

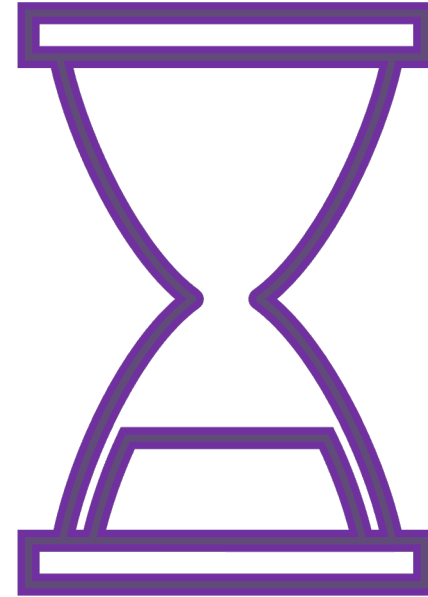
What's New with HRIF

Data Training Session

October 25, 2023

Welcome!

- We will begin shortly
- Please review the following slides for important information
- Today's presenters
- Agenda





All attendees are muted upon entry.



Please use the Q & A function – we will do our best to answer questions during the webinar.



We welcome your feedback and recommendations for improving future webinars.

Webinar Logistics

- If you attend as a team, please create a sign in sheet and send it to info@cpqcc.org to be eligible for contact hours/CEU's
- The slides and webinar recording will be sent out after the webinar and will also be posted on the CPQCC website at <https://www.cpqcc.org/engage/annual-data-training-webinars-2023>
- Attendees will be eligible for contact hours through the Perinatal Advisory Council: Leadership, Advocacy, and Consultation (PAC/LAC) . This webinar series is being jointly provided by CPQCC and PAC/LAC. PAC/LAC is an approved provider by the California Board of Registered Nursing, Provider number CEP 5862.
- Please complete the survey which will be available immediately following this webinar.

Presenter



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Agenda

DURATION	TOPIC	PRESENTER
12:00 – 12:05 PM (5 min)	Welcome & Introductions	Communications Team
12:05 – 12:10 PM (5 min)	CCS HRIF Program & Database Access	Erika Gray
12:10 – 12:25 PM (15 min)	Data Quality Improvement Projects	Erika Gray
12:25 – 12:55 PM (30 min)	Reporting System <ul style="list-style-type: none">• 2024 Database Changes• Dashboards: Clinic and Health Equity• Referral Registration EDS Option	Erika Gray
12:55 – 1:15 PM (10 min)	Data Finalization Process & Awards	Erika Gray
1:15 – 1:30 PM (15 min)	Q&A Session / Closing	Communications Team

**CCS HRIF
Program &
Database Access**



CCS HRIF Program

1979 CCS launches statewide “NICU Follow Up Program” to provide follow-up care to high risk infants discharged from the NICU.

2006 CCS partners with CPQCC to completely restructure and remodel high risk infant follow up

2010 CPQCC CCS HRIF Quality Care Initiative is launched.

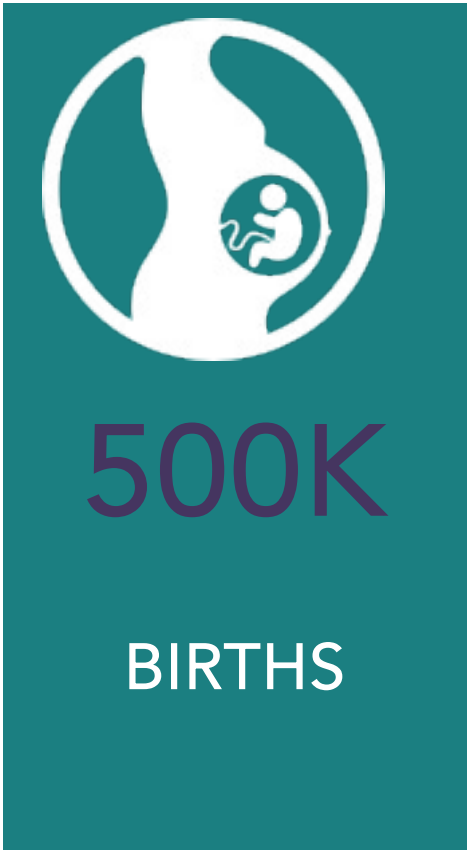
Diagnostic Services:

- Comprehensive History & Physical Exam with Neurologic Assessment
- Developmental Assessment
- Family Psychosocial and Needs Assessment
- Hearing Assessment
- Ophthalmologic Assessment
- Coordinator Services

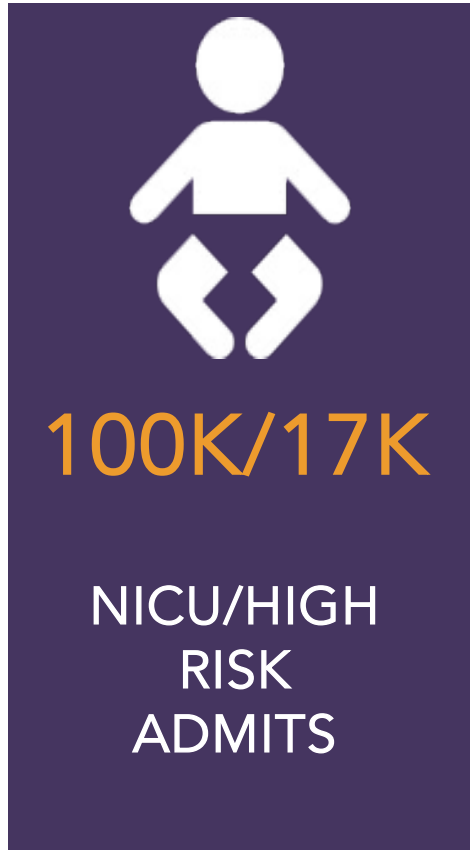


High Risk Infant Follow-up Program Letter: 01-1016 (supersedes 01-1113)

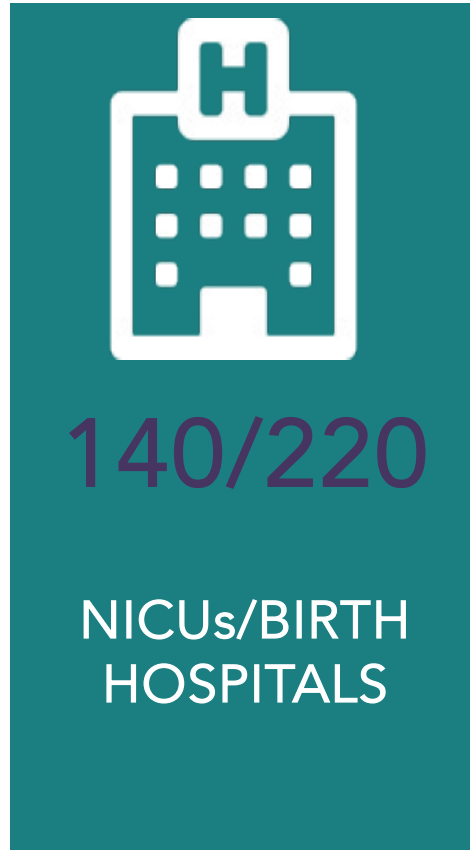
BY THE NUMBERS



CMQCC



CPQCC/CMQCC

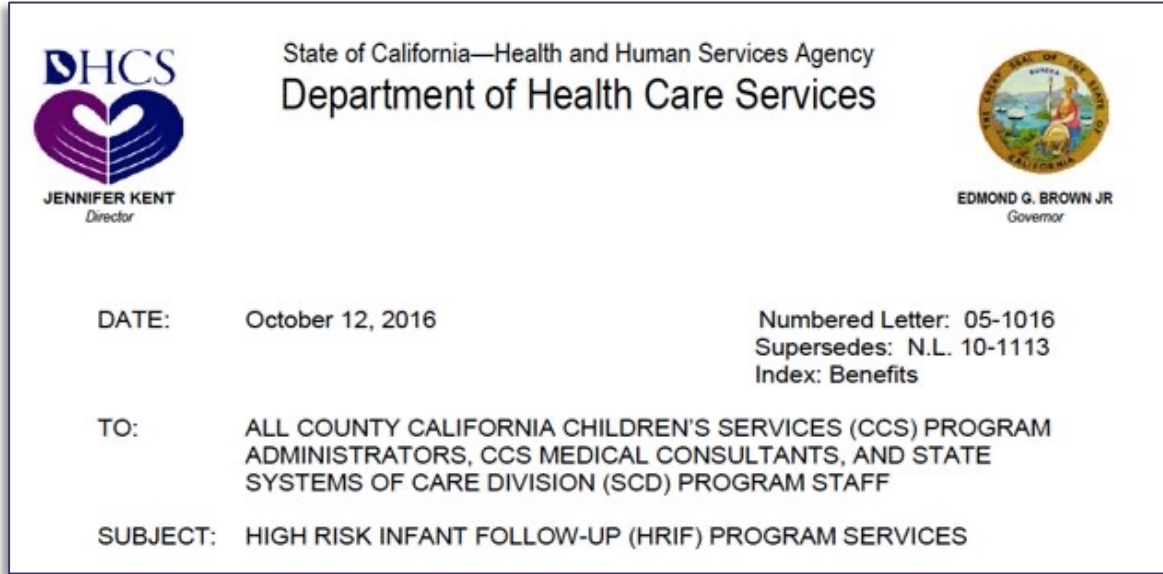


CPeTS



HRIF

Who do we serve? - CCS HRIF Eligibility



Medical Eligibility: Big Babies

A range of neurologic, cardiovascular risk factors including, but not limited to:

- Placed on ECMO, nitric oxide more than 4 hours, other;
- Congenital heart disease requiring surgery or intervention,
- History of observed clinical or EEG seizure activity,
- History and/or findings consistent with neonatal encephalopathy,
- Other problems that could result in a neurologic abnormality

Medical Eligibility: Small Babies

- Birth weight less than or equal to 1500g
- OR
- GA at birth less than 32 weeks

NICU Referral Requirements

- Each CCS approved NICU must have an organized HRIF Program or a written agreement with another CCS-approved HRIF Program.
- It is the **responsibility of the discharging to home CCS NICU/hospital or the last CCS NICU/hospital providing care** to make the referral to the HRIF clinic.

The NICU Referral Process:

1. **Complete Referral/Registration (RR) Form** and submit via HRIF Reporting System at time of discharge to home
2. **Submit a Service Authorization Request (SAR)** to the local **CCS Office** to gain approval for HRIF services (Service Code Group [SCG] 06 should be requested)
3. **Send a copy of the child's discharge summary** to the HRIF clinic

[High Risk Infant Follow-up Program Letter: 01-1016](#) (supersedes 01-1113)

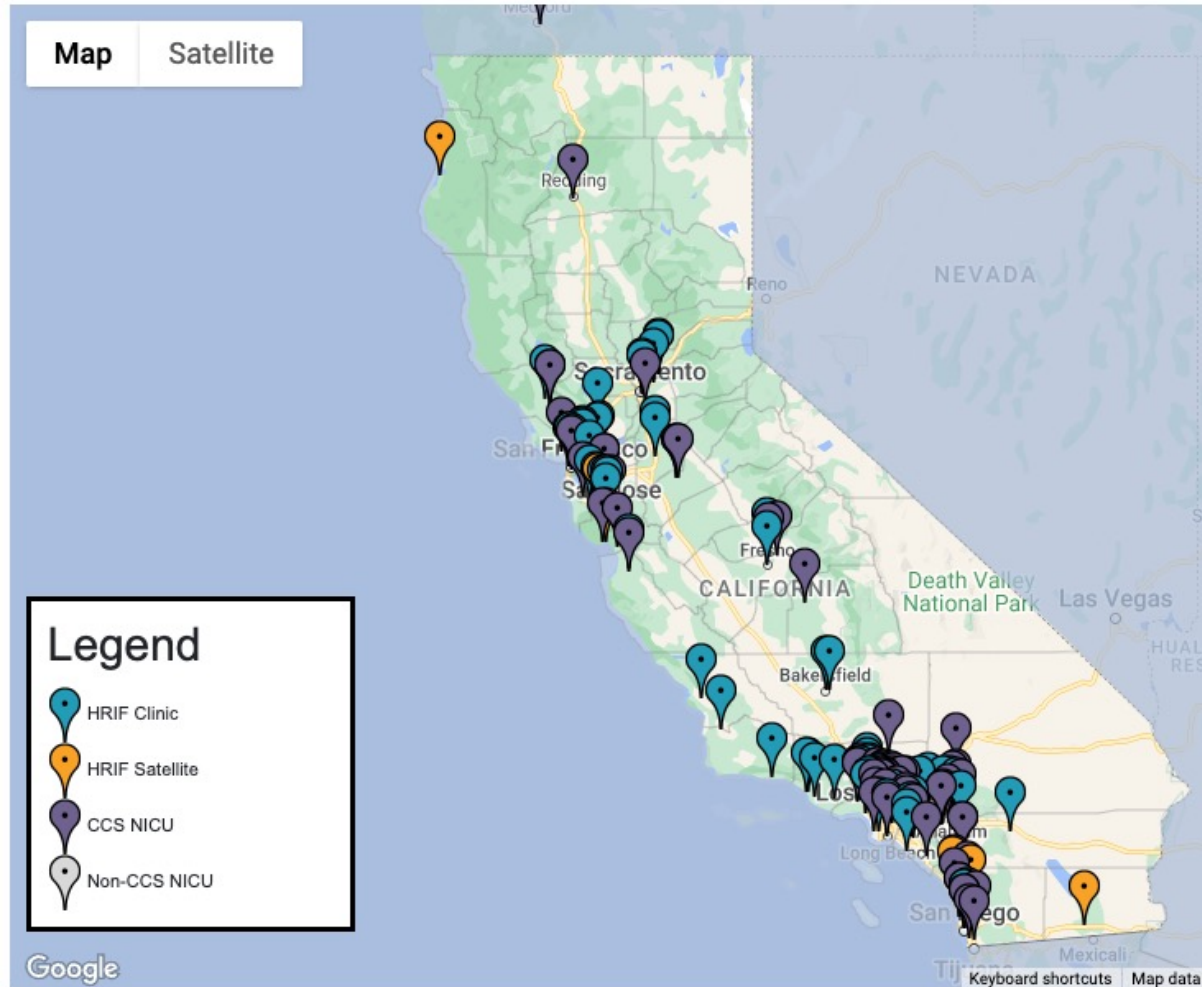
HRIF Reporting Requirements

The HRIF Coordinator is responsible for **ensuring that data is collected and reported to the Systems of Care Division, CCS HRIF Program and CPQCC.**

The HRIF Coordinator will:

- Coordinate the collection, collation, and reporting of required data
- Provide data to HRIF Reporting System: <https://www.ccsshrif.org>.
- Ensure required data is submitted accurately and meets all required deadlines
- Review and share results of HRIF reports with HRIF & NICU teams
- Fully participate in the CCS HRIF Program evaluation
- Provide data and information that is required for the CCS HRIF Program evaluation

CCS NICUs and HRIF Programs



125 CCS NICUs

- 24 Regional
- 86 Community
- 15 Intermediate

67 HRIF Program Clinics

- 24 Regional
- 43 Community

12 HRIF Satellite Clinics

By the Numbers

January 2009 through October 2023

119,300

high risk infants registered statewide!

172,200

standard visits performed

11,900

additional visits performed

56,100 (47%)

VLBW's registered/referred (≤ 1500 g)

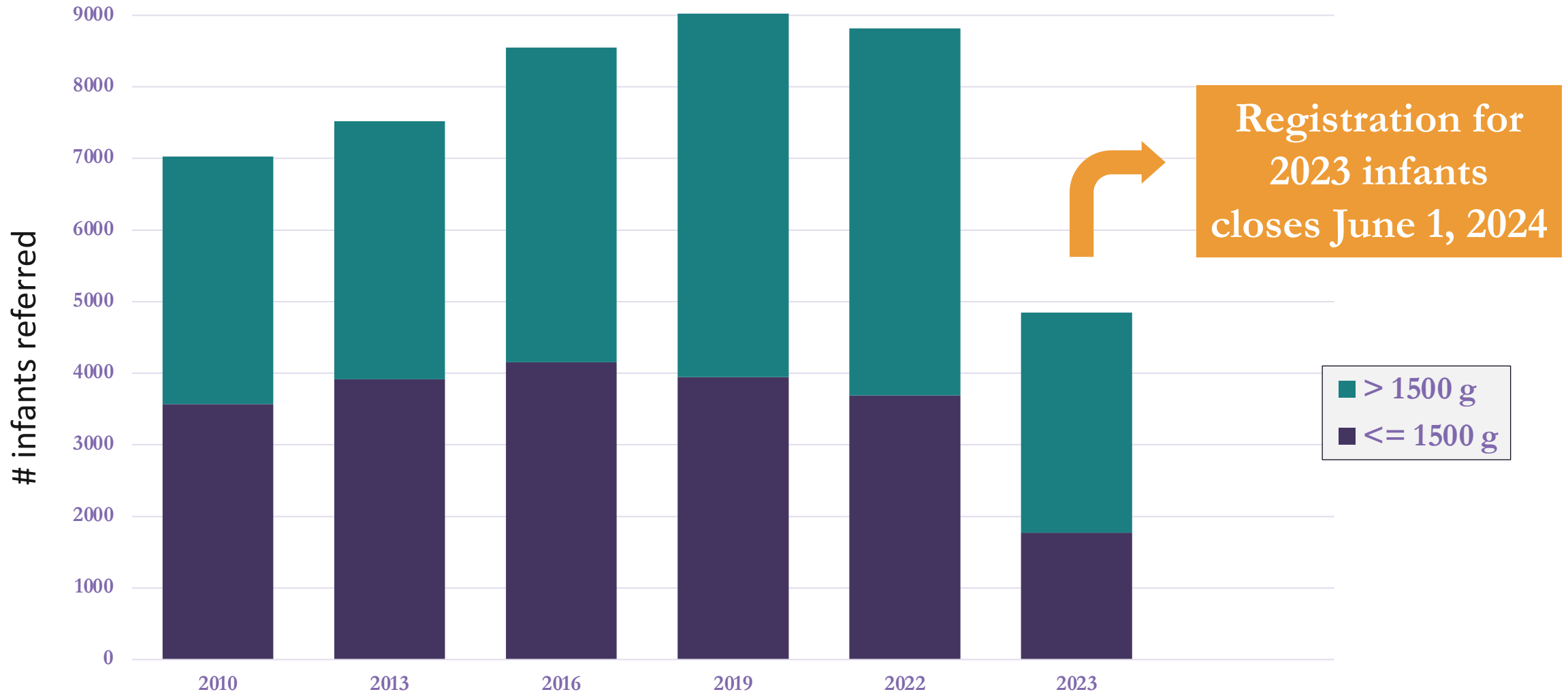
20,400

<28 weeks

8,900

<26 weeks

Referral to CPQCC CCS HRIF by Birth Year





How to request access to the HRIF Reporting System?

Requirements for Access

<https://www.cpqcc.org/follow/hrif-data/how>

1. Your hospital must currently have a CCS-approved NICU or HRIF Program
2. You must be listed on the Member Directory

If you do not meet the above qualifications, then an authorized user must request access on your behalf. Make sure to include the authorized person in the help ticket request.

How to Access the Reporting System from Home

- Contact your hospital's IT team
- Install a VPN (Virtual Private Network) access portal on your computer

VPN enables users to send and receive data across a shared or public network as if your computing devices was directly connected to your hospital's private network.

Requirements for Access

<https://www.cpqcc.org/follow/hrif-data/how>

1. Center Name
- ★ 2. Computer Public IP Address: Contact your IT department to request the “Public IP Address Ranges” used by the hospital’s network and provide the ranges in the description of the help ticket. **Note:** Access to the HRIF Reporting System is only authorized while connected to your organization’s network.
3. Does your center provide HRIF services? (Y/N)
4. Full name (First and Last)
5. Title
6. E-mail Address
- ★ 7. Phone Number
- ★ 8. User Account Access (contacts can have multiple accounts):

Submit a help ticket at
www.cpqcchelp.org
with the required
information listed.

Data User: HRIF clinic staff responsible for submitting all data forms for patients receiving follow-up services in their clinic. Can generate the HRIF Summary and CCS Annual Reports.

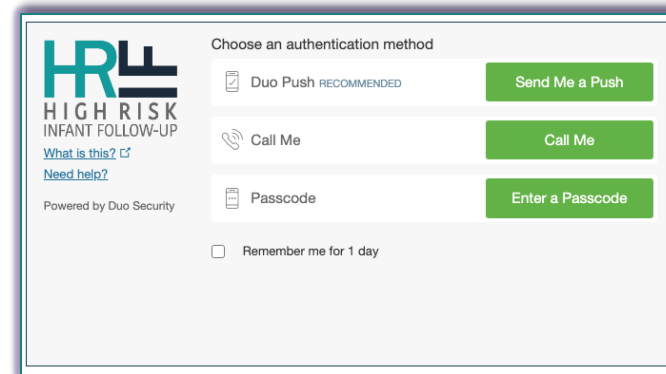
Referral User: CCS-approved NICU and/or HRIF clinic staff who refer eligible infants to an HRIF clinic.

NICU User: CCS-approved NICU staff who can generate the NICU Summary Report.

Data Reporting System Access

MANY layers of security!

1. Must supply **public IP address ranges** from your hospital/ institution network. The system will not allow access if not connected to authorized network. (***VPN can allow you to access from home***)
2. Must obtain **CPQCC Password**
3. **Duo Secure**



Data Quality Improvement Projects

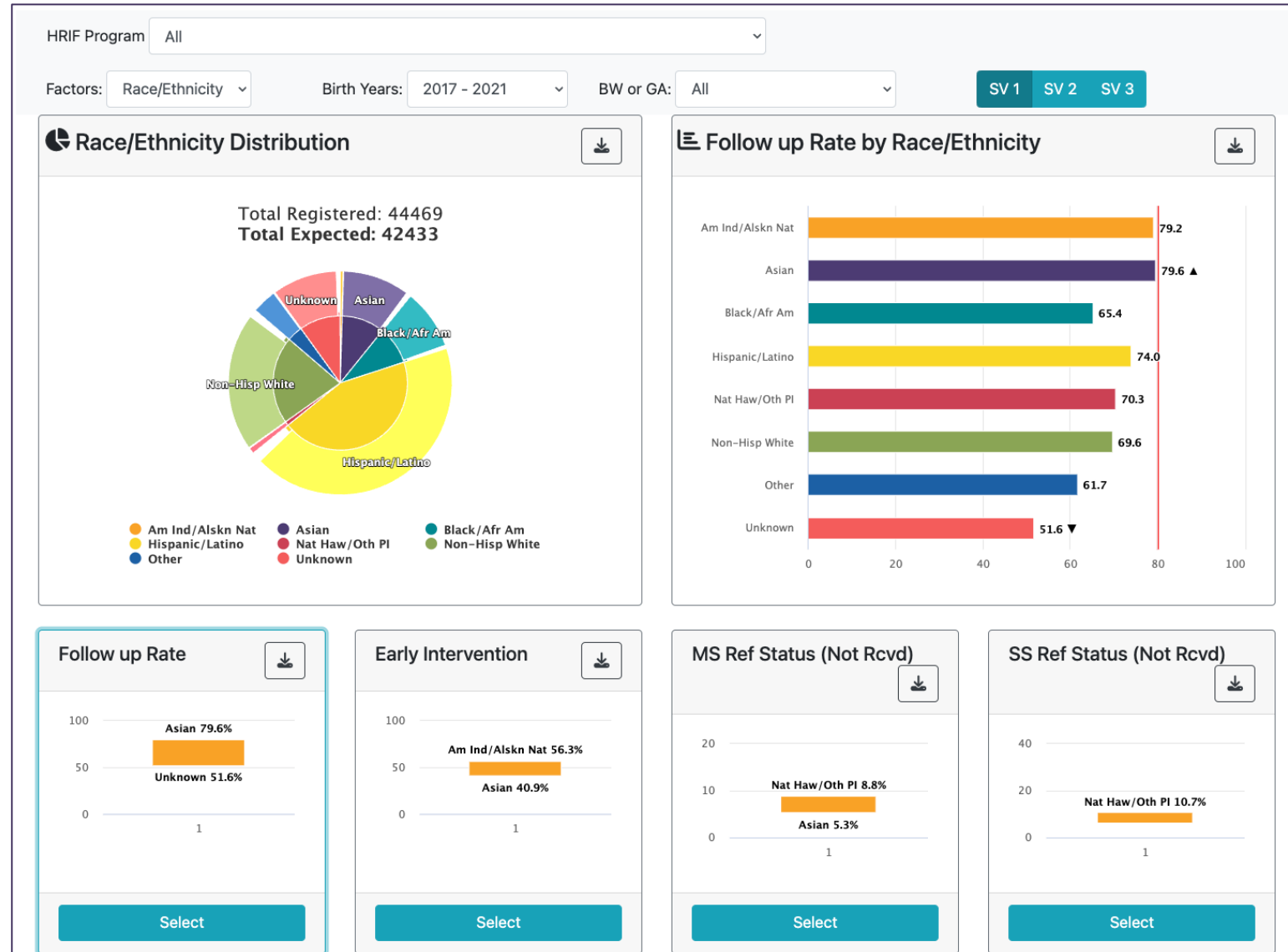


Ongoing Projects

- **HE Dashboard: Pre/Post Survey**
- **Education and Employment** (success and challenges)

HE Dashboard

- 65 (97%) clinics have viewed the dashboard at least once.
- Viewed 908 times since the December 2022 release.



HE Dashboard

Pre & Post-Launch Questionnaire Results

PRE (Oct 2022)	POST (Jul 2023)
33 clinics completed (50% response rate)	27 clinics completed (40% response rate)
* 15 (22%) clinics completed both surveys *	
Do you think disparities exist in your HRIF clinic?	
Do you think disparities impacts your clinic's follow-up rates?	
Do you think social determinants of health are associated with differing access to Medical and Special services among children in your clinic?	
Do you think social determinants of health are associated with differing rates of receipt of Early Start or Medical Therapy Unit services among children in your clinic?	

Post-Launch Additional Question:

Did you find any of the data results concerning? Yes 40%

- SS and MS referred but not received were highest for Black/Afr Amer.
- Lower follow up rate for Native Hawaiian, Black/African American, and Spanish speaking families.
- Rate of EI services with NICU discharge as seen at SV#1, especially in Hispanic Community.
- That there are disparities based on race/ethnicity and language in our HRIF clinic.

Post-Launch Additional Question:

Has your clinic team identified and discussed any improvement opportunities to address the health disparities within YOUR clinic? **Yes 44%**

- More frequent contacts/check-ins with these families to see if they followed through with recommendations.
- Referring to a case manager in their insurance and/or PHN referral to assist families needs.
- We discussed issues with our waitlist for first initial evaluations.
- We have monthly meetings and discuss ways to improve no shows and methods on how to contact patients.
- We contact families and inquire if there have any health disparities, if they are we provide resources and help assist.

Next Steps

1. Promote and educate members on how to interpret the dashboard data.
2. Identify opportunities to measure improvements for referral follow up rates and service access (trend analysis).
3. Conduct member surveys Fall/Winter 2024

Education & Employment

Referral/Registration (RR) form

Education of Primary Caregiver	<input type="checkbox"/> <9 th Grade <input type="checkbox"/> Some College <input type="checkbox"/> Other	<input type="checkbox"/> Some High School <input type="checkbox"/> College Degree <input type="checkbox"/> Unknown	<input type="checkbox"/> High School Degree/GED <input type="checkbox"/> Graduate School or Degree <input type="checkbox"/> Declined
Caregiver Employment	<input type="checkbox"/> Full-Time <input type="checkbox"/> Multiple Jobs <input type="checkbox"/> Unknown	<input type="checkbox"/> Part-Time <input type="checkbox"/> Work From Home <input type="checkbox"/> Declined	<input type="checkbox"/> Temporary <input type="checkbox"/> Not Currently Employed

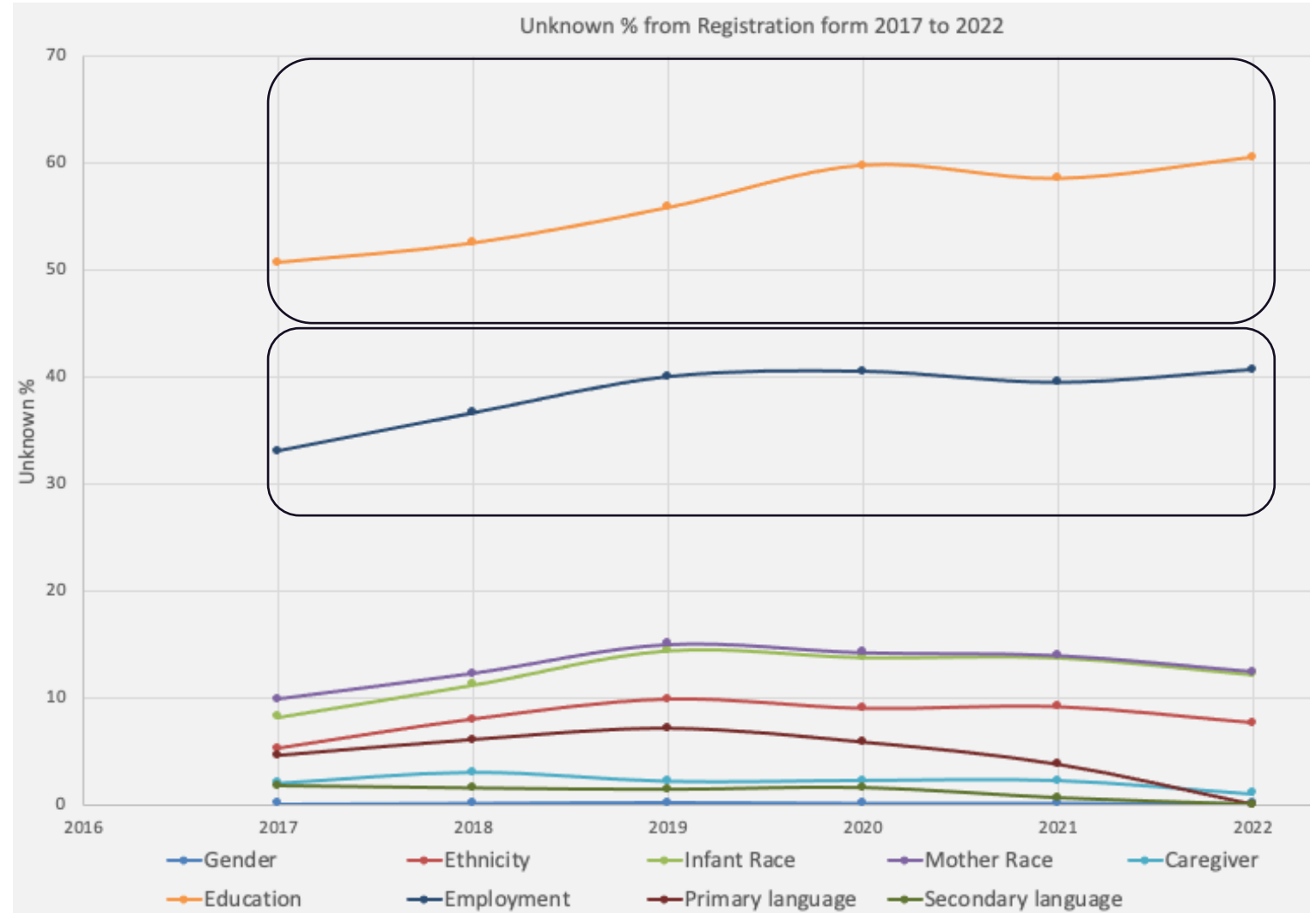
Standard Visit (SV) form - data items added in 2014

Education of Primary Caregiver	<input type="checkbox"/> <9 th Grade <input type="checkbox"/> Some College <input type="checkbox"/> Other	<input type="checkbox"/> Some High School <input type="checkbox"/> College Degree <input type="checkbox"/> Unknown	<input type="checkbox"/> High School Degree/GED <input type="checkbox"/> Graduate School or Degree <input type="checkbox"/> Declined
Caregiver Employment	<input type="checkbox"/> Full-Time <input type="checkbox"/> Multiple Jobs <input type="checkbox"/> Unknown	<input type="checkbox"/> Part-Time <input type="checkbox"/> Work From Home <input type="checkbox"/> Declined	<input type="checkbox"/> Temporary <input type="checkbox"/> Not Currently Employed

Education & Employment = Unknown

Birth Years 2017 - 2022

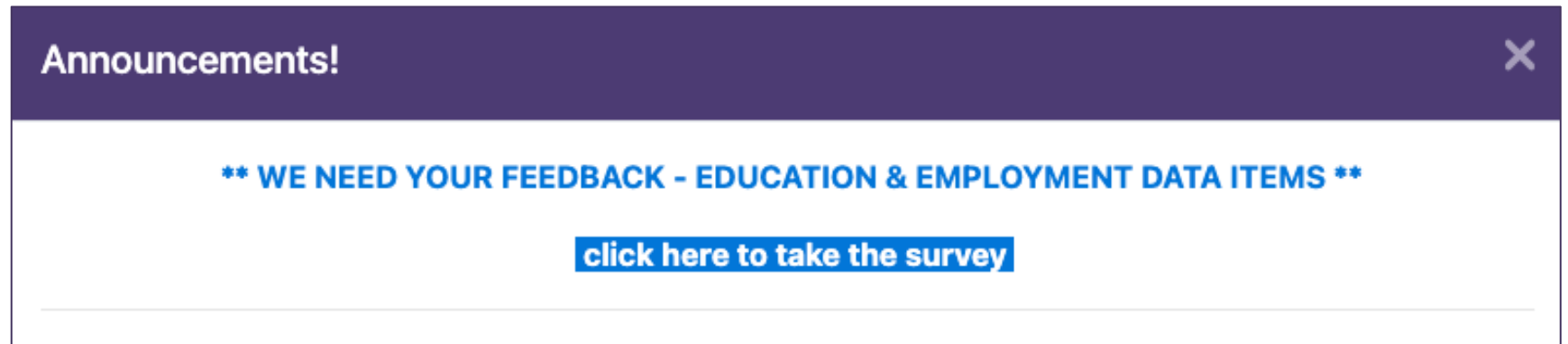
Education	Unknown %
RR form (NICU)	50 - 60%
SV form (HRIF)	18 - 20%
Employment	Unknown %
RR form (NICU)	30 - 40%
SV form (HRIF)	6 - 10%



Next Steps

Education & Employment Survey – Requesting Feedback

Purpose to identify the barriers and strategies in gathering the Education and Employment data items.



Reporting Forms & 2024 Changes



Referral/Registration (RR) form

17 Required Fields that **MUST** be entered in order to save online record:

- | | | |
|-----------------------|----------------------------------|-------------------------------------|
| 1. NICU Reference ID | 9. Infant's Race | 16. Primary Language Spoken at Home |
| 2. Date of Birth | 10. Hospital Discharging to Home | 17. Medical Eligibility Profile |
| 3. Birth Hospital | 11. Date of Discharge to Home | |
| 4. Birth Weight | 12. Birth Mother's Date of Birth | |
| 5. Gestational Age | 13. Birth Mother's Ethnicity | |
| 6. Singleton/Multiple | 14. Birth Mother's Race | |
| 7. Infant Sex | 15. Insurance | |
| 8. Infant's Ethnicity | | |

NOTE: The **Unable to Complete Form** checkbox should **ONLY** be used when:

- Infant expired prior to initial core visit
- Parents refused follow-up services
- Lost to follow (unable to contact the family after multiple attempts)

**CNSD Form is
required!**

Standard Visit (SV) form

- The **3 standard core visits** recommended time periods:

Visit #1 (4 - 8 mos)

Visit #2 (12 - 16 mos)

Visit #3 (18 – 36+ mos)

Developmental Test must be performed at the 3rd visit.

- **8 Required Fields - MUST** be entered in order to **save online form**. Saved entry screens can be recalled later to make necessary updates.

1. **Date of Visit**
2. **This visit was conducted**
3. **Core Visit (auto)**
4. **Was a Neurologic Exam Performed**
5. **This Part of the Visit was Done by (Neurologic Assessment)**
6. **Developmental Assessment Performed**
7. **This Part of the Visit was Done by (Developmental Core Visit Assessment)**
8. **Disposition**

Additional Visit (AV) form

- May occur **before, between and/or after** the recommended timeframes for **standard core visits**.
- This form captures:
 - **Date**
 - **Reason** (Social Risk, Case Management, Concerns with Neuro/Developmental Course or Other)
 - **Disposition**
- **All fields are required to save online form.**

Client Not Seen Discharge (CNSD) form

Use this form when:

1. Unable to contact after 3-5 attempts
 2. **No Show:** primary caregiver reschedule (less than 24 hours) OR does not show-up
 3. **Service declined**
 4. **Infant expired, family relocated, insurance denied** prior to core visit
 5. **Infant transferred** to another HRIF Program for follow-up services.
- This form captures the **Date, Category, Reason** and **Disposition**.
 - **All fields are required to save online form.**



2024 Data Changes

Referral/Registration (RR) form

1. Add **Unknown** to **Infant Race** and **Mother Race**

CHANGE

Check only ONE: Single, Multiracial, Unknown

*Infant's Race	<i>check only ONE</i> <input type="checkbox"/> Single: <input type="checkbox"/> Multiracial: <input checked="" type="checkbox"/> Unknown:
-----------------------	---

2. Remove **Other entry text field** under **Medical Eligibility Profile – Other Problems that Could Result in Neurological Abnormalities**

CHANGE

Other Problems that Could Result in Neurologic Abnormality:

- CNS Infection
- Documented Sepsis
- Bilirubin
- Cardiovascular Instability
- HIE
- Other**

Standard Visit (SV) form

1. Add **Allergy Medication**, and **Levothyroxine** to Medications Since Last Visit
CHANGE

	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> Unknown
Medications Since Last Visit	If Yes, Check all that apply		
	<input type="checkbox"/> <u>Actigall</u>	<input type="checkbox"/> Allergy Medication	<input type="checkbox"/> Anti-Reflux Medication
	<input type="checkbox"/> Anti-Seizure Medication	<input type="checkbox"/> Antibiotics/Antifungal	<input type="checkbox"/> Antihypertensive
	<input type="checkbox"/> Caffeine	<input type="checkbox"/> Cardiac Medications	<input type="checkbox"/> Chest Physiotherapy (daily)
	<input type="checkbox"/> Chest Physiotherapy (inter.)	<input type="checkbox"/> Diuretics	<input type="checkbox"/> Inhaled Bronchodilators (daily)
	<input type="checkbox"/> Inhaled Bronchodilators (inter.)	<input type="checkbox"/> Inhaled Steroids (daily)	<input type="checkbox"/> Inhaled Steroids (inter.)
	<input checked="" type="checkbox"/> Levothyroxine		
	<input type="checkbox"/> Nutrition Supplements (make selection):	<input type="checkbox"/> Enteral Nutrition	<input type="checkbox"/> Dietary Supplements
	<input type="checkbox"/> Oral Steroids		
	<input type="checkbox"/> Oxygen (if discontinued also enter chronologic post-natal age: _____ months _____ days)		
<input type="checkbox"/> Viagra (Pulmonary Hypertension)	<input type="checkbox"/> <u>Synagis / Palivizumab or Beyfortus / Nirsevimab</u>	<input type="checkbox"/> Other	
<input type="checkbox"/> Unknown			

Standard Visit (SV) form

2. Add **Dermatology** to Medical Services Review

Dermatology	<input type="checkbox"/> Does Not Need	<u>Referred, but Not Receiving</u> (check reason)	
	<input type="checkbox"/> Receiving	<input type="checkbox"/> Missed Appointment	<input type="checkbox"/> Missed Appointment
<input type="checkbox"/> Complete	<input type="checkbox"/> Referred at Time of Visit	<input type="checkbox"/> Re-Referred	<input type="checkbox"/> Re-Referred
		<input type="checkbox"/> Parent Declined/Refused Service	<input type="checkbox"/> Parent Declined/Refused Service
		<input type="checkbox"/> Other/Unknown Reason	<input type="checkbox"/> Other/Unknown Reason

Standard Visit (SV) form

3. New Question - **Was Early Cerebral Palsy Diagnosis Made?** to Cerebral Palsy (CP)

Optional - Complete if the child is < 18 months adjusted age

CHANGE

CEREBRAL PALSY (CP)	
Was Early Cerebral Palsy Diagnosis Made? <i>(Complete if the Child is < 18 Months Adjusted Age)</i>	
<input type="checkbox"/> No (skip to Developmental Assessment)	
<input type="checkbox"/> Yes	
Select the Assessment Used to Arrive at Early Diagnosis of Cerebral Palsy: (check all that apply)	
<input type="checkbox"/> Alberta Infant Motor Scale (AIMS)	<input type="checkbox"/> Developmental Assessment of Young Children (DAYC)
<input type="checkbox"/> General Movement Assessment (GMA)	<input type="checkbox"/> Hammersmith Infant Neurological Exam (HINE)
<input type="checkbox"/> Motor Assessment of Infants (MAI)	<input type="checkbox"/> Magnetic Resonance Imaging (MRI)
<input type="checkbox"/> Neurological exam with GMFCS assessment	<input type="checkbox"/> Neuro Sensory Motor Developmental Assessment (NSMDA)
<input type="checkbox"/> Test of Infant Motor Performance (TIMP)	<input type="checkbox"/> Other: _____

Standard Visit (SV) form

3. Add **Battelle Developmental Inventory, 3rd Edition (BDI-3)** and remove Battelle Developmental Inventory, 2nd Edition (BDI-2) under **Developmental Core Visit Assessment – Developmental Tests**

4. New Question - **Has a Diagnosis of Autism Spectrum Disorder Been Made?**
NOTE: if Yes is checked, then the data selection will carryover in the next SV form.

AUTISM SPECTRUM SCREEN (Optional)					
Has a Diagnosis of Autism Spectrum Disorder Been Made?		<input type="checkbox"/> No		<input type="checkbox"/> Yes (Skip to Early Start Program)	
Was an Autism Spectrum Screen Performed During this Visit?			<input type="checkbox"/> No		<input type="checkbox"/> Yes (complete below)
Screening Tool Used:		Screening Results:		M-CHAT-RF Risk Level:	
<input type="checkbox"/> M-CHAT-RF		<input type="checkbox"/> Pass		<input type="checkbox"/> Low Risk	
<input type="checkbox"/> CSBS-DP		<input type="checkbox"/> Did Not Pass		<input type="checkbox"/> Medium Risk	
<input type="checkbox"/> Other/Not Listed				<input type="checkbox"/> High Risk	

Client Not Seen Discharge (CNSD) form

1. Add **Clinic Visit Considered Unnecessary** to Reason for CNSD

def. If the family was informed that HRIF services **are not needed** by the infant/child's health care professional (General/Family Practitioner, Pediatrician, Nurse Practitioner).

CHANGE

*REASON FOR CLIENT NOT SEEN / DISCHARGE (Required Field)	
<input type="checkbox"/> Appt Cancelled/COVID-19 Related	<input type="checkbox"/> Parent Declines Due to Cost
<input type="checkbox"/> Infant Illness	<input type="checkbox"/> Insurance Authorization Problems
<input type="checkbox"/> Infant Hospitalized	<input type="checkbox"/> CCS Denied
<input type="checkbox"/> Infant Referred to Another HRIF Clinic	<input type="checkbox"/> Clinic Visit Considered Unnecessary
<input type="checkbox"/> Infant/Family Moved Within California	<input type="checkbox"/> Lack of Transportation
<input type="checkbox"/> Infant/Family Moved Out of State	<input type="checkbox"/> Lost to Follow-up
<input type="checkbox"/> Infant Expired	<input type="checkbox"/> Unable to Contact
<input type="checkbox"/> Parent Illness	<input type="checkbox"/> Other: _____
<input type="checkbox"/> Parent Refused	<input type="checkbox"/> No Show/Reason Unknown
<input type="checkbox"/> Parent Competing Priorities	

REFERRAL/REGISTRATION (RR) FORM



***Required Field** HRIF I.D. # _____

HOSPITAL/CENTER INFORMATION (Optional)

Hospital Specific Medical I.D. # _____

Infant's First Name: _____

Infant's Last Name: _____

Infant's AKA-1 Last Name: _____

Infant's AKA-2 Last Name: _____

Primary Caregiver's First Name: _____

Primary Caregiver's Last Name: _____

Street Address: _____

City: _____ State/Country: CA

Home Phone Number: (____) _____-____

Alternate Street Address: _____

City: _____ State/Country: CA

Alternate Phone Number: (____) _____-____

PROGRAM REGISTRATION INFORMATION

CCS # _____

*NICU Reference ID _____ (NICU HCIN ID formerly OSH)

*Date of Birth: ____-____-____ (MM-DD-YYYY)

*Birth Hospital: _____

*Birth Weight: _____ Grams *Gestational Age: _____

*Singleton/Multiple: Singleton Multiple: ____ (ex: 2A)

*Infant's Sex: Male Undetermined Female Unknown

*Infant's Ethnicity: _____

*Infant's Race

check only ONE

Black or African American

Asian

Native Hawaiian or Other Pacific Islander

American (North, South or Central) Indian or Alaskan

White

Other

Unknown

Single: _____

Multiracial: _____

*Hospital Discharging to Home: _____

Referring CCS NICU: _____

*Date of Discharge to Home: ____-____-____ (MM-DD-YYYY)

STANDARD VISIT (SV) FORM



NAME: _____ (Last, First) HRIF I.D. # _____

*Required Field *Date of Visit: ____-____-____ (MM-DD-YYYY)

In-person Telehealth (audio + video observation) Phone Only

*This visit was conducted: #1 (4-8 months) #2 (12-16 months) #3 (18-36 months)

*Core Visit (1)

Zip Code of Primary Caregiver: _____

Chronological Age: ____ Months ____ Days Adjusted Age: ____ Months ____ Days

Interpreter Used

No Yes

Spanish Arabic Armenian

Cantonese Farsi/Persian Hindi

Hmong/Miao Japanese Korean

Mandarin Mixteco Mon-Khmer/Cambodian

Punjabi Russian Sign Language

Tagalog Thai Vietnamese

Other: _____

Insurance (Check all that apply)

CCS Commercial HMO Commercial PPO Medi-Cal

Point of Service/EPO No Insurance/Self Pay Other Unknown

PATIENT ASSESSMENT

Weight: ____ (kg) or ____ (lbs) or ____ (oz)

Length: ____ (cm) or ____ (in)

Head Circumference: ____ (cm) or ____ (in)

Reason NOT Collected: Not Routinely Done Unable to Obtain Other

Reason NOT Collected: Not Routinely Done Unable to Obtain Other

GENERAL ASSESSMENT

Is the Child Currently Receiving Breastmilk? Exclusively Some None

Living Arrangement of the Child

Both Parents One Parent One Parent/Other Relatives

Other Relatives/Not Parents Non Relative Foster/Adoptive Family

Foster Family/CPS Pediatric Subacute Facility Other

Unknown

Education of Primary Caregiver

<9th Grade Some High School High School Degree/GED

Some College College Degree Graduate School or Degree

Other Unknown Declined

Caregiver Employment

Full-Time Part-Time Temporary Not Currently Employed

Multiple Jobs Work From Home Declined

Unknown

Routine Child Care

None Yes Unknown

If Yes, Check all that apply:

Child Care Outside of Home Home Babysitter/Nanny

Specialized Medical Setting Other Not Used Routinely

ADDITIONAL VISIT (AV) FORM



NAME: _____ (Last, First) HRIF I.D.# _____

*Required Field *DATE OF ADDITIONAL VISIT: ____-____-____ (MM-DD-YYYY)

* This visit was conducted: In-person Telehealth (audio + video observation) Phone Only

REASON FOR ADDITIONAL VISIT (Required Field)

Social Risk Concern With Neuro/Developmental Course

Case Management Other: _____

DISPOSITION (Required Field)

Scheduled To Return Will Be Followed by Another CCS HRIF Clinic (1)

DISCHARGED:

Graduated Closed Out of Program

Family Moving Out of State/Country Family Withdrew Prior To Completion

Will be Followed Elsewhere Completed HRIF Core Visits, Referred For Additional Resources

CLIENT NOT SEEN / DISCHARGE (CNSD) FORM



NAME: _____ (Last, First) HRIF I.D.# _____

*Required Field *DATE CLIENT NOT SEEN / DISCHARGE: ____-____-____ (MM-DD-YYYY)

CATEGORY (Required Field)

No Appointment Scheduled Core Visit Appointment Scheduled Discharged

REASON FOR CLIENT NOT SEEN / DISCHARGE (Required Field)

Appt Cancelled/COVID-19 Related Parent Declines Due to Cost

Infant Illness Insurance Authorization Problems

Infant Hospitalized CCS Denied

Infant Referred to Another HRIF Clinic Lack of Transportation

Infant/Family Moved Within California Lost to Follow-up

Infant/Family Moved Out of State Unable to Contact

Other: _____

No Show/Reason Unknown

DISPOSITION (Required Field)

Appointment Will Schedule Appointment Will Be Followed by Another CCS HRIF Clinic (1)

Family Moving Out of State/Country Will be Followed Elsewhere Closed Out of Program

NEW forms will be released JANUARY 2024
<https://www.cpqcc.org/follow/hrif-data-resources>

Reporting System



2009

2023

HIGH RISK INFANT FOLLOW-UP QUALITY OF CARE INITIATIVE
Erika Gray, welcome to Kaiser Permanente Medical Center - Santa Clara

Find Patient | New Patient | Patient Record | Reports | Admin | Help | Sign Out

NEW REFERRAL/REGISTRATION FORM
(*Required Field Must Complete) This form is complete

*Referral Date

HOSPITAL/CENTER INFORMATION (Optional and for internal use only)

PROGRAM REGISTRATION INFORMATION

CCS # *CPQCC Reference # 430805
(CCS NICU OSHPD Code - CPQCC Patient #)

*Date of Birth

*Birth Hospital

*Birth Weight *Gestational Age

*Singleton/Multiple *Infant's Gender

Infant's Ethnicity

Infant's Race - Select the race that appears first in the hierarchy -

Hospital Discharging to Home

Referring CCS NICU

Date of Discharge to Home *Biological Mother's Date of Birth Unknown

Biological Mother's Ethnicity

Biological Mother's Race - Select -

Insurance CCS Commercial Medi-Cal Point of Service Uninsured

2016

cpqcc High Risk Infant Follow-up Quality of Care Initiative
california perinatal quality care collaborative Erika Gray, Welcome Super User

Find Patient | Pending Cases | Registration | Patient Record | Referral | Report | Tools | Admin | Help | Sign Out

Quick Patient Search

QUICK PATIENT SEARCH

HRIF Program

HRIF I.D. #

CCS #

CPQCC Reference # (CCS NICU OSHPD Code - CPQCC Network Patient ID #)

Hospital Specific Medical I.D. #

Infant's Last Name

Infant's First Name

Infant's Date of Birth

Infant's Birth Year

Birth Hospital

Birth Mother's Date of Birth

To view ALL patient records, just click the "Search" button

Clinic Dashboard Current Birth Years: 2020-2023

HRIF Clinic

29029
Current Registrations

8
Transfer Cases

1336
Pending Cases

2255
Error Cases

253
Priority Cases

Expected Cases By Adjusted Age

Total Expected Cases: 27847

● Seen
● Expected Not Seen-Closed
● SV 2
● AV Only
● Expected Not Seen
● SV 1
● SV 3

Updated yesterday at 11:59 PM

Activity By Month

● New Registrations
● New Referrals
● Closed Cases
● Graduated Cases

Updated yesterday at 11:59 PM

Navigation Panel **Spotlight**

Erika Gray, Super User 10+ 10+

- HIGH RISK INFANT FOLLOW-UP
- Clinic Dashboard
- HE Dashboard
- Find Patient
- Pending Cases
- Registration
- Case Transfer
- Referral >
- Cardiac >
- Reports >
- Tools >
- Member Directory
- Map
- Online Manual

Map

HRIF Online Help Manual

System Overview | Dashboard | Health Equity Dashboard | Registration/Referral | Standard Visit

Client Not Seen | Additional Visit | Tools | Reports

HRIF Reporting System - Quick Reference

- MEDICAL ELIGIBILITY CRITERIA
- REPORTING FORMS
 - REFERRAL/REGISTRATION (RR) FORM
 - STANDARD VISIT (SV) FORM
 - ADDITIONAL VISIT (AV) FORM
 - CLIENT NOT SEEN/DISCHARGE (CNSD) FORM
- TRANSFER REQUEST REQUIREMENTS AND PROCESS
- VIEW AND DELETE RECORDS
- HCAI FACILITY IDs

Help Desk

Non-CCS NICU

Google Keyboard shortcuts Map data ©2023 Google, INEGI Terms Help Desk

Pending Cases **1671**

Error Cases **2739**

Priority Cases **353**

Announcements

Registration
Referral
or
Transfer ?

What's the Difference?

REGISTRATION

Patient will receive follow up care in your HRIF clinic.

Data User Access

REFERRAL

CCS NICU refer patient to a HRIF clinic

HRIF Clinic refer patient to another HRIF clinic.


Referral User Access

TRANSFER

Patient was registered/referred to your HRIF clinic **but** now will be receiving follow up care from another HRIF clinic.

Data User Access

Data and Referral user access



- 📍 Clinic Dashboard
- 🏠 HE Dashboard
- 🔍 Find Patient
- 🕒 Pending Cases
- 👤 Registration
- ↔️ Case Transfer
- 📄 Referral >
- ❤️ Cardiac >
- 📄 Reports >
- 🛠️ Tools >
- 👤 Member Directory
- 📍 Map
- 📖 Online Manual



Common case scenarios for enrolled patients and steps to properly document in the Reporting System.

Transfer to another CCS HRIF Program in California

Submit a **CNSD** form, enter:

- Reason = **Infant Referred to Another HRIF Program**
- Disposition = **Will be followed by another CCS HRIF Program**

Transfer Record (Case History) - The record will be transferred to another HRIF Program and will be removed from your system.

Child will be followed at a Non-CCS HRIF Program in California or Out of State/Country

Submit a **CNSD** form, enter:

- Reason = **Infant Referred to Another HRIF Program**
- Disposition = **Discharged - Will be followed Elsewhere**

The record status will be closed and remain in your system.

Family Moves Out of State/Country

Submit a **CNSD** form, enter:

- Reason = **Infant/Family Moved Out of State**
- Disposition = **Discharged – Family Moving Out of State/Country**

The record status will be closed and remain in your system.

NOTE: The referral must be accepted by HRIF clinic to be enrolled.

Case Transfer

How-to-video: <https://www.youtube.com/watch?v=YyxRuseXGT4>

IMPORTANT: Contact the CCS HRIF Clinic Coordinator to inform them of the patient.

Transfer Record ✕

The case **must** meet the following requirements to process the transfer request:

- All forms are closed (RR, SV, AV, CNSD).
- **Will be followed by another CCS HRIF Program** is selected in the most recent form's disposition.
- The **Seen Date** on the most recent form **must be within 60 days** when requesting a transfer. If greater 60 days, submit a new CNSD form.

Questions? - submit a [helpdesk ticket](#).

Close

How to Request a Transfer?

How-to-video: <https://www.youtube.com/watch?v=YyxRuseXGT4>

#1

HRIF I.D.#: ABDL9LXXIN Name: sutcb, dloof DOB: 02-08-2023

Case History New Form ▾ Transfer Record

★ = Indicates Referral/Registration (RR) and Standard Visit (SV) forms.

Form Name	Visit Date	Status	Disposition	Created On/By	Updated On/By
★ RR		Closed	---	04-17-2023 at 10:29 AM by Tertius Lydgate, MD	04-17-2023 at 10:29 AM by Tertius Lydgate, MD

#2

Transfer Record

Select HRIF clinic location:

Request Transfer

Close

How to Accept Transfers?

NOTE: Transfers must be accepted within in 2-weeks of the transfer date.

Clinic Dashboard

Current Birth Years: 2020-2023

HRIF Clinic: All x

[View Dashboard](#)

29029
Current Registrations
[View Details](#)

8
Transfer Cases
[View Details](#)

1336
Pending Cases
[View Details](#)

2255
Error Cases
[View Details](#)

253
Priority Cases
[View Details](#)

Expected Cases By Adjusted Age

Total Expected Cases: 27847

Age Group	Seen	Expected Not Seen	Expected Not Seen-Closed	SV 1
0 - 1	1	0	0	0
2 - 11	11	2	0	0
12 - 17	17	12	0	0
18 - 36+	364	18	0	0

Activity By Month

Month	Values
06-2022	~650
07-2022	~600
08-2022	~750
09-2022	~750
10-2022	~650
11-2022	~650
12-2022	~650
01-2023	~650
02-2023	~600
03-2023	~850
04-2023	~600
05-2023	~950
06-2023	~650
07-2023	~350



- 📍 Clinic Dashboard
- 🏠 HE Dashboard
- 🔍 Find Patient
- 🕒 Pending Cases
- 👤 Registration
- ➔ Case Transfer**
- 📄 Referral >
- ❤️ Cardiac >
- 📄 Reports >
- 🛠️ Tools >
- 👤 Member Directory
- 📍 Map
- 📖 Online Manual

How to Manage Transfers?

NOTE: Transfers not accepted in 2-weeks will be returned.

Active Transfers

Not Approved

#	HRIF ID#	DOB	Declined By/On	Declined HRIF Center	Reason
1	DBPNONVXIY	08-07-2023	Erika Gray on 08-24-2023	The Dark Side Medical Center	Transfer Returned/ Exceed Acceptance Period

Transfer OUT Pending

#	HRIF ID#	DOB	Requested On/By	Transfer to HRIF Center	Actions
1	RYBOPX9XIO	09-29-2023	Spock Vulcan on 09-02-2023	The Matrix Medical Center	Cancel

Actions - Cancel button: recalls the transfer request



📍 Clinic Dashboard

🏠 HE Dashboard

🔍 Find Patient

🕒 Pending Cases

👤 Registration

↔️ Case Transfer

📄 Referral >

❤️ Cardiac >

📊 Reports >

🛠️ Tools >

👥 Member Directory

📍 Map

📖 Online Manual

Transfer History

Transfer IN / Declined - 2 Transfer Records

Show 10 entries

Search:

#	HRIF ID#	Name	DOB	Adjusted Age	Transfer Date	Transfer From	Status
1	PYB9ODVXII	nxabr, xjvbr	07-31-2023	2	07-19-2023	The Matrix Medical Center	Approved
2	PYBYVVYXIP	ouycb, djkgh	02-07-2023	6	07-20-2023	Frostbite Falls	Approved

Transfer OUT - 5 Transfer Records

Show 10 entries

Search:

#	HRIF ID#	Name	DOB	Enrolled	Transfer Date	Transfer To	Status
1	ABYLDOVYIX	iqtpv, zrrgn	06-24-2022	07-02-2022	05-18-2023	Disneyland Children's Hospital	Approved
2	ABYNOXLYIX	jzhmx, tiduc	02-12-2022	03-29-2022	05-25-2023	Disneyland Children's Hospital	Approved

Referral
Registration
Electronic Data
Submission
(RR EDS)



HRIF Data Resources

The resources below are designed to assist HRIF Data Contacts in abstracting and entering data into the HRIF Reporting System as efficiently and effectively as possible. If you have a question regarding any of these resources, please submit a ticket through our [Help Desk](#).

Resources for entering data into the NICU Database can be found on the [Data Resources](#) page under NICU.

Medical Eligibility Criteria

- CCS HRIF Program Medical Eligibility Criteria - Flow Chart

Manual and Forms

- HRIF Operations Manual
- Referral/Registration (RR) Form
- Standard Visit (SV) Form
- Additional Visit (AV) Form
- Client Not Seen/Discharge (CNSD) Form

HRIF Clinic Tools

- HRIF Family Handout
- HRIF Guidance for Telehealth Visits
- CCS NICU HRIF Eligible Infants Referral Guidelines
- CCS HRIF Program Billing Codes
- Gross Motor Function Classification System (GMFCS) - Expanded and Revised 2007

Family Information Form

The Family Information Form collects social-demographic information about HRIF patients and their families to determine the specific needs of this

2024 Data Finalization

- NICU & HRIF Data Finalization Calendar
- Process Guidelines
- Quick Reference Sheet
- Schedule

Referral/Registration Electronic Data Submission - 2023 & 2024

- RR EDS Instructions
- RR EDS Skeleton File (.csv)

EDS Instructions

Table of Contents

- WHAT IS ELECTRONIC DATA SUBMISSION (EDS)? 1
- BENEFITS OF EDS PARTICIPATION
- CAVEATS AND CONSIDERATIONS.....
- HOW TO PARTICIPATE IN EDS
- IMPORTANT TERMS
- FILES (OR DATA FILES)
- DATA FIELDS.....
- RECORDS
- FILE CONTENTS.....
- SUMMARY OF EDS PROCEDURES FOR 2023 & 2024
- WHAT TO EXPECT.....
- SUBMITTING EDS FILES (2023 & 2024 BIRTH YEAR)
- COMMON FILE RECORD ISSUES
- TRACKING FIELDS OF THE EDS SPECIFICATIONS.....
- RECORD KEYS.....
- Row ID.....
- Submit Type.....
- HRIF Clinic ID.....
- APPENDICES
- APPENDIX A. 2023 & 2024 HRIF REFERRAL REGISTRATION EDS SPECIFICATIONS.....

Variable Name	Item on RR Form / Description	Data Field	Data Type	Possible Value	Coding Rules
ROW_ID	Not on the RR form	Required	NUMERIC	{1 - 9999}	
SUBMIT_TYPE	Not on the RR form	Required	NUMERIC	{1 - 9999}	
HRIF_CLINIC_ID	Not on the RR form. It is available on the electronic data entry form for capturing HRIF clinic ID	Required	CHARACTER	REFERRAL, REGISTRATION, CARDIAC	
CPQCC_OSHPD	CPQCC Reference (HCAI ID)	Required	NUMERIC	6-digits (HCAI ID formerly OSHPD)	
NICU_RECORD_ID	CPQCC Reference (CPQCC Patient ID)	Required	NUMERIC	6-digits (HCAI ID formerly OSHPD)	
NOT_CPQCC_ELIGIBLE	Infant NOT CPQCC	Required	NUMERIC	5-digits {0000 - 9999}	
DATE_OF_BIRTH	Date of Birth	Required	CHARACTER	True/False	
BIRTH_HOSP_ID	Birth Hospital	Required	NUMERIC	MM/DD/YYYY	
BIRTH_WEIGHT	Birth Weight	Required	NUMERIC	6-digits (HCAI ID formerly OSHPD)	
GESTATIONAL_AGE_WEEKS	Gestational Age (Weeks)	Required	NUMERIC	{300 - 7000}	
GESTATIONAL_AGE_DAYS	Gestational Age (Days)	Required	NUMERIC	{22 - 50}	
SINGLETON_MULTIPLE_REFID	Singleton/Multiple	Required	NUMERIC	{10 - 6}	
INFANT_SEX_REFID	Infant's Sex	Required	NUMERIC	{63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 169}	63 = Unknown; 64 = 2A; 65 = 2B; 66 = 3A; 67 = 3B; 68 = 3C; 69 = 4A; 70 = 4B; 71 = 4C; 72 = 4D; 73 = 5A; 74 = 5B; 75 = 5C; 76 = 5D; 77 = 5E; 169 = Single
					78 = Unknown; 79 = Female; 80 = Male; 92 = Undetermined



Clinic Dashboard

HE Dashboard

Find Patient

Pending Cases

Registration

Case Transfer

Referral >

Cardiac >

Reports >

Tools >

Member Directory

Map

Online Manual

Registration Electronic Data Submission

Load Files

File Name

Browse...

No file selected.

Upload File

Clinic Settings

EDS Upload

Update Password

Update Directory

Member Directory

Newsletter Preferences

HRIF Data Resources

Help Desk

Change Clinic

Logout



Clinic Dashboard

HE Dashboard

Find Patient

Pending Cases

Registration

Case Transfer

Referral >

Cardiac >

Reports >

Tools >

Member Directory

Map

Online Manual

Registration Electronic Data Submission

** demo data/closed year **

Load Files

Submit records before uploading new files

- All records must be submitted before uploading additional files.
- If you select "Upload File", any current records not submitted will not be saved in the system.

NICU OSHPD

EDS Records Uploaded within Last 6 Months - 46

Search:

	↑↓ HRIF ID#	↑↓ Infant's Name	↑↓ DOB	↑↓ Uploaded On		↑↓	
12	CKSMCC-1125	05-22-2021	F	Dunder Mifflin Mem	Orbit City MC	<input checked="" type="checkbox"/>	Delete
						<input checked="" type="checkbox"/>	Review
						<input type="checkbox"/>	Delete
13	CKSMCC-	05-30-2021	M	Dunder Mifflin Mem	Orbit City MC	<input type="checkbox"/>	Delete
						<input type="checkbox"/>	Review
						<input type="checkbox"/>	Delete
14	CKSMCC-	05-21-2020	F	Dunder Mifflin Mem	Orbit City MC	<input type="checkbox"/>	Delete
						<input type="checkbox"/>	Review
						<input type="checkbox"/>	Delete

- Required value NICU_RECORD_ID is missing.
- Required value CAREGIVER_LANG_HOME_REFID is missing.
- Required value NICU_RECORD_ID is missing.
- Invalid TRUE/FALSE value in Row 6, Column 61
- Required value CAREGIVER_LANG_HOME_REFID is missing.
- Infant's birth year must be > 2020.

Submit Records

DASHBOARDS

- Clinic
- Health Equity



HRIF Clinic

All

View Dashboard

30210
Current Registrations
View Details

12
Transfer Cases
View Details

1477
Pending Cases
View Details

2507
Error Cases
View Details

290
Priority Cases
View Details

Expected Cases By Adjusted Age

Activity By Month

Registration Details

Total Registered Cases - 30210

● Open
 ● Graduated
 ● Expired
 ● Moved Out of State
 ● Closed - Other

● Expected Not Seen
 ● SV 1
 ● SV 3

Close

Clinic Dashboard - Graphics Index

- NOTICE BOXES
 - Current Registrations
 - Pending Cases
 - Error Cases
 - Priority Cases
- CHARTS
 - Expected Cases By Adjusted Age
 - Activity by Month
 - Visits

NOTE: The Clinic Dashboard graphics: Notice Boxes and Charts are updated nightly.

Notice Box Descriptions

Current Registration
Volume of patient cases registered in the active current birth years.
View Details opens a pie chart that shows the number and percentage of Open, Graduated, Expired, Moved Out of State and Closed-Other patient cases registered in the active current birth years.

Pending Cases
Volume of patient cases with Referral Forms Pending Acceptance; Patient Records with Open Forms; and Rejected Referrals in the active current birth years.
NOTE: Transferred Patient Records within Last 6 Months is not included in the Pending Cases - Clinic Dashboard total as these cases are just listed as a reference for clinics.
View Details opens the Record Tracker tool.

Error Cases
Volume of patient cases with at least one error in the active current birth years. Example: Cases with two or more errors will be counted once in the Clinic Dashboard total.
View Details opens the Error and Warning Report tool.

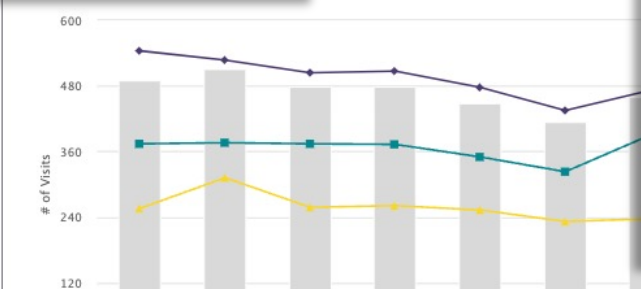
Priority Cases
Volume of patient cases that are currently 36+ months, with open forms and/or a discharged/closed disposition has not been submitted for cases in the active current birth years.
View Details opens the Record Tracker tool.

Back to Top

View Details:

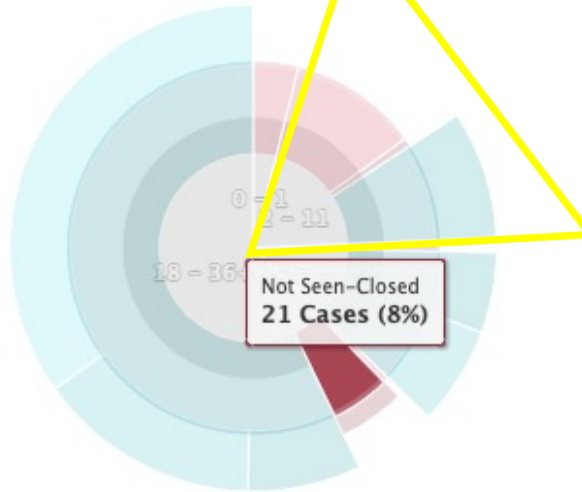
- Transfer Cases
- Pending Cases
- Error Cases
- Priority Cases

Opens the associated system tool and displays the case records.



Expected Cases By Adjusted Age

Total Expected Cases: 411



- Expected Not Seen
- SV 2
- Expected Not Seen-Closed
- SV 3

Expected Not Seen-Closed

Show 10 entries Search:

HRIF ID	First Name	Last Name	DOB	Adjusted Age
DIDYDII	rplxs	rvsjf	06/17/2019	35
DNYDIII	mztmv	ijror	01/13/2019	40
DOI9DII	wstfs	dfqhi	04/30/2020	24
DX9D9I	odaor	cxokz	06/08/2018	47
IN9D9I	dfotu	tuydb	06/08/2018	47
IYOPVI	ypxzn	yrwvf	01/13/2018	52
IYXDIII	pbtdv	remxc	03/09/2020	26
LDDXIII	mzsys	kfbxd	10/16/2020	19
LNNVDII	wekav	lnvyf	10/28/2019	30
LNYI9I	otuvp	pnbuv	07/18/2018	45

Showing 1 to 10 of 21 entries

Previous 1 2 3 Next

Close

Expected Not Seen

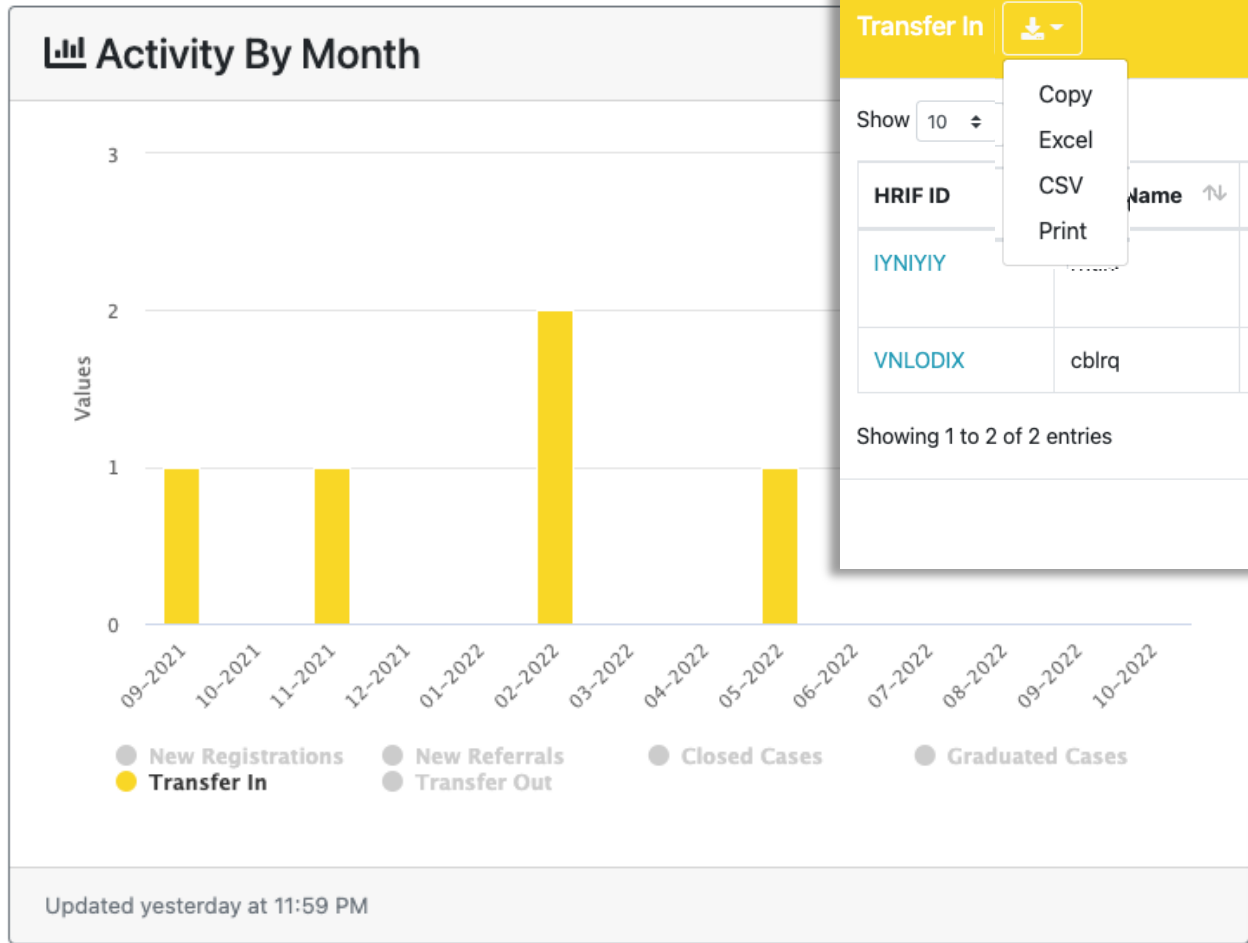
Show 10 entries Search:

HRIF ID	First Name	Last Name	DOB	Adjusted Age
999DYII	pdlyk	tvjhw	07/02/2021	7
9IPPYII	jlsy	baqab	12/07/2021	4
9ODYII	wtkj	ztfyk	09/23/2021	6
9OXYII	ubprf	iplte	10/08/2021	4
9Y9PYII	hdkzj	rmakn	01/05/2022	2
D9IPYII	mggjd	keshl	02/02/2022	3
DXL9III	qpmdr	ykuco	06/26/2021	10
INOIYII	srdez	onxoq	09/19/2021	6
IYNIYIY	rntin	qpstr	08/31/2021	7
L9DIYII	qcnnd	pkczm	06/11/2021	8

Showing 1 to 10 of 46 entries

Previous 1 2 3 4 5 Next

Close



Transfer In [Download Icon]

Show 10 [Dropdown]

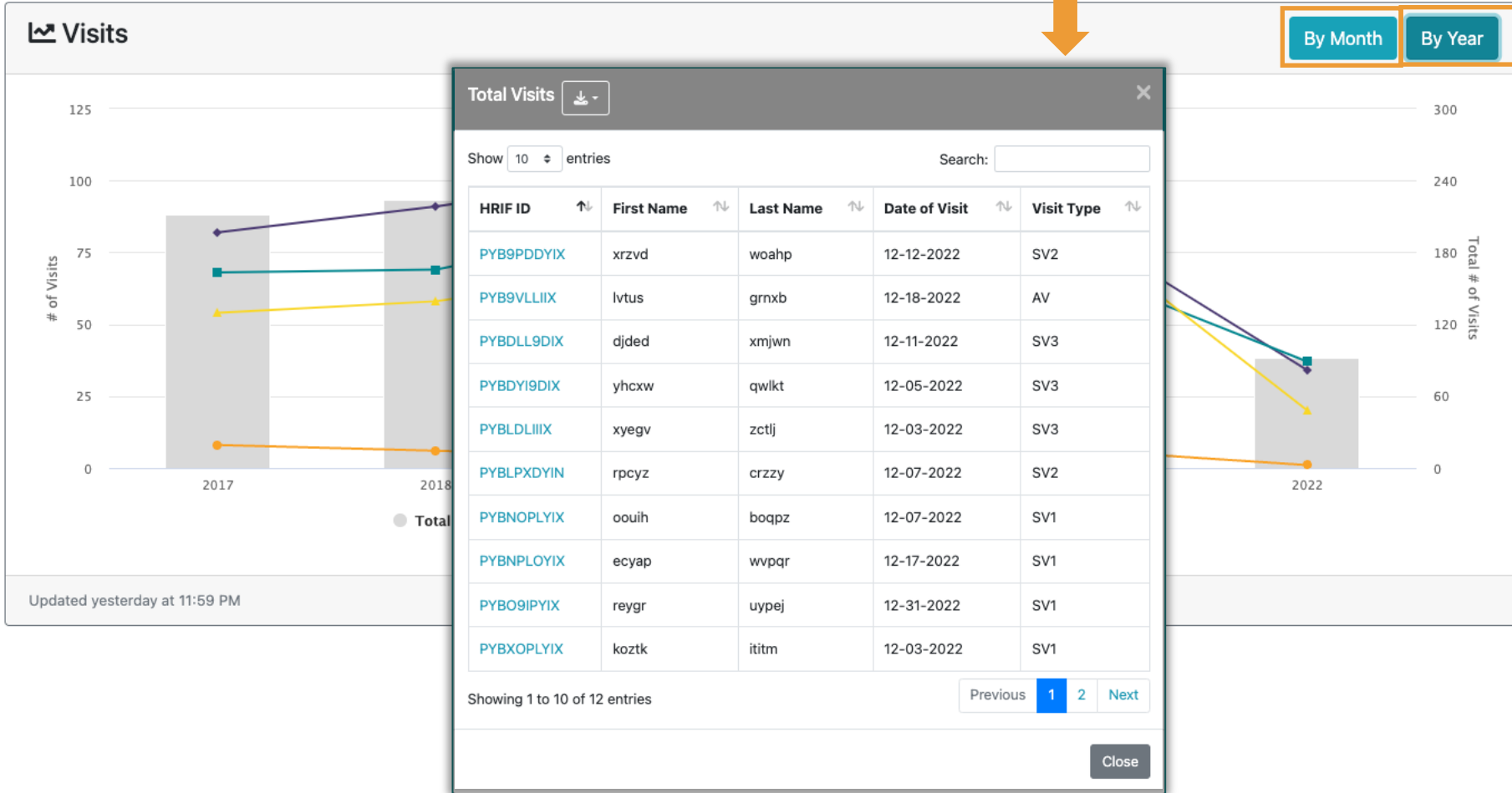
Search: [Input]

HRIF ID	First Name	Last Name	DOB	Transfer From
IYNIYIY	qpstr	08/31/2021	Westeros Medical Center
VNLODIX	cblrq	obzwh	12/12/2019	Springfield Hospital

Showing 1 to 2 of 2 entries

Previous 1 Next

Close



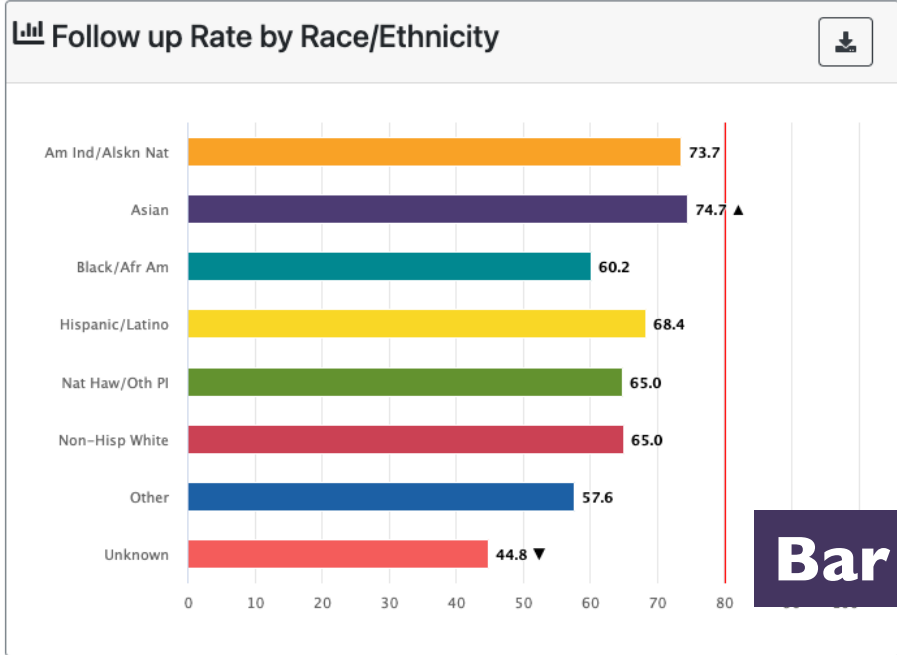
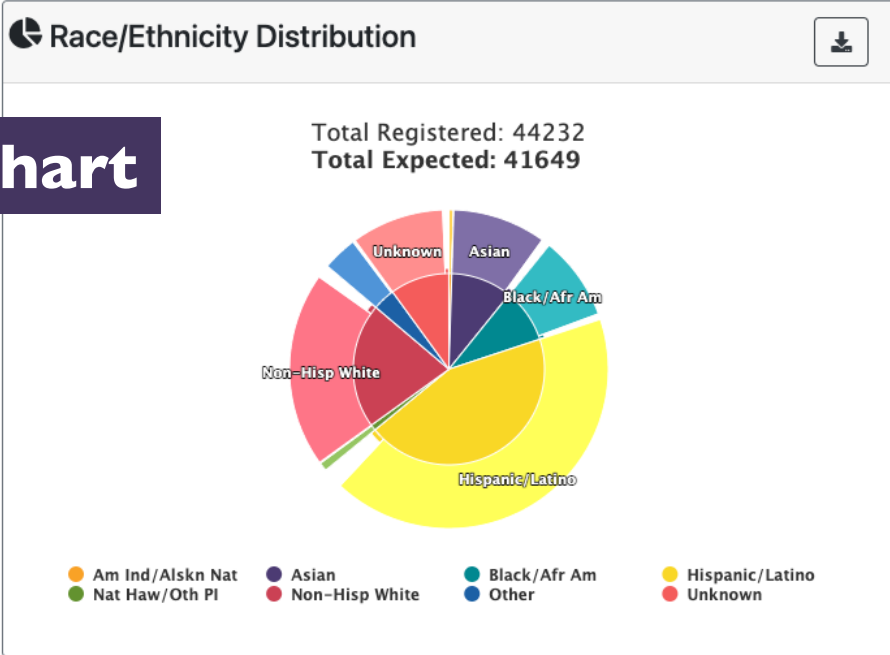
Health Equity (HE) Dashboard



Factors: Race/Ethnicity Birth Years: 2017 - 2021 BW or GA: All

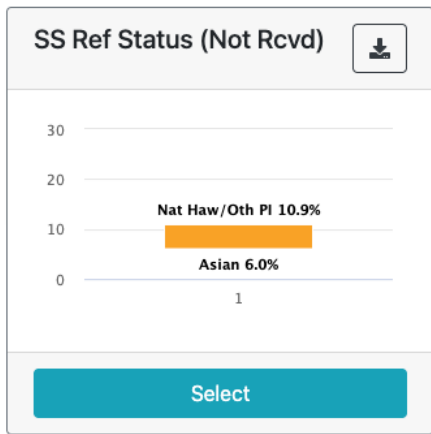
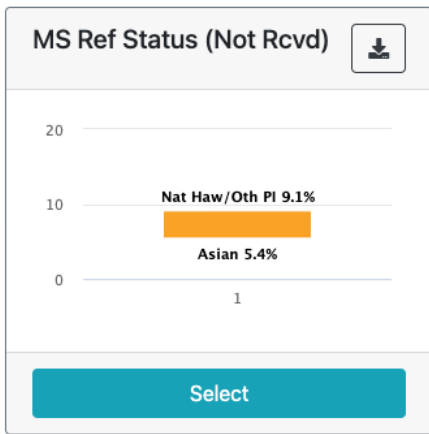
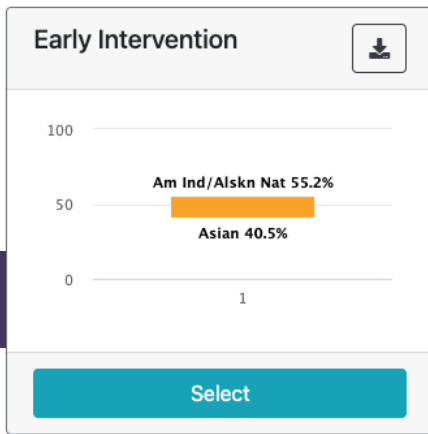
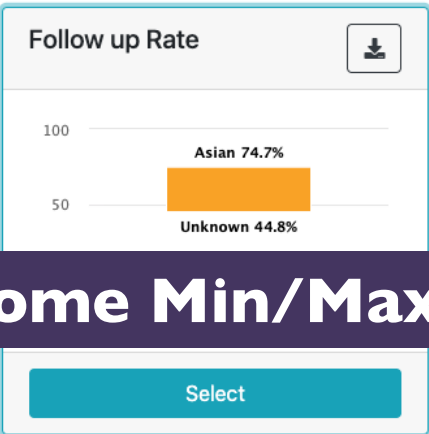
SV 1 SV 2 SV 3

Pie Chart



Bar Chart

Outcome Min/Max



Health Equity Dashboard

Factors: Race/Ethnicity ▾

Birth Years: 2017 - 2021 ▾

BW or GA: All ▾

SV 1 SV 2 SV 3

Universal Filter Selections

Factors:

- Race/Ethnicity
- Language
- Insurance

Future Addition

- Employment
- Education

Birth Years:

- 2013 - 2017
- 2018 - 2022

Birth Weight or Gestational Age:

- $\leq 1500\text{g}$ or $< 32\text{wks}$
- $> 1500\text{g}$ and $\geq 32\text{wks}$
- Custom BW
- Custom GA

Future Addition

- Medical Condition

Standard Visits: #1, #2 or #3

Distribution Pie Chart

RR form data

Total Registered

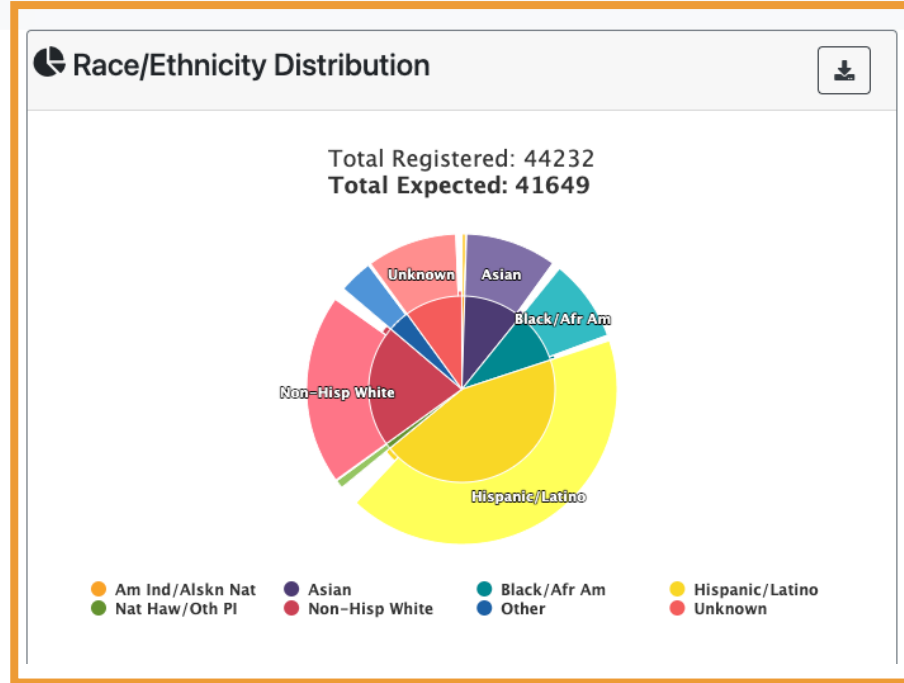
Cases by factor:

- Race/Ethnicity
- Language
- Insurance

Total Expected

Excludes cases:

- Expired
- Moved out of state/country
- Not age appropriate to be seen



Ex: single clinic SV#1 follow up rate

Outcome Bar Chart

SV form data

Up Triangle = identifies the favorable

Down Triangle = identifies the unfavorable

Pattern / Light Shade Color = identifies the distribution.

Follow up Rate: Unknown

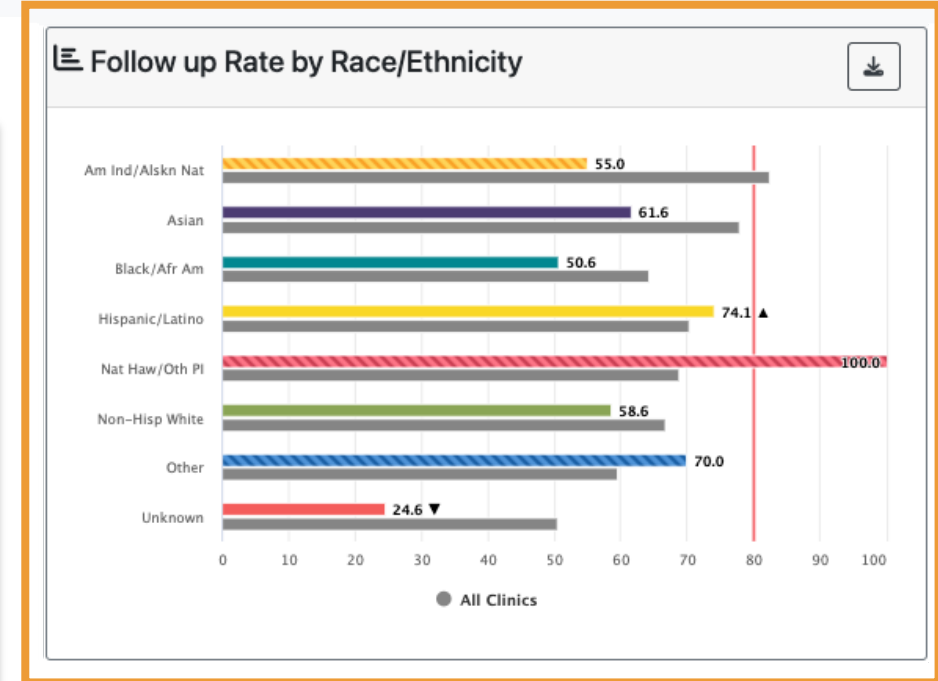
Show 10 entries Search:

HRIF ID	First Name	Last Name	DOB
ABDDIPYDIN	dqtrg	zfbtf	08-26-2019
ABF9ON9VN	akvxv	lxclk	05-02-2018
ABFDDPVDIN	tlpnt	jhyrm	02-06-2020
ABFI99NVV	ilgif	npndi	05-25-2018
ABFLNVDIIN	eopxu	ocpwq	06-25-2020
ABFODILIIN	qskzm	wnzct	05-25-2020
ABFPDLL9N	zebhd	xvnxy	10-24-2018
ABFYNINDIX	krurn	hqkdr	04-29-2020
ABFYNODXIN	cedfj	cgqfs	08-28-2022
ABRILXPDIN	yrllc	mngys	11-28-2019

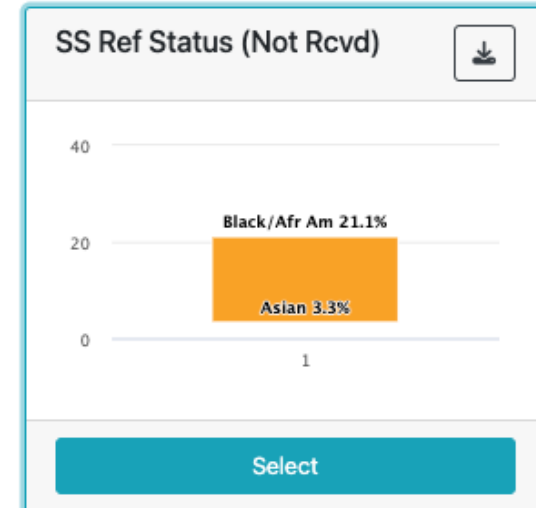
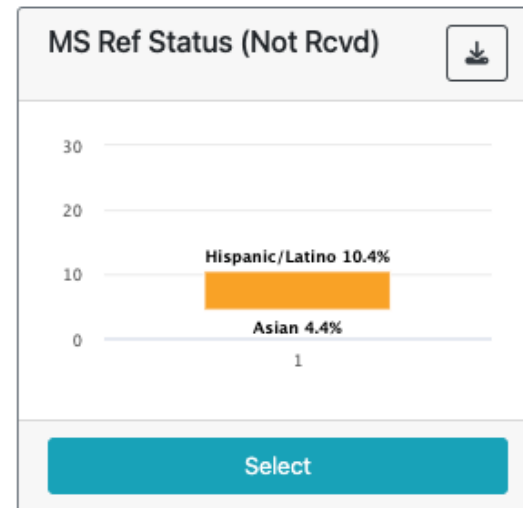
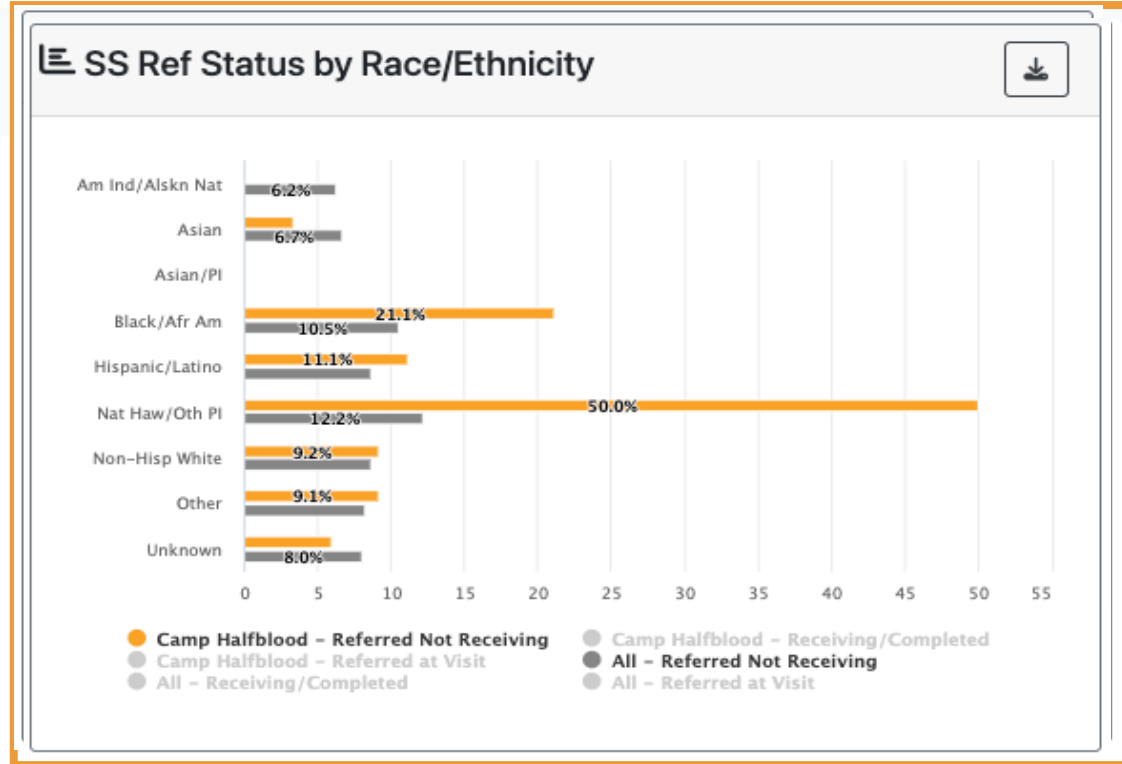
Showing 1 to 10 of 2,168 entries

Previous 1 2 3 4 5 ... 217 Next

Close



Ex: Single Clinic SV#1 –
Special Services (SS) Not Received



Data Finalization Process (DFP)



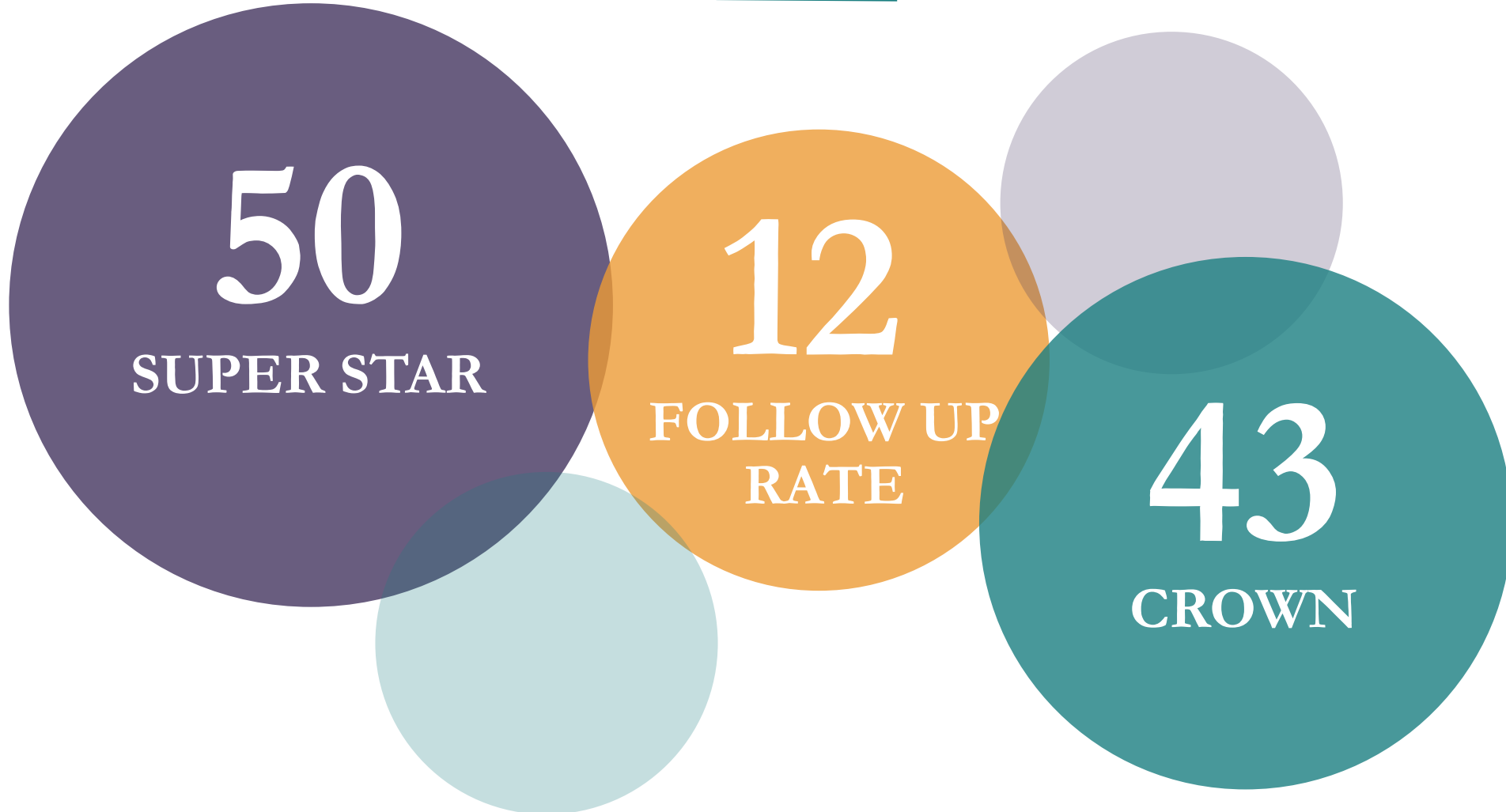
2023 Closeout Status

67 HRIF Clinics

- 1** **Item 1: Record Closed 2019**
100% completed
- 2** **Item 2: No Issues / Errors 2019**
100% completed
- 3** **Items 3: Closed 2021 RR Forms**
97% completed (65 clinics)
- 4** **Item 4: SV#I Submission 2021**
92% completed (62 clinics)
- 5** **Item 5: Confirmed 2019 CCS Report**
77% completed (52 clinics)
- 6** **Item 6: 2022 Referral/Registrations**
79% completed (53 clinics)

2023 AWARDS

<https://www.cpqcc.org/about/our-members/member-awards>



Award Winners

1. Adventist Health - Glendale
2. Alta Bates Summit Medical Center
3. Anderson Lucchetti Women's and Children's Center
4. Arrowhead Regional Medical Center
5. Bakersfield Memorial Hospital
6. California Pacific Medical Center
7. Cedars Sinai Medical Center
8. CHOC Children's Hospital
9. Community Memorial Hospital of Ventura
10. Community Regional Medical Center
11. Desert Regional Medical Center
12. Doctors Medical Center
13. Fountain Valley Regional Hospital and Medical Center - Euclid
14. Good Samaritan Hospital - San Jose
15. Hoag Memorial Hospital Presbyterian
16. Huntington Memorial Hospital
17. John Muir Medical Center
18. Kaiser Foundation Hospital - Downey
19. Kaiser Foundation Hospital - Fontana
20. Kaiser Foundation Hospital - Los Angeles

Award Winners

21. Kaiser Foundation Hospital - Oakland
22. Kaiser Foundation Hospital - Orange County – Anaheim
23. Kaiser Foundation Hospital - Panorama City
24. Kaiser Foundation Hospital - Roseville
25. Kaiser Foundation Hospital - San Diego
26. Kaiser Foundation Hospital - San Francisco
27. Kaiser Foundation Hospital - San Leandro
28. Kaiser Foundation Hospital - Santa Clara
29. Kaiser Foundation Hospital - Walnut Creek
30. LAC/Harbor - UCLA Medical Center
31. LAC/Olive View - UCLA Medical Center
32. Loma Linda University Children's Hospital
33. Los Robles Hospital & Medical Center
34. Lucile Packard Children's Hospital Stanford
35. Marian Regional Medical Center
36. Memorialcare Miller Children's and Women's Hospital at Long Beach

Award Winners

37. Mercy San Juan Hospital

38. Natividad Medical Center

39. Northbay Medical Center

40. Providence Cedars-Sinai Tarzana Medical Center

41. Providence Holy Cross Medical Center

42. Rady Children's Hospital - San Diego

43. Riverside University Health System Medical Center

44. Santa Barbara Cottage Hospital

45. Santa Clara Valley Medical Center

46. Santa Monica - UCLA Medical Center

47. Sharp Mary Birch Hospital for Women and Newborns

48. Sierra Vista Regional Medical Center

49. St. Joseph's Medical Center of Stockton

50. UC Irvine Medical Center

51. UC San Diego Medical Center – Hillcrest

52. UCLA Mattel Children's Hospital

53. UCSF Benioff Children's Hospital - San Francisco

54. Valley Children's Hospital

55. Valley Presbyterian Hospital

MEMBER DATA AWARDS

- NICU Awards
- HRIF Awards

Web Link:

<https://www.cpqcc.org/about/our-members/member-awards>

The screenshot shows the CPQCC website with a purple header. The logo 'cpqcc' and 'california perinatal quality care collaborative' are in the top left. A search bar is in the top right. The navigation menu includes 'About', 'NICU', 'Analysis', 'Improvement', 'Follow-Up', and 'Engage'. A left sidebar lists various site sections. The main content area is titled 'Member Data Awards' and includes an introductory paragraph. Below are four award cards: 'NICU Gold Star' (purple background, star icon), 'HRIF Super Star' (teal background, star icon), 'NICU Super Star' (purple background, star icon), and 'HRIF Follow-up' (teal background, checkmark icon). Each card provides award criteria and a link to view certificates.

LOG IN

Search this site...

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 [Becoming a Member](#)
 [Current Members](#)
 [Member Awards](#)
 [Data Mentorship](#)
[Our Staff](#)
[Our Partners](#)
[News and Events](#)

Member Data Awards

We present the following awards to members who go above and beyond to meet data entry deadlines. Data abstraction for our NICU and HRIF databases takes a lot of time and hard work and we are honored to work with such dedicated teams across California! For more information on CPQCC's quality improvement awards, visit the [Quality Improvement Awards page](#).

NICU Gold Star

Awarded to NICUs that submit all June 1st required items by May 15th.

[View award certificates.](#)

HRIF Super Star

Awarded to HRIF clinics that submit items 1-4 on the HRIF Closeout Checklist by June 1st.

[View award certificates.](#)

NICU Super Star

Awarded to NICUs that submit the contact report by January 15th and the April 1st deliverables by March 15th.

[View award certificates.](#)

HRIF Follow-up

Awarded to HRIF clinics with core visit follow-up rates for the closing birth year of $\geq 80\%$ for the first visit, $\geq 70\%$ for the second visit, and $\geq 60\%$ for the third visit as of July 2nd.

[View award certificates.](#)










2024 Data Finalization

2024 Closeout Schedule

* Deadline Changes: June 1, June 17 and July 1 *

Preview CCS Annual Report - April 1st

JAN - MAY	APR 1 st	MAY 1 st	JUN 1 st	JUN 2 nd	JUNE 17 th	JUL 1 st	JUL 11 th	SEP - DEC
								
DATA REVIEW	PREVIEW REPORT	SUPER STAR AWARD	DEADLINE	FOLLOW-UP RATE AWARD	DEADLINE	DEADLINE	CROWN AWARD	DATA REVIEW
Use the Reporting System tools: Closeout Checklist; Record Tracker; NICU Reference ID/Timely Referral; Error and Warning	Review draft CCS Annual Report for infants born in 2020 ----- Nightly updates for 2020 data changes	Submission of No Priority/ Error & Warning Cases for Infants born in 2020; Closed RR forms AND SV #1 for All expected infants born in 2022	Data finalized for infants born in 2020; Closed RR forms AND SV #1 for All expected infants born in 2022	Core Visit F/U Rates for infants born 2020: 1 st => 80% 2 nd => 70% 3 rd => 60%	CCS Annual Report for infants born in 2020 ----- Report available June 2 nd must Confirm by June 17th	Register/ accept all HRIF eligible infants born in 2023 AND Confirm HRIF Directory Contacts	Granted to HRIF Clinics that meet All Closeout Deliverable Deadlines: June 1st, June 17th and July 1st	Use the Reporting System tools: Closeout Checklist; Record Tracker; NICU Reference ID/Timely Referral; Error and Warning

2024 Closeout Checklist



Super Star

Complete
items 1 – 4 by
May 1st

NOTICE

- Closeout Checklist is updated nightly.
- Items #1-4 & 7 are automatically checked by the system or HRIF Support.
- Item #5 **must be confirmed** by the HRIF Medical Director or Coordinator by **June 17th**.
- Item #6 **must be checked manually** by the HRIF Clinic.
- For any questions or requests, submit a help ticket at www.cpqcchelp.org.

#	Item	Resource	Deadline	Complete
1	Submission of no priority cases for infants born in 2020	HRIF Record Tracker	06-01-2024	<input type="checkbox"/>
2	Submission of no error and warning cases for infants born in 2020	Error and Warning Report	06-01-2024	<input type="checkbox"/>
3	Close RR Forms for all infants born in 2022	Error and Warning Report	06-01-2024	<input type="checkbox"/>
4	Submission of SV #1 and/or AV form for all expected infants born in 2022	Error and Warning Report	06-01-2024	<input type="checkbox"/>
5	Confirm the CCS Annual Report for infants born in 2020 (<i>available June 2nd</i>)	CCS Report	06-17-2024	<input type="checkbox"/>
6	Register/accept all eligible HRIF infants born in 2023 from referring CCS	CPQCC/HRIF Linkage Report (cpqccreport.org)	07-01-2024	<input type="checkbox"/>
7	Review and sign off on the HRIF Directory	Update Directory Page	07-01-2024	<input type="checkbox"/>

User Comments:

Admin Comments:



Crown

Complete
items 1 – 7
by the
Deadline

Item #5. Confirm HRIF CCS Annual Report

Report available June 2, 2024

HRIF CCS Report

[+ View Report Options](#)

CCS Report Attestation

I am the: Medical Director HRIF Coordinator Proxy for Medical Director/HRIF Coordinator

I, Erika Gray, have reviewed the data values in this report on 06-04-2024.
I confirm that the data is complete and accurately reflects the activity of Hundred Acre Wood Memorial for patients born in 2020.

[Confirm Report](#)

Item #6. Registered All Infants Born in 2023

MUST be checked manually by the HRIF Clinic by 07-01-2024

6	Register/accept all eligible HRIF infants born in 2023 from referring CCS	HRIF/NICU Match Report (cpqccreport.org)	07-01-2024	
---	---	--	------------	---



Save

Submit a Help Desk ticket to request access to view the HRIF/NICU Match Reports available in the NICU Database at www.cpqccreport.org

Update HRIF Directory

Item #7 – Closeout Checklist

☰
Erika

🔍
🔔¹⁰⁺
🛠️
👤

Clinic Coordinator

Full Name (First and Last)

Title

Street Address (Line 1)

Street Address (Line 2)

City

State

Zip

Phone

Fax (secure)

Fax

Email

Clinic Medical Director

Full Name

Title

Phone

Email

NICU Contact 2

Full Name

Title

Phone

Email

HRIF SPECIALTY OUTREACH SATELLITE CLINICS

HRIF Clinic affiliated with a Specialty Outreach Satellite Clinic: reset


Please fill in your name to indicate who last updated this directory.

Last Update By (Firstname Lastname)

* must provide value

NOTE: The Last Modified Date must be during the calendar year 2024 to be complete.

Member Directory Updated

MEMBER DIRECTORY			
Peppermint Memorial Medical Center			
1234 Candy Lane Sugar City, CA 56789 County: Sugar City Phone: 111-222-3333 HCAI Facility ID: 998877 CCS NICU Level: Community Region: (1) North Sweet		HRIF Program Onsite: No Hospital Providing HRIF Services: Chocolate HospitalCenter Address: Phone: Secure Fax #: HRIF Satellite Clinics: None	
NICU CONTACTS		HRIF CONTACTS	
Report	Neonatologist	Coordinator	Medical Director
Data 1	Data 2	Clinic Data 1	Clinic Data 2
Transport 1	Transport 2	Clinic Data 3	Clinic Data 4
Quality Improvement 1	Quality Improvement 2	NICU Discharge	NICU 1
Admin	Contact Signee	NICU 2	NICU 3
<small>NICU Contacts Last Updated By: NAME Last Modified Date: March 13, 2023 07:23am</small>		<small>HRIF Contacts Last Updated By: Download Date: October 13, 2023 09:35am</small>	
			

Modified Format:

- **NICU Contacts on the left**
- **HRIF Contacts on the right**
- **HRIF address, phone and secure fax (Coordinator information)**
- **City and Phone number for HRIF Satellite Clinics**
- **Additional HRIF NICU slot “NICU 3”**
- **Contact name, title, phone and email**

2024 Data Finalization Materials

HRIF Data Resource webpage:

<https://www.cpqcc.org/follow/hrif-data-resources>

- NICU & HRIF Calendar
- Process Guidelines
- Quick Reference Sheet
- Schedule

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2024 NICU & HRIF Data Finalization Calendar

HIGH RISK
INFANT FOLLOW-UP

January							February							March							
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	
	1	2	3	4	5	6		4	5	6	7	8	9	10	3	4	5	6	7	8	9
7	8	9	10	11	12	13	11	12	13	14	15	16	17	10	11	12	13	14	15	16	
14	15	16	17	18	19	20	18	19	20	21	22	23	24	17	18	19	20	21	22	23	
21	22	23	24	25	26	27	25	26	27	28	29			24	25	26	27	28	29	30	
28	29	30	31											31							

April							May							June						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6					2	3	4							1
7	8	9	10	11	12	13	5	6	7	8	9	10	11	9	10	11	12	13	14	15
14	15	16	17	18	19	20	12	13	14	15	16	17	18	16	17	18	19	20	21	22
21	22	23	24	25	26	27	19	20	21	22	23	24	25	23	24	25	26	27	28	29
28	29	30					26	27	28	29	30	31		30						

July							August							September						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6					1	2	3	1	2	3	4	5	6	7
7	8	9	10	11	12	13	4	5	6	7	8	9	10	8	9	10	11	12	13	14
14	15	16	17	18	19	20	11	12	13	14	15	16	17	15	16	17	18	19	20	21
21	22	23	24	25	26	27	18	19	20	21	22	23	24	22	23	24	25	26	27	28
28	29	30	31				25	26	27	28	29	30	31	29	30					

October							November							December						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
						5						1	2	1	2	3	4	5	6	7
6	7	8	9	10	11	12	3	4	5	6	7	8	9	8	9	10	11	12	13	14
13	14	15	16	17	18	19	10	9	10	11	12	13	15	15	16	17	18	19	20	21
20	21	22	23	24	25	26	17	18	19	20	21	22	23	22	23	24	25	26	27	28
27	28	29	30	31			24	25	26	27	28	29	30	29	30	31				

Awards & Closeout Deadlines			
NICU		HRIF	
2/1	Deadline Items # 1 & 2	5/1	Super Star Award
3/15	Superstar Award	6/1	Deadline Items # 1 - 4
4/1	Deadline Items # 3 - 8	6/2	Follow-up Rate Award
5/15	Gold Star Award	6/17	Deadline Item # 5
6/1	Deadline Items # 9 - 13	7/1	Deadline Items # 6 & 7
6/2	Early Bird Award	7/11	Crown Award
6/2	All Star Award		
6/7	Deadline Item # 14		
6/7	Crown Award		

Office Closure & Holidays			
Office Closed			
1/1	New Year's Day	9/2	Labor Day
1/15	Martin Luther King	11/28	Thanksgiving Day
2/19	President's Day	12/25	Christmas Day
5/27	Memorial Day	12/23-31	Winter Closure
7/4	Independence Day		
NICU Quarterly Deadline			
NICU Quarterly Report Available			
Annual Data Training & Program Updates			

2024 DATA FINALIZATION PROCESS QUICK REFERENCE SHEET

HIGH RISK
INFANT FOLLOW-UP
CPQCC

The data finalization process is designed to assist HRIF Clinics with complete and accurate submission of:

- **Born in 2020:** All infant records
- **Born in 2022:** All Registration/Referral (RR) forms closed
Standard Visit (SV) #1 [and/or Additional Visit (AV)] forms for all expected infants
- **Born in 2023:** All Referral/Registration (RR) forms

For assistance, submit a Help Desk ticket at www.cpqcchelp.org.

APRIL 1, 2024	<ul style="list-style-type: none"> • Preview 2020 CCS Annual Report NOTE: The report will be updated nightly to reflect any 2020 data changes. <ul style="list-style-type: none"> • Review the draft annual report for accuracy and completeness.
JUNE 1, 2024	<ul style="list-style-type: none"> • Born in 2020: Infant records are completed and finalized <ul style="list-style-type: none"> • Make corrections and close online entry to the RR, SV, AV and CNSD forms for all submitted case records. • Review the NICU Reference IDs/Timely Referral tool to verify that all NICU eligible infants have a valid NICU Record ID entered. • Review the Record Tracker tool to verify that all cases records are closed. • Review the Error and Warning Report tool to verify that all case records are complete. • Born in 2022: Close RR Forms <ul style="list-style-type: none"> • Review the Error and Warning Report tool to verify that all RR forms are closed. NOTE: This Form is Closed checkbox should be checked. • Born in 2022: Submission of SV #1 (and/or AV) form for all expected infants <ul style="list-style-type: none"> • Review the Record Tracker tool to verify that all expected infants born in 2021 have an SV #1 or AV form submitted and closed.
JUNE 17, 2024	<ul style="list-style-type: none"> • Review and confirm the 2020 CCS Annual Report <ul style="list-style-type: none"> • The final annual report will be available on June 2nd. • The HRIF Clinic Medical Director/Coordinator must confirm the report. • If the HRIF Clinic Medical Director or Coordinator is unable to confirm, then a proxy can confirm the report on their behalf.
JULY 1, 2024	<ul style="list-style-type: none"> • Born in 2023: Register and accept all eligible HRIF infants NOTE: Infants born before 2023 can not be entered in the HRIF Reporting System. NOTE: This item must be checked manually by the HRIF Clinic. <ul style="list-style-type: none"> • Collaborate with the NICU Data Contacts or NICU Discharge Planner to verify that all HRIF eligible infants have been referred/registered. • Review the "HRIF/NICU Match Detail Report" on the NICU Report site (www.cpqccreport.org) to identify infant reports. Submit a Help Desk ticket if you need access to NICU Report. • Review the NICU Reference IDs/Timely Referral tool to verify that all eligible NICU infants born in 2023 have a valid NICU Record ID. • Review and sign off on the HRIF Directory NOTE: Last Modified Date must be during the calendar year 2024. <ul style="list-style-type: none"> • Make sure that all information for your clinic is current and complete. In the Reporting System click the user icon in the top right corner and select Update Directory. • It is required to enter the first and last name of the person who Last Updated the directory. The text field is located at the bottom of the online form.

NOTE: All system tools are updated nightly and located in the **HRIF Reporting System** under **Tools**.

Resources



Reporting System Tools

Record Tracker

This tool helps the HRIF clinic track, submit and finalize/close patient records.

Closeout Checklist

This tool provides a list of items to assist clinics in finalizing data submitted.

NICU Reference ID / Timely Referrals

This tool helps HRIF clinic staff update missing NICU Record IDs and see if patients are being referred timely.

Error & Warning Report

Alerts data users of missing or incorrect data entries and provides an action plan to resolve the issue:

- Expected SV #1 missing
- Missing NICU Record ID
- Duplicate Record

Data Resources Webpage

<https://www.cpqcc.org/follow/hrif-data-resources>

1. CPQCC Website: www.cpqcc.org

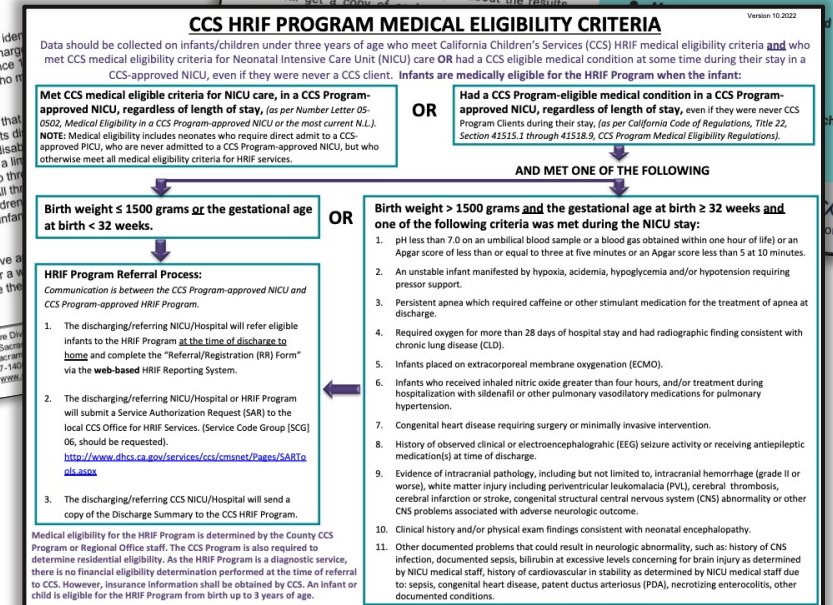
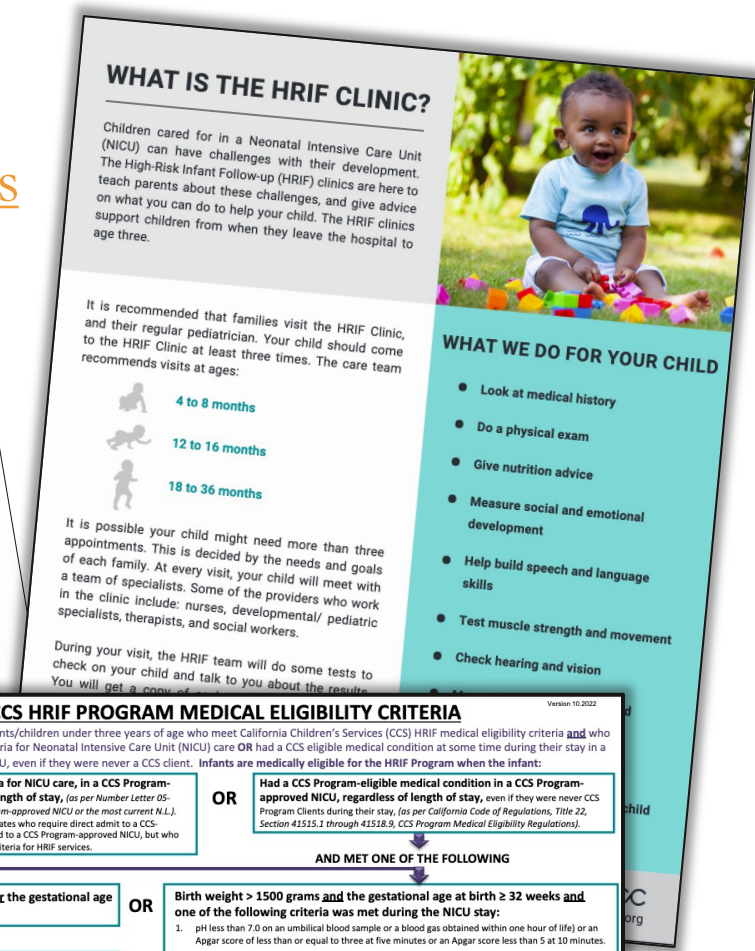
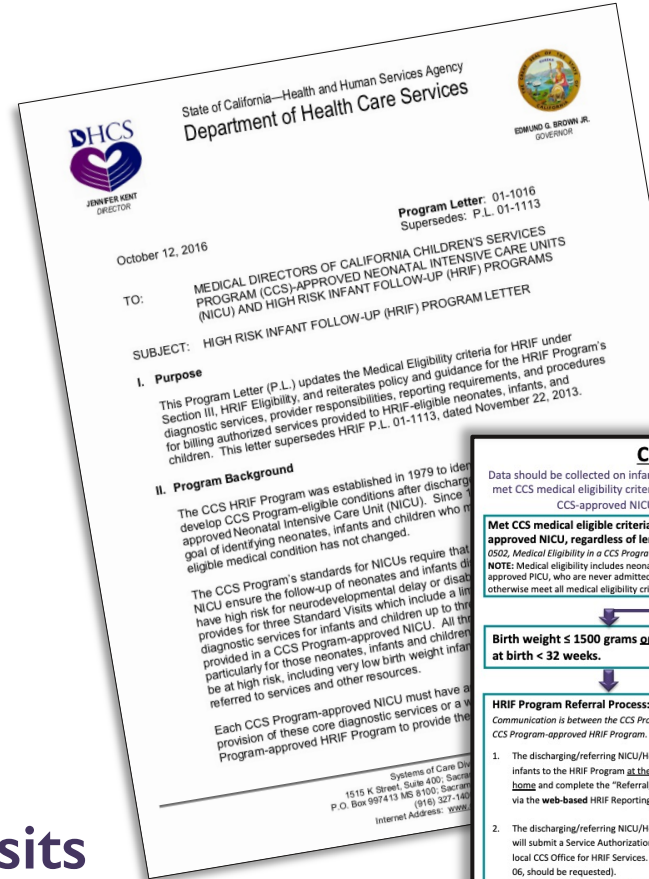
- [What Is HRIF?](#)
- [HRIF Data Resources](#)
- [CCS – Program Number Letters](#)

2. 2024 Data Finalization

3. HRIF Family Handout

4. CCS NICU HRIF Eligible Infants Referral Guidelines

5. HRIF Guidance for Telehealth Visits



CCS State Contact

CCS HRIF Program Policy and Procedures

QUESTIONS

- Becoming a California Children’s Service Provider
 - URL <https://www.dhcs.ca.gov/services/ccs/Pages/ProviderEnroll.aspx>
- Service Authorization Service (SAR)
- Billing/Insurance
- CCS County Issues
- Whole Child Model
 - URL <https://www.dhcs.ca.gov/services/ccs/Pages/CCSWholeChildModel.aspx>

Maria Jocson, MD, MPH, FAAP

California Department of Health Care Services (CDHCS)

Maria.Jocson@dhcs.ca.gov

Need More Assistance!

Submit a Help Desk ticket at www.cpqcchelp.org

The screenshot displays the CPQCC Help Desk interface. At the top, the user is identified as 'Erika Gray, Super User'. A search bar is present with the placeholder text 'Search for HRIF ID ...'. The main content area is titled 'Patient Search' and contains several input fields: 'HRIF Program' (a dropdown menu), 'HRIF ID #' (a text box), 'NICU Reference ID' (with sub-fields for 'OSPHD Code' and 'Record ID'), 'Infant's Last Name', 'Infant's First Name', 'Infant's DOB' (with a calendar icon), and 'Infant's Birth Year' (a dropdown menu). A 'Search' button is located below these fields. A message below the search button reads 'Please select options for search.' To the left, a sidebar menu includes 'Clinic Dashboard', 'Find Patient', 'Pending Cases', 'Registration', 'Referral', 'Cardiac', 'Reports', 'Tools', 'Member Directory', 'Map', 'Online Manual', and 'COVID-19 Family Impact Study'. Below the sidebar, there are sections for 'HRIF Database' and 'NICU Database'. A modal window titled 'HRIF' is open, showing a search results list with 10 articles found, including 'HRIF Program Reporting Responsibilities', 'Authorization of HRIF Services', and 'How to Update the HRIF Directory?'. An orange arrow points from the 'HRIF' modal to the 'Database' text on the right. Another orange arrow points from the 'Help Desk' button in the bottom right corner of the interface to the 'www.cpqcchelp.org' URL in the header.

** Pop-Up Workshop **

Case Transfers – January 2024

HE Dashboard – March 2024



Short informal trainings that will provide users a deep dive into to specific reporting system features such as the dashboards, tools, and reports, or engage in new system improvements.

Agenda

- 15 - 30 mins – Review Topic
- 15 - 30 mins – Q/A and open discussion

TOPICS:

- ❖ System Tools
- ❖ Health Equity Dashboard
- ❖ Case Transfer
- ❖ Clinic Dashboard
- ❖ Data Finalization/Closeout Checklist
- ❖ Referrals/Case Transfers
- ❖ Reports
- ❖ System Interface/Navigation
- ❖ HRIF Program – Guidelines
- ❖ EDS Option – Referrals/Registrations
- ❖ Hidden Gems/Cool Features

Q&A Session

CPQCC Panelist



Erika Gray
Program Manager
CPQCC HRIF

Closing

Recording and Webinar Evaluation

!!ATTENTION!!

At the end of this webinar please click the evaluation link provided to submit your evaluation for this data trainings.

Note: CEU's will be accumulated and distributed after all data training sessions have been completed (for live sessions only)

The webinar recording and slides will also be posted at:

<https://www.cpqcc.org/engage/annual-data-training-webinars-2023>

THANK YOU!

HRLL

HIGH RISK
INFANT FOLLOW-UP