

# What's New with HRIF

2022 Data Training Session

October 20, 2021

# Webinar Logistics

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- Attendees are automatically muted upon entry
- If you attend as a team, please create a sign in sheet and share it with [info@cpqcc.org](mailto:info@cpqcc.org) to be eligible for contact hours/CEU's
- The “chat” function has been disabled. **Please utilize the Q&A box if you are having technical difficulties and to submit any questions you have for the presenters. We will answer as many questions as possible during the Q&A portion of the webinar.**
- The slides and webinar recording will be sent out after the webinar and will also be posted on the CPQCC website at <https://www.cpqcc.org/engage/annual-data-training-webinars-2021>
- Attendees will be eligible for contact hours through the Perinatal Advisory Council: Leadership, Advocacy, and Consultation (PAC/LAC) . This webinar series is being jointly provided by CPQCC and PAC/LAC. PAC/LAC is an approved provider by the California Board of Registered Nursing, Provider number CEP 5862.

# Presenters

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**Susan Hintz**

HRIF Medical Director  
CPQCC HRIF



**Erika Gray**

Program Manager  
CPQCC HRIF

# HRIF Team Members

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**Eileen Loh**  
Software Engineer  
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Title V CSHCN Lead  
CCS/ ISCD

# Training Session Overview

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- ❖ **CCS HRIF Program & Database Access**
- ❖ **2022 Database Changes**
  - ❖ Telehealth Assessments
- ❖ **System Improvements**
  - ❖ Clinic Dashboard
  - ❖ Referral Registration EDS option
- ❖ **Data Finalization Process**
- ❖ **Database Reports**
- ❖ **Resources**
- ❖ **Q&A Session**



**CCS HRIF  
Program &  
Database Access**



# CCS HRIF Program

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**1979** CCS launches statewide “NICU Follow Up Program” to provide follow-up care to high risk infants discharged from the NICU.

**2006** CCS partners with CPQCC to completely restructure and remodel high risk infant follow up

**2010** CPQCC CCS HRIF Quality Care Initiative is launched.

## Diagnostic Services:

- Comprehensive History & Physical Exam with Neurologic Assessment
- Developmental Assessment
- Family Psychosocial and Needs Assessment
- Hearing Assessment
- Ophthalmologic Assessment
- Coordinator Services



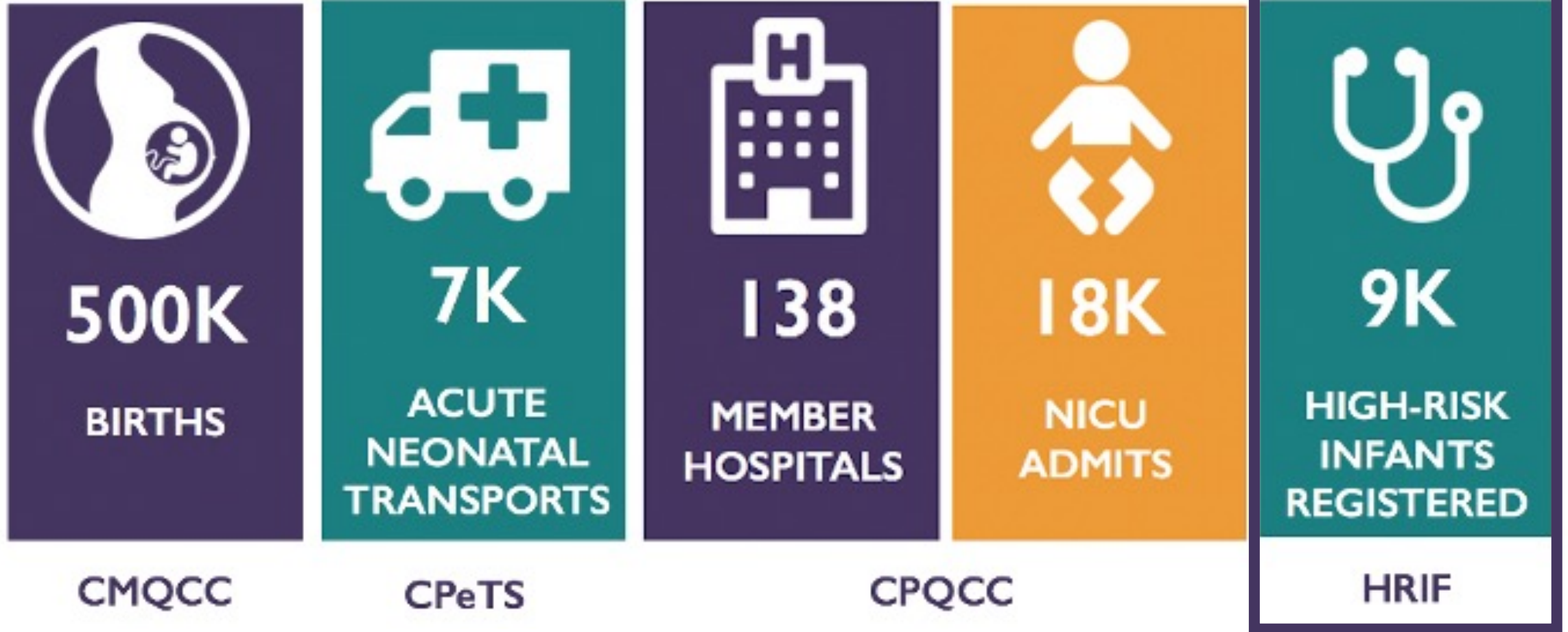
High Risk Infant Follow-up Program Letter: 01-1016 (supersedes 01-1113)

# Goals for CCS CPQCC HRIF

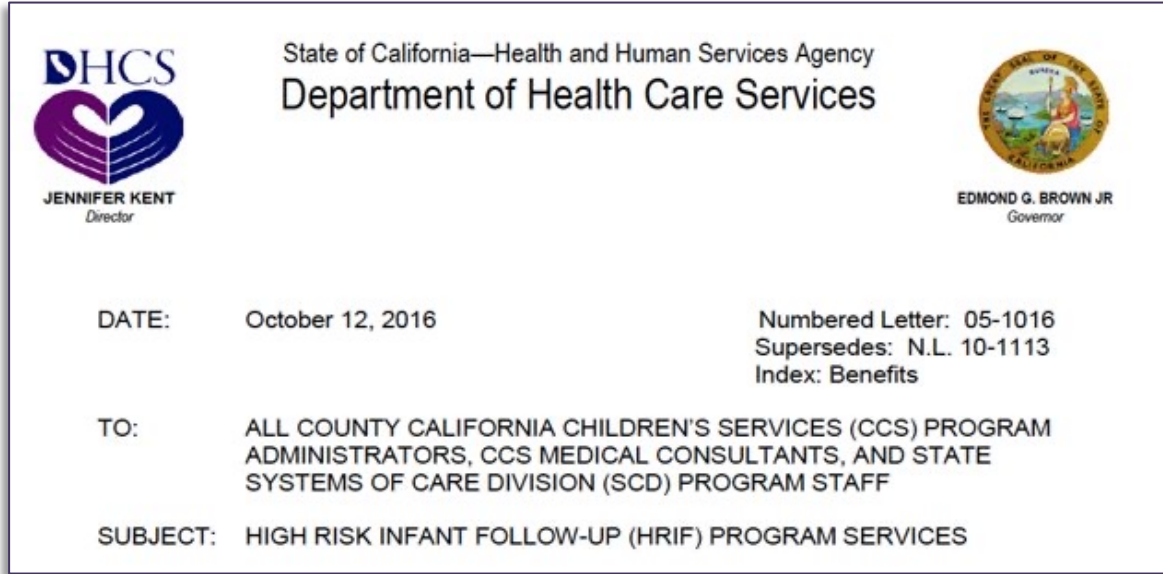
- **Clarify eligibility, overhaul HRIF visit structure**
- **Create a new infrastructure for consistent HRIF care:**
  - Create a completely web-based system; develop online tools, reports, resources to support real-time case management.
- **Support clinical care, site-specific and statewide improvements:**
  - Sites and state evaluate challenges/ barriers/ gaps/ disparities - targeting areas for improvement.
  - Support site-specific and statewide QI/ PI.
- **A framework to understand the NICU-to-childhood trajectory:**
  - Build a *true continuum of care structure*, linking to CPQCC.



# BY THE NUMBERS



# Who do we serve? - CCS HRIF Eligibility



## Medical Eligibility: Big Babies

A range of neurologic, cardiovascular risk factors including, but not limited to:

- Placed on ECMO, nitric oxide more than 4 hours, other;
- Congenital heart disease requiring surgery or intervention,
- History of observed clinical or EEG seizure activity,
- History and/or findings consistent with neonatal encephalopathy,
- Other problems that could result in a neurologic abnormality

## Medical Eligibility: Small Babies

- Birth weight less than or equal to 1500g
- OR
- GA at birth less than 32 weeks

- What Is HRIF?
- NICU to HRIF
- HRIF Data
- HRIF Reports
- HRIF Resources
- HRIF Executive Committee



## Who is eligible for HRIF in California?

WHAT

WHY

WHO

WHEN

HOW



Did the child meet CCS medical eligibility criteria for care in a CCS-approved NICU?

Yes

No

Start Again

Become a member

Join a QI project

Collaborate on research

# CCS HRIF PROGRAM MEDICAL ELIGIBILITY CRITERIA

UPDATED 01/2017

Data should be collected on infants/children under three years of age who meet California Children's Services (CCS) HRIF medical eligibility criteria **and** who met CCS medical eligibility criteria for Neonatal Intensive Care Unit (NICU) care **OR** had a CCS eligible medical condition at some time during their stay in a CCS-approved NICU, even if they were never a CCS client. **Infants are medically eligible for the HRIF Program when the infant:**

**Met CCS medical eligible criteria for NICU care, in a CCS Program-approved NICU, regardless of length of stay, (as per Number Letter 05-0502, Medical Eligibility in a CCS Program-approved NICU or the most current N.L.).** **NOTE:** Medical eligibility includes neonates who require direct admit to a CCS-approved PICU, who are never admitted to a CCS Program-approved NICU, but who otherwise meet all medical eligibility criteria for HRIF services.

**OR** **Had a CCS Program-eligible medical condition in a CCS Program-approved NICU, regardless of length of stay, even if they were never CCS Program Clients during their stay, (as per California Code of Regulations, Title 22, Section 41515.1 through 41518.9, CCS Program Medical Eligibility Regulations).**

**AND MET ONE OF THE FOLLOWING:**

**Birth weight ≤ 1500 grams or the gestational age at birth < 32 weeks.**

**OR**

**Birth weight > 1500 grams and the gestational age at birth ≥ 32 weeks and one of the following criteria was met during the NICU stay:**

1. pH less than 7.0 on an umbilical blood sample or a blood gas obtained within one hour of life) or an Apgar score of less than or equal to three at five minutes or an Apgar score less than 5 at 10 minutes.
2. An unstable infant manifested by hypoxia, acidemia, hypoglycemia and/or hypotension requiring pressor support.
3. Persistent apnea which required caffeine or other simulant medication for the treatment of apnea at discharge.
4. Required oxygen for more than 28 days of hospital stay and had radiographic finding consistent with chronic lung disease (CLD).
5. Infants placed on extracorporeal membrane oxygenation (ECMO).
6. Infants who received inhaled nitric oxide greater than four hours, and/or treatment during hospitalization with sildenafil or other pulmonary vasodilatory medications for pulmonary hypertension.
7. Congenital heart disease requiring surgery or minimally invasive intervention.
8. History of observed clinical or electroencephalographic (EEG) seizure activity or receiving antiepileptic medication(s) at time of discharge.
9. Evidence of intracranial pathology, including but not limited to, intracranial hemorrhage (grade II or worse), white matter injury including periventricular leukomalacia (PVL), cerebral thrombosis, cerebral infarction or stroke, congenital structural central nervous system (CNS) abnormality or other CNS problems associated with adverse neurologic outcome.
10. Clinical history and/or physical exam findings consistent with neonatal encephalopathy.
11. Other documented problems that could result in neurologic abnormality, such as: history of CNS infection, documented sepsis, bilirubin at excessive levels concerning for brain injury as determined by NICU medical staff, history of cardiovascular instability as determined by NICU medical staff due to: sepsis, congenital heart disease, patent ductus arteriosus (PDA), necrotizing enterocolitis, other documented conditions.

## **HRIF Program Referral Process:**

*Communication is between the CCS Program-approved NICU and HRIF Program.*

1. The discharging/referring NICU/Hospital will refer eligible infants to the HRIF Program at the time of discharge to home, and complete the "Referral/Registration (RR) Form" via the **web-based** HRIF-QCI Reporting System.
2. The discharging/referring NICU/Hospital or HRIF Program will submit a Service Authorization Request (SAR) to the local CCS Office for HRIF Services. (Service Code Group [SCG] 06, should be requested).  
<http://www.dhcs.ca.gov/services/ccs/cmsnet/Pages/SARTools.aspx>
3. The discharging/referring NICU/Hospital will send a copy of the Discharge Summary to the HRIF Program.

**Medical eligibility for the HRIF Program is determined by the County CCS Program or Regional Office staff. The CCS Program is also required to determine residential eligibility. As the HRIF Program is a diagnostic service, there is no financial eligibility determination performed at the time of referral to CCS. However, insurance information shall be obtained by CCS. An infant or child is eligible for the HRIF Program from birth up to 3 years of age.**

# NICU Referral Requirements

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- Each CCS approved NICU must have an organized HRIF Program or a written agreement with another CCS -approved HRIF Program.
- It is the **responsibility of the discharging to home CCS NICU/hospital or the last CCS NICU/hospital providing care** to make the referral to the HRIF clinic.

## The NICU Referral Process:

1. **Complete Referral/Registration (RR) Form** and submit via HRIF Reporting System at time of discharge to home
2. **Submit a Service Authorization Request (SAR)** to the local **CCS Office** to gain approval for HRIF services (Service Code Group [SCG] 06 should be requested)
3. **Send a copy of the child's discharge summary** to the HRIF clinic

High Risk Infant Follow-up Program Letter: 01-1016 (supersedes 01-1113)

# HRIF Visits: Number and Timing

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Provides for **3 “Standard” or core visits:**

- **SV #1: 4 - 8 months**
- **SV #2: 12 - 16 months**
- **SV #3: 18 - 36 months**

**NOTE:** CCS has extended support for HRIF visits through 42 months due to the challenges around COVID-19 through **December 2021**.

**Additional Visits** covered by CCS as determined to be needed by HRIF team



# HRIF Visits: Content



- Neurosensory, neurologic, developmental assessments, autism screening, but much more
  - Hospitalizations, surgeries, medications, equipment
  - Medical services and Special services
  - Data obtained about **Receiving, Referred**, but also **Referred and NOT receiving** and Why?
  - **Early Intervention, Medical Therapy Program**
  - **Concerns and Resources** – Living/ care arrangements, caregiver concerns, language in household, family social economic stressors

# HRIF Clinic Structure

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CCS HRIF clinics are CCS Program Special Care Center (SCC), the required team members include a CCS Program-approved: HRIF Program Medical Director (pediatrician or neonatologist), HRIF coordinator, ophthalmologist, audiologist, social worker, and an individual to perform the developmental assessment.

Each of these professionals may be reimbursed for the diagnostic services they provide.



# HRIF Reporting Requirements

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The HRIF Coordinator is responsible for **ensuring that data is collected and reported to the Systems of Care Division, CCS HRIF Program and CPQCC.**

## The HRIF Coordinator will:

- Coordinate the collection, collation, and reporting of required data
- Provide data to HRIF Reporting System: <https://www.ccsshrif.org>.
- Ensure required data is submitted accurately and meets all required deadlines
- Review and share results of HRIF reports with HRIF & NICU teams
- Fully participate in the CCS HRIF Program evaluation
- Provide data and information that is required for the CCS HRIF Program evaluation

# Where can I find it?

<https://www.cpqcc.org>

**CPQCC**  
california perinatal  
quality care collaborative

About NICU Analysis Improvement **Follow-Up** Engage

Search this site...

**What Is HRIF?**  
NICU to HRIF  
HRIF Data  
HRIF Reports  
**HRIF Data Resources**  
HRIF Executive Committee

**HRIF Data Resources**

The resources below are designed to assist HRIF Data Contracts in abstracting and entering data into the HRIF Reporting System as efficiently and effectively as possible. If you have a question regarding any of these resources, please submit a ticket through our Help Desk.

Resources for entering data into the NICU database can be found on the Data Resources page under NICU.

**Medical Eligibility Criteria**

- CCS HRIF Program Medical Eligibility Criteria - Flow Chart

**Manual and Forms**

- HRIF Operations Manual
- Referral Registration (RR) Form
- Stand and Visit (SV) Form
- Additional Visit (AV) Form
- Client Not Seen/Discharge (CNSD) Form
- 2021 HRIF Database Changes

**HRIF Clinic Tools**

- HRIF Family Handbook
- HRIF Guidance for Tithability Visits
- CCS NICU HRIF Eligible Infant Referral Guidelines
- CCS HRIF Program Billing Codes
- Group/Most Frequent Classification System (GMFCS) - Expanded and Revised 2007

**Family Information Form**

The Family Information Form collects socio-demographic information about HRIF patients and their families to determine the specific needs of this patient population and develop better standards of care for California HRIF Programs.

- English - Instructions and Form
- Spanish - Instructions and Form
- Vietnamese - Instructions and Form

**Autism Screening Tools**

- Modified Checklist for Autism in Toddlers - Revised with Follow Up (M-CHAT-R/F)
- Modified Checklist for Autism in Toddlers (M-CHAT) and M-CHAT Screening
- Communication and Symbolic Behavior Scales Developmental Profile (CSBS DP)
- Pervasive Developmental Disorders Screening Tool-II (PDDST-II)

**Office of Statewide Health Planning and Development (OSHPD) Facility Codes**

- Sent by Hospital Name
- Other Codes

**2022 Data Finalization**

- Process Guidelines
- Quick Reference Sheet
- Schedule

**Presentations**

- The Value of HRIF (2015)
- Overview of the new HRIF Reporting System (Nov 2020)
- What's New with HRIF (Oct 2020)

**California Children Services (CCS)**

- Updates and news from CCS
- Clarification of Congenital Heart Disease Eligibility Criteria
- Clarification of Hypoglycemia Eligibility Criteria
- High Risk Infant Follow-up Program Letter

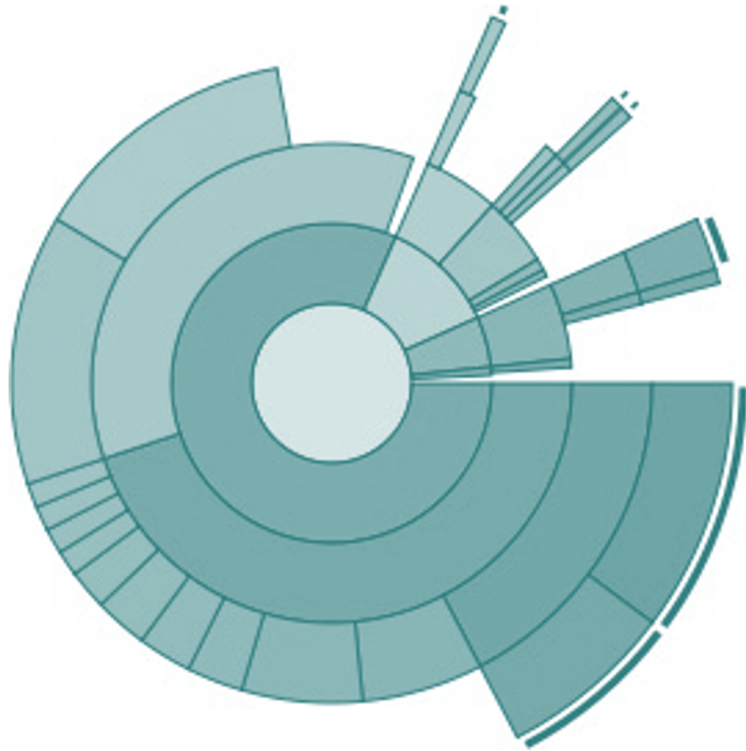
*The program Letter (PL) updates the Medical Eligibility criteria for HRIF under Section III, HRIF Eligibility, and mirrors the program Letter (PL) for the HRIF Program's diagnostic criteria, provider responsibilities, reporting requirements, and procedures for billing and/or financial services provided to HRIF-eligible neonates, infants, and children. This letter supersedes HRIF PL 09-1113, dated November 22, 2013.*

- CCS Memo 8-2012
- Hearing Assessment Requirements
- CCS County Offices
- CCS Provider Process
- SAR Authorization Process
- Whole Child Model

**CCS Manual of Procedures**

- Regional NICU Standards
- Community NICU Standards
- Intermediate NICU Standards

# CCS NICUs and HRIF Programs



## 123 CCS NICUs (67 w/HRIF Clinics)

- 23 Regional
- 86 Community
- 14 Intermediate

## 67 HRIF Clinics

- 23 Regional
- 44 Community

## 56 Referring CCS NICUs

- 42 Community
- 14 Intermediate

# By the Numbers

January 2009 through October 2021

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**100,900**

high risk infants registered statewide!

**143,200**

standard visits performed

**10,300**

additional visits performed

**48,100 (48%)**

VLBW's registered/referred ( $\leq 1500$  g)

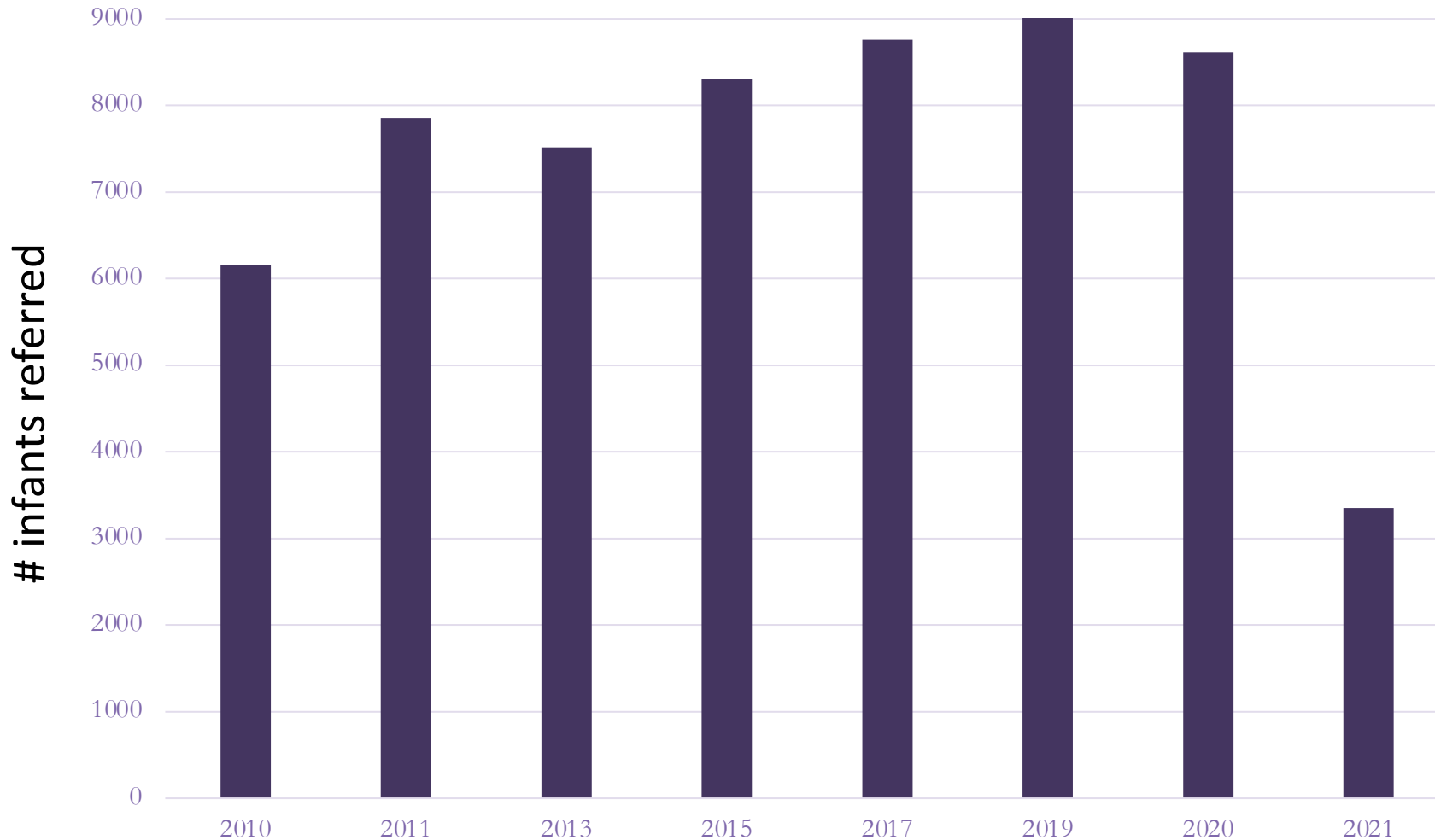
**17,500**

<28 weeks

**7,500**

<26 weeks

# Referral to CPQCC CCS HRIF by Birth Year



The # of high-risk infants referred to CPQCC CCS HRIF has increased since 2010.

Registration for 2021 infants closes July 1, 2022



# How to gain access to the HRIF Reporting System?

# Requirements for Access

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1. **Your hospital must currently have a CCS-approved NICU or HRIF Program**
2. **You must be listed on the Member Directory**

If you do not meet the above qualifications, then an authorized user must request access on your behalf. Make sure to include the authorized person in the help ticket request.

## How to Access the Reporting System from Home

- Contact your hospital's IT team
- Install a VPN (Virtual Private Network) access portal on your computer

VPN enables users to send and receive data across a shared or public network as if your computing devices was directly connected to your hospital's private network.

# Requirements for Access


1. Center Name
2. Does your center provide HRIF services? (Y/N)
3. Full name (First and Last)
4. Title
5. E-mail Address
6. Phone Number
- ★ 7. User Account Access (contacts can have multiple accounts):

**Data User:** HRIF clinic staff responsible for submitting all data forms for patients receiving follow-up services in their clinic. Can generate the HRIF Summary and CCS Annual Reports.

**Referral User:** CCS-approved NICU and/or HRIF clinic staff who refer eligible infants to an HRIF clinic.

**NICU User:** CCS-approved NICU staff who can generate the NICU Summary Report.

- ★ 8. Computer Public IP Address



Contact your IT department to request the “Public IP Address Ranges” used by the hospital’s network and provide the ranges in the description of the help ticket. Note: Access is only authorized while connected to your organization’s network. Access from home or while traveling is not permitted. This procedure enhances the security of the Reporting System.

Submit a help ticket at  
[www.cpqcchelp.org](http://www.cpqcchelp.org)  
with the required  
information listed.



# Data Reporting System Access

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## Many layers of security!

- Must obtain user account access through CPQCC
  - Password protected
- Must supply public IP address ranges from your hospital/ institution network
  - System will not allow access if not connected to authorized network. (\*VPN can allow you to access from home\*)
- Duo Secure

Submit a help ticket at  
[www.cpqcchelp.org](http://www.cpqcchelp.org)  
with the required  
information listed.

# Where can I find it?

<https://www.cpqcc.org>

## How can we help you today?

SEARCH

## How can we help you today?

### HRIF Database

#### Reporting System (3)

-  [How to update the HRIF Member Directory?](#)
-  [Accessing the HRIF Reporting System Remotely \(...\)](#)
-  [Technical Support](#)

#### CCS HRIF Program (10)

-  [COVID-19: Resources for Telehealth and Virtual C...](#)
  -  [COVID-19: HRIF Updates](#)
  -  [CCS HRIF Program Information](#)
  -  [Eligibility for HRIF Services](#)
  -  [NICU Responsibilities](#)
- [» See all 10 articles](#)

## HRIF Data Resources

The resources below are designed to assist HRIF Data Contact System as efficiently and effectively as possible. If you have a question through our [Help Desk](#).

Resources for entering data into the NICU Database can be found

### Medical Eligibility Criteria

- [CCS HRIF Program Medical Eligibility Criteria - Flow Chart](#)

- [What Is HRIF?](#)
- [NICU to HRIF](#)
- [HRIF Data](#)
- [HRIF Reports](#)
- [HRIF Data Resources](#)
- [HRIF Executive Committee](#)

## How do I gain access to HRIF Reporting System?

Modified on: Tue, 8 Jan, 2019 at 12:52 PM



### Requirements for access

1. Your hospital must currently have a CCS-approved NICU or HRIF Program
2. You must be listed on the HRIF Directory

If you do not meet the above qualifications, then an authorized user must request access on your behalf. Make sure to include the authorized person in the help ticket request.

### To request access

Submit a help ticket at [www.cpqcchelp.org](http://www.cpqcchelp.org) and include the following required information:

1. Center Name
2. Does your center provide HRIF services? (Y/N)
3. Full name (First and Last)
4. Title
5. E-mail Address
6. Phone Number
7. User Account Access (contacts can have multiple accounts):

**Data User:** HRIF Clinic staff responsible for submitting all data forms for patients receiving follow-up services in their clinic. Can generate the HRIF Summary and CCS Annual Reports.

**Referral User:** CCS-approved NICU and/or HRIF Clinic staff who refer eligible infants to an HRIF clinic.

**NICU User:** CCS-approved NICU staff who can generate the NICU Summary Report.

8. Computer Public IP Address

Contact your IT department to request the "Public IP Address Ranges" used by the hospital's network and provide the ranges in the description of the help ticket. Note: Access is only authorized while connected to your organization's network. Access from home or while traveling is not permitted. This procedure enhances the security of the Reporting System.

Did you find it helpful? [Yes](#) - [No](#)

Submit a help ticket at  
[www.cpqcchelp.org](http://www.cpqcchelp.org) with the  
required information listed.



**Erika Gray**  
Program Manager

The screenshot shows the CPQCC website header. On the left is the CPQCC logo with the text "california perinatal quality care collaborative". In the center is a navigation menu with items: "About", "NICU", "Analysis", "Improvement", and "Follow-Up". On the right is a dark purple dropdown menu with the following items: "LOGIN", "NICU DATA", "NICU REPORTS", "HRIF" (highlighted with an orange arrow), "QI EXTRANET", and "HELP DESK". Below the navigation is a teal banner with an information icon and the text "View COVID-19 resources for maternal and infant health". The main content area features a background image of a newborn baby's feet with medical sensors. The text "Addressing Racism & Advancing Health Equity" is displayed in a serif font, with a dark purple button below it that says "View our statement".

**HRIF**  
HIGH RISK  
INFANT FOLLOW-UP

**REPORTING SYSTEM**  
v12.1.0.19

### Notice

The following web browsers are supported for data submission in HRIF Reporting System ([www.ccshrif.org](http://www.ccshrif.org)):

Please make sure to update your web browsers if they are out-of-date.

- Microsoft IE 10/11
- Microsoft Edge
- Firefox
- Google Chrome

Registered Email Address

Password

**Sign In**

[Forgot password or Need access? Submit a Help Desk ticket](#)

Visit the [HRIF Data Resources](#) to download the Manual and Forms, HRIF Clinic Tools and Data Finalization materials.

Submit a  
help ticket  
for  
Password  
Reset and  
Access!



**HRIF**  
HIGH RISK  
INFANT FOLLOW-UP  
[What is this?](#)  
[Need help?](#)  
Powered by Duo Security

Choose an authentication method

Duo Push <small>RECOMMENDED</small>	<b>Send Me a Push</b>
Call Me	<b>Call Me</b>
Passcode	<b>Enter a Passcode</b>

Remember me for 1 day

Calculator 11:14 AM 100%

**Login Request**  
Protected by Duo Security

**HRIF**  
HIGH RISK  
INFANT FOLLOW-UP

CPQCC HRIF  
SU-HRIF

srhintz@stanford.edu

73.92.194.179  
Los Altos, CA, US

11:13:56 AM PDT  
October 24, 2020

**Approve** **Deny**

# 2022 Database Changes



# Referral/Registration (RR) form

**17 Required Fields** that **MUST** be entered in order to save online record:

- |                       |                                  |                                     |
|-----------------------|----------------------------------|-------------------------------------|
| 1. NICU Reference ID  | 9. Infant's Race                 | 16. Primary Language Spoken at Home |
| 2. Date of Birth      | 10. Hospital Discharging to Home | 17. Medical Eligibility Profile     |
| 3. Birth Hospital     | 11. Date of Discharge to Home    |                                     |
| 4. Birth Weight       | 12. Birth Mother's Date of Birth |                                     |
| 5. Gestational Age    | 13. Birth Mother's Ethnicity     |                                     |
| 6. Singleton/Multiple | 14. Birth Mother's Race          |                                     |
| 7. Infant Sex         | 15. Insurance                    |                                     |
| 8. Infant's Ethnicity |                                  |                                     |

**NOTE:** The **Unable to Complete Form** checkbox should **ONLY** be used when:

- Infant expired prior to initial core visit
- Parents refused follow-up services
- Lost to follow (unable to contact the family after multiple attempts)

Submission of  
a CNSD Form  
is required!



# RR – Program Registration Information

## Primary Language / Secondary Language Spoken at Home

**CHANGE:** Add Hindi, Japanese, Mixtex, Punjabi, Thai and Other/Described - text field language options.

### 2022 RR FORM:

<p><b>*Primary Language Spoken at Home</b> (Check only <u>ONE</u>)</p>	<input type="checkbox"/> English <input type="checkbox"/> Armenian <input type="checkbox"/> <b>Hindi</b> <input type="checkbox"/> Korean <input type="checkbox"/> Mon-Khmer/Cambodian <input type="checkbox"/> Sign Language <input type="checkbox"/> Vietnamese	<input type="checkbox"/> Spanish <input type="checkbox"/> Cantonese <input type="checkbox"/> Hmong/Miao <input type="checkbox"/> Mandarin <input type="checkbox"/> <b>Punjabi</b> <input type="checkbox"/> Tagalog <input type="checkbox"/> <b>Other:</b>	<input type="checkbox"/> Arabic <input type="checkbox"/> Farsi/Persian <input type="checkbox"/> <b>Japanese</b> <input type="checkbox"/> <b>Mixtex</b> <input type="checkbox"/> Russian <input type="checkbox"/> <b>Thai</b>
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# RR – Medical Eligibility Profile

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## Other Problems that Could Result in Neurologic Abnormality - Other

**CHANGE:** Add a text field.

### 2022 RR FORM:

**Other Problems that Could Result in Neurologic Abnormality:**

- CNS Infection
- Documented Sepsis
- Bilirubin
- Cardiovascular Instability
- HIE
- Other:

# Standard Visit (SV) form

Developmental Test  
must be performed  
at the 3<sup>rd</sup> visit.

- The **3 standard core visits** recommended time periods:
  - Visit #1 (4 - 8 mos)
  - Visit #2 (12 - 16 mos)
  - Visit #3 (18 - 36 mos)\*\*
- **8 Required Fields - MUST** be entered in order to **save online form**. Saved entry screens can be recalled later to make necessary updates.
  1. **Date of Visit**
  2. **This visit was conducted**
  3. **Core Visit (auto)**
  4. **Was a Neurologic Exam Performed**
  5. **This Part of the Visit was Done by (Neurologic Assessment)**
  6. **Developmental Assessment Performed**
  7. **This Part of the Visit was Done by (Developmental Core Visit Assessment)**
  8. **Disposition**

# SV – Visit Assessment

## Interpreter Used

**CHANGE:** Add Hindi, Japanese, Mixtex, Punjabi, Thai and Other/Described – text field language options.

## 2022 SV FORM

<b>Interpreter Used</b>	<input type="checkbox"/> <b>No</b>		
	<input type="checkbox"/> <b>Yes:</b> <input type="checkbox"/> Spanish <input type="checkbox"/> Cantonese <input type="checkbox"/> Hmong/Miao <input type="checkbox"/> Mandarin <input type="checkbox"/> Punjabi <input type="checkbox"/> Tagalog <input type="checkbox"/> Other: _____	<input type="checkbox"/> Arabic <input type="checkbox"/> Farsi/Persian <input type="checkbox"/> Japanese <input type="checkbox"/> Mixtex <input type="checkbox"/> Russian <input type="checkbox"/> Thai	<input type="checkbox"/> Armenian <input type="checkbox"/> Hindi <input type="checkbox"/> Korean <input type="checkbox"/> Mon-Khmer/Cambodian <input type="checkbox"/> Sign Language <input type="checkbox"/> Vietnamese

# SV – Interval Medical Assessment

## Equipment Since Last Visit

**CHANGE:** Add new category to Equipment Since Last Visit: **Oxygen Supplies**

Select **Oxygen Supplies** if the infant/child has been using a nasal cannula or oxygen tank since NICU discharge or the last visit.

### 2022 SV FORM:

<b>Equipment Since Last Visit</b>	<input type="checkbox"/> <b>No</b> <input type="checkbox"/> <b>Yes</b> <input type="checkbox"/> <b>Unknown</b>		
	<b>If Yes, Check all that apply</b>		
	<input type="checkbox"/> Apnea/CR Monitor <input type="checkbox"/> Helmet <input checked="" type="checkbox"/> <b>Oxygen Supplies</b> <input type="checkbox"/> Wheelchair	<input type="checkbox"/> Braces/Castings/Orthotics <input type="checkbox"/> Nebulizer <input type="checkbox"/> Tracheostomy <input type="checkbox"/> Other	<input type="checkbox"/> Enteral Feeding Equipment <input type="checkbox"/> Ostomy Supplies <input type="checkbox"/> Ventilator/CPAP/BiPAP <input type="checkbox"/> Unknown

# SV – Developmental Core Visit Assessment

## Developmental Screener

**CHANGE:** Add **Ages and Stages Questionnaire 3 (ASQ-3)** option to Developmental Assessment Screeners.

### 2022 SV FORM:

Ages and Stages Questionnaire 3 <sup>rd</sup> Edition (ASQ-3) - check appropriate scoring zone					
Communication	<input type="checkbox"/> On Schedule	<input type="checkbox"/> Monitor	<input type="checkbox"/> Below	<input type="checkbox"/> Unable to Assess	<input type="checkbox"/> Did Not Assess
Gross Motor	<input type="checkbox"/> On Schedule	<input type="checkbox"/> Monitor	<input type="checkbox"/> Below	<input type="checkbox"/> Unable to Assess	<input type="checkbox"/> Did Not Assess
Fine Motor	<input type="checkbox"/> On Schedule	<input type="checkbox"/> Monitor	<input type="checkbox"/> Below	<input type="checkbox"/> Unable to Assess	<input type="checkbox"/> Did Not Assess
Problem-Solving	<input type="checkbox"/> On Schedule	<input type="checkbox"/> Monitor	<input type="checkbox"/> Below	<input type="checkbox"/> Unable to Assess	<input type="checkbox"/> Did Not Assess
Personal-Social	<input type="checkbox"/> On Schedule	<input type="checkbox"/> Monitor	<input type="checkbox"/> Below	<input type="checkbox"/> Unable to Assess	<input type="checkbox"/> Did Not Assess

# SV form – Autism Spectrum Screen

## CHANGE:

1. Remove **Pervasive Developmental Disorders Screening Test-II** tool option
2. Add **Risk Level** to the M-CHAT-RF screening tool

Select the **Risk Level** if the infant/child **Did Not Pass** the **M-CHAT-RF**:

- **Medium Risk**, if the score is 3 – 7
- **High Risk**, if the score is 8 - 20

## 2022 SV FORM:

<b>Was an Autism Spectrum Screen Performed During this Visit?</b>		<input type="checkbox"/> No	<input type="checkbox"/> Yes (complete below)
<b>Screening Tool Used:</b>	<input type="checkbox"/> M-CHAT-RF	<b>Screening Results:</b>	<input type="checkbox"/> Pass
	<input type="checkbox"/> CSBS-DP		<input type="checkbox"/> Did Not Pass
	<input type="checkbox"/> Other/Not Listed		
		<b>M-CHAT-RF Risk Level:</b>	
		<input type="checkbox"/> Medium Risk	<input type="checkbox"/> High Risk
<b>Was the Infant Referred for Further Autism Spectrum Assessment?</b>		<input type="checkbox"/> No	<input type="checkbox"/> Yes

# SV – Early Start (ES) Program

**CHANGE:** Add new option to Early Start: **No, Complete**

Select **No, Complete** if the infant/child received the service and the service is no longer required.

## 2022 SV FORM:

EARLY START (ES) PROGRAM					
Is the Child Currently Receiving Early Intervention Services Through Early Start (Regional Center and/or LEA)? (check <u>only one</u> )					
<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> <b>No, Complete</b>	<input type="checkbox"/> No, Not Required	<input type="checkbox"/> No, Referred at Visit	<input type="checkbox"/> No, Referral Failure	
<input type="checkbox"/> No, Pending Services	<input type="checkbox"/> No, Parent Refused	<input type="checkbox"/> No, Determined Ineligible by ES	<input type="checkbox"/> Unknown		



# SV – Medical Therapy Program (MTP)

**CHANGE:** Add new option to Early Start: **No, Complete**

Select **No, Complete** if the infant/child received the service and the service is no longer required.

## 2022 SV FORM:

MEDICAL THERAPY PROGRAM (MTP)				
Is the Child Currently Receiving Services Through CCS Medical Therapy Program (MTP)? (check <u>only one</u> )				
<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> <b>No, Complete</b>	<input type="checkbox"/> No, Not Required	<input type="checkbox"/> No, Referred at Visit	<input type="checkbox"/> No, Referral Failure
<input type="checkbox"/> No, Pending Services	<input type="checkbox"/> No, Parent Refused	<input type="checkbox"/> No, Determined Ineligible by ES	<input type="checkbox"/> Unknown	

# SV – Special Services

**CHANGE:** Add new status choice to Special Service: **Receiving - Increase Frequency**

Select **Receiving - Increase Frequency** if the infant/child requires more utilization of the service.

## 2022 SV FORM:

<b>Behavior Intervention</b>	<input type="checkbox"/> <b>Does Not Need</b> <input type="checkbox"/> <b>Receiving</b> <input type="checkbox"/> <b>Receiving - Increase Frequency</b> <input type="checkbox"/> <b>Complete</b> <input type="checkbox"/> <b>Referred at Time of Visit</b>	<b>Referred, but Not Receiving (check reason)</b> <input type="checkbox"/> Missed Appointment <input type="checkbox"/> Re-Referred <input type="checkbox"/> Service Not Available <input type="checkbox"/> Parent Declined/Refused Service		<input type="checkbox"/> Waiting List / Visit Pending <input type="checkbox"/> Insurance/HMO Denied <input type="checkbox"/> Service Cancelled <input type="checkbox"/> Other/Unknown Reason	
	<b>Service Provider:</b> <input type="checkbox"/> Early Intervention Specialist <input type="checkbox"/> Other				<input type="checkbox"/> Licensed Clinical Social Worker <input type="checkbox"/> Unknown

# Additional Visit (AV) form

---

- May occur **before, between and/or after** the recommended timeframes for **standard core visits**.
- This form captures:
  - **Date**
  - **Reason** (Social Risk, Case Management, Concerns with Neuro/Developmental Course or Other)
  - **Disposition**
- **All fields are required to save online form.**

# Client Not Seen Discharge (CNSD) form

---

## Use this form when:

1. Unable to contact after 3-5 attempts
  2. **No Show:** primary caregiver reschedule (less than 24 hours) OR does not show-up
  3. **Service declined**
  4. **Infant expired, family relocated, insurance denied** prior to core visit
  5. **Infant transferred** to another HRIF Program for follow-up services.
- This form captures the **Date, Category, Reason** and **Disposition**.
  - **All fields are required to save online form.**

# Telehealth Assessments



# California High-Risk Infant Follow-up (HRIF) during COVID: Clinic approaches, telehealth use, team perceptions

- COVID disrupted access for children with special health care needs, **including in-person visit closures and telehealth use.**
- HRIF is an essential post-NICU service, providing assessments, interventions, and care coordination.
- **How has COVID impacted visit care models in a statewide HRIF setting?**
  - Broad telehealth query added to SV form in March 2020, expanded for SV2021
  - *Serial surveys to HRIF coordinators and medical directors August 2020, November 2020*



# CPQCC CCS HRIF Telehealth Guidance Work Group

---

*Broadly* - results of surveys reflected →

- Heterogeneity of HRIF program challenges during COVID
- Differing institutional imperatives related to telehealth deployment
- Concerns about telehealth use for patients and families, appropriate instruments
- HRIF teams going above and beyond to assure safe and consistent follow through

CPQCC CCS HRIF Telehealth Guidance Work Group was developed:

- The goals of the Work Group were to share insights and expertise, provide input on considerations for in-person and telehealth visit benefits and challenges as well as prioritization, and develop high level guidance to inform changes/ additions to the Standard Visit options.

# Enhanced Telehealth Guidance

- Opportunity for statewide process and quality improvement -
- **HRIF Telehealth Guidance Work Group**
  - Telehealth optimization, in-person prioritization
  - State-level guidance for institutions
  - Expanded telehealth-validated developmental assessments and screeners, expand standard visit options

## CPQCC CCS HRIF GUIDANCE FOR TELEHEALTH VISITS

### I. BACKGROUND AND PURPOSE

The COVID-19 pandemic has substantially impacted how many HRIF clinics approach follow up care for children and families. Results from the recent CPQCC CCS HRIF Clinic Virtual Visits survey demonstrates great variation among HRIF clinics in terms of

- Use of “telepractice” or “telehealth” (which include both audio and video capabilities together in a virtual visit) vs. only telephone.
- Types of standardized assessments and questionnaires utilized for telehealth, if any.
- Whether those assessments are appropriate for non in-person visits.

It is clear that most HRIF clinics and other outpatient specialty groups expect to continue to utilize telehealth visits for at least the moderate-term future, and that HRIF teams desire guidance on developmental assessment options and prioritization for telehealth visits. Therefore, stakeholders from across the state were assembled to form the **CPQCC CCS HRIF Telehealth Guidance Work Group**. The goals of the Work Group were to share insights and expertise, provide input on considerations for in-person and telehealth visit benefits and challenges as well as prioritization, and develop high level guidance to inform changes/ additions to the Standard Visit options.

### II. GENERAL CONCEPTS AND CONSIDERATIONS: TELEHEALTH VISITS

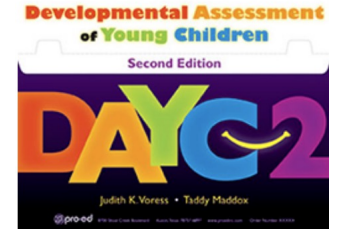
- Telephone** “visits” alone allows for continued family contact, as well as follow up on referred patient services, and touchpoints on family needs. However, there is *limited value* of telephone *only* for developmental or motor assessment.
- Telehealth (audio + visual)** “virtual visits” utilizing appropriate assessments, and with patient/ parent as well as clinic/ provider preparation, can allow for evaluation and observation in the familiar setting of the family home.
  - However, it is recognized that not all HRIF clinics have access to telehealth options.
  - Importantly, not all families can participate in telehealth, in some cases due to resource, access, and economic disparities.
  - Therefore, it is not yet clear whether telehealth may level or widen disparities associated with successful HRIF engagement.
- In-person visits are ideal for comprehensive patient assessments and evaluation.** But consistent in-person visits may be considered challenging at present due to the COVID pandemic. The current public health crisis coupled with linked difficulties for parents and primary care providers have made it more difficult for patients and families to travel to clinic locations.
  - In-person access and allowable patient volume have been limited for many HRIF clinics during this period, thus telehealth may be considered the best or only option for some visits and assessments.
  - It is also recognized that some parents and families are appropriately concerned about exposures and contacts, particularly in high or increasing COVID risk areas.
- For sites offering both telehealth and in-person options, and during periods when in-person visits are possible, issues to consider that may prioritize in-person visits include but are not limited to:**
  - Families with resource challenges including computer or digital access limitations that may preclude telehealth or make it more difficult.
  - Families who express preference for in-person visits.
  - Patients considered at especially high risk due to previous evaluations or risk factors.



# Telehealth Assessment Tools

## TESTS:

- The Developmental Assessment of Young Children 2<sup>nd</sup> Edition (DAYC-2)
- Developmental Profile 3 (DP-3)
- Developmental Profile 4 (DP-4)



## SCREENERS:

- Warner Initial Developmental Evaluation of Adaptive and Functional Skills
- Ages and Stages Questionnaire 3 (ASQ-3) – available January 2022



# System Improvements



2009

2021

**HIGH RISK INFANT FOLLOW-UP QUALITY OF CARE INITIATIVE**  
Erika Gray, welcome to Kaiser Permanente Medical Center - Santa Clara

Find Patient | New Patient | Patient Record | Reports | Admin | Help | Sign Out

**NEW REFERRAL/REGISTRATION FORM**  This form is complete

\*Referral Date

**HOSPITAL/CENTER INFORMATION** (Optional and for internal use only)

**PROGRAM REGISTRATION INFORMATION**

CCS #  \*CPQCC Reference #   
(CCS NICU OSHPD Code - CPQCC Patient #)

\*Date of Birth

\*Birth Hospital

\*Birth Weight  \*Gestational Age

\*Singleton/Multiple  \*Infant's Gender

Infant's Ethnicity

Infant's Race  - Select the race that appears first in the hierarchy -

Hospital Discharging to Home

Referring CCS NICU

Date of Discharge to Home  \*Biological Mother's Date of Birth

Biological Mother's Ethnicity

Biological Mother's Race

Insurance  CCS  Commercial  Medi-Cal  Point of Service  Unknown

2016

**cpqcc** High Risk Infant Follow-up  
california perinatal quality care collaborative

Erika Gray, Welcome Super User

Find Patient | Pending Cases | Registration | Patient Record | Referral | Report | Tools | Admin | Help | Sign Out

Quick Patient Search

**QUICK PATIENT SEARCH**

HRIF Program

HRIF I.D. #

CCS #

CPQCC Reference #   
(CCS NICU OSHPD Code - CPQCC Network Patient ID #)

Hospital Specific Medical I.D. #

Infant's Last Name

Infant's First Name

Infant's Date of Birth

Infant's Birth Year

Birth Hospital

Birth Mother's Date of Birth

To view ALL patient records, just click the "Search" button

Erika Gray, Super User

Search for HRIF ID ...

**Clinic Dashboard** Current Birth Years: 2017-2020

HRIF Clinic:

**30737**

Current Registrations

**1907**

Pending Cases

**2819**

Error Cases

**18**

Priority Cases

**Expected Cases By Adjusted Age**

Total Expected Cases: 29297

Updated yesterday at 11:59 PM

**Activity By Month**

Updated yesterday at 11:59 PM

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# Navigation Panel and Features

The image shows a screenshot of the HRIF web application interface. At the top, a dark purple header bar contains the user name "Erika Gray, Super User" on the left, a search bar "Search for HRIF ID ..." with a magnifying glass icon on the right, and a notification bell icon with a "10+" badge. Below the header is a light gray navigation sidebar on the left with the HRIF logo and the following menu items: "Clinic Dashboard", "Find Patient", "Pending Cases", "Registration", "Referral", "Reports", "Tools", "Member Directory", "Map", and "Online Manual".


Two callout boxes are overlaid on the right side of the interface. The first callout box, titled "Closeout Checklist", contains a list of case counts: "Pending Cases 3086", "Error Cases 3320", and "Priority Cases 270". The second callout box, titled "Clinic Settings", contains a list of settings options: "Clinic Settings", "Update Password", "Update Directory", "Member Directory", "Newsletter Preferences", "HRIF Data Resources", "Help Desk", and "Logout".

Orange arrows indicate the source of the callouts: one arrow points from the notification bell icon to the "Closeout Checklist" box, and another arrow points from the user profile icon to the "Clinic Settings" box.

# Navigation Panel and Features

-  HIGH RISK INFANT FOLLOW-UP
-  Clinic Dashboard
-  Find Patient
-  Pending Cases
-  Registration
-  Referral >
-  Reports >
-  Tools >
-  Member Directory
-  Map
-  Online Manual

### Pending Cases

HRIF Clinic:  

[View Pending Cases](#)

[Referral Forms Pending Acceptance](#)
[Patient Records with Open Forms](#)
[Transferred Patient Records Within Last 6 Months](#)

#### Referral Forms Pending Acceptance - 5

Search:

↑↓	HRIF ID#	↑↓	Infant's Name	↑↓	DOB	↑↓	NICU Ref ID	↑↓	Referred On/By	↑↓	Referring NICU / Cardiac Center	↑↓	Referral Status	↑↓
1	<a href="#">DBPNYPN9Y</a>		tzirg, zgtso		01-21-2019		EJJZMZ-9909		04-16-2019 at 09:23 AM by Tickle Me Elmo		<a href="#">Sesame Street Memorial</a>		Pending	
2	<a href="#">DBPPLLVIY</a>				04-04-2021		EJJZMZ-0000		07-17-2021 at 02:46 PM by Buzz Lightyear		<a href="#">Toy Story Medical Center</a>		Pending	
3	<a href="#">DBPVLLVIY</a>				04-06-2021		EJJZMZ-00000		07-19-2021 at 02:53 PM by Buzz Lightyear		<a href="#">Toy Story Medical Center</a>		Pending	

# Navigation Panel and Features

### New Registration Form

Unable to Complete Form  
 This Form is Closed

**Submit**

**NOTICE**

- The system will only accept Referral/Registrations for infants born after 2020.
- Effective June 1, 2022**, the system will **NOT** allow any form updates for infants born in 2018.
- Effective August 1, 2022**, the system will **NOT** accept any RR forms for infants born in 2021. Contact your center's NICU Data Contact(s), to verify that all eligible infants have been referred and assigned a NICU Record ID.
- \*Required fields must** be entered to save online forms. Saved forms can be revisited later to make updates.
- This Form Is Closed** - this checkbox serves as an electronic signature confirmation that all available data has been entered.
- Unable to Complete Form** - this checkbox should be used if:
  - The infant expired prior to the initial core visit
  - The primary caregiver refused follow-up services for the infant
  - The infant was lost to follow (unable to contact the family after multiple attempts)

**NOTE:** Submit a CNSD form to clarify why the form is unable to be completed.

\*HRIF Clinic


**HOSPITAL/CENTER INFORMATION (Optional)**

Hospital Medical I.D. #

Infant's First Name  Infant's Last Name












Infant's AKA-1 Last Name  Infant's AKA-2 Last Name







# Navigation Panel and Features

-  HIGH RISK INFANT FOLLOW-UP
- 📄 Clinic Dashboard
- 🔍 Find Patient
- 🕒 Pending Cases
- 👤 Registration
- 📄 Referral >**
- 📄 Reports >
- 🛠 Tools >
- 👤 Member Directory
- 📍 Map
- 📖 Online Manual

- 🔍 Referral Search
- 🕒 Pending Referral
- 👤 New Referral

# Navigation Panel and Features

-  HIGH RISK INFANT FOLLOW-UP
-  Clinic Dashboard
-  Find Patient
-  Pending Cases
-  Registration
-  Referral >
-  **Reports >**
-  Tools >
-  Member Directory
-  Map
-  Online Manual

-  HRIF Report
-  Prog Profile
-  Service Refs
-  CCS Annual
-  NICU Summary
-  Cardiac Summary



# Navigation Panel and Features

The image shows a screenshot of the HRIF application interface. At the top, a dark purple header bar contains the user name 'Erika Gray, Super User' on the left, a search bar with the text 'Search for HRIF ID ...' and a magnifying glass icon on the right, and a notification bell icon with a red '10+' badge and a user profile icon on the far right. Below the header is a light gray navigation sidebar on the left. The sidebar contains the HRIF logo at the top, followed by menu items: 'Clinic Dashboard', 'Find Patient', 'Pending Cases', 'Registration', 'Referral' (with a right arrow), 'Reports' (with a right arrow), 'Tools' (with a right arrow and highlighted by an orange border), 'Member Directory', 'Map', and 'Online Manual'. To the right of the sidebar, a white dropdown menu is open, also highlighted with an orange border. It lists the following items: 'Closeout Checklist', 'Record Tracker', 'Error and Warning Report', 'NICU Reference IDs / Timely Referral', and 'Case Transfer Tracker'. The 'Case Transfer Tracker' item is highlighted with a light gray background.

HRIF HIGH RISK INFANT FOLLOW-UP

Erika Gray, Super User

Search for HRIF ID ...

10+












HRIF HIGH RISK INFANT FOLLOW-UP

- Clinic Dashboard
- Find Patient
- Pending Cases
- Registration
- Referral >
- Reports >
- Tools >**
- Member Directory
- Map
- Online Manual

- ☰ Closeout Checklist
- ☰ Record Tracker
- 📄 Error and Warning Report
- 👤 NICU Reference IDs / Timely Referral
- ↔ Case Transfer Tracker

# Navigation Panel and Features

Erika Gray, Super User Search for HRIF ID ...   10+ 

-  HIGH RISK INFANT FOLLOW-UP
-  Clinic Dashboard
-  Find Patient
-  Pending Cases
-  Registration
-  Referral >
-  Reports >
-  Tools >
-  Member Directory
-  Map
-  Online Manual

### MEMBER DIRECTORY

**Children's Hospital Los Angeles**  
 4650 Sunset Blvd.  
 Los Angeles, CA 90027  
 County: Los Angeles  
 Phone: 323-660-2450

OSHPD Facility Code: 190170  
 CCS NICU Level: Regional  
 Region: (6) Central-North LA-Coastal Valley











HRIF Program Onsite: **Yes**  
 Hospital Providing HRIF Program Services:

NICU CONTACTS		HRIF CONTACTS									
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #008080; color: white;"> <th style="padding: 2px;">Report Contact</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;">           Steven W. Chin, MD            Medical Director, Quality &amp; Performance Improvement            Neonatology            4650 Sunset Blvd. MS 31            Los Angeles, CA 90027            (323) 361-7201            schin@chla.usc.edu         </td> </tr> </tbody> </table>	Report Contact	Steven W. Chin, MD Medical Director, Quality & Performance Improvement Neonatology 4650 Sunset Blvd. MS 31 Los Angeles, CA 90027 (323) 361-7201 schin@chla.usc.edu	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #008080; color: white;"> <th style="padding: 2px;">Neonatologist</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;">           Nair Srikumar, MD            Medical Director Quality and Performance Improvement , NICCU            (323) 361-5074            snair@chla.usc.edu         </td> </tr> </tbody> </table>	Neonatologist	Nair Srikumar, MD Medical Director Quality and Performance Improvement , NICCU (323) 361-5074 snair@chla.usc.edu	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #008080; color: white;"> <th style="padding: 2px;">Coordinator</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;">           Guadalupe Dominguez            HRIF Data Entry            4650 Sunsnset Blvd.            Los Angeles, CA 90027            Ph: (323) 361-9542            gudominguez@chla.usc.edu         </td> </tr> </tbody> </table>	Coordinator	Guadalupe Dominguez HRIF Data Entry 4650 Sunsnset Blvd. Los Angeles, CA 90027 Ph: (323) 361-9542 gudominguez@chla.usc.edu	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #008080; color: white;"> <th style="padding: 2px;">Medical Director</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px;">           Douglas Vanderbilt, MD            HRIF Medical Director            323-361-6994            dvanderbilt@chla.usc.edu         </td> </tr> </tbody> </table>	Medical Director	Douglas Vanderbilt, MD HRIF Medical Director 323-361-6994 dvanderbilt@chla.usc.edu
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Yi Li Coordinator, Clinical Excellence (323) 361-7488 yli@chla.usc.edu											
Data Contact 2											
(Empty)											
Clinic Contact 1											
Sylvia Magallon DNP, RN Nurse Care Coordinator (323) 361-7208 smagallon@chla.usc.edu											
Clinic Contact 2											
Diana Villegas Financial Counselor/Scheduler (323) 361-7988 dvillegas@chla.usc.edu											

# Navigation Panel and Features

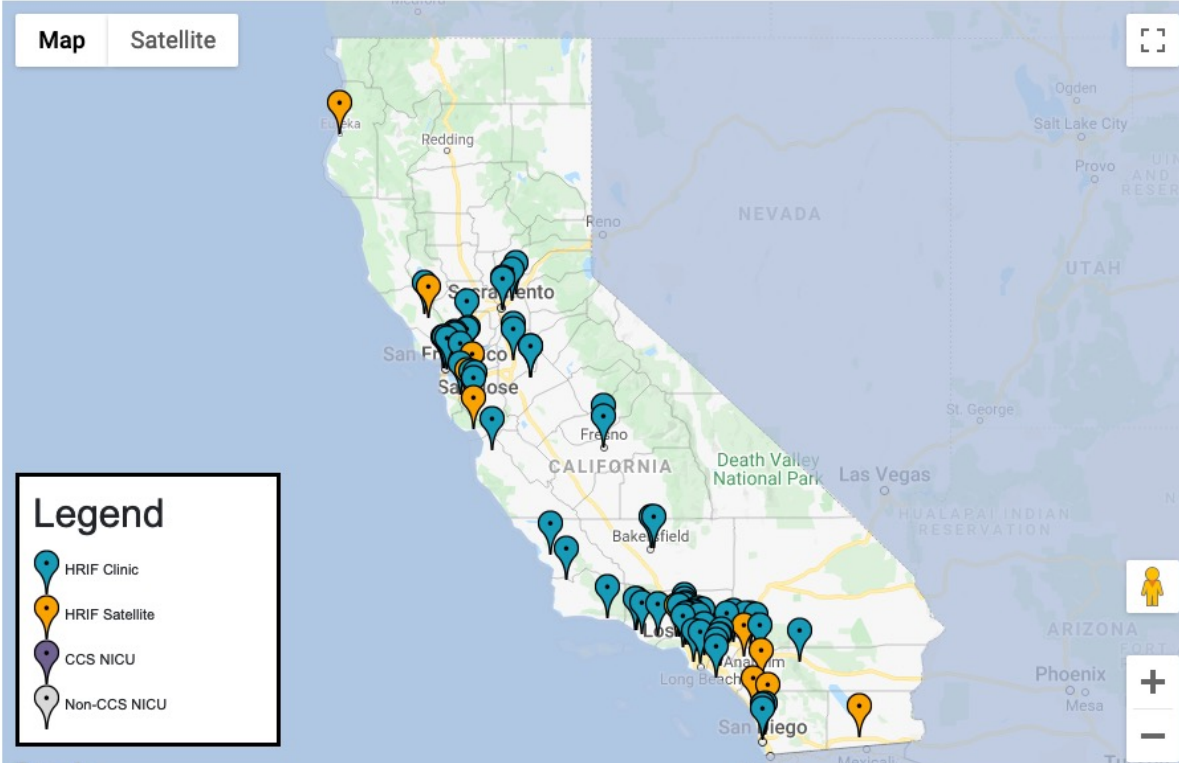
Erika Gray, Super User Search for HRIF ID ...  10+ 

**HRIF**  
HIGH RISK  
INFANT FOLLOW-UP





-  Clinic Dashboard
-  Find Patient
-  Pending Cases
-  Registration
-  Referral >
-  Reports >
-  Tools >
-  Member Directory
-  Map
-  Online Manual

**Map**

Map Satellite



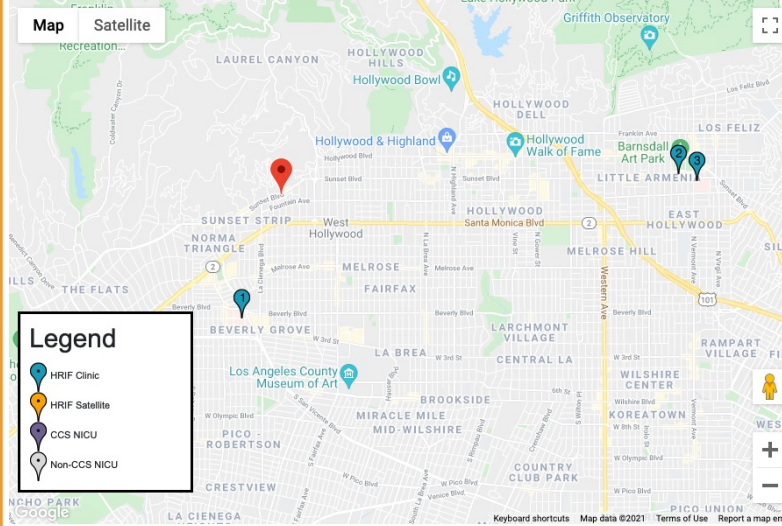
**Legend**

-  HRIF Clinic
-  HRIF Satellite
-  CCS NICU
-  Non-CCS NICU





Google Keyboard shortcuts Map data ©2021 Google, INEGI Terms of Use

124 sunset blvd, los angeles

Map Satellite



**Legend**

-  HRIF Clinic
-  HRIF Satellite
-  CCS NICU
-  Non-CCS NICU

**Three closest HRIF locations:**

1. Cedars-Sinai Medical Center (CPQCC NICU and HRIF Program)
  - Address: 8700 Beverly Blvd., Los Angeles, CA 90048
  - Distance and Approx Travel Time: 2.0 mi, 9 mins
2. KFH Los Angeles (CPQCC NICU and HRIF Program)
  - Address: 4867 Sunset Blvd., Los Angeles, CA 90027
  - Distance and Approx Travel Time: 5.0 mi, 21 mins
3. Children's Hospital Los Angeles (CPQCC NICU and HRIF Program)
  - Address: 4650 Sunset Blvd., Los Angeles, CA 90027
  - Distance and Approx Travel Time: 5.1 mi, 21 mins

# Find Patient and Case History

Erika Gray, Super User

Search for HRIF ID ...



10+



Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral >

Cardiac >

Reports >

Tools >

Member Directory

Map

Online Manual

## Patient Search

Search Options

HRIF ID #	<input type="text"/>	NICU Reference ID	<input type="text"/>	OSPHD Code	-	Record ID	<input type="text"/>
Infant's Last Name	<input type="text"/>	Infant's First Name	<input type="text"/>				
Infant's DOB	<input type="text"/>	Infant's Birth Year	<input type="text"/>				


More Search Options

CCS #	<input type="text"/>	Hospital Medical ID	<input type="text"/>
Birth Hospital	<input type="text"/>		
Cardiac Center	<input type="text"/>		
Birth Mother's DOB	<input type="text"/>		

Search

Click the search button to view all patient records.

# Find Patient and Case History

-  HIGH RISK INFANT FOLLOW-UP
- [Clinic Dashboard](#)
- [Find Patient](#)
- [Pending Cases](#)
- [Registration](#)
- [Referral](#) >
- [Cardiac](#) >
- [Reports](#) >
- [Tools](#) >
- [Member Directory](#)
- [Map](#)
- [Online Manual](#)

**Patient Search - 141 patient(s) found** Search Options

Search:













↑↓	HRIF ID#	HRIF Clinic	Name	DOB	CS #	NICU Ref ID	Hosp Med ID	Enrolled	Referring NICU/Cardiac Center	Referral Status
1	YYF9XIO9I	Orbit City Medical Center	nwgpl, ivuyr	01-13-2019		WWWZKM-99999		02-08-2019	---	---
2	YYFDVVL9I	Orbit City Medical Center	weupu, bexrv	01-28-2019		WWWZKM-99999		03-09-2019	---	---

Birth Mother's DOB


- Download
- Copy
- Excel
- CSV
- Print

Click the search button to view all patient records.

# Find Patient and Case History

-  HIGH RISK INFANT FOLLOW-UP
-  Clinic Dashboard
-  Find Patient
-  Pending Cases
-  Registration
-  Referral >
-  Cardiac >
-  Reports >
-  Tools >
-  Member Directory
-  Map
-  Online Manual

HRIF I.D.#: YYF9XI09I Name: nwgpl, ivuyr DOB: 01-13-2019

Case History  / New Standard Visit

## New Standard Visit (SV) Form

This Form is Closed

### NOTICE

- Forms are closed for infants born in 2017.
- **Effective June 1, 2022**, the system will **NOT** allow any
- **This Form Is Closed** - this checkbox serves as an elec

This visit was conducted:  In-person  Telehealth (audio + vi

\*Date of Visit

[Print](#) |

### DATA QUALITY SELF AUDIT INSTRUMENT HIGH RISK INFANT FOLLOW-UP QUALITY OF CARE INITIATIVE

**THIS IS NOT A MEDICAL RECORD AND CANNOT BE USED FOR TREATMENT PURPOSES\***

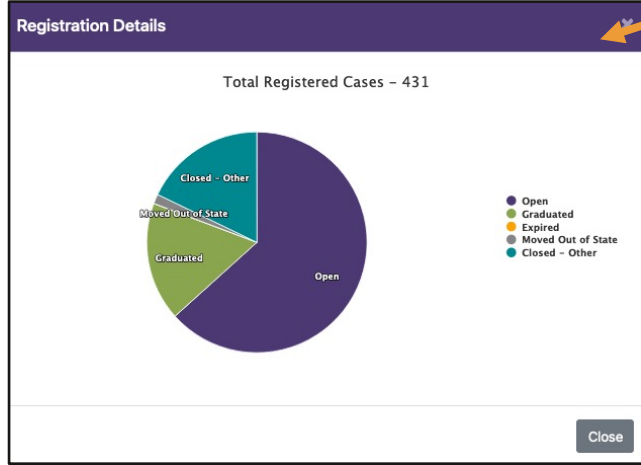
DNA = Data Not Available  
N/A = Not Applicable

BACKGROUND			
PATIENT REGISTRATION INFORMATION			
HRIF I.D.#	YYF9XI09I	HRIF Clinic	Orbit City Medical Center
Infant Name	nwgpl , ivuyr	Date of Birth	01/13/2019
MEDICAL ELIGIBILITY PROFILE			
Prolonged Hypoglycemia			
PROGRAM REGISTRATION INFORMATION			
<b>CURRENT RECOMMENDATIONS</b>			
Is The Child Receiving Services Through The Medical Therapy Program (MTP)?	Referred		
Audiology	Referred at Time of Visit		

**\*THIS IS A SUMMARY OF REQUIRED EVALUATIONS FOR THE CCS/CPQCC HRIF PROGRAM (WWW.CCShRIF.ORG)**

# Clinic Dashboard





Clinic Dashboard

Current Birth Years: 2018-2021

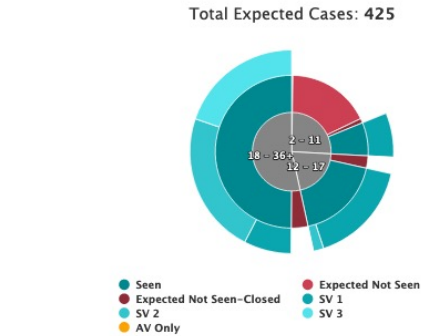
431 Current Registrations [View Details](#)

4 Pending Cases [View Details](#)

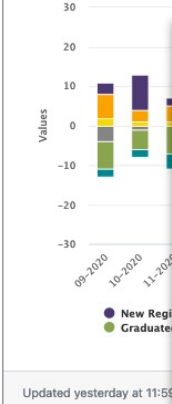
10 Error Cases [View Details](#)

0 Priority Cases [View Details](#)

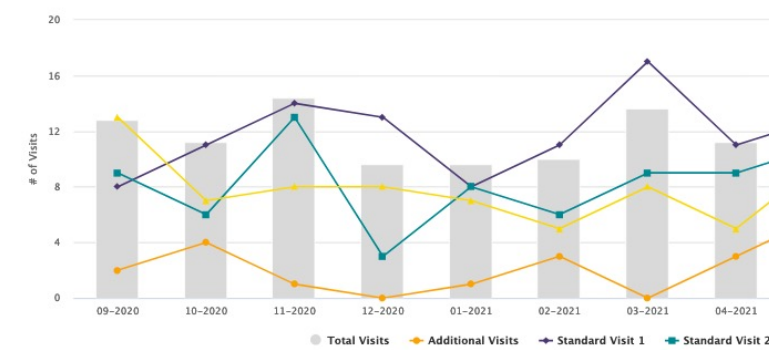
Expected Cases By Adjusted Age



Activity By Month



Visits



View Details:

- Pending Cases
- Error Cases
- Priority Cases

Opens the associated system tool.

Clinic Dashboard - Graphics Index

- NOTICE BOXES
  - o Current Registrations
  - o Pending Cases
  - o Error Cases
  - o Priority Cases
- CHARTS
  - o Expected Cases By Adjusted Age
  - o Activity by Month
  - o Visits

NOTE: The Clinic Dashboard graphics: Notice Boxes and Charts are updated nightly.

Notice Box Descriptions

**Current Registration**  
Volume of patient cases registered in the active current birth years.  
**View Details** opens a pie chart that shows the number and percentage of **Open**, **Graduated**, **Expired**, **Moved Out of State** and **Closed-Other** patient cases registered in the active current birth years.

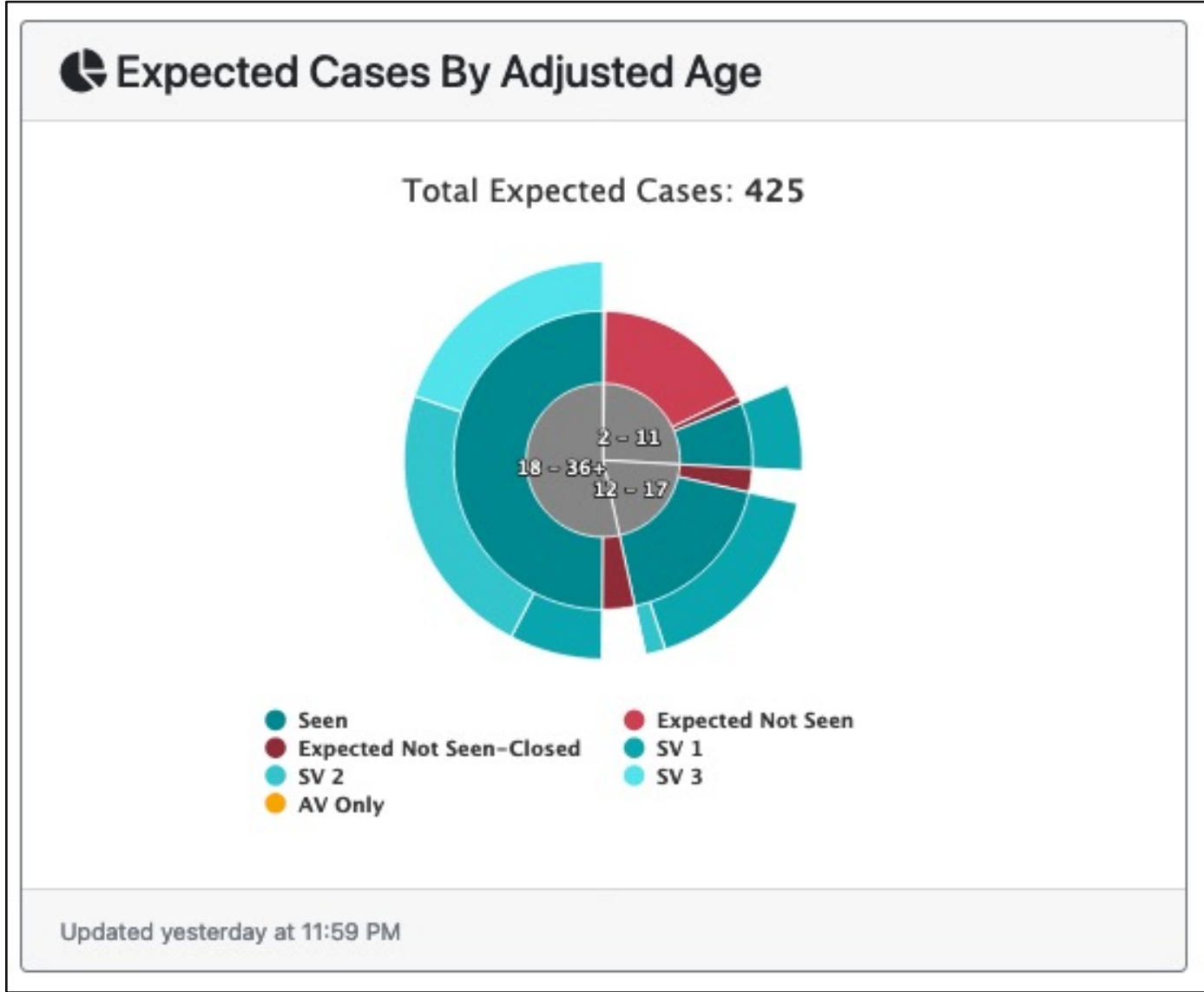
**Pending Cases**  
Volume of patient cases with **Referral Forms Pending Acceptance**; **Patient Records with Open Forms**; and **Rejected Referrals** in the active current birth years.  
NOTE: **Transferred Patient Records within Last 6 Months** is not included in the Pending Cases - Clinic Dashboard total as these cases are just listed as a reference for clinics.  
**View Details** opens the Record Tracker tool.

**Error Cases**  
Volume of patient cases with at least one error in the active current birth years. Example: Cases with two or more errors will be counted once in the Clinic Dashboard total.  
**View Details** opens the Error and Warning Report tool.

**Priority Cases**  
Volume of patient cases that are currently 36+ months, with open forms and/or a discharged/closed disposition has not been submitted for cases in the active current birth years.  
**View Details** opens the Record Tracker tool.

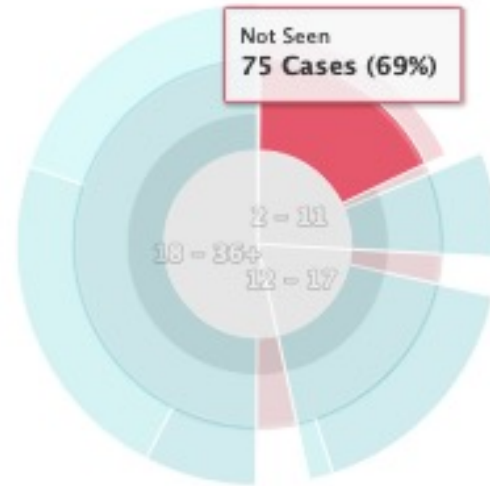
[Back to Top](#)





### Expected Cases By Adjusted Age

Total Expected Cases: 425



- Seen
- Expected Not Seen-Closed
- SV 1
- SV 2
- AV Only
- SV 3

Updated yesterday at 11:59 PM

Expected Not Seen ✕

Show  entries Search:

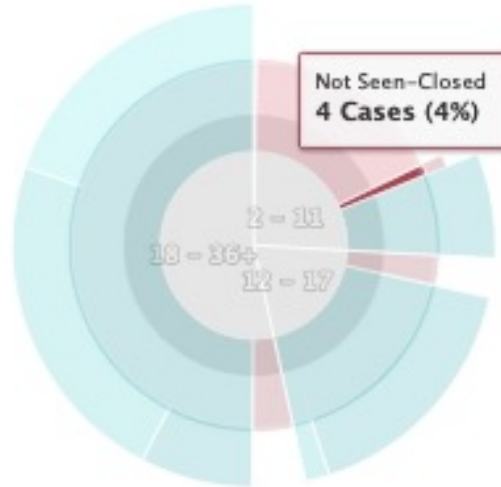
HRIF ID	First Name	Last Name	DOB	Adjusted Age
<a href="#">DDB9DLVIY</a>	dizap	pautj	05/07/2021	4
<a href="#">DDB9IPPIY</a>	ztkbe	ybjmi	03/29/2021	5
<a href="#">DDB9IXLIY</a>	vshno	ltbxy	12/18/2020	7
<a href="#">DDB9L9OIY</a>	sdujg	gmqqd	04/14/2021	5
<a href="#">DDB9NDNIY</a>	gzodd	uqowo	05/20/2021	4
<a href="#">DDB9OLLI9</a>	evvyb	ohsre	12/02/2020	6
<a href="#">DDB9XYVIY</a>	rqixm	ihncb	06/07/2021	3
<a href="#">DDBDDVNIY</a>	cagrs	munkq	03/22/2021	3
<a href="#">DDBDI9PIY</a>	nkojq	tcxcy	02/06/2021	6
<a href="#">DDBDPLOIY</a>	qdgwq	rloj	04/02/2021	6

Showing 1 to 10 of 75 entries 
[Previous](#)
[1](#)
[2](#)
[3](#)
[4](#)
[5](#)
[...](#)
[8](#)
[Next](#)

[Close](#)

### Expected Cases By Adjusted Age

Total Expected Cases: 425



- Seen
- Expected Not Seen-Closed
- SV 1
- SV 2
- SV 3
- AV Only

Updated yesterday at 11:59 PM

#### Expected Not Seen-Closed

Show 10 entries

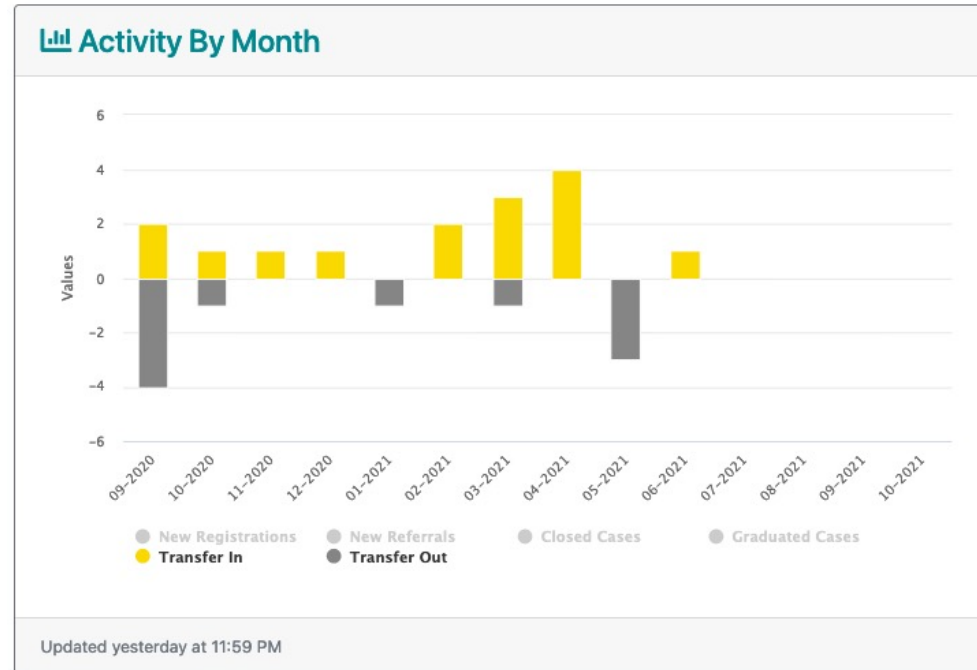
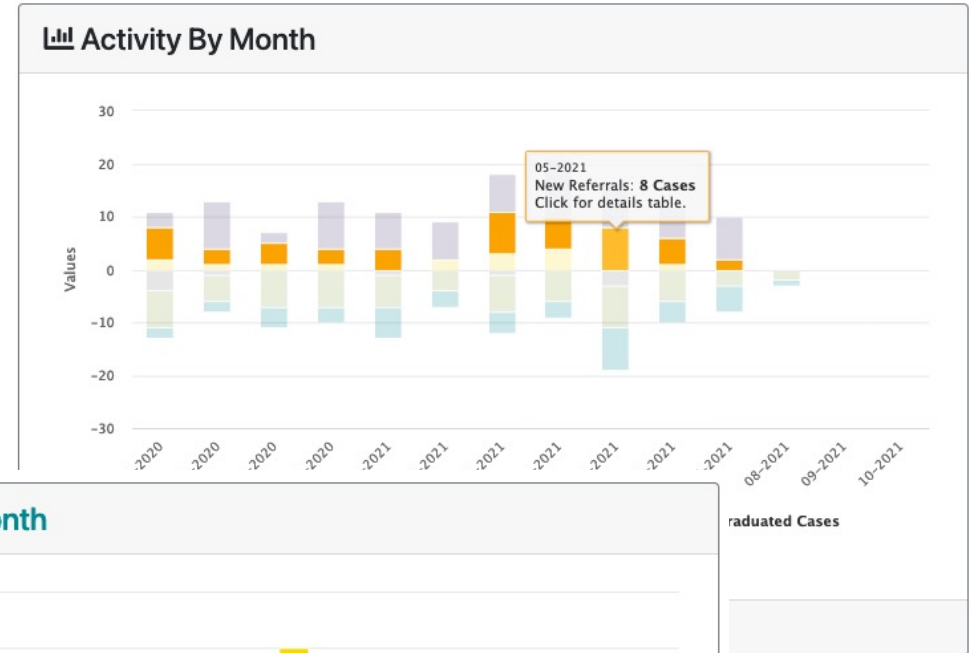
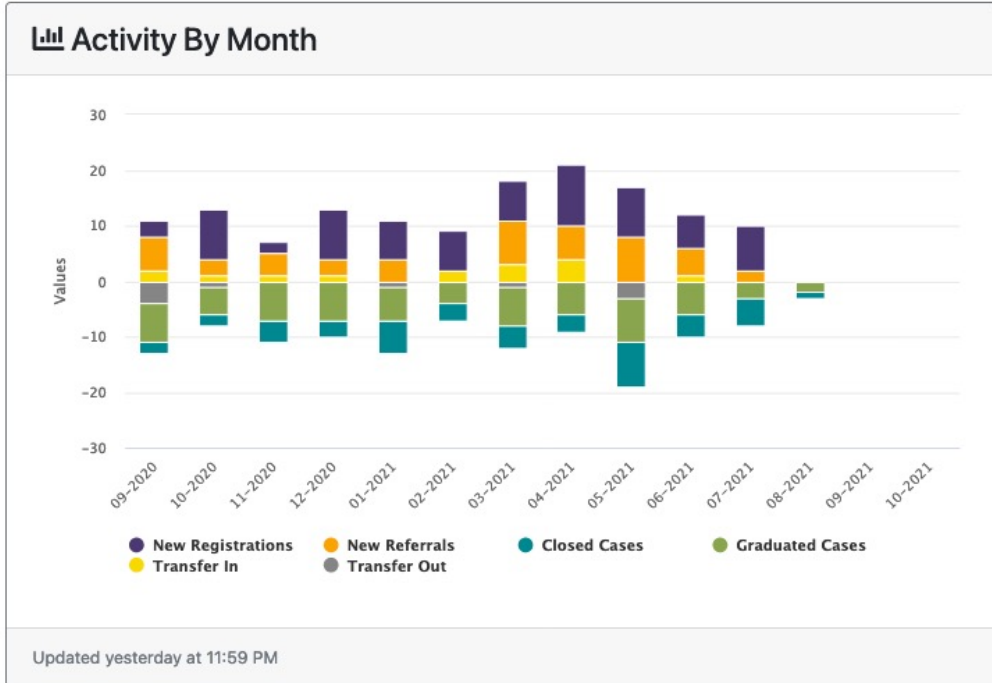
Search:

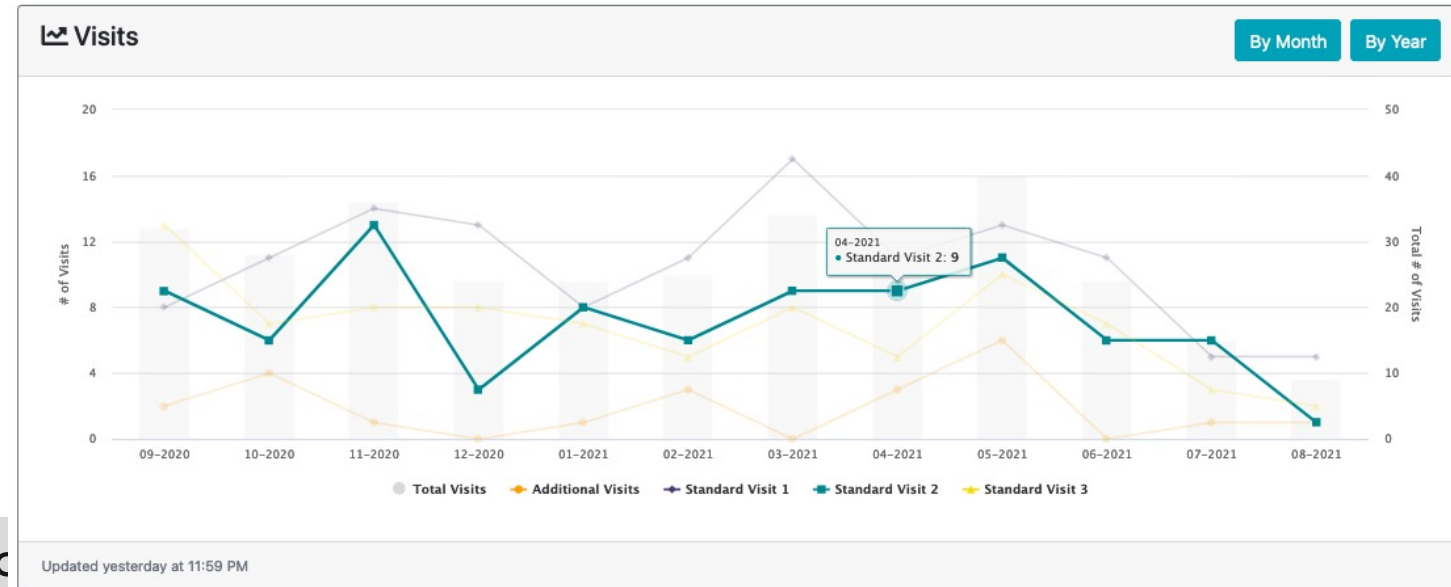
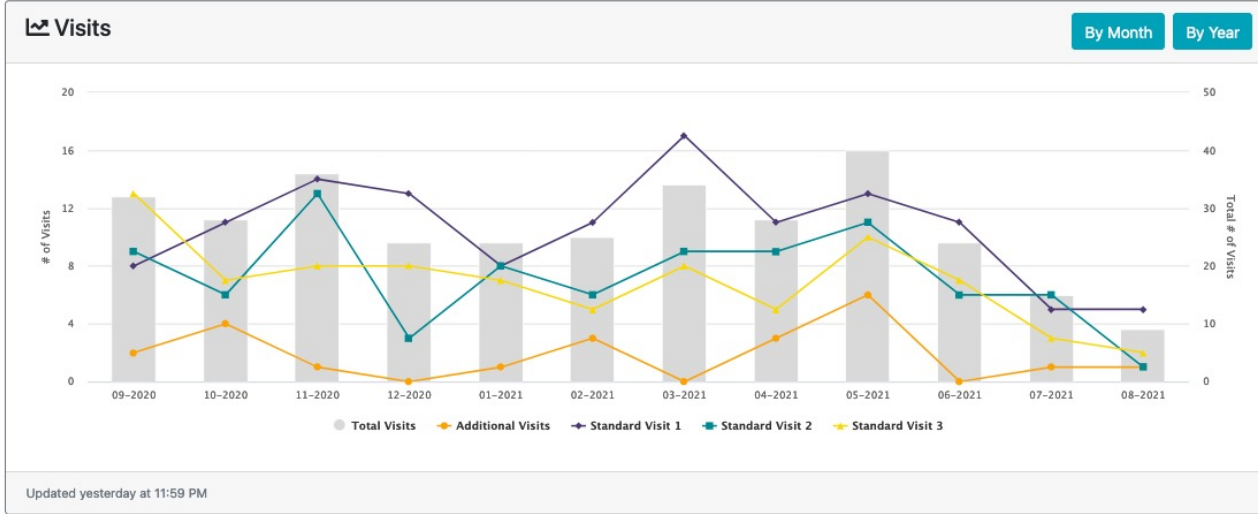
HRIF ID	First Name	Last Name	DOB	Adjusted Age
DDBDYDXIIY	sqsbe	amllq	09/26/2020	9
DDBNVYXIIY	pebsm	qfqwq	11/16/2020	7
DDBVOILIIY	jpgkto	botye	01/10/2021	7
DDBYLVLIIY	zjajt	brryg	02/06/2021	7

Showing 1 to 4 of 4 entries

Previous 1 Next

Close





Referral  
Registration  
Electronic Data  
Submission





Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral >

Reports >

Tools >

Member Directory

Map

Online Manual

## Registration Electronic Data Submission

Load Files

File Name

Browse...

No file selected.

Upload File



### Clinic Settings

**EDS Upload**

Update Password

Update Directory

Member Directory

Newsletter Preferences

HRIF Data Resources

Help Desk

Change Clinic

Logout



[Clinic Dashboard](#)

[Find Patient](#)

[Pending Cases](#)

[Registration](#)

[Referral](#) >

[Reports](#) >

[Tools](#) >

[Member Directory](#)

[Map](#)

[Online Manual](#)

## Registration Electronic Data Submission

[Load Files](#)

### Submit records before uploading new files

- All records must be submitted before uploading additional files.
- If you select "Upload File", any current records not submitted will be not be saved in the system.

Row ID	NICU OSHPD Code-NICU Record ID	DOB	Sex	Birth Hospital	HRIF Clinic	Issues	Submit	Action
10	CKSMCC-1123	03-14-2021	F	Dunder Mifflin Mem	Orbit City MC	<ul style="list-style-type: none"> <li>• Possible Duplicate Records.</li> </ul>	<input type="checkbox"/>	<a href="#">Review</a> <a href="#">Delete</a>
11	CKSMCC-1130	04-03-2021	M	Dunder Mifflin Mem	Orbit City MC		<input checked="" type="checkbox"/>	<a href="#">Review</a> <a href="#">Delete</a>
12	CKSMCC-1125	05-22-2021	F	Dunder Mifflin Mem	Orbit City MC		<input checked="" type="checkbox"/>	<a href="#">Review</a> <a href="#">Delete</a>
13	CKSMCC-	05-30-2021	M	Dunder Mifflin Mem	Orbit City MC	<ul style="list-style-type: none"> <li>• Required value NICU_RECORD_ID is missing.</li> <li>• Required value CAREGIVER_LANG_HOME_REFID is missing.</li> </ul>	<input type="checkbox"/>	<a href="#">Review</a> <a href="#">Delete</a>
14	CKSMCC-	05-21-2020	F	Dunder Mifflin Mem	Orbit City MC	<ul style="list-style-type: none"> <li>• Required value NICU_RECORD_ID is missing.</li> <li>• Invalid TRUE/FALSE value in Row 6, Column 61</li> <li>• Required value CAREGIVER_LANG_HOME_REFID is missing.</li> <li>• Infant's birth year must be &gt; 2020.</li> </ul>	<input type="checkbox"/>	<a href="#">Review</a> <a href="#">Delete</a>

[Submit Records](#)





Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral >

Reports >

Tools >

Member Directory

Map

Online Manual

## Registration Electronic Data Submission

### Required Fields

1. **Row ID**
2. **Submit Type**  
(Referral/Registration)
3. **HRIF Clinic**
4. NICU Reference ID
5. Date of Birth
6. Birth Hospital
7. Birth Weight
8. Gestational Age
9. Singleton/Multiple
10. Infant's Sex
11. Infant's Ethnicity
12. Infant's Race
13. Hospital Discharging to Home
14. Date of Discharge to Home
15. Birth Mother's Date of Birth
16. Birth Mother's Ethnicity
17. Birth Mother's Race
18. Insurance
19. Primary Language
20. Medical Eligibility Profile



## Registration Electronic Data Submission

Load Files

# EDS RR option will be available January 2022

### Upload Rules:

- Files must be comma-separated value (.csv) format
- Each record in the file must have a unique ROW\_ID value
- Required fields must have a value for a successful upload

### EDS materials will be available:

- Instructions
- Specifications
- Skeleton File

Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral >

Reports >

Tools >

Member Directory

Map

Online Manual

	Variable Name	Item on RR Form / Description	Data Field
Required Fields - MUST be a unique value	ROW_ID	Not on the RR form	Required
	SUBMIT_TYPE	Not on the RR form	Required
Required Fields - MUST have a value in order to upload the file	HRIF_CLINIC_ID	Not on the RR form. It is available on the electronic data entry form for capturing HRIF clinic ID	Required
	CPQCC_OSHPD	CPQCC Reference (OSHPD Facility Code)	Required
	NICU_RECORD_ID	CPQCC Reference (CPQCC Patient ID Number)	Required
	NOT_CPQCC_ELIGIBLE	Infant NOT CPQCC Eligible	Required
	DATE_OF_BIRTH	Date of Birth	Required
	BIRTH_HOSP_ID	Birth Hospital	Required
	BIRTH_WEIGHT	Birth Weight	Required
	GESTATIONAL_AGE_WEEKS	Gestational Age (Weeks)	Required
	GESTATIONAL_AGE_DAYS	Gestational Age (Days)	Required
	SINGLETON_MULTIPLE_REFID	Singleton/Multiple	Required
	INFANT_SEX_REFID	Infant's Sex	Required
	INFANT_ETHNICITY_REFID	Infant's Ethnicity	Value needed to complete the
	INFANT_RACE_CAT_REFID	Infant's race SINGLE vs. Multi	Value needed to complete the
INFANT_RACE_REFID	Infant's race	Value needed to complete the	

Table of Contents

WHAT IS ELECTRONIC DATA SUBMISSION (EDS)? ..... 1

BENEFITS OF EDS PARTICIPATION..... 1

CAVEATS AND CONSIDERATIONS ..... 1

HOW TO PARTICIPATE IN EDS ..... 3

IMPORTANT TERMS ..... 3

FILES (OR DATA FILES) ..... 3

DATA FIELDS ..... 3

RECORDS ..... 3

FILE CONTENTS ..... 3

SUMMARY OF EDS PROCEDURES FOR 2022 ..... 1

WHAT TO EXPECT ..... 1

SUBMITTING EDS FILES (2022 BIRTH YEAR) ..... 1

COMMON FILE RECORD ISSUES ..... 1

TRACKING FIELDS OF THE EDS SPECIFICATIONS ..... 2

RECORD KEYS ..... 2

Row ID ..... 2

Submit Type ..... 2

HRIF Clinic ID ..... 2

APPENDICES ..... 3

APPENDIX A. 2022 HRIF REFERRAL REGISTRATION EDS SPECIFICATIONS ..... 3

APPENDIX B. 2022 HRIF REFERRAL REGISTRATION EDS SKELETON FILE (.CSV) ..... 3

# Data Finalization Process (DFP)



# 2021 Closeout Summary

66 HRIF Clinics

1

## Item 1 and 2: Priority Cases and Errors

- 100% met the deadline

2

## Items 3: Closed 2019 RR forms

- 95% met the deadline

3

## Item 4: Submission of 2019 SV #1

- 83% met the deadline

\*\*\*

4

## Item 5: Confirm CCS Report

- 53% met the deadline

\*\*\*

5

## Item 6: 2020 Infants Registered

- 59% met the deadline

6

## Item 7: Update HRIF Directory

- 96% met the deadline

# Member Awards

## Super Star



Clinic submitted items  
1-4 by May 1<sup>st</sup>

## Crown



Clinic submitted all required items  
1-7 by their designated deadlines:

- June 1<sup>st</sup>
- June 17<sup>th</sup>
- August 1<sup>st</sup>

## Follow-up Rate



Clinic met core visit follow-up  
rates for the closing birth year:

- $\geq 80\%$  Visit #1
- $\geq 70\%$  Visit #2
- $\geq 60\%$  Visit #3

## Surprise



Positive performance in a  
particular area:

- Timely Referral

# Congratulations Award Winners!

---



**36** HRIF Clinics met the **May 1<sup>st</sup>** deadline.



**16** HRIF Clinics met the follow-up rate for infants born in 2017.



**27** HRIF Clinics met ALL deadlines for 2021 HRIF Data Finalization.

# Super Star Award



- Adventist Health - Glendale
- Alta Bates Summit Med Ctr
- Anderson Lucchetti Women's and Children's Ctr
- Bakersfield Memorial Hosp
- California Pacific Med Ctr
- CHOC Children's Hosp
- Community Regional Med Ctr
- Doctors Med Ctr
- Fountain Valley Regional Hosp and Med Ctr
- Hoag Memorial Hosp Presbyterian
- Huntington Memorial Hosp
- KFH - Downey
- KFH - Fontana
- KFH - Los Angeles
- KFH - Orange County - Anaheim
- KFH - Panorama City
- KFH - Roseville
- KFH - San Diego
- KFH - San Francisco

# Super Star Award

---



- KFH - San Leandro
- KFH - Santa Clara
- LAC/Olive View - UCLA Med Ctr
- Marian Regional Med Ctr
- Memorialcare Miller Children's and Women's Hosp at Long Beach
- Natividad Med Ctr
- Pomona Valley Hospital Med Ctr
- Providence Cedars-Sinai Tarzana Med Ctr
- Providence Holy Cross Med Ctr
- San Antonio Regional Hosp
- Santa Barbara Cottage Hosp
- Santa Monica - UCLA Med Ctr
- Sharp Mary Birch Hosp for Women and Newborns
- St. John's Regional Med Ctr
- UC Irvine Med Ctr
- UCSF Benioff Children's Hosp - San Francisco
- Ventura County Med Ctr



## Follow-up Award



- California Pacific Medical Center
- Huntington Memorial Hosp
- John Muir Health WC Med Ctr
- KFH - Downey
- KFH - Fontana
- KFH - Los Angeles
- KFH - Oakland
- KFH - Orange County - Anaheim
- KFH - Panorama City
- KFH - Roseville
- KFH - San Diego
- KFH - San Leandro
- KFH - Walnut Creek
- Los Robles Hosp & Med Ctr
- Lucile Packard Children's Hosp Stanford
- Natividad Med Ctr

## Crown Award

---



- Adventist Health - Glendale
- Alta Bates Summit Med Ctr
- Anderson Lucchetti Women's & Children's Ctr
- Bakersfield Memorial Hosp
- CHOC Children's Hosp
- Community Memorial Hosp of Ventura
- Community Regional Med Ctr
- Fountain Valley Regional Hospital and Med Ctr
- Huntington Memorial Hosp
- KFH - Fontana
- KFH - Los Angeles
- KFH - Orange County - Anaheim
- KFH - Panorama City
- KFH - San Diego
- LAC/Harbor - UCLA Med Ctr
- LAC/Olive View - UCLA Med Ctr

## Crown Award

---



- Memorialcare Miller Children's and Women's Hosp at Long Beach
- Natividad Med Ctr
- Providence Holy Cross Med Ctr
- Rady Children's Hosp - San Diego
- Santa Barbara Cottage Hosp
- Santa Clara Valley Med Ctr
- Sharp Mary Birch Hospital for Women And Newborns
- UC Irvine Med Ctr
- UC San Diego Med Ctr – Hillcrest
- UCSF Benioff Children's Hosp - San Francisco
- Valley Children's Hospital

# DATA MANAGEMENT AWARDS

- NICU Awards
- HRIF Awards

Web Link:

<https://www.cpqcc.org/about/our-members/member-awards>

The screenshot shows the CPQCC website's 'Member Data Awards' page. The header includes the CPQCC logo, a search bar, and navigation links for 'About', 'NICU', 'Analysis', 'Improvement', 'Follow-Up', and 'Engage'. A left sidebar lists various site sections. The main content area features a title 'Member Data Awards' and an introductory paragraph. Below this are four award cards: 'NICU Gold Star Award' (orange star), 'HRIF Super Star' (orange star with ribbon), 'NICU Super Star' (green star), and 'HRIF Follow-up' (yellow checkmark). Each card includes a description of the award criteria and a link to 'View award certificates.'

LOG IN

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    [Becoming a Member](#)  
    [Current Members](#)  
    [Member Awards](#)  
    [Data Mentorship](#)  
[Our Staff](#)  
[Our Partners](#)  
[News and Events](#)

## Member Data Awards

We present the following awards to members who go above and beyond to meet data entry deadlines. Data abstraction for our NICU and HRIF databases takes a lot of time and hard work and we are honored to work with such dedicated teams across California! For more information on CPQCC's quality improvement awards, visit the [Quality Improvement Awards page](#).


### NICU Gold Star Award



Awarded to NICUs that submit all June 1st required items by May 15th.

[View award certificates.](#)


### HRIF Super Star



Awarded to HRIF clinics that submit items 1-4 on the HRIF Closeout Checklist by May 1st.

[View award certificates.](#)


### NICU Super Star



Awarded to NICUs that submit all April 1st required items by March 15th.

[View award certificates.](#)


### HRIF Follow-up











Awarded to HRIF clinics with core visit follow-up rates for the closing birth year of  $\geq 80\%$  for the first visit,  $\geq 70\%$  for the second visit, and  $\geq 60\%$  for the third visit as of June 2nd.

[View award certificates.](#)

california perinatal quality care collaborative



# 2022 Data Finalization Schedule

JAN - APR	MAY 1 <sup>st</sup>	JUN 1 <sup>st</sup>	JUN 2 <sup>nd</sup>	JUN 17 <sup>th</sup>	JUL 1 <sup>st</sup>	JUL 11 <sup>st</sup>	AUG - DEC
							
<b>DATA REVIEW</b>	<b>SUPER STAR AWARD</b>	<b>DEADLINE</b>	<b>FOLLOW-UP RATE AWARD</b>	<b>DEADLINE</b>	<b>DEADLINE</b>	<b>CROWN AWARD</b>	<b>DATA REVIEW</b>
Utilize Reporting System tools: <b>Closeout Checklist; Record Tracker; NICU Reference ID/Timely Referral; Error and Warning</b>	Submission of No Priority/ Error & Warning Cases for Infants born in 2018; Closed RR forms AND SV #1 for All expected infants born in 2020	Data finalized for infants born in 2018; Closed RR forms AND SV #1 for All expected infants born in 2020	Core Visit F/U Rates for infants born 2018: 1 <sup>st</sup> => 80% 2 <sup>nd</sup> => 70% 3 <sup>rd</sup> => 60%	CCS Annual Report for infants born in 2018 ----- Report available June 2 <sup>nd</sup> <b>must</b> Confirm by June 17th	Register/ accept all HRIF eligible infants born in 2021 AND Confirm HRIF Directory Contacts	Granted to HRIF Clinics that meet All Closeout Deliverable Deadlines: Jun 1 <sup>st</sup> , Jun 17 <sup>th</sup> and Jul 1 <sup>st</sup>	Utilize Reporting System tools: <b>Closeout Checklist; Record Tracker; NICU Reference ID/Timely Referral; Error and Warning</b>

# Closeout Checklist

## NOTICE

- Closeout Checklist is updated nightly.
- Items #1-4 & 7 are automatically checked by the system or HRIF Support.
- Item #5 **must be confirmed** by the HRIF Medical Director or Coordinator by **June 17th**.
- Item #6 **must be checked manually** by the HRIF Clinic.
- For any questions or requests, submit a help ticket at [www.cpqcchelp.org](http://www.cpqcchelp.org).



**Super Star**

Complete  
items 1 – 4 by  
**May 1st**

#	Item	Resource	Deadline	Complete
1	Submission of no priority cases for infants born in 2018 <i>(5 incomplete)</i>	<a href="#">HRIF Record Tracker</a>	06-01-2022	<input type="checkbox"/>
2	Submission of no error and warning cases for infants born in 2018 <i>(5 incomplete)</i>	<a href="#">Error and Warning Report</a>	06-01-2022	<input type="checkbox"/>
3	Close RR Forms for all infants born in 2020 <i>(5 incomplete)</i>	<a href="#">Error and Warning Report</a>	06-01-2022	<input type="checkbox"/>
4	Submission of SV #1 and/or AV form for all expected infants born in 2020 <i>(59 incomplete)</i>	<a href="#">Error and Warning Report</a>	06-01-2022	<input type="checkbox"/>
5	Confirm the CCS Annual Report for infants born in 2018 (available June 2nd)	<a href="#">CCS Report</a>	06-17-2022	<input type="checkbox"/>
6	Register/accept all eligible HRIF infants born in 2021 from referring CCS	<a href="http://cpqccreport.org">CPQCC/HRIF Linkage Report (cpqccreport.org)</a>	07-01-2022	<input type="checkbox"/>
7	Review and sign off on the HRIF Directory	<a href="#">Update Directory Page</a>	07-01-2022	<input type="checkbox"/>

User Comments:

Admin Comments:

Save



**Crown**

Complete  
items 1 – 7  
by the  
**Deadline**

# Item #5. Confirm HRIF CCS Annual Report

## HRIF CCS Report

[+ View Report Options](#)

### CCS Report Attestation

I am the:  Medical Director  HRIF Coordinator  Proxy for Medical Director/HRIF Coordinator

I, Erika Gray, have reviewed the data values in this report on 06-02-2022.  
I confirm that the data is complete and accurately reflects the activity of Hundred Acre Wood Memorial for patients born in 2018.

[Confirm Report](#)

## Item #6. Registered All Infants Born in 2021

**MUST be checked manually** by the HRIF Clinic by 07-01-2022

6	Register/accept all eligible HRIF infants born in 2021 from referring CCS	HRIF/NICU Match Report ( <a href="http://cpqccreport.org">cpqccreport.org</a> )	07-01-2022	<input type="checkbox"/>
---	---	---	------------	--------------------------



Submit a Help Desk ticket to request access to view the HRIF/NICU Match Reports available in the NICU Database at [www.cpqccreport.org](http://www.cpqccreport.org)




# 2022 Data Finalization Resources

HRIF Data Resource  
webpage:

<https://www.cpqcc.org/follow/hrif-data-resources>

## 2022 Data Finalization

1. Process Guidelines
2. Quick Reference Sheet
3. Schedule



**2022 DATA FINALIZATION PROCESS  
QUICK REFERENCE SHEET**


The data finalization process is designed to assist HRIF Clinics with complete and accurate submission of:

- **Born in 2018:** All infant records
- **Born in 2020:**
  - All Registration/Referral (RR) forms closed
  - Standard Visit (SV) #1 [and/or Additional Visit (AV)] forms for all expected infants
- **Born in 2021:** All Referral/Registration (RR) forms


For assistance, please submit a Help Desk ticket at [www.cpqcchelp.org](http://www.cpqcchelp.org).

<b>JUNE 1, 2022</b>	<ul style="list-style-type: none"> <li>• <b>Born in 2018: Infant records are completed and finalized</b> <ul style="list-style-type: none"> <li>• Make corrections and close online entry to the RR, SV, AV and CNSD forms for all submitted case records.</li> <li>• Review the NICU Reference IDs/Timely Referral tool to verify that all NICU eligible infants have a valid NICU Record ID entered.</li> <li>• Review the Record Tracker tool to verify that all cases records are closed.</li> <li>• Review the Error and Warning Report tool to verify that all case records are complete.</li> </ul> </li> <li>• <b>Born in 2020: Close RR Forms</b> <ul style="list-style-type: none"> <li>• Review the Error and Warning Report tool to verify that all RR forms are closed. <b>NOTE:</b> This Form is Closed checkbox should be checked.</li> </ul> </li> <li>• <b>Born in 2020: Submission of SV #1 (and/or AV) form for all expected infants</b> <ul style="list-style-type: none"> <li>• Review the Record Tracker tool to verify that all expected infants born in 2020 have an SV #1 or AV form submitted and closed.</li> </ul> </li> </ul>
<b>JUNE 17, 2022</b>	<ul style="list-style-type: none"> <li>• <b>Review and confirm the 2018 CCS Annual Report</b> <ul style="list-style-type: none"> <li>• The Annual Report will be available on June 2nd.</li> <li>• The HRIF Clinic Medical Director/Coordinator <b>must</b> confirm the report.</li> <li>• If the HRIF Clinic Medical Director or Coordinator is unable to confirm, then a proxy can confirm the report on their behalf.</li> </ul> </li> </ul>
<b>JULY 1, 2022</b>	<ul style="list-style-type: none"> <li>• <b>Born in 2021: Register and accept all eligible HRIF infants</b> <b>NOTE:</b> Infants born before 2021 can not be entered in the HRIF Reporting System. <ul style="list-style-type: none"> <li>• Collaborate with the NICU Data Contacts or NICU Discharge Planner to verify that all HRIF eligible infants have been referred/registered.</li> <li>• Review the "HRIF/NICU Match Detail Report" on the NICU Reports site (<a href="http://www.cpqccreport.org">www.cpqccreport.org</a>) to identify eligible infants. Submit a Help Desk ticket if you need access to NICU Reports.</li> <li>• Review the NICU Reference IDs/Timely Referral tool to verify that all eligible NICU infants born in 2021 have a valid NICU Record ID.</li> </ul> </li> <li>• <b>Review and sign off on the HRIF Directory</b> <ul style="list-style-type: none"> <li>• Make sure that all information for your clinic is complete and correct. In the Reporting System click the user icon  in the top right corner and select Update Directory.</li> <li>• It is required to enter the first and last name of the person who Last Updated the directory. The text field is located at the bottom of the online form.</li> </ul> </li> </ul>

**NOTE:** All system tools are updated nightly and located in the HRIF Reporting System under **Tools**.



**High Risk Infant Follow Up  
2022 Data Finalization Process Guidelines**



**Table of Contents**

<b>INTRODUCTION</b> .....	1
<b>DELIVERABLES AND DEADLINES</b> .....	1
<b>COMMUNICATION</b> .....	1
<b>Email</b> .....	1
<b>Help Desk</b> .....	2
<b>Resources</b> .....	2
<b>DATA FINALIZATION GUIDELINES</b> .....	2
<b>CLOSEOUT CHECKLIST OVERVIEW</b> .....	2
<b>AWARDS</b> .....	3
<b>TIMELINE FOR FINALIZING DATA</b> .....	4
<b>REPORTING SYSTEM TOOLS OVERVIEW</b> .....	5
<b>RECORD TRACKER</b> .....	5
<b>Case Status Definitions:</b> .....	5
<b>Guidelines (Priority Cases):</b> .....	5
<b>NICU REFERENCE IDS / TIMELY REFERRAL</b> .....	6
<b>NICU Reference ID (definition)</b> .....	6
<b>ERROR AND WARNING REPORT</b> .....	7
<b>Issue Definitions</b> .....	7
<b>Guidelines to Resolve Issues</b> .....	7
<b>HRIF/NICU MATCH SUMMARY AND MATCH DETAIL REPORTS</b> .....	9

Database

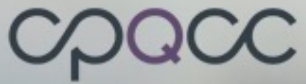
The screenshot displays the CPQCC Help Desk interface. At the top, the user is logged in as 'Erika Gray, Super User'. A search bar is present with the placeholder text 'Search for HRIF ID ...'. The main content area is titled 'Patient Search' and contains several input fields: 'HRIF Program' (a dropdown menu), 'HRIF ID #' (a text box), 'NICU Reference ID' (with sub-fields for 'OSPHD Code' and 'Record ID'), 'Infant's Last Name', 'Infant's First Name', 'Infant's DOB' (with a calendar icon), and 'Infant's Birth Year' (a dropdown menu). A 'Search' button is located below these fields, with a note: 'Click the search button to view all patient records.' A 'More Search Options' link is also visible. Below the search area, a message reads 'Please select options for search.' On the left side, there is a navigation menu with categories like 'Clinic Dashboard', 'Find Patient', 'Pending Cases', 'Registration', 'Referral', 'Cardiac', 'Reports', 'Tools', 'Member Directory', 'Map', 'Online Manual', and 'COVID-19 Family Impact Study'. A 'Knowledge base' section is also present, with sub-sections for 'General Info' and 'NICU Database'. A search results modal is open, showing '10 articles found' and a list of topics including 'HRIF Program Reporting Responsibilities', 'Authorization of HRIF Services', 'How to Update the HRIF Directory?', 'How to update the HRIF Member Directory?', 'How do I transfer a patient record?', 'HRIF Data Resources', 'User Accounts (defined)', and 'NICU Responsibilities'. An orange arrow points from the 'Database' text to the search results modal. Another orange arrow points from the 'Help Desk' button in the footer to the right.

# Learning from our patients and families

**HRLL**  
HIGH RISK  
INFANT FOLLOW-UP

## Database Reports





california perinatal  
quality care collaborative

About

NICU

Analysis

Improvement

Follow-Up

Search

LOG IN

NICU DATA

NICU REPORTS

HRIF

LIFEQI

HELP DESK

NICU DIRECTORY

 View the latest COVID-19 resources for maternal and infant health

## Improving the Quality and Equity of Care for California's Most Vulnerable Infants & Their Families

Learn More



Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral

Reports

HRIF Report

Prog Profile

Service Refs

CCS Annual

NICU Summary

Tools

Member Directory

Map

Online Manual

### HRIF Summary Report

View Report Options

Please select options for report.

**Select Report**

HRIF Program: All

Discharge NICU: All

Infant's Birth Year: All

Infant's Birth Weight or Gestational Age: All

Infant's Qualifying Medical Condition: All

HRIF Report: -- Select a Report --

Report Section Name: -- Select a Report Section Name --

View Report Close

Select YOUR HRIF program or ALL California programs

Select ALL discharging NICUs referring to you or specific NICU

- ✓ All
- 2021
- 2020
- 2019
- 2018
- 2017
- 2016
- 2015
- 2014
- 2013
- 2012
- 2011
- 2010
- 2009
- Custom Birth Year



Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral

Reports

HRIF Report

Prog Profile

Service Refs

CCS Annual

NICU Summary

Tools

Member Directory

Map

Online Manual

### HRIF Summary Report

View Report Options

Please select options for report.

**Select Report**

HRIF Program: All

Discharge NICU: All

Infant's Birth Year: All

Infant's Birth Weight or Gestational Age: All

Infant's Qualifying Medical Condition: All

HRIF Report: -- Select a Report --

Report Section Name: -- Select a Report Section Name --

View Report



- ✓ All
- Birth Weight < 1000 grams
- Birth Weight <= 1500 grams
- Birth Weight > 1500 grams
- Gestational Age < 26 weeks
- Gestational Age < 28 weeks
- Gestational Age < 32 weeks
- Gestational Age < 37 weeks
- Gestational Age >= 37 weeks
- Custom Birth Weight
- Custom Gestational Age (Weeks)



### HRIF Summary Report

[View Report Options](#)

Please select options for report.

Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral

Reports

HRIF Report

Prog Profile

Service Refs

CCS Annual

NICU Summary

Tools

Member Directory

Map

Online Manual

#### Select Report

HRIF Program All

Discharge NICU All

Infant's Birth Year All

Infant's Birth Weight or Gestational Age All

Infant's Qualifying Medical Condition All

HRIF Report -- Select a Report --

Report Section Name -- Select a Report Section Name --

View Report

Close

- ✓ All
- O2 >= 28 days
- Intracranial Pathology
- HIE/Neonatal Encephalopathy
- iNo > 4 hrs
- CHD requiring surgery



Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral

Reports

HRIF Report

Prog Profile

Service Refs

CCS Annual

NICU Summary

Tools

Member Directory

Map

Online Manual

### HRIF Summary Report

View Report Options

Please select options for report.

**Select Report**

HRIF Program: All

Discharge NICU: All

Infant's Birth Year: All

Infant's Birth Weight or Gestational Age: All

Infant's Qualifying Medical Condition: All

HRIF Report: -- Select a Report --

Report Section Name: -- Select a Report Section Name --

View Report Close

- ✓ -- Select a Report --
- Registration Summary Report
- Standard Visit Summary Report (Core Visit #1)
- Standard Visit Summary Report (Core Visit #2)
- Standard Visit Summary Report (Core Visit #3)
- Standard Visit Summary Report (0 - 11 months)
- Standard Visit Summary Report (12 - 17 months)
- Standard Visit Summary Report (18 months and above)





Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral

Reports

HRIF Report

Prog Profile

Service Refs

CCS Annual

NICU Summary

Tools

Member Directory

Map

Online Manual

### HRIF Summary Report

View Report Options

Please select options for report.

**Select Report**

HRIF Program: All

Discharge NICU: All

Infant's Birth Year: All

Infant's Birth Weight or Gestational Age: All

Infant's Qualifying Medical Condition: All

HRIF Report: -- Select a Report --

Report Section Name: -- Select a Report Section Name --

View Report Close

- ✓ -- Select a Report Section Name --
- Follow Up Status and Disposition
  - Medical Eligibility Profile
  - Sociodemographic Factors (Data Captured on RR Form)
  - Language Assistance and Insurance
  - Patient Age and Growth Metrics
  - Caregiver and Living Environment
  - Interval Hospitalizations and Surgeries
  - Interval Medicines and Equipment
  - Medical Services Review
  - Neurosensory Assessment
  - Neurological Assessment and Cerebral Palsy
  - Developmental Assessment and Autism
  - Special Services Review
  - State Programs and Social Concerns/Resources
  - Other Medical Conditions



	Total Reg : 148 Total Seen : 142		All HRIF Clinics Total Registered Cases : 4028 Total Seen Cases : 3110					Comparison with All HRIF Clinic Data
	Num	%	Num	%	% Median	% Lower Quartile	% Upper Quartile	
<b>FOLLOW UP STATUS</b>								
<b>Visit Completion</b>								
<b>Among Registered Cases</b>								
Seen Cases	142	95.9%	3110	77.2%	83.7%	68.8%	90.6%	+*
Closed Cases Seen Elsewhere	1	0.7%	53	1.3%	3%	1.4%	5.4%	†
Closed Cases Moved Out of State/Country	4	2.7%	105	2.6%	3.8%	1.9%	5.5%	†
Closed Cases Other	1	0.7%	567	14.1%	12.1%	6.8%	24.3%	+*
<b>Among Expected Cases</b>								
Seen Cases	142	99.3%	3110	81.2%	88.1%	73.2%	94.2%	+*
Closed Cases Other	1	0.7%	567	14.8%	12.2%	7.4%	25%	+*
<b>Seen Cases</b>								
Seen within the Window	134	94.4%	2665	85.7%	87.6%	78.4%	94.8%	†
Seen after the Window	6	4.2%	377	12.1%	11.3%	5.8%	20.6%	+
Seen before the Window	2	1.4%	68	2.2%	4.1%	1.7%	11.9%	†

# A different HRIF clinic -

HRIF Standard Visit Summary Report (Core Visit #1)

View Report Options

HRIF Clinic: [REDACTED]  
 Infant's Birth Year: 2017  
 Infant's Medical Eligibility: All

**Cases NOT Seen But Expected - 3**

HRIF Program: [REDACTED] Discharge NICU: All  
 Infant's Birth Year: 2017 Infant's BW/GA: Birth Weight <= 1500 grams  
 Infant's Medical Eligibility: All

Show  entries Search:

#	HRIF ID#	DOB	Discharge NICU	Reason Not Seen	Disposition
1				No-show/Reason Unknown	Will Schedule Appointment
2				No-show/Reason Unknown	Will Schedule Appointment
3				No-show/Reason Unknown	Will Schedule Appointment

Showing 1 to 3 of 3 entries  
 Report updated: 2021-10-18T10:40:50

Previous 1 Next

Close

Visit Completion	
<b>Among Registered Cases</b>	
<a href="#">Seen Cases</a>	
<a href="#">Closed Cases Seen Elsewhere</a>	
<a href="#">Closed Cases Moved Out of State/Country</a>	
<a href="#">Closed Cases Other</a>	
<a href="#">Cases NOT Seen But Expected</a>	
<b>Among Expected Cases</b>	
Seen Cases	
Closed Cases Other	
Cases NOT Seen But Expected	
<b>Seen Cases</b>	
Seen within the Window	
Seen after the Window	

1500 grams

Search:

Comparison with All HRIF Clinic Data			
% Median	% Lower Quartile	% Upper Quartile	
83.7%	68.8%	90.6%	+
3%	1.4%	5.4%	+
3.8%	1.9%	5.5%	+
12.1%	6.8%	24.3%	+
6%	2.4%	9%	+
88.1%	73.2%	94.2%	+
12.2%	7.4%	25%	+
6.1%	2.5%	9.9%	+
96	93.2%	2665	85.7%
7	6.8%	377	12.1%

	Total Reg : 52 Total Seen : 47		All HRIF Clinics Total Registered Cases : 4028 Total Seen Cases : 3110					Comparison with All HRIF Clinic Data
	Num	%	Num	%	% Median	% Lower Quartile	% Upper Quartile	
<b>LANGUAGE ASSISTANCE</b>								
<b>Interpreter Used</b>								
No	44	93.6%	2903	93.3%	95.5%	89%	100%	+
Yes	3	6.4%	207	6.7%	9.5%	4.8%	14.1%	+
<b>Interpreter Language Used</b>								
Cantonese	1	33.3%	6	2.9%	23.8%	13%	37.5%	+
Mandarin	1	33.3%	3	1.4%	33.3%	21.2%	33.3%	+
Spanish	1	33.3%	188	90.8%	100%	100%	100%	•
<b>INSURANCE</b>								
<b>Insurance Combinations (Top 10)</b>								
Commercial HMO	40	85.1%	658	21.2%	7.7%	1.5%	24.5%	+ •
Medi-Cal	4	8.5%	195	6.3%	2.1%	0%	7.6%	+
CCS + Medi-Cal	1	2.1%	1232	39.6%	29%	10.1%	62.9%	• +
No Insurance/Self Pay	1	2.1%	8	0.3%	0%	0%	0%	+
Medi-Cal + Commercial HMO	1	2.1%	27	0.9%	0%	0%	0%	+
<b>Insurance</b>								
Commercial HMO	41	87.2%	759	24.4%	17.5%	7.7%	37.7%	+ •
Medi-Cal	6	12.8%	1510	48.6%	53.8%	27.6%	72.2%	• +
No Insurance/Self Pay	1	2.1%	9	0.3%	1.2%	1.1%	2.1%	+
CCS	1	2.1%	1739	55.9%	70.5%	34.6%	86.3%	• +



# A different HRIF clinic -

	Total Reg : 32 Total Seen : 28		All HRIF Clinics Total Registered Cases : 4028 Total Seen Cases : 3110					Comparison with All HRIF Clinic Data
	Num	%	Num	%	% Median	% Lower Quartile	% Upper Quartile	
<b>LANGUAGE ASSISTANCE</b>								
<b>Interpreter Used</b>								
No	17	60.7%	2903	93.3%	95.5%	89%	100%	• +
Yes	11	39.3%	207	6.7%	9.5%	4.8%	14.1%	+ •
<b>Interpreter Language Used</b>								
Spanish	10	90.9%	188	90.8%	100%	100%	100%	•
Mandarin	1	9.1%	3	1.4%	33.3%	21.2%	33.3%	• -
<b>INSURANCE</b>								
<b>Insurance Combinations (Top 10)</b>								
CCS + Medi-Cal	22	78.6%	1232	39.6%	29%	10.1%	62.9%	+ •
CCS + Healthy Families	2	7.1%	3	0.1%	0%	0%	0%	•
CCS	2	7.1%	311	10%	0.9%	0%	9.1%	•
Commercial PPO	1	3.6%	374	12%	8.3%	0%	18.4%	+ •
Healthy Families	1	3.6%	25	0.8%	0%	0%	0%	•
<b>Insurance</b>								
CCS	26	92.9%	1739	55.9%	70.5%	34.6%	86.3%	+ •
Medi-Cal	22	78.6%	1510	48.6%	53.8%	27.6%	72.2%	+ •
Other	3	10.7%	35	1.1%	3.9%	1.8%	10.4%	•
Commercial PPO	1	3.6%	521	16.8%	17.9%	10.7%	40%	+ •



**HOSPITALIZATIONS**

**Hospitalizations Since Discharge or Last Visit**

No	199	83.6%	7924	83.6%	86.2%	79.1%	92.3%	+
Yes	38	16%	1548	16.3%	14.6%	9.6%	21%	+
Unknown	1	0.4%	7	0.1%	1%	0.6%	1.6%	+

**Hospitalization Reasons**

Respiratory Illness	21	55.3%	1035	66.9%	60.9%	50%	83.3%	+
Having Surgeries During Hospitalization	20	52.6%	550	35.5%	33.3%	27.5%	45.6%	+
Other Medical Rehospitalization(s)	4	10.5%	283	18.3%	17.4%	12.9%	25%	+
Other Infection(s)	2	5.3%	95	6.1%	8%	6.1%	13.8%	+
Unknown	1	2.6%	33	2.1%	6.1%	2.3%	9.4%	+
Nutrition/Inadequate Growth (Added Jan 2010)	1	2.6%	77	5%	7.1%	3.6%	12.7%	+

**SURGERIES**

**Surgeries Since Discharge or Last Visit**

No	216	90.8%	8600	90.7%	92%	88.3%	95.9%	+
Yes	22	9.2%	876	9.2%	9.1%	6.2%	12.1%	+

**Surgery Reasons**

Inguinal Hernia Repair	6	27.3%	341	38.9%	42.9%	29.1%	64.6%	+
Cardiac Surgery	4	18.2%	63	7.2%	13.6%	6.6%	15.4%	+
Other Surgical Procedures	3	13.6%	116	13.2%	14.3%	9.9%	22.6%	+
Other ENT Surgical Procedures	3	13.6%	34	3.9%	7.8%	4.7%	13.8%	+
Retinopathy of Prematurity	2	9.1%	101	11.5%	16.1%	8.3%	34.1%	+
Circumcision	1	4.5%	133	15.2%	14.3%	7%	36.9%	+
Shunt/Shunt Revision	1	4.5%	41	4.7%	7.7%	5.8%	13.1%	+
Gastrostomy Tube Placement	1	4.5%	71	8.1%	12%	8.8%	17.5%	+
Other Neurosurgical Procedures	1	4.5%	17	1.9%	8.8%	4%	12.2%	+
Tympanostomy Tubes	1	4.5%	12	1.4%	6.7%	3.6%	11.1%	+



Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral >

Reports ▾

HRIF Report

**Prog Profile**

Service Refs

CCS Annual

NICU Summary

Tools >

Member Directory

Map

Online Manual

## Program Profile Report

[View Report Options](#)

Please select options for report.

### Select Report

Report Name

-- Select a Report --

Infant's Birth Year

All

[View Report](#)

[Close](#)

- ✓ -- Select a Report --
- Medical Eligibility Profile
- BW & GA profile
- Languages & Insurance



Medical Eligibility Profile for Birth Year 2018 ⌵

[View Report Options](#)

Program Profile report is updated nightly.

Search:

Medical Eligibility Profile								
Hospital Name - Hrif Clinic Id	N	<= 1500 grams	< 32 weeks	Oxygen > 28 Days and CLD	Intracranial Pathology	iNO > Hours/Meds for PPHN	HIE/Neonatal Encephalopathy	CHD (added Jan 2017)
*All HRIF Clinics Median (Q1 - Q3)	9116	50.0% (37.9% - 57.1%)	58.1% (47.9% - 69.0%)	8.9% (5.5% - 15.7%)	10.0% (5.9% - 13.9%)	3.5% (2.2% - 5.4%)	6.8% (4.3% - 10.4%)	4.6% (3.0% - 7.1%)
	132	37.1%	41.7%	7.6%	7.6%	1.5%	6.8%	6.1%





Languages & Insurance for Birth Year 2018 Download

[View Report Options](#)

Program Profile report is updated nightly.

Search:

Hospital Name - Hrif Clinic Id	N	Primary Language Spoken at Home				Insurance			
		English	Spanish	Unknown	Other	CCS	Commercial HMO	Commercial PPO	CCS + Medi-Cal
*All HRIF Clinics Median (Q1 - Q3)	9116	81.7% (68.6% - 88.1%)	10.0% (5.7% - 17.9%)	3.2% (1.6% - 7.4%)	5.1% (2.6% - 7.7%)	43.3% (15.0% - 70.2%)	12.0% (7.3% - 31.8%)	12.8% (4.3% - 28.7%)	64.5% (40.3% - 82.2%)
	62	32.3%	46.8%	1.6%	4.8%	27.4%	0.0%	6.5%	64.5%



# Service Referral Report

[View Report Options](#)

Please select options for report.

Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral

Reports

HRIF Report

Prog Profile

Service Refs

CCS Annual

NICU Summary

Tools

Member Directory

Map

Online Manual

## Select Report

Standard Visit

-- Select a Standard Visit --

HRIF Program

All

Infant's Birth Year

All

Infant's Birth Weight or Gestational Age

All

Infant's Qualifying Medical Condition

All

View Report

Close

✓ -- Select a Standard Visit --

Standard Visit Summary Report (Core Visit #1)

Standard Visit Summary Report (Core Visit #2)

**Select Report** ✕

Standard Visit

HRIF Program

Infant's Birth Year

Min:  Max:

Infant's Birth Weight or Gestational Age

Infant's Qualifying Medical Condition

Service Referral report is updated nightly.

2014	2015	2016
# Seen: 129	# Seen: 163	# Seen: 117

**SPECIAL SERVICES REFERRAL SUMMARY**

**Special Services Referred at Time of Visit**

Special Services	2014	2015	2016
Any Special Service	32.6%	37.4%	44.4%
Behavior Intervention	0.0%	0.6%	0.0%
Feeding Therapy	2.3%	1.8%	5.1%
Hearing Services	1.6%	1.2%	1.7%
Infant Development Services	15.5%	20.2%	18.8%
Nutritional Therapy	2.3%	1.2%	1.7%
Occupational Therapy (OT)	3.9%	6.7%	7.7%
Physical Therapy (PT)	20.2%	27.6%	24.8%
Social Work Intervention	0.0%	1.8%	0.9%
Speech/Language Communication	3.1%	1.2%	4.3%
Vision Services	1.6%	1.8%	0.9%
Visiting, Public Health, and/or Home Nursing	1.6%	1.2%	0.0%
<b>Group Summary</b>			
No Special Service Referrals	67.4%	62.6%	55.6%
Referred to 1 or 2 Special Services	28.7%	31.9%	40.2%
Referred to 3 or More Special Services	3.9%	5.5%	4.3%

Special Services -



Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral >

Reports ▾

HRIF Report

Prog Profile

Service Refs

CCS Annual

NICU Summary

Tools >

Member Directory

Map

Online Manual

## HRIF CCS Report

View Report Options

**HRIF Clinic:**

**Report Date:**

2021-06-01

**Infant's Birth Year:** 2017

**Infant's BW/GA:**

All

**Infant's Medical Eligibility:** All

**# of Registered Infants:** 0

**Incomplete Priority Cases:**

0 / 0 ( NaN % )

Go to Report: [Follow Up Status](#) / [Patient Assessment](#) / [Hospitalization & Surgeries](#) / [Medical & Special Services](#) / [General & Resource Assessment](#) / [Neurologic & Neurosensory Exam](#) / [Developmental Assessment](#) / [Other Medical Conditions](#)



📍 Clinic Dashboard

🔍 Find Patient

🕒 Pending Cases

👤 Registration

📄 Referral >

📊 Reports ▾

🏠 HRIF Report

📈 Prog Profile

👥 Service Refs

📊 CCS Annual

👶 NICU Summary

🛠️ Tools >

👤 Member Directory

📍 Map

📖 Online Manual

## HRIF CCS Report

🔍 View Report Options

Shows information from all 3 core visits for each closed birth year

Table 1. Follow Up Status [Back to Top](#)

\* Expected cases do not include closed cases: infant expired and moved out of state/country

	Core Visit #1				Core Visit #2				Core Visit #3			
	OSHPD		All		OSHPD		All		OSHPD		All	
	Expected*		Expected*		Expected*		Expected*		Expected*		Expected*	
	88		8419		86		8313		86		8191	
	N	%	N	%	N	%	N	%	N	%	N	%

### Among Registered Cases

Seen Cases	53	60.2%	6099	72.4%	36	41.9%	4651	55.9%	27	31.4%	3271	39.9%
Closed Cases Moved Out of State/Country	1	1.1%	244	2.9%	3	3.5%	337	4.1%	3	3.5%	449	5.5%
Closed Cases Other	31	35.2%	1671	19.8%	40	46.5%	2666	32.1%	45	52.3%	4076	49.8%
Cases NOT Seen But Expected	4	4.5%	649	7.7%	10	11.6%	996	12%	14	16.3%	844	10.3%

There is a NICU Summary Report too!

*What's that report for?*





Clinic Dashboard

Find Patient

Pending Cases

Registration

Referral

Reports

HRIF Report

Prog Profile

Service Refs

CCS Annual

NICU Summary

Tools

Member Directory

Map

Online Manual

# NICU Summary Report

View Report Options

Please select options for report.

**Select Report**

NICU Hospital: All

Inborn/OutBorn: All

Infant's Birth Year: All

Infant's Birth Weight or Gestational Age: All

Infant's Qualifying Medical Condition: All

Report Name: -- Select a Report --

Report Section Name: -- Select a Report Section Name --

View Report Close

NICU teams can review post-discharge outcomes of patients from the NICU perspective.

Filter by Inborn/Outborn

Same report section options as HRIF



Meeting with your NICU teams and sharing HRIF data can invigorate collaboration and interest in patient outcomes beyond the NICU doors!



# NICU colleagues can gain access!

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NICU team leaders can (and should!)  
gain access to NICU Summary reports!

**Please help spread the word!**

They can submit help tickets to  
[www.cpqcchelp.org](http://www.cpqcchelp.org)



# Selected Recent HRIF Manuscripts / Projects

1

Factors Associated with Successful First High-Risk Infant Clinic Visit for Very Low Birth Weight Infants in California.

2

Improved Referral of Very Low Birthweight Infants to High-Risk Infant Follow-Up in California.

3

Beyond the First Wave: Consequences of COVID-19 on High-Risk Infants and Families

4

Factors Associated with Follow-Up of Infants with Hypoxic Ischemic Encephalopathy in High-Risk Infant Clinic in California

5

Rural location and other factors associated with 2<sup>nd</sup> HRIF visit attendance

6

Sociodemographic and program-level disparities associated with sustained HRIF engagement in California – *to be submitted*

What else and what's next?

- COVID Family Impact Study
- Telehealth use in HRIF – program level, sociodemographic factors
- Individual site / regional group QI and PI projects

# Resources



# System Tools

## Record Tracker

This tool helps the HRIF clinic track, submit and finalize/close patient records.

## Case Transfer Tracker

This tool helps the HRIF clinic keep track of patient records that were transferred to another clinic.

## NICU Reference ID / Timely Referrals

This tool helps HRIF clinic staff update missing NICU Record IDs and see if patients are being referred timely.

## Closeout Checklist

This tool provides a list of items to assist clinics in finalizing data submitted.

## Error & Warning Report

Alerts data users of **missing or incorrect data entries** and provides an action plan to resolve the issue:

- Expected SV #1 missing
- Missing NICU Record ID
- Duplicate Record

# Update HRIF Directory

Erika Gray, Super User     

Clinic Coordinator	
Full Name (First and Last)	<input type="text"/>
Title	<input type="text"/>
Street Address (Line 1)	<input type="text"/>
Street Address (Line 2)	<input type="text"/>
City	<input type="text"/>
State	<input type="text"/>
Zip	<input type="text"/>
Phone	<input type="text"/>
Fax (secure)	<input type="text"/>
Fax	<input type="text"/>
Email	<input type="text"/>

Clinic Medical Director	
Full Name	<input type="text"/>
Title	<input type="text"/>
Phone	<input type="text"/>
Email	<input type="text"/>

It's highly recommended that you review the directory every 6 months to make sure it's current.

NICU Contact 2	
Full Name	<input type="text"/>
Title	<input type="text"/>
Phone	<input type="text"/>
Email	<input type="text"/>

**HRIF SPECIALTY OUTREACH SATELLITE CLINICS**

HRIF Clinic affiliated with a Specialty Outreach Satellite Clinic:   reset

Please fill in your name to indicate who last updated this directory.

Last Update By (Firstname Lastname)

\* must provide value

- Clinic Settings
- Update Password
- Update Directory**
- Member Directory
- Newsletter Preferences
- HRIF Data Resources
- Help Desk
- Logout

# Update Directory

**NOTE:** At the bottom of the directory survey there is a section titled: **HRIF SPECIALTY OUTREACH SATELLITE CLINICS**

1. Select **Yes** for **HRIF Program affiliated with a Specialty Outreach Satellite Clinic**
2. Indicate the number of affiliated satellite clinics.
3. Complete all fields listed for each of the satellite clinics.

The screenshot shows a web form titled "HRIF SPECIALTY OUTREACH SATELLITE CLINICS". It contains several sections: a header with the title, a section for "HRIF Program affiliated with a Specialty Outreach Satellite Clinic" with "Yes" and "No" buttons, a section for "Please select the number of satellite clinics affiliated with your HRIF Program?" with five radio button options (1-5), a section for "Satellite Clinic #1 - complete all fields" with input fields for Clinic Name, Phone Number, Street Address, City, and Zip Code, and a final section for "Please fill in your name to indicate who last updated this directory." with a "Last Update By (Firstname Lastname)" field containing "HRIF Support" and a "Submit" button at the bottom.

# How to Transfer Records

---

1. **Contact the CCS HRIF Clinic Coordinator** where the patient will be transferred, provide case information **and receive a confirmation via email** that the patient will be accepted and followed in their HRIF Clinic.
2. **Submit a Client Not Seen/Discharge (CNSD) form**, before requesting to transfer the patient's record:
  - Date the client was not seen
  - Category: **Discharged**
  - Reason: **Infant Referred to Another HRIF Program**
  - Disposition: **Will be Followed by Another CCS HRIF Program**
3. **Submit a Help Desk ticket requesting to transfer** the patient record to another CCS HRIF Clinic. Include the following information in the ticket request:
  - **Email confirmation from the HRIF Clinic Coordinator accepting the patient**
  - Record **HRIF ID Number**
  - Patient's **birth weight** or **gestational age**
  - **The CCS HRIF Clinic** where the patient will be transferred to for follow-up services



# Transfer Record Policy

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- Records are **only transferred when HRIF Support receives an acceptance confirmation** from the transfer to HRIF Clinic Coordinator. **NOTE:** Transfer requests not confirmed within 2-weeks will be closed by HRIF Support.
- **CNSD form's date of not seen, should NOT be greater than 2 months** when requesting a transfer. If greater than 2 months, submit another CNSD form or update the date of not seen in the latest CNSD form.
- If the child is greater than 28 months, HRIF Support will contact the transfer to HRIF Clinic Coordinator to confirm acceptance of the case prior to processing the transfer.
- **Records are transferred on a weekly basis.**

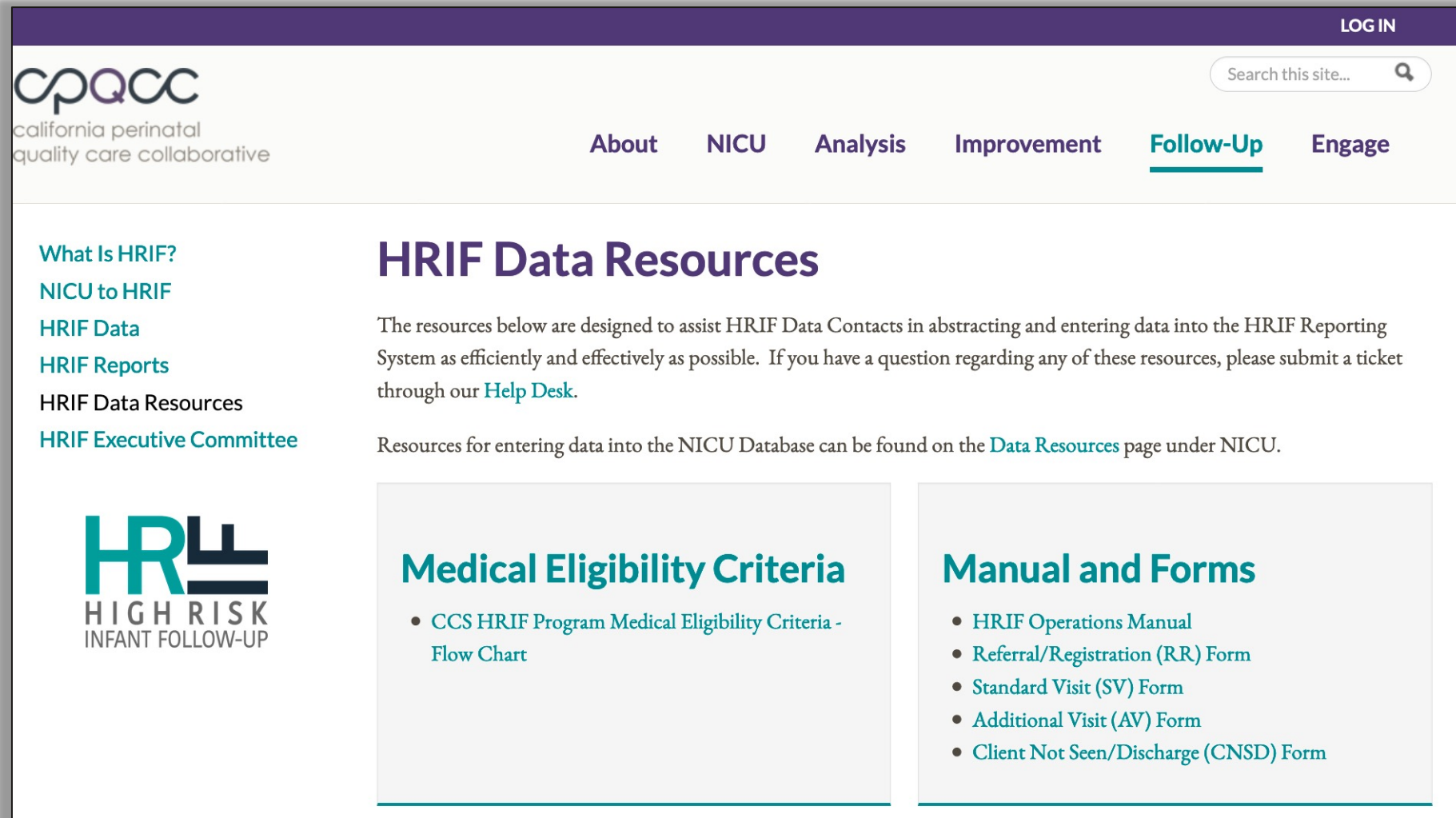
# Resources

1. **CPQCC Website:** [www.cpqcc.org](http://www.cpqcc.org)
  - [What Is HRIF?](#)
  - [HRIF Data Resources](#)
  - [CCS – Program Number Letters](#)
2. **2022 Data Finalization**
3. **HRIF Family Handout**
4. **CCS NICU HRIF Eligible Infants Referral Guidelines**
5. **HRIF Guidance for Telehealth Visits**
6. **Directories**
  - [CPQCC Member Directory](#)
  - [DHCS HRIF Directory](#)



# HRIF Data Resources

<https://www.cpqcc.org/follow/hrif-data-resources>



**CPQCC**  
california perinatal  
quality care collaborative

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About NICU Analysis Improvement **Follow-Up** Engage

## HRIF Data Resources

The resources below are designed to assist HRIF Data Contacts in abstracting and entering data into the HRIF Reporting System as efficiently and effectively as possible. If you have a question regarding any of these resources, please submit a ticket through our [Help Desk](#).

Resources for entering data into the NICU Database can be found on the [Data Resources](#) page under NICU.


- What Is HRIF?**
- NICU to HRIF**
- HRIF Data**
- HRIF Reports**
- HRIF Data Resources**
- HRIF Executive Committee**

### Medical Eligibility Criteria

- [CCS HRIF Program Medical Eligibility Criteria - Flow Chart](#)

### Manual and Forms

- [HRIF Operations Manual](#)
- [Referral/Registration \(RR\) Form](#)
- [Standard Visit \(SV\) Form](#)
- [Additional Visit \(AV\) Form](#)
- [Client Not Seen/Discharge \(CNSD\) Form](#)



**HRIF**  
HIGH RISK  
INFANT FOLLOW-UP

# Q&A Session

# CPQCC Panelists



**Susan Hintz**

HRIF Medical Director  
CPQCC HRIF



**Erika Gray**

Program Manager  
CPQCC HRIF

# Closing

# Need More Assistance!

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Submit a Help Desk ticket at [www.cpqcchelp.org](http://www.cpqcchelp.org)  
to request a personal HRIF Video Training



In the the request indicate your data role:

- HRIF Clinic staff
- Referring CCS NICU



# CCS State Contact

## CCS HRIF Program Policy and Procedures

### QUESTIONS

- Becoming a California Children's Service Provider
  - URL <https://www.dhcs.ca.gov/services/ccs/Pages/ProviderEnroll.aspx>
- Service Authorization Service (SAR)
- Billing/Insurance
- CCS County Issues
- Whole Child Model
  - URL <https://www.dhcs.ca.gov/services/ccs/Pages/CCSWholeChildModel.aspx>

**Maria Jocson, MD, MPH, FAAP**

California Department of Health Care Services (CDHCS)

[Maria.Jocson@dhcs.ca.gov](mailto:Maria.Jocson@dhcs.ca.gov)



# Webinar Recording and Evaluation

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- An email will be sent out after the webinar with a link to:
  - The slides and webinar recording
  - An evaluation survey
- CEU's will be accumulated and distributed after all data training sessions have been completed (for live sessions only)
- The webinar recording and slides will also be posted at:  
<https://www.cpqcc.org/engage/annual-data-training-webinars-2021>

# HRLL

HIGH RISK  
INFANT FOLLOW-UP

# Additional Slides



# CCS NICU to HRIF Referral Guidelines

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Purpose: assist **CCS NICUs** with **timely infant referrals to HRIF clinics** and to meet CPQCC expectations. Referral Guidelines are sent to all NICU/HRIF contacts every 4 – 6 months.

“As part of the CCS NICU discharge planning process, the NICU must identify and refer to the CCS Program clients identified as potentially eligible for the HRIF Program.”

Visit the [CCS Provider Standards](#) webpage to review the CCS NICU Provider Standards.

## CCS NICU High Risk Infant Follow-up Eligible Infants Referral Guidelines

(estimate average 2 months NICU Stay)



- Infants discharged to home in January – March, should be registered before June
- Infants discharged to home in April – June, should be registered before September
- Infants discharged to home in July – September, should be registered before December
- Infants discharged to home in October – December, should be registered before March (new year)
- Any Still in Hospital (SIH) infants, should be registered once identified as eligible for HRIF

**Note:** All infants born in the year **MUST** be registered in the HRIF Reporting System before the June 1<sup>st</sup> deadline.

**\*CPQCC 3<sup>rd</sup> Quarter Expectation:** Infants born and discharged to home between January – July, should be registered in a HRIF clinic (Closeout Checklist item #13 = 100%).

**\*CPQCC 1<sup>st</sup> Quarter Expectation:** Infants born and discharged to home between August – December, (of the previous year), should be registered in a HRIF clinic.

**1. Transferred Patient Records Within Last 6 Months**

**TRANSFERRED PATIENT RECORDS WITHIN LAST 6 MONTHS - 5**      **BACK TO TOP**

	HRIF ID#	Infant's Name	DOB	Adjusted Age	Transferred On
1	<a href="#">831</a>		-2019	2 months	09-03-2019
2	<a href="#">137</a>		-2019	7 months	07-31-2019
3	<a href="#">1763</a>		-2019	3 months	07-30-2019
4	<a href="#">1762</a>		-2019	3 months	07-30-2019
5	<a href="#">170</a>		-2017	26 months	05-10-2019

# HOW TO USE THE CNSD FORM

---

- If unable to contact family to establish a 1<sup>st</sup> visit after multiple attempts (3-5), **close the case on the date of the last attempt. Disposition = Discharged, Closed out Program**  
**NOTE:** SV #1 should occur between 4-8 months
- If the child meets HRIF criteria, but the family lives or moves out of state/country prior to visit, **register the patient and submit CNSD form. Disposition = Discharged – Family Moved Out of State/Country**
- **Discharged Dispositions** will not freeze/lock the case record. If the child comes to clinic at 16, 24 or 30 months, the system will accept 3 SV forms up to the child's 3<sup>rd</sup> birthday.
- Use the **Other** reason text field, **only** if none of the reasons listed are applicable.

# Common Issues and Solutions

---

- **Who is responsible for referring HRIF eligible infants?** The discharging to home **or** last CCS NICU who provided care to the infant.
- **What is the HRIF ID Number?** A computer generated number assigned to the infant/child after submission of the “RR form” in the Reporting System.
- **How do you register a patient who is still in hospital (SIH) on/after the June 1<sup>st</sup>?**
  - You can register the patient as SIH prior to the June 1<sup>st</sup> deadline. The patient’s date of discharge to home can be added to record at a later date.
  - Refer/Register the infant at the time of discharge to home. The system has been updated and will now accept records for infants born in the previous year (2018) who were still in the hospital (never discharge to home) on or after the June 1<sup>st</sup> deadline.



# Common Issues and Solutions

---

- How do you obtain a NICU Record ID?
  - Contact the NICU Data Contact person from the birth/discharge CCS NICU.
  - Request access to the HRIF/NICU Match Detail Report to view all NICU Database infants discharge from your reporting center.
- Infant has two NICU Record IDs, which one do I use? Either one, the number you choose to use **must** be paired with the Center's OSHPD code who assigned the NICU Record ID.
- Not Sure if the Infant Qualified for a NICU Record ID: Enter “00000” as the NICU Record ID. This code indicates you are not sure if infant meet NICU eligibility or a NICU Record ID has not been assigned to the infant at the time of referral/registration.
- Infant Qualified for CPQCC, but no ID was assigned: Enter “77777” as the NICU Record ID. This code indicates the infant was never assigned a Record ID.

# HRIF DATABASE

## Helpful Tips

1

Get Mom's or Dad's email before leaving NICU as another means of getting in contact. Ask transferring hospitals to get them before discharge. L. Taylor, SCVMC

2

I keep a log of all admits to the NICU and on Mondays I go through all the admits and discharges on a weekly basis. S. Burdick, LAMC

3

We use case management meetings as a time to enter a lot of our visit data. Various team members (MD, testers, SW) read out information from their notes or the computer during the meeting and the coordinator enters it into the website. J. Struthers, KP Roseville

4

I keep the record open until all information is complete. That way I have a tickler to go back and add missing info. L. Taylor, SCVMC

5

Run the HRIF/NICU Match Report monthly or every couple months. Easier to keep track of eligible kids and who has been given a number etc. L. Stablein, UC Irvine

6

We use an epic pre-built form that provides a structure for the team to fill in HRIF data (if it is not completed), coordinator goes over it before submitting, so accurate data is available for data collection. I. Purdy, Mattel Children's UCLA.



# View/Update DHCS HRIF Directory

<https://www.dhcs.ca.gov/services/ccs/Pages/HRIF.aspx#directory>



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## HRIF Directory Updates

Staffing changes and annual directory updates can be made on the [CCS Special Care Center Directory Update Sheet \(DHCS 4507\)](#).

HRIF Special Care Center numbers can be obtained at:

- [High Risk follow-Up \(Community\)](#) = <https://www.dhcs.ca.gov/services/ccs/scc/Pages/HRIFCommunity.aspx>
- [High Risk Follow-Up \(Regional\)](#) = <https://www.dhcs.ca.gov/services/ccs/scc/Pages/HRIFRegional.aspx>



# View/Update DHCS HRIF Directory

<https://www.dhcs.ca.gov/services/ccs/Pages/HRIF.aspx#directory>



Services Individuals Providers & Partners La

## High Risk Infant Follow-up (Communit

Facility Name
Adventist Health Glendale
Alta Bates Summit Medical Center
Arrowhead Regional Medical Center
Bakersfield Memorial Hospital
Community Memorial Hospital
Community Regional Medical Center
Desert Regional Medical Center Inc.
Doctors Medical Center
Fountain Valley Regional Hospital & Medical Center

Department Of Health Care Services  
Children's Medical Services (CMS)  
MS 8100  
P.O.Box 997413  
Sacramento, CA 95899-7413  
(916) 322-8702

7.38.14

**Glendale Adventist Med**  
**AKA: Adventist Health Glendale**  
**Adventist Health Glendale**  
**HRIF - Community**

Glendale Adventist Med  
1509 Wilson Ter  
Glendale, CA 91206  
(213) 245-1121  
County: Los Angeles

Program(s): CCS

Min age:

Max Age:

**For Appointments Contact:**

Telly Young R.N., M.N.  
Glendale Adventist Medical Center  
1509 Wilson Terrace  
Glendale, CA 91206  
(213) 245-1121

**For Authorizations Contact:**

Mona Chung M.D.  
Glendale Adventist Medical Center  
1509 Wilson Terrace  
Glendale, CA 91206  
(213) 245-1121

Modesto

Fountain Valley

Last Updated: 02/21/2019 3:06 PM



# SCC Directory Update Cover Sheet

[https://www.dhcs.ca.gov/formsandpubs/forms/Documents/Directory\\_Template\\_ADA.pdf](https://www.dhcs.ca.gov/formsandpubs/forms/Documents/Directory_Template_ADA.pdf)

- The Medical Director **must** sign this cover sheet.
- E-mail the completed cover sheet and your edited SCC directory listing to **CCSFacilityData@dhcs.ca.gov**
- Updates are made routinely. Changes are posted on the CCS website at the end of each workweek.

State of California – Health and Human Services Agency Department of Health Care Services

### SPECIAL CARE CENTER (SCC) DIRECTORY UPDATE COVER SHEET

**To:** Provider and Facility Site Review Unit **Contact person:** \_\_\_\_\_

**E-mail:** CCSFacilityData@dhcs.ca.gov **Facility name:** \_\_\_\_\_

**Date:** \_\_\_\_\_ **SCC #:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Total pages:** \_\_\_\_\_

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Medical Director (Print)
Medical Director (Signature)

---

#### INSTRUCTIONS

- Find and print your SCC directory listing in the Special Care Center section of the CCS website [www.dhcs.ca.gov/services/ccs](http://www.dhcs.ca.gov/services/ccs).
- Fill in the changes (including additions or removals of staff) directly on your SCC directory listing. Please ensure you provide the NPI number, as there are many similar names.
- If staff have been added to or removed from your SCC directory listing, supply their active Provide Number, discipline, and effective date(s) using the table below.

STAFF NAME (Last Name, First Name)	DISCIPLINE (i.e. Pediatric Cardiology)	STAFF NPI and/or LICENSE NUMBER	ACTION	EFFECTIVE DATE (MM/DD/YY)
			<input type="radio"/> Add <input type="radio"/> Remove	
			<input type="radio"/> Add <input type="radio"/> Remove	
			<input type="radio"/> Add <input type="radio"/> Remove	
			<input type="radio"/> Add <input type="radio"/> Remove	
			<input type="radio"/> Add <input type="radio"/> Remove	
			<input type="radio"/> Add <input type="radio"/> Remove	
			<input type="radio"/> Add <input type="radio"/> Remove	
			<input type="radio"/> Add <input type="radio"/> Remove	
			<input type="radio"/> Add <input type="radio"/> Remove	
			<input type="radio"/> Add <input type="radio"/> Remove	
			<input type="radio"/> Add <input type="radio"/> Remove	

- Complete the top portion of this cover sheet. The Medical Director **must** sign this cover sheet.
- E-mail the completed cover sheet and your edited SCC directory listing to [CCSFacilityData@dhcs.ca.gov](mailto:CCSFacilityData@dhcs.ca.gov)
- Updates are made routinely. Changes are posted on the CCS website at the end of each workweek.