
HMO/PPO + CCS	1.65 (1.19, 2.31)	0.003
Two parent 1 caregiver (vs. one only)	1.18 (1.03 - 1.36)	0.019
HRIF program VLBW volume (vs. lowest quartile)		
2 nd quartile	2.62 (1.88, 3.66)	<0.0001
3 rd quartile	1.55 (1.15, 2.10)	0.0045
Associated with lower odds - -		
Maternal race African American	0.65 (0.54, 0.78)	<0.0001
Miles from HRIF program (vs. lowest quartile)		
Highest quartile	0.69 (0.57, 0.83)	0.0002
3 rd quartile	0.79 (0.65, 0.96)	0.018

Hintz SR, et al. J Pediatr. 2019; 210:91-98.e1

Rural residence and failure to attend 2nd HRIF visit among VLBW

- Among VLBW infants who attended a 1st HRIF visit, maternal and sociodemographic disparities, and rural residence were associated with failure to attend a 2nd visit.
- Substantial HRIF clinic variation, risk-adjusted 2nd visit success 43.7% to 99.7%.

Factor	Adjusted OR (95% CI)	p value
Maternal race Black/ African American	0.61 (0.5-0.75)	<0.0001
Public insurance	0.79 (0.69-0.91)	0.0011
Rural residence	0.74 (0.61-0.89)	0.002
Birth weight (vs. 1251-1499g)		
<=750 g	1.82 (1.48-2.25)	<0.0001
751-1000 g	1.39 (1.19-1.63)	<0.0001
1001-1250 g	1.12 (0.97-0.13)	0.124
Surgery in NICU	1.28 (1.05-1.56)	0.014
HRIF Visit 1 at 4-8 months corrected age	2.34 (1.99-2.75)	<0.0001
Early start at HRIF Visit 1	1.39 (1.20-1.61)	<0.0001



Fuller MG, et al – presented at PAS; manuscript in process

Programmatic and Administrative Barriers to High-Risk Infant Follow-Up Care

Table 3 Composition of staff in HRIF

Number of providers staffed in clinic	N (%)
1	10 (17)
2	6 (12)
3	9 (17)
4 or more	29 (54)
Dedicated administrative assistant and/or clinic scheduler	N (%)
Do not have a dedicated person	18 (33)
Part-time person	24 (44)
One full-time person	9 (16)
More than one full-time person	4 (7)

Table 4 Resource needs and barriers in HRIF

Areas considered significant barriers and challenges to successful follow-up	N	(%)
Parent/family work schedule	39	(70)
Parent/family perception that the child is doing well and no need for HRIF	38	(68)
Transportation issues	37	(66)
Patient/family distance from clinic	30	(54)
Insurance	30	(54)
Limited availability for HRIF clinic times	26	(46)
Limited personnel for tracking/follow-up calls in HRIF program	23	(41)
Parent/family refusal for other reasons	18	(32)
Other	10	(18)

Tang BG, et al. Am J Perinatol. 2018;35(10):940-945

HRIF in time of COVID and beyond



How are HRIF clinics in California responding to the COVID-19 pandemic?

- COVID-19 pandemic has substantively changed the way the most HRIF sites approach follow up care for children and families.
- With onset of the pandemic, the vast majority of HRIF clinics were initially closed – great variation in timing and approach to “reopening”, and in non-in person visit structures.
- Current CPQCC HRIF visit structure is **geared toward in-person visits**
 - HRIF teams across the state desire guidance around appropriate instruments for non-in person visits.
 - CCS partners support a non-proscriptive stance in specific instruments.



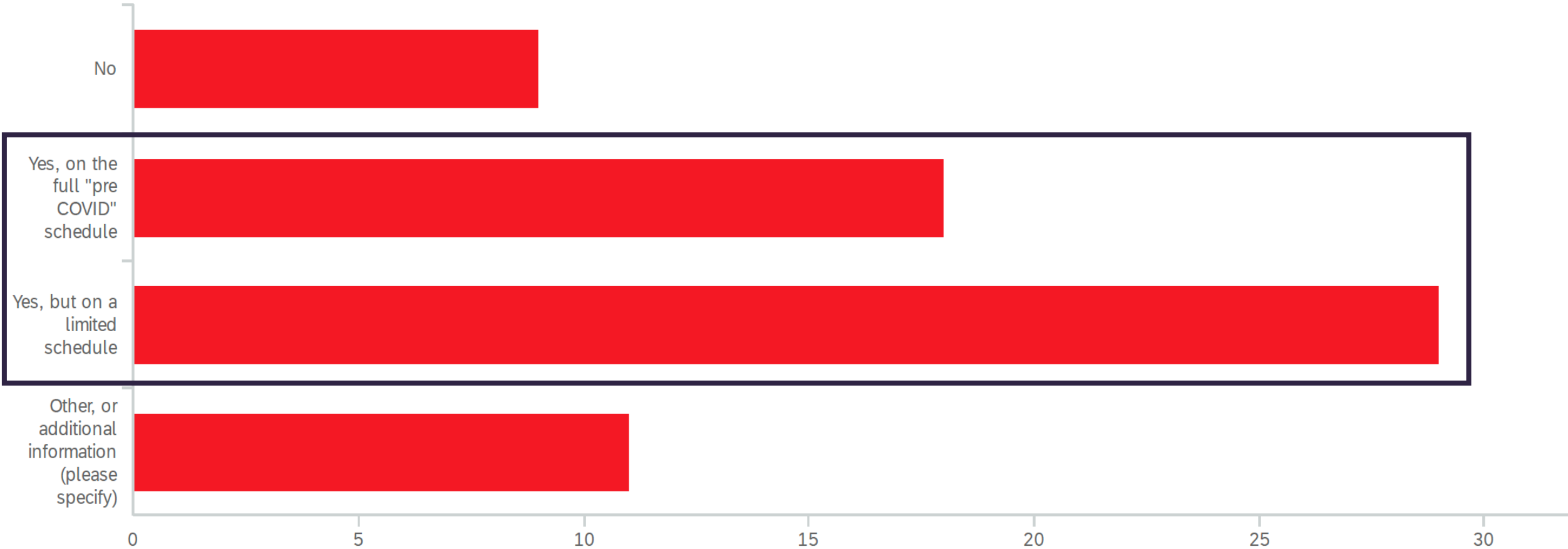
Select your HRIF Clinic center:

What date (mm/dd/yyyy) did your clinic officially close **in person** (face to face) HRIF visits?

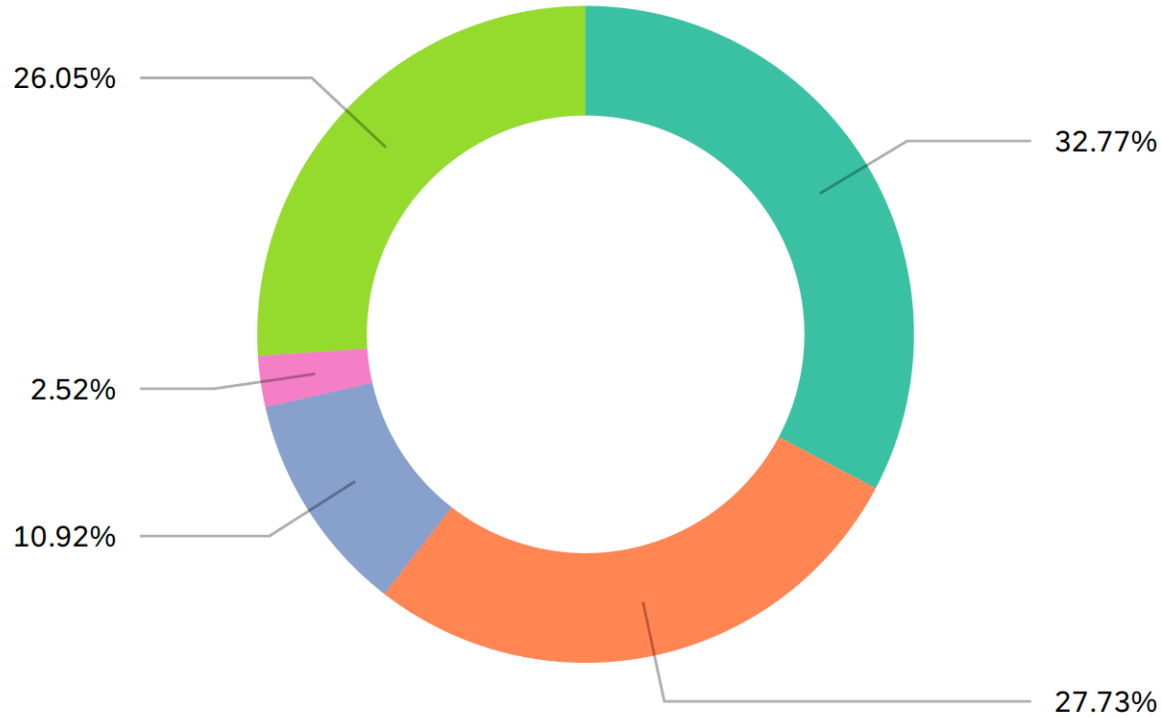


- Most between 3/11- 3/20
- A few outliers – 4/1 – 4/11

Q3 - Has your institution given approval or already started to resume in person (face to face) HRIF visits?



Q6 - How are HRIF children being followed in your clinic during COVID? (check all that apply)



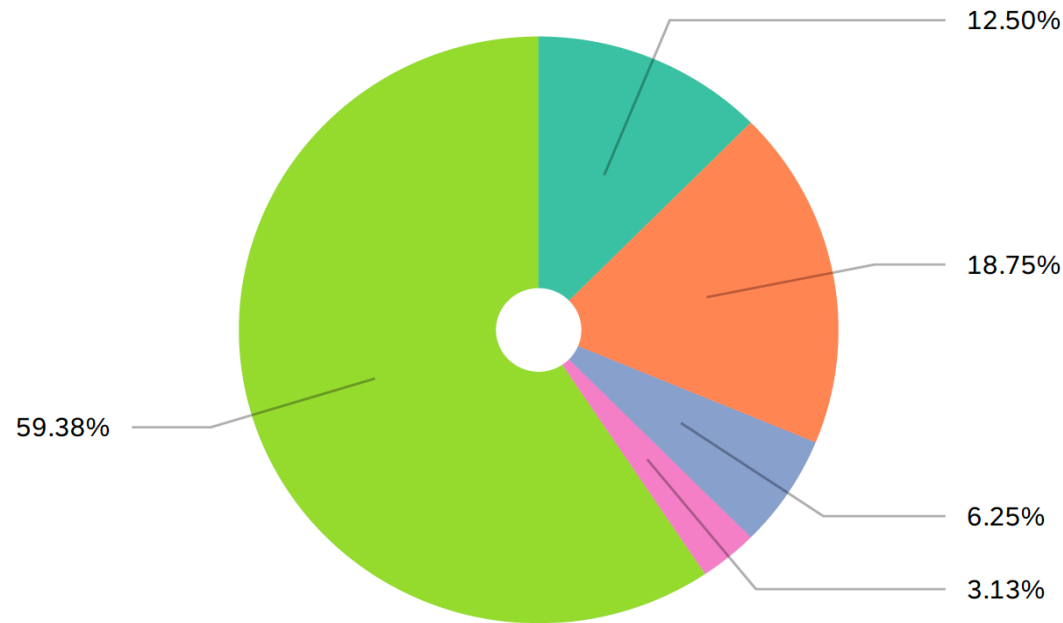
Numerous platforms!!

Telehealth	32.77%	39
Phone calls	27.73%	33
Postcards	10.92%	13
Nothing	2.52%	3
Other	26.05%	31
		119

- We are doing telehealth (audio + video) visits
- We are making phone calls
- We are sending letters/postcards
- We are not doing anything
- Other (please specify)

Q8 - You indicated that your clinic is NOT doing telehealth visits, what are the barriers to implementing them? (check all that apply)

responses - 32



Majority of "other responses" :

- **Families with limited resources and inability to access telehealth**
- In person visits were resumed → teams felt assessments should be done and in person
- Unknown that other options were supported for HRIF visits besides in person

■ Our institution has not provided support to launch telehealth visits for any outpatient clinics.

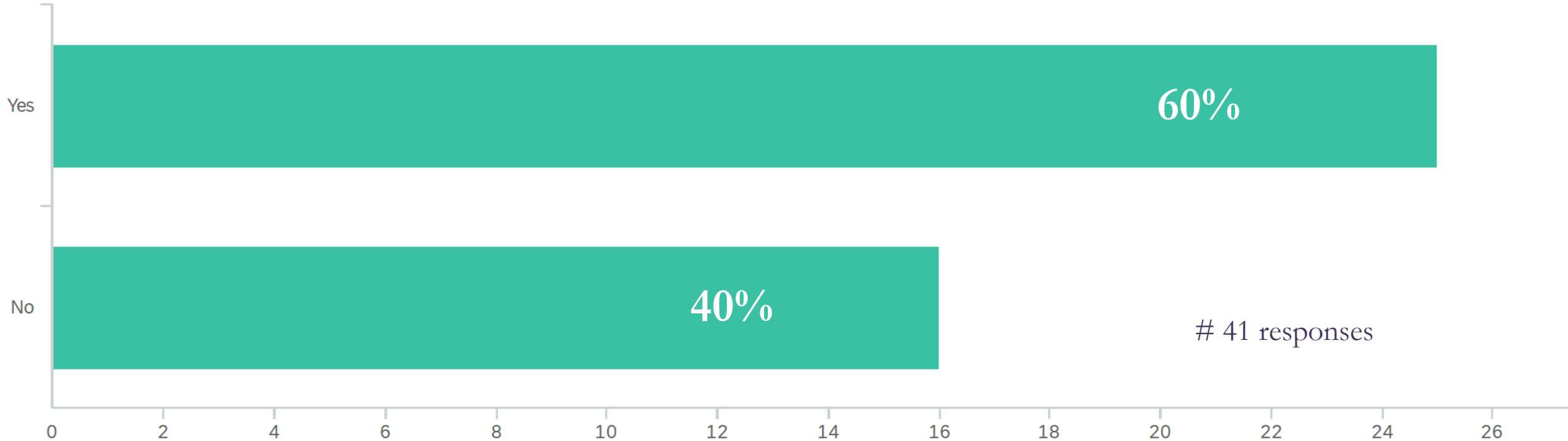
■ Our institution has not provided support to launch telehealth visits for HRIF, although they have provided support to other outpatient clinics.

■ Our institution has indicated that telehealth is difficult to bill or cannot be billed.

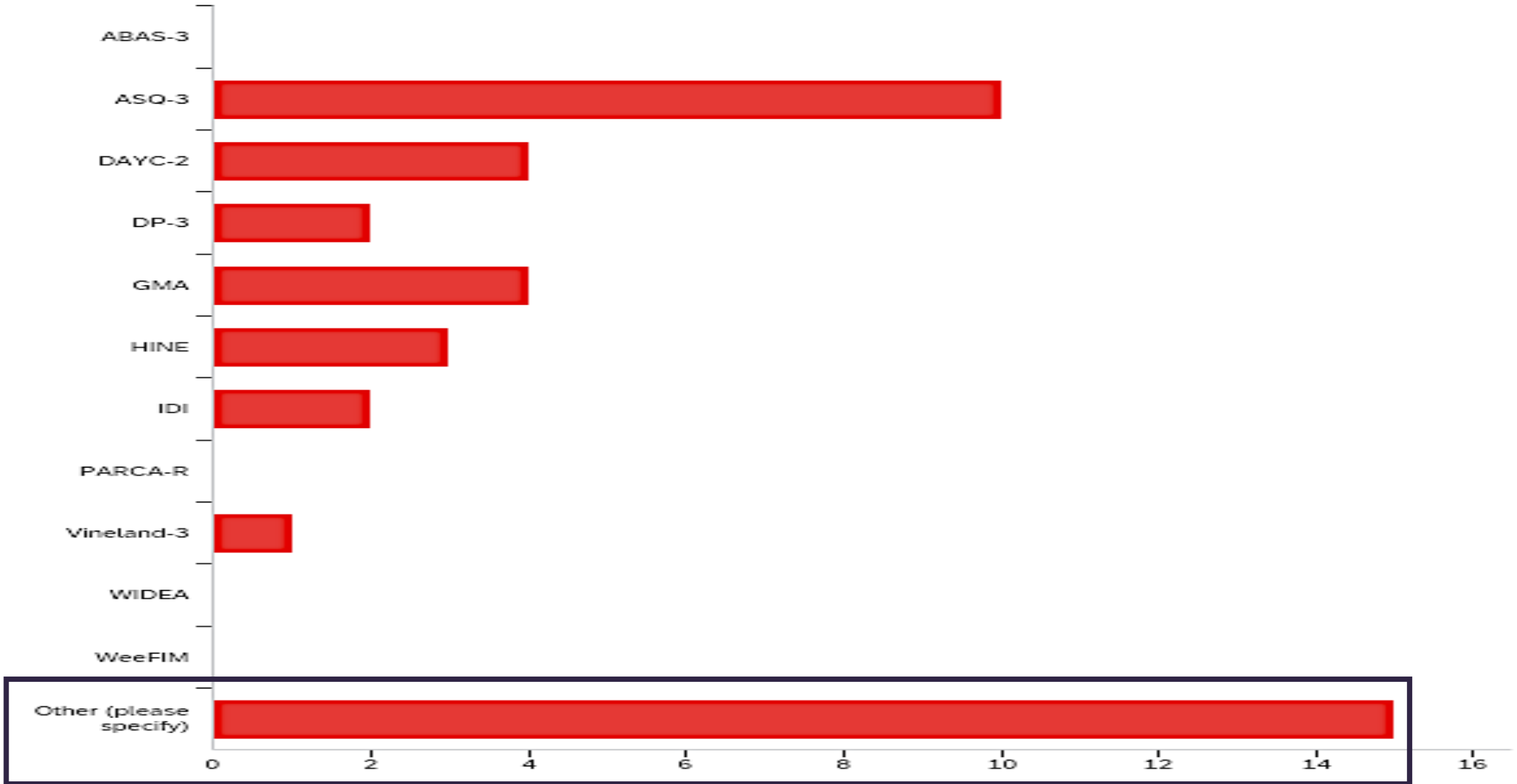
■ We do not know how to get telehealth visits started.

■ Other (please provide comment)

Q9 - You indicated that your clinic is conducting telehealth visits, are you administering any standardized assessments by telehealth?



Q10 - What assessments are you doing by telehealth? (check all that apply)



Overview – Recent state HRIF visits

- Added “telehealth” option on web-based Standard Visit data entry form in late March 2020
- “In flight” data:

HRIF Visits 6/1/20 - 8/31/20

	Missing	Televisit	In Person	Total
SV (% derived Among ALL SV 2882)	0 (0%)	1048 (36.36%)	1834 (63.64%)	2882
AV (% derived Among ALL AV 112)	0 (0%)	43 (38.39%)	69 (61.61%)	112
Total (% derived Among ALL Visits 2994)	0 (0%)	1091 (36.44%)	1903 (63.56%)	2994

CPQCC HRIF Telehealth Guidance Work Group

- Multiple stakeholders from across the state – psychologists and other providers (physicians and APPs), coordinators, CPQCC and CCS representatives.
- Goals:
 - Better understand current state for HRIF visits
 - Develop high level guidance on options for telehealth to inform HRIF Standard Visit changes
 - Develop guidance on prioritization
 - Highlight pros and cons of telehealth vs. in person visits

CPQCC HRIF Telehealth Guidance Work Group

- Broad concepts from implementation planning:
 - **Prioritization strategies** and enhance recognition of barriers for in-person and telehealth visits → which visits, patients, families
 - Underscore value of team visits during telehealth.
 - Advocacy for HRIF clinics currently without telehealth support at their sites.
 - Target a limited number of *appropriate assessments for telehealth* – input not only from California but experts across the U.S. and beyond.
 - Opportunity for quality improvement and prospective investigation of process change implementation

Beyond the First Wave: Consequences of COVID-19 on High-Risk Infants and Families

Monica E. Lemmon, MD^{1,2} Ira Chapman, MD³ William Malcolm, MD² Kelli Kelley⁴
Richard J. Shaw, MD⁵ Angelo Milazzo, MD² C. Michael Cotten, MD² Susan R. Hintz, MD⁶

Am Journal Perinatology in press August 2020

Key Points

- The COVID-19 pandemic is influencing care delivery for high-risk newborns and their families.
- Rapid changes to care delivery are likely to be sustained beyond the initial pandemic response.
- We have an urgent imperative to understand how COVID-19 impacts infant, parent, and family outcomes.

Forbes, June 2020



Stanfordchildrens.org 2020

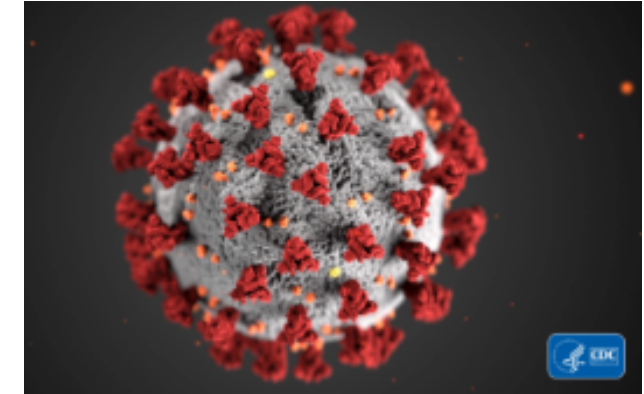


Photo Credit: Alexander Dummer



COVID-19 in Perinatal- Neonatal Medicine: *Potential gaps in our knowledge?*

- Published data suggest that the impact of COVID-19 - the *disease itself* - may be expected not to be substantial in the preterm NICU population.
- However, the *effects* of the COVID-19 crisis – hospital policy changes; resource and services access; financial, employment, and other stressors - *have been felt profoundly by our maternal and neonatal units and the families of our NICU patients.*
- **California – through the CPQCC and HRIF - is uniquely positioned to explore questions related to the broader impact of the COVID-19 crisis.**



What's Next: Impact of COVID-19 on Parents, Families and Children born preterm in California



- Among children born <30 weeks GA from participating CPQCC sites and followed in CPQCC CCS HRIF, how are parents, families and children impacted by the COVID-19 pandemic crisis?
- Project developed in coordination with:
 - CPQCC CCS HRIF Executive Committee
 - HRIF/ Transition Health Equity Work Group

Broad overview: COVID-19 Family Impact Study

- Serial, multilevel parent surveys, linked to information from NICU and HRIF, child NICU and HRIF course.
 - Determine how parents/families of children born < 30 wks are impacted by the COVID-19 pandemic - including parent stressors due to COVID, financial/resource stability, access to medical/special health care services - through 3 years.
 - Evaluate factors associated with impact including sociodemographic disparities, child and family factors, NICU and HRIF site differences.
- Two 6-month birth cohorts of parents/ families:
 - 1) those who were *in the NICU during COVID-19*
 - 2) those who were *already discharged home and in the community during COVID-19*

Broad goalposts: COVID-19 Family Impact Study

- Project start-up **funding** secured –
- Reach-outs, 1:1 zoom meetings, calls with sites done over past 8-10 weeks
 - ~ 10+ sites interested/ committed thus far
- **Upcoming “pre-kick off” Zoom meeting (October 15th)**
- Patient/ Family Health Literacy and Family-Center Care review, translation to Spanish in process.
- **RedCap survey framework** for direct-to-parent survey near complete.
- CPQCC HRIF study grid construct (for participating sites after IRB).
- Research agreement framework in process.
- **Stanford IRB and consent approved**

What will we learn? Why would this be important?



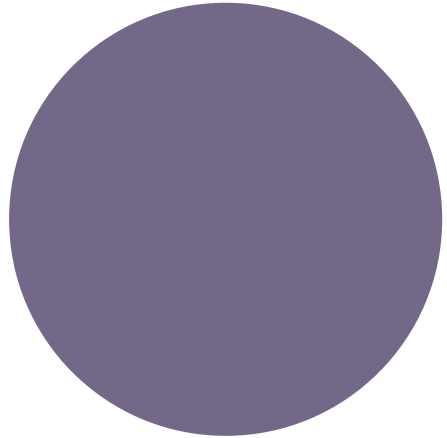
- There will be a **substantial gap** in our understanding of the impact of the COVID-19 pandemic on our patients and their families if we do not investigate the long-term challenges.
- **Inform neonatologists and pediatricians** of potentially substantive impacts of the COVID-19 crisis on parent stressors in the NICU environment and after discharge, and resource/ access challenges in the community.
- **Provide parent-driven data to direct quality and process improvement interventions at institutional and community levels** - to better support patients and families, and to alert state partners to broader challenges for children.

COVID-19 Family Impact Study

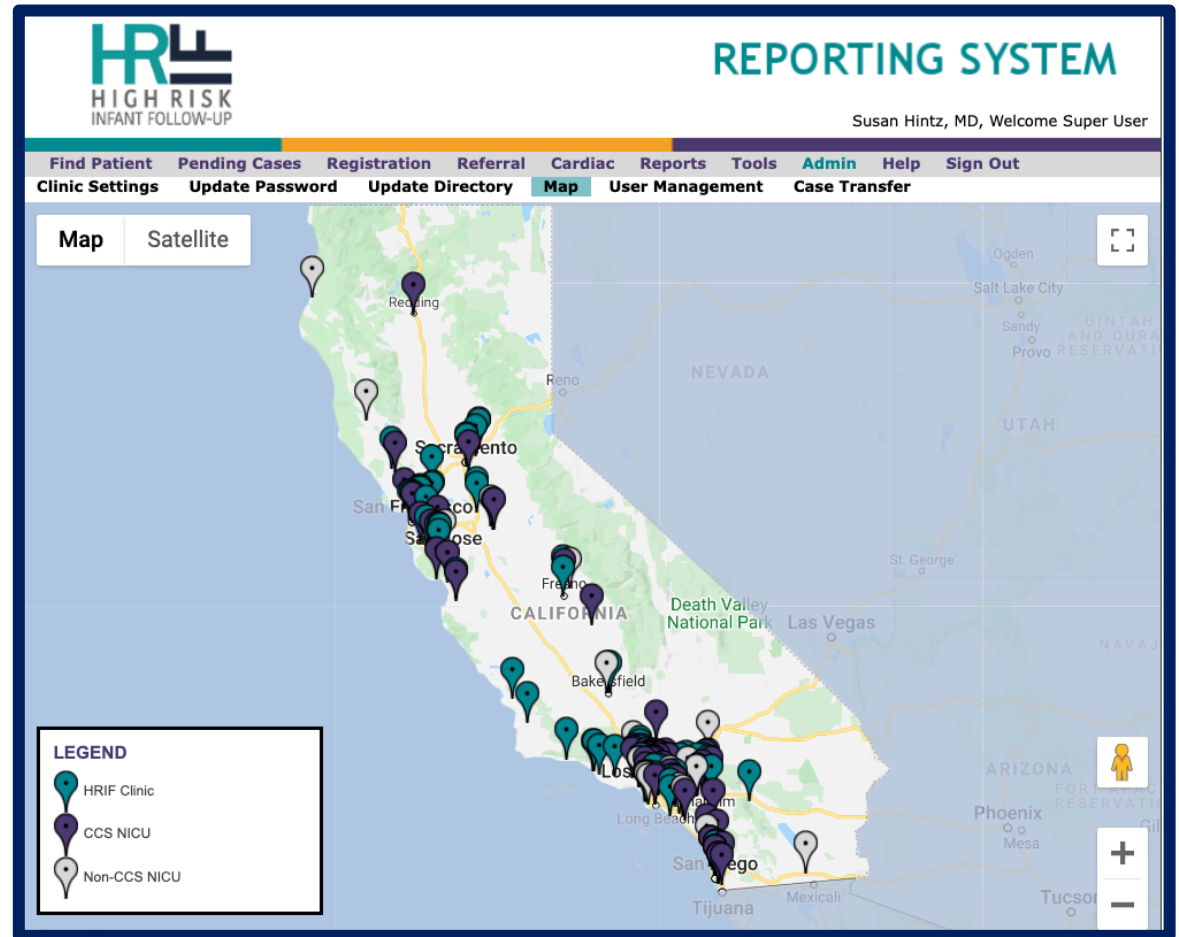


Interested in participating?

- We would love to welcome you!
 - Please email me at srhintz@stanford.edu

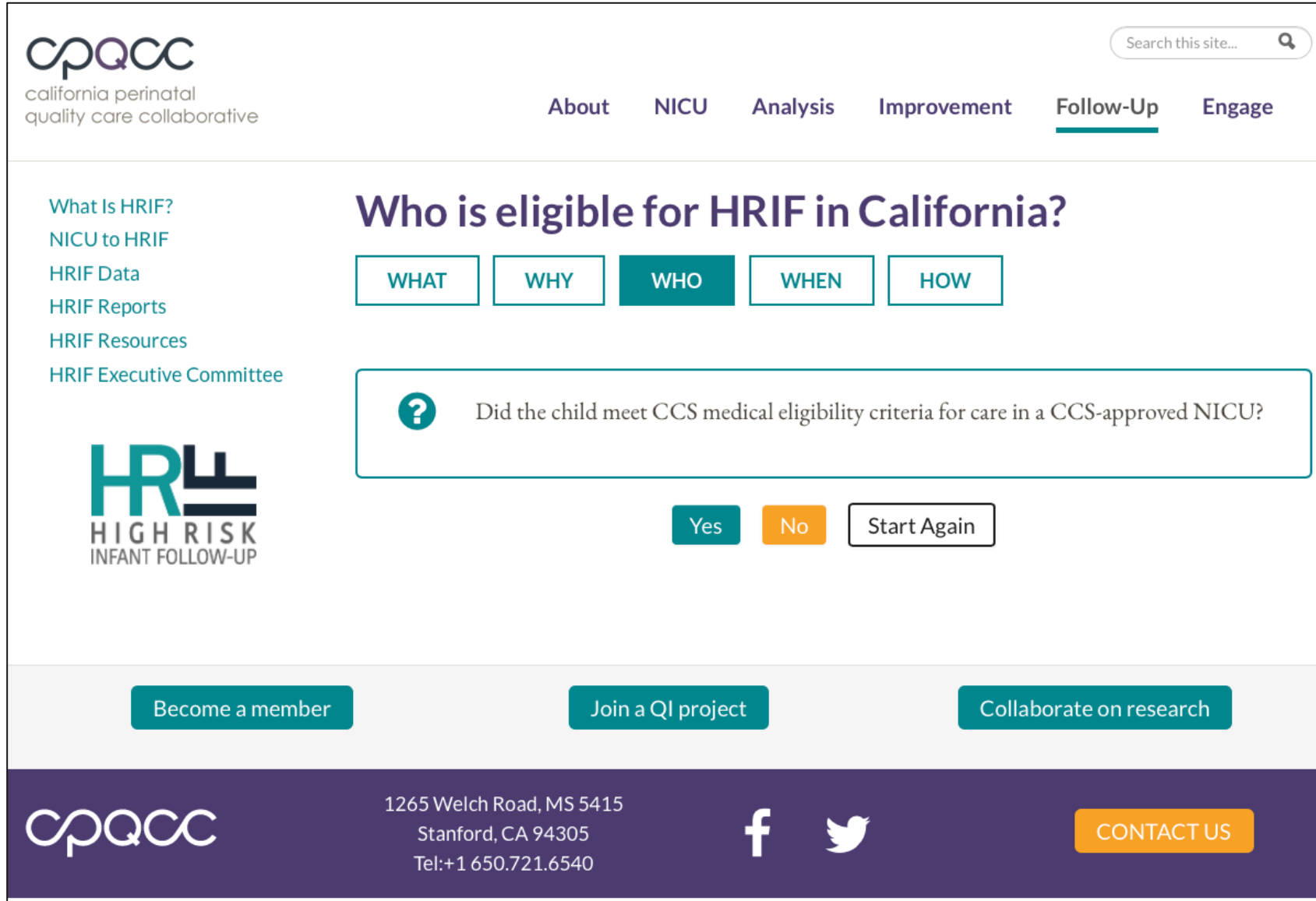


THANK YOU!



HRLL

HIGH RISK
INFANT FOLLOW-UP



The screenshot shows the CPQCC website's 'Follow-Up' section. The main heading is 'Who is eligible for HRIF in California?'. Below this are five filter buttons: 'WHAT', 'WHY', 'WHO' (which is selected), 'WHEN', and 'HOW'. A question box asks, 'Did the child meet CCS medical eligibility criteria for care in a CCS-approved NICU?'. Below the question are three buttons: 'Yes', 'No', and 'Start Again'. The footer contains the CPQCC logo, address (1265 Welch Road, MS 5415, Stanford, CA 94305, Tel: +1 650.721.6540), social media icons for Facebook and Twitter, and a 'CONTACT US' button. A navigation bar at the top includes 'About', 'NICU', 'Analysis', 'Improvement', 'Follow-Up', and 'Engage'. A search bar is located in the top right corner.

Q&A Session

Panelists

- **Henry Lee, MD, MS**, Chief Medical Officer, CPQCC
- **Ronald Cohen, MD**, Medical Director, Northern CPeTS
- **Jochen Profit, MD, MPH**, Chief Quality Officer, CPQCC
- **Susan R. Hintz, MD, MS**, HRIF Medical Director, CPQCC

Closing

Recording and Webinar Evaluation

- An email will be sent out after the webinar with a link to:
 - The slides and webinar recording
 - An evaluation survey
- The webinar recording and slides will also be posted at:
<https://www.cpqcc.org/engage/annual-data-training-webinars-2020>

Upcoming Data Training Webinars

ANNUAL CPQCC DATA TRAINING WEBINARS



THIRD WEBINAR IN THE SERIES

What's New with CPeTs

Wednesday, October 14th
12:00 - 1:00 PM PDT

CPQCC

ANNUAL CPQCC DATA TRAINING WEBINARS



FOURTH WEBINAR IN THE SERIES

What's New with the NICU

Wednesday, October 21st
12:00 - 1:15 PM PDT

CPQCC

ANNUAL CPQCC DATA TRAINING WEBINARS



FIFTH WEBINAR IN THE SERIES

What's New with HRIF

Wednesday, October 28th
12:00 - 1:30 PM PDT

CPQCC

<https://www.cpqcc.org/engage/annual-data-training-webinars-2020>

CPQC