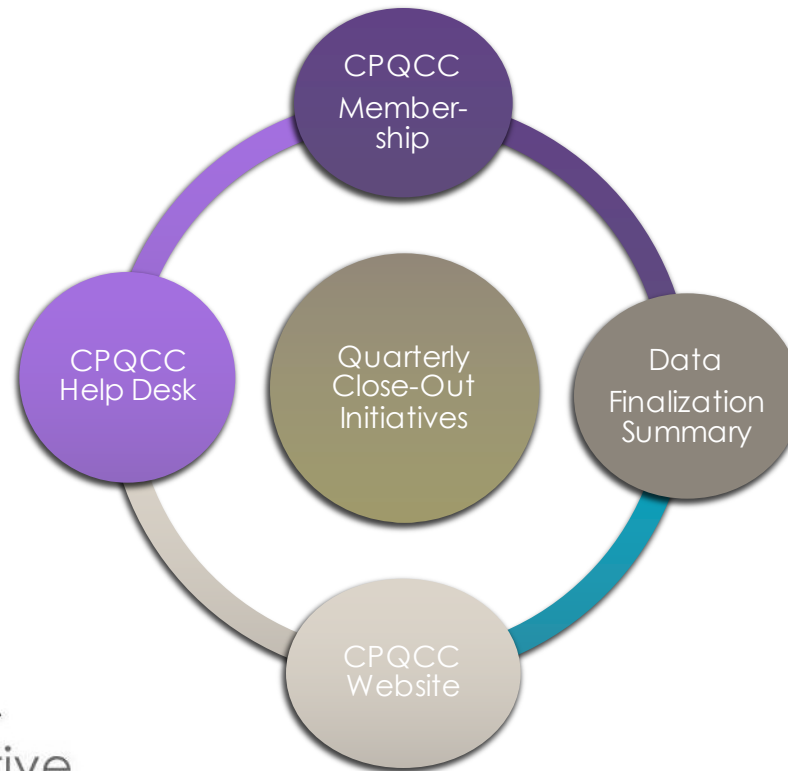


# CPQCC 2016 Data Finalization Summary and Updates

Santa Clara Valley Medical Center , San Jose

October 3, 2017 – Janella Parucha



**CPQCC**

california perinatal  
quality care collaborative

# Data Center Overview

## Topics

- **Membership**
- **Data Finalization Summary**
  - Close-Out Checklist updates
  - Data Management Award comparisons by year and award type
- **Quarterly Close-Out initiatives**
- **CPQCC Help Desk – new look**
- **CPQCC Updating Directories**
- **CPQCC Website Highlights – Where would I find?**
  - Downloads
  - Data Trainings
  - Data Finalization etc.

# CPQCC Participants

## Membership

- 2017: 138 active members
- 2016: 137 members participating in data finalization



# DF Resources: Close-Out Check List

## The Close-out Check List re-cap

- The CPQCC database automatically checks each deliverable as they are completed.
  - Items 3-6
  - Items 9-14
  
- The following items *MUST* be manually checked:
  - Item 1 – Membership Dues (completed by Data Center)
  - Item 2 – Confirmation of DF Guidelines
  - Item 7 – Contact Report
  - Item 8 – VON Membership Survey
    - Once any of these items are checked, you must click the Set Confirmation status button below to complete.

# Close-Out Check List

## CPQCC Close-Out Check List for Center 0000 and Birth Year 2017 as of 2017-09-15 at 15:51

*Items 1, 2, 7 and 8 must be checked manually. All other items are automatically checked.*



#	Activity	Deadline	Done	Confirmation Date/Time	Resources
1.	2017 Membership Dues Paid <i>Membership dues were received by CPQCC data center. Data entry for 2017 is enabled.</i>	02/01/2017	<input checked="" type="checkbox"/>	12/18/2016 @ 15:12	If you have questions about your 2017 dues please submit a ticket at the CPQCC Help Desk.
2.	Confirmation of receipt of e-announcement of data finalization guidelines for 2017	02/01/2018	<input type="checkbox"/>		A link to the 2017 Data Finalization Guidelines will be posted here in December 2017
3.	Completion of all records for infants born in 2016 who were SIH at the 2016 closeout.	04/01/2018	<input type="checkbox"/>		Pull up Edit SIH ID list for 2016
4.	Submission of ID confirmation form for birth year 2017.	04/01/2018	<input type="checkbox"/>		Review / Confirmation of IDs Submitted & Confirmation of CPQCC Conditions for 2017
5.	For infants born in 2017, all CPeTS items for acute transfers into your NICU, all DRD items and all A/D items should be submitted to CPQCC <u>completely</u> . For infants born in 2017 and still in-house all items <u>not related to discharge</u> should be submitted to CPQCC <u>completely</u> .	04/01/2018	<input type="checkbox"/>		Pull up Edit ID list for IDS with pending items for 2017
6.	Submission of error-free CCS form without pending items for birth year 2017. <i>Note that changes to your CPQCC infant data might require CCS form updates!</i>	04/01/2018	<input type="checkbox"/>		Open CCS form for 2017
7.	Submission of VON/CPQCC Contact Report for your NICU for birth year 2017.	04/01/2018	<input checked="" type="checkbox"/>	01/01/2017 @ 07:57	No contact link found for your NICU. If this is a problem contact the CPQCC Help Desk.
8.	Submission of VON Membership Survey for birth year 2017.	04/01/2018 @ 20:59 PST	<input type="checkbox"/>		Click here to go to VON website to fill out 2017 VON Membership Survey (opens new window)
9.	For infants born in 2017, all CPeTS items for acute transfers into your NICU, all DRD items and all A/D items should be submitted to CPQCC <u>completely and 100% error-free</u> . For infants born in 2017 and still in-house all items <u>not related to discharge</u> should be submitted to CPQCC <u>completely and 100% error-free</u> .	06/01/2018	<input type="checkbox"/>		Pull up Edit ID list of IDs with pending items/errors for 2017
10.	Followed-up all warnings listed in the CPQCC Errors and Warnings Report for birth year 2017. <i>Currently 1 warning for review.</i>	06/01/2018	<input type="checkbox"/>		Generate Error and Warnings Report for 2017
11.	Minimized use of Confirmed Unknown $\leq 1\%$ for key risk factors and outcomes. <i>Any unknown risk factor: 0.00% 3% unknown outcome: 0.00%</i>	06/01/2018	<input type="checkbox"/>		Generate Confirmed Unknown Report for 2017
12.	Addressed and resolved all inconsistencies listed in the DCR for birth year 2017. <i>Currently no records for review.</i>	06/01/2018	<input type="checkbox"/>		Review Data Consistency Report (DCR) for 2017
13.	HRIF registration is 100% of 2017 VLBW infants, infants < 32 completed weeks gestation, infants with HIE/Cooling, or infants with ECMO born in 2017 and discharged home from reporting NICU. <i>Current HRIF registration %: 0</i>	06/01/2018	<input type="checkbox"/>		Review infants born in 2017, discharged home from your NICU who are eligible for HRIF due to VLBW, GA<32 completed Wks, HIE, ECMO or Cooling and not registered through 09-10-2017.
14.	Confirmation of CCS report for birth year 2017. The CCS reports will be available for review continuously starting from April 1, 2018. <i>As we have to wait for all centers to finalize their 2017 data and as complete data from all centers is needed to generate several components of the CCS report (e.g., the inborn admission rate comparison of your NICU and the CPQCC network), the CCS report confirmation period opens on 6/2/2018.</i>	06/07/2018	<input type="checkbox"/>		Open current version of CCS report for 2017

Manually check off

Set confirmation status for enabled items

User Comment:

None

CPQCC Staff Comment: [Click here to edit](#)

None

# April 1<sup>st</sup> Deliverables

3.	Completion of all records for infants born in 2016 who were SIH at the 2016 closeout.	04/01/2018
4.	Submission of ID confirmation form for birth year 2017.	04/01/2018
5.	For infants born in 2017, all CPeTS items for acute transfers into your NICU, all DRD items and all A/D items should be submitted to CPQCC <u>completely</u> . For infants born in 2017 and still in-house all items <u>not related to discharge</u> should be submitted to CPQCC <u>completely</u> .	04/01/2018
6.	Submission of error-free CCS form without pending items for birth year 2017. <i>Note that changes to your CPQCC infant data might require CCS form updates!</i>	04/01/2018
7.	Submission of VON/CPQCC Contact Report for your NICU for birth year 2017.	04/01/2018
8.	Submission of VON Membership Survey for birth year 2017.	04/01/2018 @ 20:59 PST

Manually  
check off

# April 1<sup>st</sup> Deliverables

## 2017 CCS Supplemental Form

59:37

CPQCC / VON Center Number: 0000

2017 CCS NICU Status: Regional

Section A Section B Section C Section D Section E Section F QI Prj 1

### A. Hospital Births and Deaths of Infants Born in 2017 by Birth Weight

Infants Born Between 1/1/2017 and 12/31/2017	< 401 grams	401-500 grams	501-750 grams	751-1,000 grams	1,001-1500 grams	1,501-2500 grams	> 2500 grams	Total
<b>Total Live Births by Birth Weight in your center from 1/1/2017 to 12/31/2017</b> Should be ... compared to your CPQCC submissions	0 ≥ 0	0 = 1	0 = 1	0 = 0	0 = 2	0 ≥ 0	0 ≥ 0	0 ≥ 4
Deaths for infants born in 2017 who either: 1) died while under the care of your NICU staff regardless of the location in your hospital (Non-Delivery Room Deaths), or 2) died in the delivery room or initial resuscitation area within 12 hours of birth and prior to NICU admission (Delivery Room Deaths). Also include infants not born in your hospital. Do NOT include stillborns.								
<b>Total Deaths of Infants Admitted to Your NICU (or under the care of your NICU staff regardless of the location in your hospital)</b> This row will be updated based on your entries for the number of deaths prior and post 28 days.	0	0	0	0	0	0	0	0
<b>NICU Deaths Prior to and Including the 28th Day of Life (*) (Not Stillborn, Non-Delivery Room Deaths)</b> Should be ... compared to your CPQCC submissions	0 ≥ 0	0 = 0	0 = 0	0 = 0	0 = 0	0 = 0	0 = 0	0 ≥ 0
<b>NICU Deaths after the 28th Day of Life (**) (Not Stillborn, Non-Delivery Room Deaths)</b> Should be ... compared to your CPQCC submissions	0 ≥ 0	0 ≥ 0	0 ≥ 0	0 ≥ 0	0 ≥ 0	0 ≥ 0	0 ≥ 0	0 ≥ 0
<b>Delivery Room Deaths</b> Should be ... compared to your CPQCC submissions	0 ≥ 0	0 = 1	0 = 1	0 = 0	0 = 1	0 = 0	0 = 0	0 ≥ 3

\* Note: Up to 27 days, 23 hours, and 59 minutes from birth.

\*\* Note: From 28 Days, 0 hours since birth up to 1 year of age.

Note: CCS counts by Admission, not by infant. If an infant was born in your center, you would count him/her in Table A. Then, if this infant was transported out, you would count him/her in Table C. And then, if this same infant was re-admitted to your hospital, you would count her/him a third time in Table B. So this one infant is counted 3 times on this form.

# June 1<sup>st</sup> Deliverables

9.	For infants born in 2017, all CPeTS items for acute transfers into your NICU, all DRD items and all A/D items should be submitted to CPQCC <b>completely and 100% error-free</b> . For infants born in 2017 and still in-house all items <u>not related to discharge</u> should be submitted to CPQCC <b>completely and 100% error-free</b> .	06/01/2018
10.	Followed-up all warnings listed in the CPQCC Errors and Warnings Report for birth year 2017. <i>Currently 1 warning for review.</i>	06/01/2018
11.	Minimized use of Confirmed Unknown to $\leq 3\%$ for key risk factors and outcomes. <i>Any unknown risk factor: 0.00 %. Any unknown outcome: 11.11 %.</i>	06/01/2018
12.	Addressed and resolved all inconsistencies listed in the DCR for birth year 2017. <i>Currently no records for review.</i>	06/01/2018
13.	HRIF registration is 100% of 2017 VLBW infants, infants < 32 completed weeks gestation, infants with HIE/Cooling, or infants with ECMO born in 2017 and discharged home from reporting NICU. <i>Current HRIF registration: 0 %</i>	06/01/2018

New HRIF eligibility criteria will be added to Item 13 for infants who:

- received a diagnosis of moderate or severe HIE
- surgery for Congenital Heart Disease
- received Inhaled Nitric Oxide >4 hours
- experience seizures



# June 1<sup>ST</sup> Deliverable Item #11

## Confirmed Unknown Report

### The Close-Out Check List UPDATE

- Item# 10 included both the Error & Warning Reports and the Confirmed Unknown Report.
  - However it only tracked the completeness of the Error & Warning Report, while the Confirmed Unknown Report was listed as a reminder for review.

Update...

- These two items will be separated into two items:
  - **Item10. Followed-up all warnings listed in the CPQCC Errors and Warnings Report for birth year 2017.**
  - **Item 11. Minimized use of Confirmed Unknown to  $\leq 3\%$  for key risk factors and outcomes.**
    - Complete data needed for Outcome Measures.
    - Dispositions should be known, especially for Inborn babies.
- **If confirmed unknown percentages are  $>3\%$ . The member can note the reason in the comment section of the Close-Out Checklist.**

# June 1<sup>ST</sup> Deliverable Item #11 Confirmed Unknown Report

**Data Reports**

Center Number: 0000      Select Year: 2017


Error Report Only     Error and Warnings Report     Detailed Data Submission Summary Report

Review / Confirmation of IDs Submitted & Confirmation of CPQCC Conditions

Data Consistency Report

Confirmed Unknown Report (updated at 1 AM daily)

Enter minimum unknown percent here:



**Center 0000** ▾

- Add New Data
- Edit Data
- View CCS Form
- View CCS Report
- Data Reports**
- NICU Settings
- Close-Out Check List
- LOGOUT**

# June 1<sup>ST</sup> Deliverable Item #11

## Confirmed Unknown Report

10.	Followed-up all warnings listed in the CPQCC Errors and Warnings Report for birth year 2017. <i>Currently 1 warning for review.</i>	06/01/2018	<input type="checkbox"/>	
11.	Minimized use of Confirmed Unknown to $\leq$ 3% for key risk factors and outcomes. <i>Any unknown risk factor: 0.00 %. Any unknown outcome: 11.11 %.</i>	06/01/2018	<input type="checkbox"/>	
12.	Addressed and resolved all inconsistencies listed in the DCR for birth year 2017. <i>Currently no records for review.</i>	06/01/2018	<input type="checkbox"/>	
13.	HRIF registration is 100% of 2017 VLBW infants, infants < 32 completed weeks gestation, infants with HIE/Cooling, or infants with ECMO born in 2017 and discharged home from reporting NICU. <i>Current HRIF registration: 0 %</i>	06/01/2018	<input type="checkbox"/>	
14.	Confirmation of CCS report for birth year 2017. The CCS reports will be available for review continuously starting from April 1, 2018. <i>As we have to wait for all centers to finalize their 2017 data and as complete data from all centers is needed to generate several components of the CCS report (e.g., the inborn admission rate comparison of your NICU and the CPQCC network), the CCS report confirmation period opens on 6/2/2018.</i>	06/07/2018	<input type="checkbox"/>	

Set confirmation status for enabled items

**User Comment:**

None

**CPQCC Staff Comment:** [Click here to edit](#)

None

Leave comment to explain why confirmed unknown >3%

# June 1<sup>ST</sup> Deliverable Item #11

## Confirmed Unknown Report

Note: The only variables that will be included are those in the Risk Factor and Outcome/Process Measure sections.

Variable Name	Description
rfmiss	At Least 1 Risk Factor Unknown (Birth Weight, Gestational Age, Prenatal Care, Sex, Congenital Anomaly (including specific anomalies if applicable), Multiple, 5-Minute Apgar, Maternal Age)
<del>rfmissplus</del>	<del>At Least 1 Risk Factor Including Race/Ethnicity Unknown (Birth Weight, Gestational Age, Prenatal Care, Sex, Congenital Anomaly (including specific anomalies if applicable), Multiple, 5-Minute Apgar, Maternal Age, Race, Ethnicity)</del>
outmiss	At Least 1 CCS Report Outcome/Process Measure Unknown (Enteral Feeding at Home Discharge, Any Disposition Item, Initial LOS, Total LOS, Oxygen @ 36 weeks, Oxygen @ Age 28 days, Antenatal Steroids, Temperature at NICU Admission, Cooling Status, Late Bacterial Infection, CNegStaph Infection, Fungal Infection, Eye Exam, Grade of ROP, Cranial Image by Age 28 Days, Grade of Hemorrhage, Shunt Placed, Pneumothorax, NEC, PVL, Postnatal Steroids Given, Postnatal Steroids for CLD, PDA Ligation, NEC Surgery, ROP Surgery, Discharged on Oxygen)

# Confirmed Unknown Report

At Least 1 Risk Factor (9)

## **Demographics**

Item 1. Birth Weight

Item 3. Gestational Age

Item 5. Sex

## **Maternal History & Delivery**

Item 9. Maternal Age

Item 10b. Race, Ethnicity

Item 11 Prenatal Care

Item 15 Multiple

## **Delivery room**

Item 19. 5-Minute Apgar

## **Congenital Malformations**

Item 49 Congenital Anomaly

(including specific anomalies if applicable)

# Confirmed Unknown Report

At Least 1 CCS Report Outcome/Process Measure (26) Unknown

## Maternal History & Delivery

Item 13a. Antenatal Steroids

## Post-Delivery Diagnoses and Interventions

### Respiratory

Item 22b. Temperature at NICU Admission

Item 22c. Cooling Status

Item 28. Pneumothorax

Item 32a. Postnatal Steroids Given

Item 32b. Postnatal Steroids for CLD

Item 34. Oxygen @ 36 weeks

Item 33. Oxygen @ Age 28 days

Item 35. Discharged on Oxygen

## Post-Delivery Diagnoses and Interventions

### Infections

Item 37. Late Bacterial Infection,

Item 37b. CNegStaph Infection,

Item 37c. Fungal Infection

## Post-Delivery Diagnoses and Interventions Other diagnoses, surgeries

~~PDA Ligation~~ Item 39d. PDA Surgery

Item 40b. NEC

Item 40c. NEC Surgery

Item 42a. Eye Exam,

Item 42b. Grade of ROP,

Item 42c. ROP Surgery,

## Post-Delivery Diagnoses and Interventions

### Neurological

Item 45a. Cranial Image by Age 28 Days

Item 45b. Grade of Hemorrhage

Item 45d. Shunt Placed

Item 46. Periventricular Leukomalacia

## Disposition Items

Item 53. Enteral Feeding at Home Discharge

Any Disposition Item

Initial LOS

Total LOS

# June 2<sup>nd</sup> – 7<sup>th</sup> Deadline Deliverable

14.	<b>Confirmation of CCS report for birth year 2017. The CCS reports will be available for review continuously starting from April 1, 2018.</b> <i>As we have to wait for all centers to finalize their 2017 data and as complete data from all centers is needed to generate several components of the CCS report (e.g., the inborn admission rate comparison of your NICU and the CPQCC network), the CCS report confirmation period opens on 6/2/2018.</i>	06/07/2018	<input type="checkbox"/>	
-----	--	------------	--------------------------	--

Set confirmation status for enabled items

## P. NICU Attestation and Confirmation Status

I am the NICU Medical Director     I am not the NICU Medical Director

CCS requires attestation by the NICU Medical Director. If you are not the NICU Medical director, please document in the field below the reason why attestation by the NICU Medical Director is not possible.

*When entering a reason, hit the tab key after you are done with your entry to unlock the confirmation button!*

**I, Fulani Davis, have reviewed the data values reported in this submission on 06-08-2015, and I confirm that they are complete and accurately reflect the activity of this NICU during 2014.**

# CPQCC Quarterly Close-Out

Mail chimp Announcement:

Q3 Close-Out Deadline Reminder (Oct. 8<sup>th</sup>)

Highlights

- All CPQCC eligible infants entered (January – September)
- HRIF Referrals for infants discharged from your NICU
  - Resource: Link to the HRIF Referral Guide

## CPQCC Q3 Reminder

SUNDAY, OCTOBER 8, 2017 at 11:59 PM

Dear CPQCC Participants,

The deadline to submit your center's third quarter data is Sunday, October 8th at 11:59PM. As of today, the CPQCC Network database for 2017 includes data on **15,459** records.

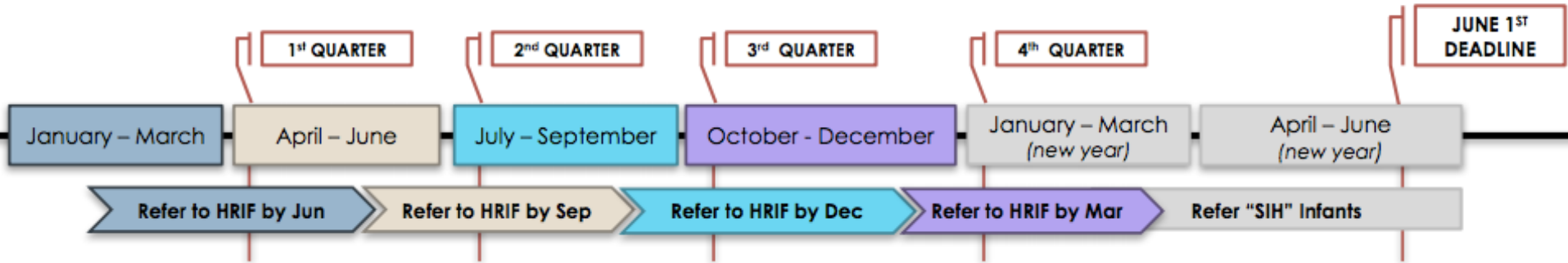
We encourage your participation in the Quarterly Close-outs to promote accurate and timely data reports. We advise all CPQCC participants to submit 100% complete and error-free real-time data by the first quarter deadline by 11:59 PM on October 8, 2017. VON data is included in the VON Quarterly Report if received by 11:59 PM on October 8th. HRIF referrals are also included in the 2017 Match Status Report. To benefit from complete reports you must submit the following items:

- All CPQCC eligible infants, from January to September 2017, should be entered.
- HRIF Referrals for all infants discharged home in January - September, should be registered before December. ([please see the referral guide](#)).



# CCS NICU High Risk Infant Follow-up Eligible Infants Referral Guidelines

(estimate average 2 months NICU Stay)



- Infants discharge to home in January – March, should be registered before June
- Infants discharge to home in April – June, should be registered before September
- Infants discharge to home in July – September, should be registered before December
- **Infants discharge to home in October – December, should be registered before March (new year)**
- Any Still in Hospital (SIH) Infants, should be registered once identified as eligible for HRIF
- All infants born in the year **MUST** be registered in the HRIF-QCI Reporting System before the June 1<sup>st</sup> deadline.

**CPQCC 3<sup>rd</sup> Quarter Expectation:** Infants born and discharged to home between January – July, should be registered in a HRIF Program. Closeout Checklist item #12 = 100%.

**CPQCC 1<sup>st</sup> Quarter Expectation:** Infants born and discharged to home between August – December, (of the previous year), should be registered in a HRIF Program.



# AWARDS!



Superstar Award



Early Bird Award



Crown Award



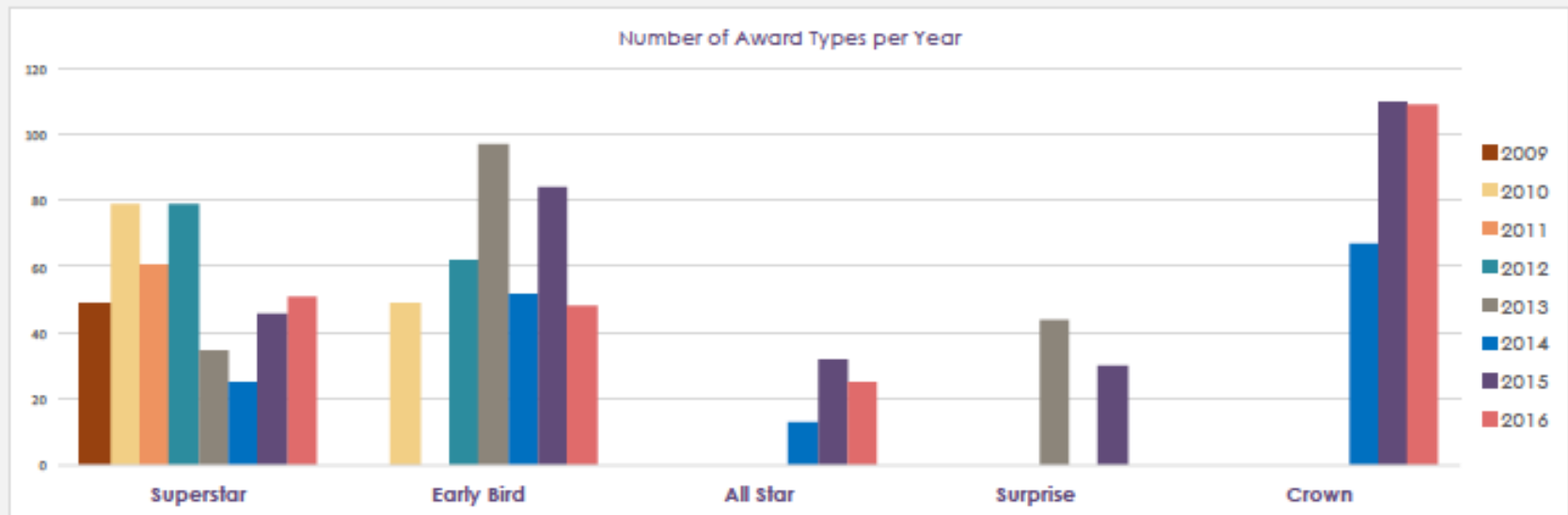
All-Star Award



Surprise Award

# Data Management Awards

## CPQCC Data Management Awards



Award Types	2009	2010	2011	2012	2013	2014	2015	2016	Total Awards
Superstar	49	79	60	79	35	25	46	51	424
Early Bird	NA	49	0	62	97	52	84	48	392
All Star	NA	NA	NA	NA	NA	13	32	25	45
Surprise	NA	NA	NA	NA	44	0	30	NA	74
Crown	NA	NA	NA	NA	NA	67	110	109	177
<b>Total</b>	<b>49</b>	<b>128</b>	<b>60</b>	<b>141</b>	<b>176</b>	<b>157</b>	<b>302</b>	<b>233</b>	<b>1112</b>

# Superstar Award!

## Superstar Award:

Granted to centers who complete the April 1<sup>st</sup> deliverables (Items 2-7) by March 15<sup>th</sup>.



# AWARD WINNERS! (Superstar)

Anaheim Regional Medical Center  
Anderson Lucchetti WCh Center  
Bakersfield Memorial Hospital  
California Hospital Medical Center - Los Angeles  
California Pacific Medical Center - West (CPMC)  
Centinela Hospital Medical Center  
Children's Hospital Los Angeles  
El Camino Hospital  
Garfield Medical Center  
Good Samaritan Hospital, Los Angel  
Grossmont Hospital, Women's Health Center  
Henry Mayo Newhall Memorial Hospi  
Hollywood Presbyterian Medical Center  
Huntington Memorial Hospital  
John Muir Health, Walnut Creek Campus  
Kaweah Delta Healthcare District  
Kern Medical Center  
LAC/USC (Los Angeles County, University Southern California Medical Center)

Marian Regional Medical Center  
Marin General Hospital  
Mattel Children's Hospital at Ronald Reagan UCLA  
Memorial Medical Center, Modesto  
Olive View - UCLA Medical Center  
Orange County Global Medical Center  
Pomona Valley Hospital Medical Center  
Presbyterian Intercommunity Hospital  
Providence Saint Joseph Medical Center  
Providence Tarzana Medical Center  
Rady Children's at Scripps Encinitas  
Rady Children's at Scripps La Jolla  
Rady Children's Hospital San Diego  
Regional Medical Center of San Jose  
Saddleback Memorial Hospital  
San Antonio Community Hospital  
San Gabriel Valley Medical Center  
San Joaquin Community Hospital  
Santa Clara Valley Medical Center (SCVMC)  
Santa Monica-UCLA Medical Center & Orthopaedic Hospital  
Santa Rosa Memorial Hospital

# AWARD WINNERS! (Superstar)

**Scripps Mercy Hospital - Chula Vista**  
**Scripps Mercy Hospital - San Diego**  
**St. Jude Medical Center**  
**Sutter Roseville Medical Center**  
**Sutter Santa Rosa Regional Hospital**  
**Torrance Memorial Medical Center**  
**Tri-City Medical Center**  
**UC Davis Medical Center**  
**UCSF Benioff Children's Hospital in San  
Francisco**  
**University of California Irvine Medical Center**  
**Valley Children's Hospital**  
**Valley Children's Hospital at St. Agnes Medical  
Center**

# Early Bird Award!

## Early Bird Recognition Award:

Granted to centers who confirm their CCS Final Report (Item 14) by June 2<sup>nd</sup>.



# AWARD WINNERS! (Early Bird)

**Alta Bates Summit Medical Ctr**  
**Anaheim Regional Medical Center**  
**Anderson Lucchetti Women's and Children's Center**  
**Antelope Valley Hospital**  
**Bakersfield Memorial Hospital**  
**Cedars-Sinai Medical Center**  
**Children's Hospital Los Angeles (CHLA)**  
**Community Regional Medical Center (CRMC)**  
**Dominican Hospital, Santa Cruz**  
**Fountain Valley Regional Hospital & Medical Center**  
**Garfield Medical Center**  
**Glendale Memorial Hospital and Health Center**  
**Good Samaritan Hospital, Los Angeles**  
**Harbor UCLA Medical Center**  
**Hoag Memorial Hospital, Presbyterian**  
**Huntington Hospital**  
**John Muir Health, Walnut Creek Campus**  
**Kaiser Permanente - Santa Clara**  
**Kern Medical Center**

**Loma Linda University Medical Center (LLUMC)**  
**Los Robles Regional Hospital & Medical Center**  
**Lucile Packard Children's Hospital at Stanford, (LPCH)**  
**Lucile Packard Children's Special Care Nursery at Sequoia Hospital**  
**Marian Regional Medical Center**  
**Mattel Children's Hospital at Ronald Reagan UCLA**  
**Northbay Medical Center**  
**Olive View UCLA Medical Center**  
**Orange County Global Medical Center**  
**Rady Children's Hospital at Scripps Mercy Chula Vista**  
**Rady Children's Hospital at Scripps Mercy San Diego**  
**Rady Children's Hospital San Diego (RCHSD)**  
**Regional Medical Center of San Jose**  
**Saddleback Memorial Medical Center**  
**San Antonio Community Hospital**  
**San Joaquin General Hospital (SJGH)**  
**Santa Clara Valley Medical Center (SCVMC)**  
**Santa Monica - UCLA Medical Center & Orthopaedic Hospital**



# AWARD WINNERS! (Early Bird)

**Santa Rosa Memorial Hospital**  
**Scripps Mercy Hospital - Chula Vista**  
**Scripps Mercy Hospital - San Diego**  
**Sierra Vista Regional Medical Center**  
**St. Bernadine Medical Center**  
**Sutter Roseville Medical Center**  
**Sutter Santa Rosa Regional Hospital**  
**Tri-City Medical Center**  
**University of California Irvine Medical Center (UCI)**  
**Valley Children's Hospital**  
**Valley Children's Hospital at St. Agnes Medical Center**

# AWARDS!

## All Star Award:

Granted to centers who achieve the Superstar Award and the Early Bird Award and completes the June 1<sup>st</sup> deliverables (Items 8-10/11) by May 15<sup>th</sup>.



# AWARD WINNERS! (All Star)

**Anderson Lucchetti Women's and Children's Center**

**Bakersfield Memorial Hospital**

**Children's Hospital Los Angeles (CHLA)**

**Garfield Medical Center**

**Good Samaritan Hospital, Los Angeles**

**Huntington Hospital**

**John Muir Health, Walnut Creek Campus**

**Kern Medical**

**Los Robles Regional Hospital & Medical Center**

**Marian Medical Center**

**Olive View - UCLA Medical Center**

**Orange County Global Medical Center**

**Regional Medical Center of San Jose**

**Saddleback Memorial Medical Center**

**San Antonio Community Hospital**

**San Joaquin Community Hospital**

**Santa Clara Valley Medical Center (SCVMC)**

**Santa Monica - UCLA Medical Center & Orthopedic Hospital**

**Scripps Mercy Hospital - Chula Vista**

**Scripps Mercy Hospital - San Diego**

**Sutter Roseville Medical Center**

**Tri-City Medical Center**

**University of California Irvine Medical Center (UCI)**

**Valley Children's Hospital**

# Crown Award!

## Crown Award:

Granted to centers who complete ALL deliverables on time by their designated deadlines (April 1<sup>st</sup>, June 1<sup>st</sup> and June 7<sup>th</sup>).



# AWARD WINNERS! (Crown)

Anaheim Regional Medical Center  
Anderson Lucchetti Women's and Children's  
Center  
Arrowhead Regional Medical Center  
Bakersfield Memorial Hospital  
California Hospital Medical Center - Los Angeles  
California Pacific Medical Center - West (CPMC)  
Cedars-Sinai Medical Center (CSMC)  
Centinela Hospital Medical Center  
Children's Hospital Los Angeles (CHLA)  
CHOC Children's at Mission Hospital  
Citrus Valley Medical Center  
Community Regional Medical Center  
Cottage Hospital, Santa Barbara  
Doctors Medical Center of Modesto  
Dominican Hospital  
El Camino Hospital  
Glendale Adventist Medical Center  
Good Samaritan Hospital, Los Angeles  
Good Samaritan Hospital, San Jose

Grossmont Hospital, Women's Health Center  
Harbor UCLA Medical Center  
Henry Mayo Newhall Memorial Hospital  
Hoag Memorial Hospital, Presbyterian  
Hollywood Presbyterian Medical Center  
Huntington Hospital  
John Muir Health, Walnut Creek Campus  
Kaiser Permanente - Oakland  
Kaiser Permanente - Roseville  
Kaiser Permanente - San Francisco  
Kaiser Permanente - San Leandro  
Kaiser Permanente - Walnut Creek  
Kern Medical  
KFH Baldwin Park  
KFH Downey  
KFH Fontana  
KFH Los Angeles  
KFH Ontario Medical Center  
KFH Orange County - Anaheim  
KFH Panorama City  
KFH West Los Angeles  
KFH Woodland Hills  
LAC/USC Medical Center

# AWARD WINNERS! (Crown)

**Loma Linda University Medical Center (LLUMC)**  
**Los Robles Regional Hospital & Medical Center**  
**LPCH Special Care Nursery At Sequoia Hospital**  
**Lucile Packard Children's Hospital Stanford**  
**Marian Regional Medical Center**  
**Marin General Hospital**  
**Mattel Children's Hospital at Ronald Reagan**  
**UCLA**  
**Memorial Medical Center – Modesto**  
**Mercy San Juan Medical Center**  
**Mercy Southwest Hospital**  
**Methodist Hospital of Southern California**  
**NorthBay Medical Center**  
**O'Connor Hospital - San Jose**  
**Olive View - UCLA Medical Center**  
**Orange County Global Medical Center**  
**Parkview Community Hospital**  
**PIH Health Hospital**  
**Pomona Valley Hospital Medical Center**  
**Providence Holy Cross Medical Center**

**Providence Little Company of Mary Medical Center - Torrance**  
**Providence St. Joseph Medical Center**  
**Rady Children's at Scripps Mercy Chula Vista**  
**Rady Children's at Scripps Mercy San Diego**  
**Rady Children's at Scripps Encinitas**  
**Rady Children's at Scripps La Jolla**  
**Rady Children's Hospital San Diego**  
**Rady Children's at Palomar Medical Center Escondido**  
**Regional Medical Center of San Jose**  
**Riverside Community Hospital**  
**Saddleback Memorial Medical Center**

# AWARD WINNERS! (Crown)

**Salinas Valley Memorial Healthcare System**  
**San Antonio Community Hospital**  
**San Joaquin Community Hospital**  
**San Joaquin General Hospital (SJGH)**  
**Santa Clara Valley Medical Center (SCVMC)**  
**Santa Monica-UCLA Medical Center & Orthopaedic Hospital**  
**Santa Rosa Memorial Hospital**  
**Scripps Mercy Hospital - Chula Vista**  
**Scripps Mercy Hospital - San Diego**  
**Sharp Chula Vista Medical Center**  
**Sharp Mary Birch Hospital for Women**  
**Sierra Vista Regional Medical Center**  
**St. Bernadine Medical Center**  
**St. Francis Medical Center**  
**St. Joseph's Medical Center – Stockton**  
**St. Jude Medical Center**  
**St. Mary Medical Center**

**Sutter Roseville Medical Center**  
**Torrance Memorial Medical Center**  
**Tri-City Medical Center**  
**UCSF Benioff Children's Hospital in San Francisco**  
**Ukiah Valley Medical Center**  
**University of California Davis Medical Center**  
**University of California Irvine Medical Center**  
**Valley Children's Hospital**  
**Valley Children's Hospital at St. Agnes**  
**Valley Presbyterian Hospital**  
**Ventura County Medical Center (VCMC)**  
**Washington Hospital Health Care System - Fremont**  
**Zuckerberg San Francisco General Hospital and Trauma Center**

# Award Types & Certificates Page



california perinatal  
quality care collaborative

About Us

Perinatal Programs

QI Projects

QI T

Home page >  
About Us > Data  
Management  
Awards > **Award  
Types & Certificates**

**Content:** Lists the  
current types of  
awards and  
downloadable PDF  
certificates for the  
members that  
earned them

Mission & Vision

CPQCC Staff

Executive Committee

Data Center Advisory  
Group

HRIF Executive  
Committee

Perinatal Quality  
Improvement Panel

Membership

News

Events

**Data Management  
Awards**

Data Management  
Award Types &  
Certificates



## Data Management Aw

### ★ CPQCC (NICU) Super Star - Award Winners 2015

Submit items 2 through 8 on th Close-out Check list submitted before March 15th.

### ★ HRIF Super Star - Award Winners 2016

Deadline for not having any Priority or Error/Warning Cases for the closing birth year by April 1st.

### 🏆 CPQCC (NICU) All-Star - Award Winners 2015

Achieve the April 1st Superstar Award, the June 2nd Early Bird Award AND submits all June 1st dleiverables by May 15th.

### 🐦 CPQCC (NICU) Early Bird - Award Winners 2015

Submit item 13 on the Close-out Checklist (CCS Report confirmation) on June 2nd.





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NEW Ticket System – Help Desk



# CPQCC Help Desk

CPQCC Help Desk will be moving from OS Ticket to **Freshdesk!**

**Starting November 1<sup>st</sup> members will be able to use the new  
"www.cpqcchelp.org" help system.**

**Effective January 2018 the OSTicket system will be disabled.**

[www.cpqccsupport.org](http://www.cpqccsupport.org)



[www.cpqcchelp.org](http://www.cpqcchelp.org)





# Why the Switch?

## ➤ Customizations

- Ability to customize features for better user experience
- Accessible from multiple channels (email, phone, web facebook, and twitter)

## ➤ No Login Required to Create Tickets *(However there are benefits to having an account)*

## ➤ Community Forums

- Users can ask questions, post tips and even answer other users question *(CPQCC will review and approve all topics)*

## ➤ Instant Messaging / Live Chat Feature

## ➤ User Satisfaction Surveys



GOOD



AVERAGE



POOR

## How can we help you today?

SEARCH

[+ New support ticket](#)

[Check ticket status](#)

## Knowledge base

### General

FAQ (1)


 [Eligibility Criteria for Small Babies](#)

## Community forums


Showing recent updates


[Start a new topic](#)

### CPQCC Forums


 [Announcements \(1\)](#)

 [Data Trainings Topics & Suggestions](#)  
Posted by [Erika Gray](#), 2 months ago ,  
Last Reply by [Janella Parucha](#) 2 months ago

 [Feature Requests \(2\)](#)

 [Mentorship project](#)  
Posted by [Freshdesk User](#), 2 months ago ,  
Last Reply by [Fulani Davis](#) 2 months ago

 [One login for all websites](#)  
Posted by [Janella Parucha](#), 2 months ago

 [Tips and Tricks \(2\)](#)

 [Mentors](#)  
Posted by [Janella Parucha](#), 2 months ago

 [Custom Query Tool](#)





# Submit a Ticket

## CPQCC Help Desk Support

Home Solutions Forums Tickets

### Submit a ticket

Full Name \* Fulani Davis

Email \* fkdavis@stanford.edu

Request Type \* 

- ✓ ...
- General
- CPQCC Data Center
- HRIF Support
- NCPeTS
- SCPeTS
- Research/Collaboration
- CCS
- Feedback

Subject \*

Priority

Description \* 

B I U

+ Attach a file

### ➤ Required Fields:

- Full Name
- Email
- Request Type
- Subject
- Description

### ➤ Optional Fields:

- Priority: Low, Med, High, Urgent
- Attach a file



# Benefits for Creating a Help Desk Account

- **Check Ticket Status**
- **Community Forums**
  - Start new topic(s)
  - Respond to existing topics
- **Instant Messaging / Live Chat Feature**

# New CPQCC Help Desk - IM

The image displays three sequential screenshots of a mobile browser interface for the CPQCC Help Desk. The top screenshot shows a registration form with the following fields: Name (Freshdesk User), Email (fulani@cpqcc.org), and a dropdown menu (CPQCC Support). The middle screenshot shows a chat conversation with a user named Fulani Davis, including messages like "How can we help you today?", "Just wanted to let you know how awesome you guys are!", and "Oh how nice! You're awesome too!". The bottom screenshot shows a list of support categories: CPQCC Support and HRIF-QCI Support.

Search ●●○○○ 6:03 PM 100% VZW Wi-Fi

cpqccsupport.freshdesk.com

**CPQCC Help Desk**

We would love to talk to you. But first, please tell us a bit about yourself.

Name \*  
Freshdesk User

Email \*  
fulani@cpqcc.org

Dropdown  
CPQCC Support

✓

6:04 PM 100% VZW Wi-Fi

cpqccsupport.freshdesk.com

We would love to talk to you. But first, please tell us a bit about yourself.

Name \*  
Freshdesk User

Email \*  
fulani@cpqcc.org

Dropdown  
CPQCC Support

✓

Done

CPQCC Support

HRIF-QCI Support

6:07 PM 100% VZW Wi-Fi

cpqccsupport.freshdesk.com

**Fulani Davis**

How can we help you today?  
06:03 PM

Just wanted to let you know how awesome you guys are!  
06:05 PM

Oh how nice! You're awesome too!  
06:06 PM

Thank you! Have a great day 😊!  
06:06 PM

Thanks, you too!  
06:07 PM

Type your message here

< > 📄 📖 📑



# How to Sign Up / Login?

## How can we help you today?

SEARCH

[+ New support ticket](#)

[📄 Check ticket status](#)

## Knowledge base

### General

FAQ (1)

[Eligibility Criteria for Small Babies](#)

## Community forums

Showing recent updates

[Start a new topic](#)

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Last Reply by [Janella Parucha](#) 2 months ago

[Feature Requests \(2\)](#)

[Mentorship project](#)  
Posted by [Freshdesk User](#), 2 months ago ,  
Last Reply by [Fulani Davis](#) 2 months ago

[One login for all websites](#)



## Sign up for your Help Desk Support account

Full Name \*

Center Name \*

Center Number \*

Data Role \*

- ✓ ...
- CPQCC (NICU)
- CPeTS (Transport)
- HRIF
- CPQCC + CPeTS
- CPQCC + HRIF
- CPQCC + CPeTS + HRIF

Email \*

Work Phone \*

Type the text [Privacy & Terms](#)

Register

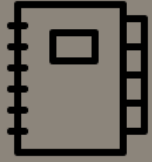
Cancel

## Required Fields:

- Full Name
- Center Name
- Center Number
- Data Role
- Email
- Work Phone

\*Captcha to verify that you're human





# Update Directories

## 1. CPQCC / HRIF-QCI Directory

1. Available at <https://www.cpqccdata.org>, “Close-Out Check List” => “Item #7, Resource Link”
2. Available at <https://www.ccsrif.org> under the “Admin” tab => “Update Directory”
3. Updates in real-time

## 2. CCS-Approved Special Care Center (SCC) Directory

1. Available at <http://www.dhcs.ca.gov/services/ccs/scc/Pages/default.aspx>
2. Find your **Facility Name**, then **click the Center Number (X.XX.XX)**
3. Review SCC Directory
4. Fax “**SCC Directory Update Cover Sheet**” and “**SCC Directory**” to Provider Services Unit: **#916-322-8798**

**NOTE:** Follow-up with Joseph Schulman, MD (Director, NICU Quality Measurement and Improvement) @ [Joseph.Schulman@DHCS.ca.gov](mailto:Joseph.Schulman@DHCS.ca.gov), if SCC Directory is not updated within 4 weeks.

# CPQCC/VON Contact Form

- **CPQCC Report Contact** – Receives ALL reports that are sent out to your Center via e-mail or postal mail including all report related correspondence.
- **Data Contact #1**– Enters ALL data and keeps in constant contact with the Data Center regarding all aspects related to their Center's data.
- **Data Contact #2** – Designated secondary contact to the above.
- **Neonatologist Contact** – Designated Neonatologist Contact for your Center.
- **Transport Contact #1** – Primarily responsible for all transport data for your center.
- **Transport Contact #2** – Second person responsible for all transport data for your center.
- **QI Contact #1**– Primarily responsible for quality improvement for your Center's data.
- **QI Contact #2 CNS/Nursing Educator**– Second person responsible for quality improvement for your center's data.
- **Invoice (Payment) Contact** – Responsible invoicing for your Center.

# CPQCC/VON Contact Form

CPQCC Report Contact	
1) Full Name (First Last) <small>* must provide value</small>	<input type="text" value="Charles F. Simmons, Jr, MD"/>
2) Title <small>* must provide value</small>	<input type="text" value="Medical Director"/>
3) Department <small>* must provide value</small>	<input type="text" value="Pediatrics/Neonatology"/>
4) Street Address <small>* must provide value</small>	<input type="text" value="8700 Beverly Blvd, Suite 4311"/>
5) City <small>* must provide value</small>	<input type="text" value="Los Angeles"/>
6) State <small>* must provide value</small>	<input type="text" value="CA"/>
7) Zip <small>* must provide value</small>	<input type="text" value="90048"/>
8) Phone <small>* must provide value</small>	<input type="text" value="310-423-4416"/>
9) Email <small>* must provide value</small>	<input type="text" value="charles.simmons@cshs.org"/>

# CPQCC/VON Contact Form

## Cedars-Sinai Medical Center (CSMC)


8700 Beverly Blvd.  
Los Angeles, CA 90048  
Phone: 323-866-8504

County: Los Angeles  
OSHPD Code: 190555  
CCS NICU Level: Regional  
Region: 6 - Central-North LA-Coastal Valley (CNLA-CV)

Center provides HRIF care: Yes

If no, followup care provided by:

---



If your hospital's information has changed please submit a CPQCC Help Ticket

# CPQCC/VON Contact Form

## CPQCC Report Contact

1) Full Name (First Last)  
\* must provide value

Charles F. Simmons, Jr, MD


2) Title  
\* must provide value

Medical Director

42) Last Update By (Firstname Lastname)  
\* must provide value

Kristine Galsim

Submit



7) Zip  
\* must provide value

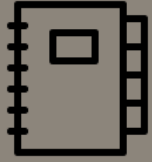
90048

8) Phone  
\* must provide value

310-423-4416

9) Email  
\* must provide value

charles.simmons@cshs.org



# CPQCC/HRIF Directory

Find Patient Pending Cases Registration Patient Record Referral Report Tools **Admin** Help Sign Out

Update Password **Update Directory** User Management Case Transfer

### UPDATE DIRECTORY

**i** Program Newsletter

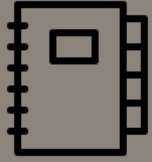
- To subscribe to our program newsletter(s) and/or update your MailChimp profile, please click here to complete the [online form](#).

Directory Center

**Update HRIF Directory Contacts**

---

**Download Directory**



# HRIF Directory

## The HRIF directory displays 9 contacts:

1. HRIF Program Contact (Coordinator)
2. HRIF Program Contact (Medical Director)
3. HRIF Contact #1 (HRIF Staff)
4. HRIF Contact #2 (HRIF Staff)
5. HRIF Contact #3 (HRIF Staff)
6. HRIF Contact #4 (HRIF Staff)
7. HRIF Program Contact (NICU Discharge Planner)
8. NICU Contact #1
9. NICU Contact #2

**NOTE:** Referring NICUs (centers without a HRIF Program on site) **only** make changes to **contacts 7 – 9, highlighted in above.**



## Santa Monica - UCLA Medical Center & Orthopaedic Hospital

1250 16th Street  
Santa Monica, CA 90404  
Phone: 310-825-9111

County: Los Angeles  
OSHPD Code: 190687  
CCS NICU Level: Community  
Region: 6 - Central-North LA-Coastal Valley (CNLA-CV)

Center provides HRIF care: Yes

If no, followup care provided by:  
\_\_\_\_\_

Note: Submit a [Help Ticket](#) if the Center Information has changed.

### HRIF Program Contact (Coordinator)

1) Full Name (First Last)	<input type="text" value="Anna Copeland, RN, CCRN"/>
2) Title	<input type="text" value="HRIF Coordinator"/>
3) Street Address (Line 1)	<input type="text" value="1250 16th Street"/>
4) Street Address (Line 2)	<input type="text" value="NICU"/>
5) City	<input type="text" value="Santa Monica"/>
6) State	<input type="text" value="CA"/>
7) Zip	<input type="text" value="90404"/>
8) Phone	<input type="text" value="424-259-8294"/>
9) Email	<input type="text" value="acopeland@mednet.ucla.edu"/>

### HRIF Program Contact (Medical Director)

10) Full Name	<input type="text" value="Valencia Walker, MD"/>
11) Title	<input type="text" value="NICU/HRIF Medical Director"/>
12) Phone	<input type="text" value="424-259-9253"/>
13) Email	<input type="text" value="vpwalker@mednet.ucla.edu"/>

**NOTE:** Submit a help ticket, if the “**Center Information**” has changed.

### NICU Contact #1

34) Full Name	<input type="text"/>
35) Title	<input type="text"/>
36) Phone	<input type="text"/>
37) Email	<input type="text"/>

### NICU Contact #2

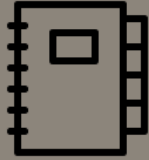
38) Full Name	<input type="text"/>
39) Title	<input type="text"/>
40) Phone	<input type="text"/>
41) Email	<input type="text"/>

Please fill in your name to indicate who last updated this directory.

42) Last Update By (Firstname Lastname)	<input type="text" value="Anna Copeland"/>
---	--

\* must provide value

**NOTE:** If you make changes to the directory, it's required that you enter your full name before submitting the survey.



# CCS SCC Directory

The screenshot shows the website for the California Department of Health Care Services. The header includes the CA.GOV logo, the department name, and navigation links for Contact Us, Career Opportunities, and Help. A search bar is present. The main navigation menu includes Home, Services, Individuals, Providers & Partners, Forms, Laws & Publications, and Data & Statistics. The breadcrumb trail reads: Home > Services > California Children's Services > Special Care Centers. A language selection dropdown is also visible.

## Special Care Centers

Special Care Centers (SCC) provide comprehensive, coordinated health care to California Children's Services (CCS) and Genetically Handicapped Persons Program (GHPP) clients with specific medical conditions. SCCs are organized around a specific condition or system. SCCs are comprised of multi-disciplinary, multi-specialty providers who evaluate the client's medical condition and develop a family-centered health care plan to facilitate the provision of timely, coordinated treatment.

- [Look up by SCC Type](#)
- [Look up by CCS Approved Hospital Name](#)
- [Updates](#)

**Website link:**  
<http://www.dhcs.ca.gov/services/ccs/scc/Pages/default.aspx>

**RESOURCES**

- [About DHCS](#)
- [ACA Questions & Answers](#)
- [Affordable Care Act \(ACA\)](#)
- [All Programs & Services](#)
- [Calendar of Events](#)
- [DHCS A-Z Index](#)
- [Laws & Regulations](#)
- [Medi-Cal Waivers](#)
- [Privacy & HIPAA](#)
- [Stakeholder Engagement Initiative](#)
- [Steps to Medi-Cal](#)



## ▶ CCS Approved Hospitals

Click on the hospital's facility name to see CCS approved Special Care Centers for that facility.

Facility Name	City	Type of Facility	Approval Type
<a href="#">Alta Bates Hospital AKA Sutter East Bay Hospital, Alta Bates Campus, Alta Bates Summit Med Ctr</a>	Berkeley	Special	Full Approval
<a href="#">Anaheim Memorial Medical Center AKA AHMC Anaheim Regional Medical Center</a>	Anaheim	Special	Full Approval
<a href="#">Antelope Valley Hospital AKA Antelope Valley Hospital Medical</a>	Lancaster	Pediatric Community	Full Approval
<a href="#">Arrowhead Regional Medical Center</a>	Colton	Pediatric Community	Full Approval
<a href="#">Bakersfield Memorial Hospital</a>	Bakersfield	Pediatric Community	Full Approval
<a href="#">Ballard Rehabilitation Center</a>	San Bernardino	Rehabilitation	Full Approval
<a href="#">Banner Lassen Medical Center</a>	Susanville	Limited	Full Approval
<a href="#">Barton Memorial Hospital</a>	South Lake Tahoe	Limited	Full Approval
<a href="#">California Medical Center AKA California Hospital Medical Center</a>	Los Angeles	Pediatric Community	Full Approval
<a href="#">California Pacific Medical Center AKA California Pacific Med</a>	San Francisco	Tertiary	Provisional Approval
<a href="#">California Pacific Medical Center – Davies Campus</a>	San Francisco	Special	Full Approval
<a href="#">Casa Colina Hospital for Rehabilitative Medicine</a>	Pomona	Rehabilitation	Full Approval
<a href="#">Cedars-Sinai Medical Center</a>	Los Angeles	Tertiary	Full Approval
<a href="#">Centinela Hospital Medical Center AKA Centinela Freeman Hospital Medical Center, Prime Healthcare Centinela</a>	Inglewood	Pediatric Community	Full Approval
<a href="#">Chico Community Memorial Hospital</a>	Chico	Limited	Full Approval
<a href="#">Children's Hospital of Mission AKA Children's Hospital at Mission Viejo</a>	Mission Viejo	Pediatric Community	Full Approval
<a href="#">Children's Hospital and Health Center of San Diego AKA Rady Children's Hospital</a>	San Diego	Tertiary	Full Approval



## ▶ Arrowhead Regional Medical Center, Colton

Special Care Center Type	Center Number
Cystic Fibrosis and Pulmonary Disease Center	7.11.09
High Risk Infant Follow-up (Community)	7.38.34
Neonatal Intensive Care Unit (Community)	7.13.52



Department Of Health Care Services  
Children's Medical Services (CMS)  
MS 8100  
P.O.Box 997413  
Sacramento, CA 95899-7413  
(916) 322-8702

7.38.34

**ARROWHEAD REG MED CTR**  
**HRIF - Community**

ARROWHEAD REG MED CTR  
400 N Pepper Ave  
Colton, CA 92324-1801  
(714) 383-3131  
County: San Bernardino

**Last Update: 08/09/2010**

Program(s): **CCS**

Min age:

Max Age:

**For Appointments Contact:**

LEWIS, STEPHANIE , HRIF COORDINATOR  
ARROWHEAD REGIONAL MEDICAL CENTER  
400 North Pepper Avenue, Modular 4  
Colton, CA 92324 1818  
(909) 580-6380

**For Authorizations Contact:**

LEWIS, STEPANIE , HRIF COORDINATOR  
ARROWHEAD REGIONAL MEDICAL CENTER  
400 North Pepper Avenue, Modular 4  
Colton, CA 92324 1818  
(909) 580-6358

**HRIF REQUIRED STAFF**

Developmental Assessment	LEWIS, STEPHANIE	(909) 580-6380
HRI Coordinator (Nurse)	LEWIS, STEPHANIE	(909) 580-6380
Ophthalmology	STORKERSEN, KRIS J MD	(909) 580-2705
Social Worker	MATHEWS, LA TANYA	(909) 580-3163
Program Medical Director	MURALIGOPAL, VELLORE MD	(909) 580-6380

**OTHER HRIF SPECIALISTS**

Clinical Nurse Specialist	RODRIGUEZ, AIDA	(909) 580-3446
Developmental Assessment	CASTRO, GUADALUPE	(909) 580-1144
Neonatology	SISTOZA, LIZETTE C MD	(909) 580-6380
Occupational Therapy	CASTRO, GUADALUPE	(909) 580-1144
Nurse Practitioner	LEWIS, STEPHANIE	(909) 580-6380



Last Updated: 08/09/2010 12:34 PM

Department Of Health Care Services  
Children's Medical Services (CMS)  
MS 8100  
P.O.Box 997413  
Sacramento, CA 95899-7413  
(916) 322-8702

7.13.52

**ARROWHEAD REG MED CTR**  
**Community Neonatal Intensive Care Unit**

**Last Update: 02/25/2011**

ARROWHEAD REG MED CTR  
400 N Pepper Ave  
Colton, CA 92324-1801  
(714) 383-3131  
County: San Bernardino

Program(s): **CCS**

Min age:

Max Age:

**For Appointments Contact:**

SPECIAL CARE CENTER, VELLORE MURALIGOPAL  
ARROWHEAD REGIONAL MEDICAL CENTER  
400 North Pepper Avenue  
Colton, CA 92324  
(909) 580-2725

**For Authorizations Contact:**

MEDICAL DIRECTOR, VELLORE MURALIGOPAL  
NEONATOLOGY MEDICAL GROUP, INC.  
P.O. Box 8188  
Redlands, CA 92375

**PHYSICIANS**

Clinical Medical Director (Neonatology)

MURALIGOPAL, VELLORE MD

(909) 580-6380

Program Medical Director (Neonatology)

MURALIGOPAL, VELLORE MD

(909) 580-6380

**ASSOCIATES**

Dietician/Nutritionist

KHONGMANY, WELLS

(909) 580-3466

**REQUIRED STAFF**

Clinical Nurse Specialist

RODRIGUEZ, AIDA

(909) 580-3446



Last Updated: 02/25/2011 6:08 PM



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# How to Update SCC Directory



## Special Care Centers

Special Care Centers (SCC) provide comprehensive, coordinated health care to California Children's Services (CCS) and Genetically Handicapped Persons Program (GHPP) clients with specific medical conditions. SCCs are organized around a specific condition or system. SCCs are comprised of multi-disciplinary, multi-specialty providers who evaluate the client's medical condition and develop a family-centered health care plan to facilitate the provision of timely, coordinated treatment.

- [Look up by SCC Type](#)
- [Look up by CCS Approved Hospital Name](#)
- [Updates](#)



### RESOURCES

[About DHCS](#)

[ACA Questions & Answers](#)

[Affordable Care Act \(ACA\)](#)

[All Programs & Services](#)

[Calendar of Events](#)

[DHCS A-Z Index](#)

[Laws & Regulations](#)

[Medi-Cal Waivers](#)

[Privacy & HIPAA](#)

[Stakeholder Engagement Initiative](#)

[Steps to Medi-Cal](#)





## Updates

The Children's Medical Services Branch's Provider Services Unit makes every effort to provide current and accurate directory listings.

If your Special Care Center's directory needs to be updated, please follow the instructions on the [Special Care Center Directory Update Fax Coversheet \(DHS 4507\)](#).

The DHS 4507 is for use by Special Care Centers only and must be signed by the SCC medical director. As outlined in the DHS 4507, both the completed DHS 4507 and the edited SCC directory print out must be faxed to the Provider Services Unit.



## SPECIAL CARE CENTER DIRECTORY UPDATE FAX COVER SHEET

**To:** Provider Services Unit  
Children's Medical Services Branch

**From:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Fax:** 916-322-8798

**Phone:** \_\_\_\_\_  
\_\_\_\_\_

**Date:** \_\_\_\_\_

**Total pages:** \_\_\_\_\_

\_\_\_\_\_

Printed name of Medical Director

\_\_\_\_\_

Signature of Medical Director

### DIRECTIONS FOR UPDATING SPECIAL CARE CENTER DIRECTORY LISTING

1. Find and print your SCC directory listing in the Special Care Center section of the CCS website ([www.dhcs.ca.gov/services/ccs](http://www.dhcs.ca.gov/services/ccs)).
2. Write the changes (**including** additions or removals of staff) directly on your SCC directory listing. Print clearly with dark ink. Use an additional sheet of paper if necessary.
3. If staff have been added to or removed from your SCC directory listing, supply their active Provider Number, discipline, and effective date(s) using the table below:

Name	Discipline	Provider Number	Action	Effective Date (mm/dd/yy)
			<input type="checkbox"/> Add <input type="checkbox"/> Remove	
			<input type="checkbox"/> Add <input type="checkbox"/> Remove	
			<input type="checkbox"/> Add <input type="checkbox"/> Remove	
			<input type="checkbox"/> Add <input type="checkbox"/> Remove	
			<input type="checkbox"/> Add <input type="checkbox"/> Remove	

4. Complete the top portion of this cover sheet. The Medical Director **must** sign this cover sheet.
5. Fax the completed cover sheet **and** your edited SCC directory listing to 916-322-8798.
6. Updates are made routinely. Changes are posted on the CCS website at the end of each workweek.

**CMS USE ONLY**

Received: \_\_\_\_\_

Entered in database: \_\_\_\_\_

Regional Office approval: \_\_\_\_\_

Sent to pending: \_\_\_\_\_

Notes: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

# CPQCC Website: Downloads page

Home page > Perinatal Programs > CPQCC Data Center > Downloads

**Content:** Current and previous year's

- Manuals
- Forms
- Data Finalization documents



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## Downloads

### 2017 Manual Definitions, Forms, and Materials

- **Mandated Changes**
- **CPeTS**
- **OWDES**
- **Data Finalization Electronic Data Submission**
  - Center Name Change Form
  - Data Finalization Guidelines
  - SAMPLE Close-Out Check List
    - (Note that this MUST be filled out electronically online: [www.cpqccdata.org](http://www.cpqccdata.org))
  - Data Finalization Action Plan
  - Still-In-Hospital (SIH) Table
  - EDS Instructions and Specifications
  - EDS Excel
  - EDS Skeleton CVS
  - EDS Skeleton MDB
- **Manual of Definitions**
  - CPQCC Manual
  - CPQCC Manual Appendices
  - DCCPP Manual of Definitions
- **Forms**
  - Admission/Discharge (A/D) Form
  - Delivery Room Death (DRD) Form

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#### CAN Q & A

Mar 14, 2017

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#### CPQCC 20th Anniversary

Mar 2, 2017

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# CPQCC Selection Criteria



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## CPQCC Selection Criteria

### Selection Criteria for the 2017/2018 CPQCC Dataset

*Download the CPQCC Eligibility Criteria*

- Any infant who is born at your hospital and whose birth weight is between 401 and 1,500 grams **OR** whose gestational age is between 22 weeks 0 days and 31 6 days (inclusive) is eligible, regardless of where in your hospital the infant receives care.
- Any outborn infant who is admitted to any location in your hospital within 28 days, and whose birth weight is between 401 and 1,500 grams **OR** whose gestational age is between 22 weeks 0 days and 31 weeks 6 days (inclusive) is eligible, regardless of where in your hospital the infant receives care.

***In summary, any Small Baby infant is automatically eligible into the CPQCC database. However, any Small Baby infant who was previously discharged home from a hospital will not be forwarded to VON.***

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## CCS HRIF Program

The CCS HRIF Program was established in 1979 to identify infants who might develop CCS Program-eligible conditions after discharge from a CCS Program- approved Neonatal Intensive Care Unit (NICU). Since 1979, the CCS Program's goal of identifying neonates, infants and children who may develop a CCS Program- eligible medical condition has not changed.

The CCS Program's standards for NICUs require that each CCS Program-approved NICU ensure the follow-up of neonates and infants discharged from the NICU who have high risk for neurodevelopmental delay or disability. The CCS HRIF Program provides for three Standard Visits which include a limited number of outpatient diagnostic services for infants and children up to three years of age whose care was provided in a CCS Program-approved NICU. All three Standard Visits should occur, particularly for those neonates, infants and children identified with impairments or to be at high risk, including very low birth weight infants, even if the child has been referred to services and other resources.

Each CCS Program-approved NICU must have an organized HRIF Program for the provision of these core diagnostic services or a written agreement with another CCS Program-approved HRIF Program to provide these services.

The CCS HRIF Program revised medical eligibility criteria (P.L. 01-0606), effective July 1, 2006, with additional diagnostic services available for reimbursement. The policy in P.L. 01-1113 dated November 22, 2013 clarified the HRIF criteria for services to ensure all eligible infants have access to these diagnostic assessments. These criteria are reiterated in the [High Risk Infant Follow-up Program Number Letter \(N.L.\): 01-1016](#).

P.L. 01-1113 included clarification on medical eligibility for those neonates who require direct admit to a CCS Program-approved Pediatric Intensive Care Unit (PICU), who are never admitted to a CCS Program-approved NICU, but who otherwise meet all medical eligibility criteria for HRIF services. These neonates are eligible for HRIF services.

The goal of the HRIF Program is to provide opportunities to identify clients with new or emerging problems and make appropriate referrals. HRIF services include:

1. Comprehensive History and Physical Examination, including neurologic assessment
2. Developmental Assessment (Bayley Scales of Infant Development [BSID] or an equivalent test)
3. Family Psychosocial Assessment, to be performed during the child's three-year eligibility period

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# Reporting Requirements

## Annual Data Trainings & Program Updates

The CPQCC Data Center, CPeTS Executive Committee and CPQCC/CCS HRIF-QCI Program jointly conducts three in-person Data Training & Program Update sessions throughout the state, one in Northern California and two in Southern California. The in-person trainings will provide program updates, opportunities for networking, interactive learning sessions and for in-depth discussion regarding the data collection. [More ▶](#)

## NICU Program Responsibilities

Each CCS-approved NICU that has its own HRIF Program is required to have a multidisciplinary team of professionals that may include pediatricians or neonatologists, pediatric nurse practitioners (PNPs), nurse specialists, ophthalmologists, audiologists, social workers, psychologists, physical therapists, and occupational therapists. All professionals listed must be CCS-approved. The PNP only requires CCS-approval when functioning in the CCS HRIF Program as the HRIF Coordinator.

**As part of the NICU discharge planning process, the NICU must identify and refer to the CCS Program clients identified as potentially eligible for the HRIF Program.**

1. This can be accomplished by submitting Service Authorization Requests (SARs) to the appropriate County CCS Program or State Systems of Care Division (SCD) Office.
2. The SARs are available online at the CCS Forms website, <http://www.dhcs.ca.gov/formsandpubs/forms/Pages/CCSForms.aspx>
3. Click on form DHCS 4488 (New Referral of CCS/GHPP Client SAR or form DHCS 4509, Established CCS/Genetically Handicapped Persons Program Client SAR).
4. These forms can be completed online. Print and fax to the appropriate county CCS Program or State SCD Office.
5. The approved or denied SARs for HRIF services will be mailed or faxed to the HRIF provider by the local county CCS Program or SCD Office, if the hospital facility is not approved to access online correspondence via the Provider Electronic Data Interchange (PED) system.

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# Resource Corner

## HRIF Medical Eligibility Criteria

- [CCS HRIF Program Medical Eligibility Criteria - Flow Chart](#)

## HRIF Manual and Reporting Forms

- [HRIF-QCI: Manual of Definitions - Released 01.17](#)
- [Referral/Registration \(RR\) Form - v01.17](#)
- [Standard Visit \(SV\) Form - v01.17](#)
- [Additional Visit \(AV\) Form - v01.17](#)
- [Client Not Seen/Discharge \(CNSD\) Form - v01.17](#)

## CPQCC & HRIF-QCI Data Finalization Calendar

- [Year 2017](#)
- [Year 2018](#)

## Data Finalization Process (DFP) - 2018

- [DFP Schedule](#)
- [DFP Guidelines and Tools](#)
- [DFP Quick Reference Sheet](#)

## Reporting System Tools

### 1. System Updates & Presentations

#### Updates

- [Reminders & Tips - New Users](#)
- [Frequently Asked Questions](#)

#### Presentations

- [2017 Data Training Presentation - October 2016](#)

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# Contact Us page

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**Contact Us**

**Content:** Platform for feedback, questions, comments, and ideas on how we can improve anything website related. You can also subscribe to our newsletter here.

NOTE: All data related questions should be submitted via a help ticket



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We welcome your feedback, questions, comments, and ideas on how we can better fulfill our mission of improving perinatal care and outcomes through data-driven quality improvement.

Please note that CPQCC and HRIF-QCI data and report related questions will NOT be answered via email. Please submit a help ticket at the [CPQCC Help Desk](#).

Please click [here](#) to subscribe to our newsletters.

Organization \*

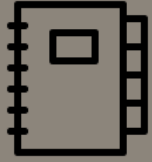
Email \*

fkirving@stanford.edu

Comment \*

SUBMIT





# CPQCC/HRIF Program Newsletter



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*Please fill in the information below to be added to the CPQCC & HRIF-QCI mailing lists.*

**First Name**

**Last Name**

**Email Address**

**Center Name**

**\* Subscribe to program e-newsletter(s):**

CPQCC Data Center

HRIF-QCI Program

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# Data Trainings & Program Updates

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## Data Trainings & Program Updates

Welcome to the 2018 CPQCC, CPeTS & HRIF-QCI Data Trainings & Program Updates page!

We have three **Data Training & Program Update** sessions throughout the state, one in Northern California and two in Southern California. The CPQCC Data Center, CPeTS Executive Committee and the CPQCC/CCS HRIF-QCI Program will once again jointly conduct all trainings. This year, we are also adding QI Research which will be presented by Dr. Henry Lee.

We strongly encourage all current CPQCC, CPeTS and HRIF Coordinators and contacts as well as those considering CPQCC membership to attend one of these scheduled data trainings.

The format of the in-person trainings will be focused on applying lessons learned from the previous year as well as a new format in which the CPQCC and HRIF-QCI Programs will share. We hope to encourage networking between our members by sharing the many ways in which the data is currently being used now and how it will possibly be used in the future. The information shared will rely strictly on quality data. This means real-time, complete and error-free submissions by end-users.

Once available, please also review the materials listed in the Program Announcement which will be covered at all training sessions.

*Continuing Education Credits:* The Mid-Coastal California Perinatal Outreach Program (MCCPOP) is an approved Continuing Education Provider (CEP) by the California Board of Registered Nursing, CEP# 3104. This in-person training course is approved for 4 hours of continuing education credits. **All attendees must complete all portions of the course and a course evaluation to receive credits.** Certificates must be maintained for a period of 4 years following the course.

**\*NOTE: Sign-in sheets are passed around in the morning and in the afternoon.\***

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# Questions ???

